



WESTELL
ULTRALINE (MODELS 7400/7401)
VERSALINK (MODELS 328W10/328W11)

USER GUIDE

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1. PRODUCT DESCRIPTION

Your Westell® Router provides reliable, high-speed, Internet access to your existing small office phone line. Your ADSL connection is “always-on” ending the hassles of dial-up modems and busy signals. Installation is easy ... no tools ... no headaches. Simply connect the hardware, apply power, and perform the simple software configuration for Router and you are on the Internet.

The Westell® Router is capable of data rates hundreds of times faster than a traditional analog modem. But unlike analog modems, your Westell® Router allows you to use the same phone line for simultaneous voice/fax communications and high-speed Internet access, eliminating the need for dedicated phone lines for voice and data needs. The Router supports a variety of networking interfaces such as wireless 802.11b/g/g+, ADSL, Ethernet and the following optional features:

NOTE: The actual features and functions of your product may vary depending on the model you are using.

2. SAFETY INSTRUCTIONS

Never install any telephone wiring during a lightning storm.

Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.

Never touch non-insulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.

Use caution when installing or modifying telephone lines.



WARNING



Risk of electric shock. Voltages up to 140 Vdc (with reference to ground) may be present on telecommunications circuits.

3. REGULATORY INFORMATION

3.1 FCC Compliance Note

(FCC ID: CH8-A90328XX-07)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the Federal Communication Commission (FCC) Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment OFF and ON, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to a different circuit from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Modifications made to the product, unless expressly approved by Westell Inc., could void the users' right to operate the equipment.

RF EXPOSURE

This device has been tested and complies with FCC RF Exposure (SAR) limits in typical laptop computer configurations and this device can be used in desktop or laptop computers with side-mounted PCMCIA slots, which can provide 1 cm separation distance from the antenna to the body of the user or a nearby person. Thin laptop computers may need special attention to maintain antenna spacing while operating. This device cannot be used with handheld PDAs (personal digital assistants). Use in other configurations may not ensure compliance with FCC RF exposure guidelines. This device and its antenna must not be co-located or operate in conjunction with another antenna or transmitter.

PART 68 – COMPLIANCE REGISTRATION

This equipment (Models 7400, 7401, 328W10, 328W11) complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. A label on the bottom of this equipment contains, among other information, the Ringer Equivalence Number (REN) and the product identifier. For products approved after July 23, 2001 the product identifier is in the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g. 03 is a REN of 0.3). The REN is used to determine the number of devices that may be connected to a telephone line. For earlier products, the REN is separately shown on the label. If requested, this number must be provided to the telephone company.

Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company.

This equipment is designated to connect to the telephone network or premises wiring using a compatible modular jack that is Part 68 compliant. An FCC compliant telephone cord and modular plug is provided with the equipment. See the Installation Information section of this User Guide for details.



A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instruction for details.

If this terminal equipment (Models 7400, 7401, 328W10, 328W11) causes harm to the telephone network, the telephone company may request you to disconnect the equipment until the problem is resolved. The telephone company will notify you in advance if temporary discontinuance of service is required. If advance notification is not practical, the telephone company will notify you as soon as possible. You will be advised of your right to file a complaint with the FCC if you believe such action is necessary.

If you experience trouble with this equipment (Models 7400, 7401, 328W10, 328W11), do not try to repair the equipment yourself. The equipment cannot be repaired in the field. Contact your ISP, or contact the original provider of your DSL equipment.

The telephone company may make changes to their facilities, equipment, operations, or procedures that could affect the operation of this equipment. If this happens, the telephone company will provide advance notice in order for you to make the modifications necessary to maintain uninterrupted service.

If your home has specially wired alarm equipment connected to the telephone line, ensure that the installation of this equipment (Models 7400, 7401, 328W10, 328W11) does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This equipment cannot be used on public coin phone service provided by the telephone company. Connection of this equipment to party line service is subject to state tariffs.

3.2 Canada Certification Notice

The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operations and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The department does not guarantee the equipment will operate to the user's satisfaction.

This equipment meets the applicable Industry Canada Terminal Equipment Technical Specification. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specification were met. It does not imply that Industry Canada approved the equipment. The Ringer Equivalence Number (REN) is 0.0. The Ringer Equivalence Number that is assigned to each piece of terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local Telecommunication Company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations. Connection to a party line service is subject to state tariffs. Contact the state public utility commission, public service commission, or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure that the installation of this equipment (Models 7400, 7401, 328W10, 328W11) does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

If you experience trouble with this equipment (Models 7400, 7401, 328W10, 328W11), do not try to repair the equipment yourself. The equipment cannot be repaired in the field and must be returned to the manufacturer. Repairs

to certified equipment should be coordinated by a representative, and designated by the supplier. Refer to section 19 in this User Guide for further details.

The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

Users should ensure, for their own protection, that the electrical ground connections of the power utility, telephone lines, and internal, metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.



Users should not attempt to make such connections themselves, but should contact the appropriate electrical inspection authority, or electrician, as appropriate.

4. NETWORKING REQUIREMENTS

The following system specifications are required for optimum performance of the Router via 10/100 Base-T Ethernet, Wireless, or USB installations.

CONNECTION TYPE	MINIMUM SYSTEM REQUIREMENTS	NETWORKING SCHEME
ETHERNET (All Models)	<ul style="list-style-type: none"> Pentium® or equivalent class machines Microsoft® Windows® (98 SE, ME, 2000, NT 4.0, or XP) Macintosh® OS X, or Linux installed 64 MB RAM (128 MB recommended) 10 MB of free hard drive space TCP/IP Protocol stack installed 10/100 Base-T Network Interface Card (NIC) Computer Operating System CD-ROM on hand 	Networking via 10/100 Base-T Ethernet requires an available Ethernet port with a 10/100 Base-T Network Interface Card (NIC) installed.
WIRELESS IEEE 802.11g (Models 328W10, 328W11)	<ul style="list-style-type: none"> Pentium® or equivalent class machines Microsoft® Windows® (98 SE, ME, 2000, or XP) or Macintosh® OS X installed Computer Operating System CD-ROM on hand Internet Explorer 4.x or Netscape Navigator 4.x or higher 64 MB RAM (128 MB recommended) 10 MB of free hard drive space An available IEEE 802.11b/g/g+ PC adapter 	Networking via Wireless or other 802.11b/g/g+ capable network adapter card.
USB (Models 7400, 328W10)	<ul style="list-style-type: none"> Pentium® or equivalent and above Microsoft® Windows® (98 SE, ME, 2000, or XP) installed Computer operating system CD-ROM on hand Internet Explorer 4.x or Netscape Navigator 4.x or higher 64 MB RAM (128 MB recommended) 10 MB of free hard drive space USB Version 1.0 or higher compliant bus 	Networking via USB Version 1.0 or higher compliant bus.

5. HARDWARE FEATURES

5.1 LED Indicators

This section explains the LED States and Descriptions of your Router. LED indicators are used to verify the unit's operation and status. Please refer to the table of the Model you are using.

LED States and Descriptions (Model 7400)

LED	State	Description
POWER	Solid Green	Modem power is ON.
	OFF	Modem power is OFF.
	Solid Red	POST (Power On Self Test), Failure (not bootable) or Device Malfunction. Note: The Power LED should be red no longer than two seconds after the power on self test passes.
ETHERNET (E1, E2, E3, E4)	Solid Green	Powered device is connected to the associated port (includes devices with wake-on LAN capability where slight voltage is supplied to an Ethernet connection). Note: When using the optional UPLINK/E1 port (E1), Ethernet LAN connection is limited to E2, E3, and E4.
	Flashing Green	10/100 Base-T LAN activity is present (traffic in either direction)
	OFF	Modem power is OFF, no cable or no powered device is connected to the associated port.
USB	Solid Green	USB link established
	Flashing Green	Transmit or Receive Activity
	OFF	No USB link established
DSL	Solid Green	Good DSL sync.
	Flashing Green	DSL attempting to sync.
	OFF	Modem power is OFF.
INTERNET	Solid Green	Internet link established.
	Flashing Green	IP connection established and IP Traffic is passing through device (in either direction). Note: If the IP or PPP session is dropped due to an idle timeout, the light will remain solid green, if an ADSL connection is still present. If the session is dropped for any other reason, the light is turned OFF. The light will turn red when it attempts to reconnect and DHCP or PPP fails).
	Solid Red	Device attempted to become IP connected and failed (no DHCP response, no PPP response, PPP authentication failed, no IP address from IPCP, etc.).
	OFF	Modem power is OFF, Modem is in Bridge Mode, or the connection is not present.

NOTE: Safe Boot is reflected when the Power and Internet LED's are both Red and all other LED's are off.

LED States and Descriptions (Model 7401)

LED	State	Description
POWER	Solid Green	Modem power is ON.
	OFF	Modem power is OFF.
	Solid Red	POST (Power On Self Test), Failure (not bootable) or Device Malfunction. Note: The Power LED should be red no longer than two seconds after the power on self test passes.
ETHERNET (E1, E2, E3, E4)	Solid Green	Powered device is connected to the associated port (includes devices with wake-on LAN capability where slight voltage is supplied to an Ethernet connection). Note: When using the optional UPLINK/E1 port (E1), Ethernet LAN connection is limited to E2, E3, and E4.
	Flashing Green	10/100 Base-T LAN activity is present (traffic in either direction)
	OFF	Modem power is OFF, no cable or no powered device is connected to the associated port.
DSL	Solid Green	Good DSL sync.
	Flashing Green	DSL attempting to sync.
	OFF	Modem power is OFF.
INTERNET	Solid Green	Internet link established.
	Flashing Green	IP connection established and IP Traffic is passing through device (in either direction). Note: If the IP or PPP session is dropped due to an idle timeout, the light will remain solid green, if an ADSL connection is still present. If the session is dropped for any other reason, the light is turned OFF. The light will turn red when it attempts to reconnect and DHCP or PPP fails).
	Solid Red	Device attempted to become IP connected and failed (no DHCP response, no PPP response, PPP authentication failed, no IP address from IPCP, etc.).
	OFF	Modem power is OFF, Modem is in Bridge Mode, or the connection is not present.

NOTE: Safe Boot is reflected when the Power and Internet LED's are both Red and all other LED's are off.

LED States and Descriptions (Model 328W10)

LED	State	Description
POWER	Solid Green	Modem power is ON.
	OFF	Modem power is OFF.
	Solid Red	POST (Power On Self Test), Failure (not bootable) or Device Malfunction. Note: The Power LED should be red no longer than two seconds after the power on self test passes.
ETHERNET (UPLINK/E1, E2, E3, E4)	Solid Green	Powered device is connected to the associated port (includes devices with wake-on LAN capability where slight voltage is supplied to an Ethernet connection). Note: When using the optional UPLINK/E1 port (E1), Ethernet LAN connection is limited to E2, E3, and E4.
	Flashing Green	10/100 Base-T LAN activity is present (traffic in either direction)
	OFF	Modem power is OFF, no cable or no powered device is connected to the associated port.
WIRELESS	Solid Green	Link Established.
	Flashing Green	Wireless LAN activity is present (traffic in either direction).
	OFF	Modem power is OFF or No Link.
USB	Solid Green	USB link established
	Flashing Green	Transmit or Receive Activity
	OFF	No USB link established
DSL	Solid Green	Good DSL sync.
	Flashing Green	DSL attempting to sync.
	OFF	Modem power is OFF.
INTERNET	Solid Green	Internet link established.
	Flashing Green	IP connection established and IP Traffic is passing through device (in either direction). Note: If the IP or PPP session is dropped due to an idle timeout, the light will remain solid green, if an ADSL connection is still present. If the session is dropped for any other reason, the light is turned OFF. The light will turn red when it attempts to reconnect and DHCP or PPP fails).
	Solid Red	Device attempted to become IP connected and failed (no DHCP response, no PPP response, PPP authentication failed, no IP address from IPCP, etc.).
	OFF	Modem power is OFF, Modem is in Bridge Mode, or the connection is not present.

NOTE: Safe Boot is reflected when the Power and Internet LED's are both Red and all other LED's are off.

LED States and Descriptions (Model 328W11)

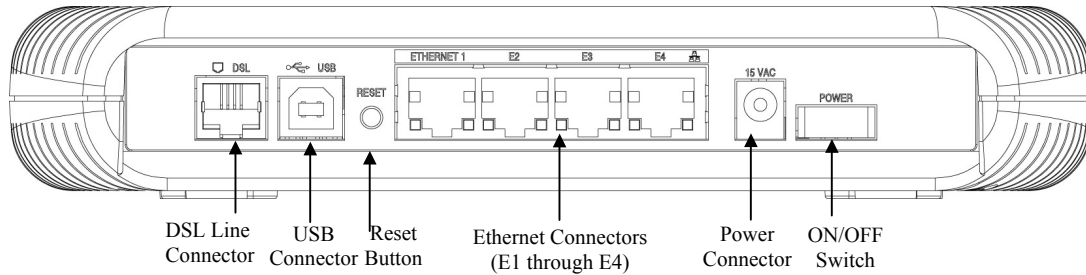
LED	State	Description
POWER	Solid Green	Modem power is ON.
	OFF	Modem power is OFF.
	Solid Red	POST (Power On Self Test), Failure (not bootable) or Device Malfunction. Note: The Power LED should be red no longer than two seconds after the power on self test passes.
ETHERNET (UPLINK/E1, E2, E3, E4)	Solid Green	Powered device is connected to the associated port (includes devices with wake-on LAN capability where slight voltage is supplied to an Ethernet connection). Note: When using the optional UPLINK/E1 port (E1), Ethernet LAN connection is limited to E2, E3, and E4.
	Flashing Green	10/100 Base-T LAN activity is present (traffic in either direction)
	OFF	Modem power is OFF, no cable or no powered device is connected to the associated port.
WIRELESS	Solid Green	Link Established.
	Flashing Green	Wireless LAN activity is present (traffic in either direction).
	OFF	Modem power is OFF or No Link.
DSL	Solid Green	Good DSL sync.
	Flashing Green	DSL attempting to sync.
	OFF	Modem power is OFF.
INTERNET	Solid Green	Internet link established.
	Flashing Green	IP connection established and IP Traffic is passing through device (in either direction). Note: If the IP or PPP session is dropped due to an idle timeout, the light will remain solid green, if an ADSL connection is still present. If the session is dropped for any other reason, the light is turned OFF. The light will turn red when it attempts to reconnect and DHCP or PPP fails).
	Solid Red	Device attempted to become IP connected and failed (no DHCP response, no PPP response, PPP authentication failed, no IP address from IPCP, etc.).
	OFF	Modem power is OFF, Modem is in Bridge Mode, or the connection is not present.

NOTE: Safe Boot is reflected when the Power and Internet LED's are both Red and all other LED's are off.

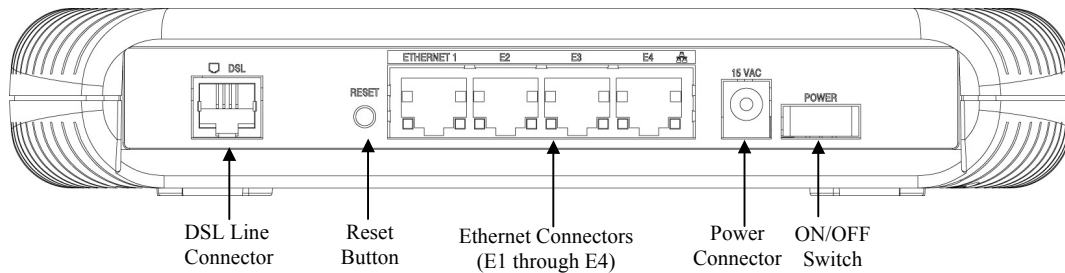
5.2 Cable Connectors and Switch Locations

- DSL connector (RJ-11)
- USB connector (Models 7400, 328W10 only)
- Reset button
- (4) Ethernet connector (RJ-45) with optional uplink port
(Note: When using the optional UPLINK/E1 port (E1), Ethernet LAN connection is limited to E2, E3, and E4. Models 328W10, 328W11 only)
- Power connector (barrel)
- ON/OFF Switch
- Wireless IEEE 802.11b/g SMA connector and antenna (Models 328W10, 328W11 only)

Model 7400 Rear View

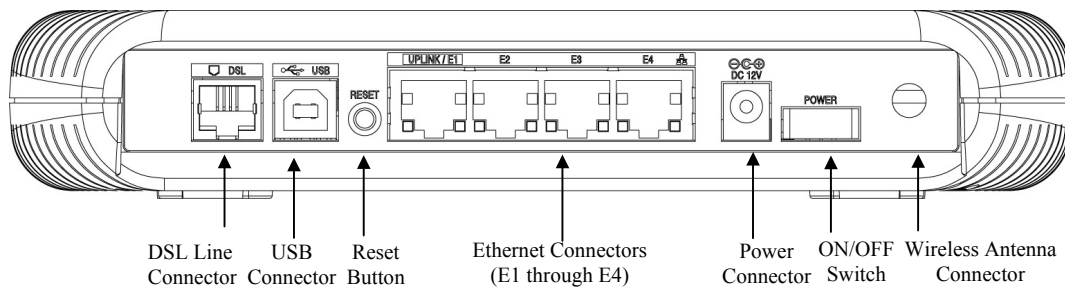


Model 7401 Rear View

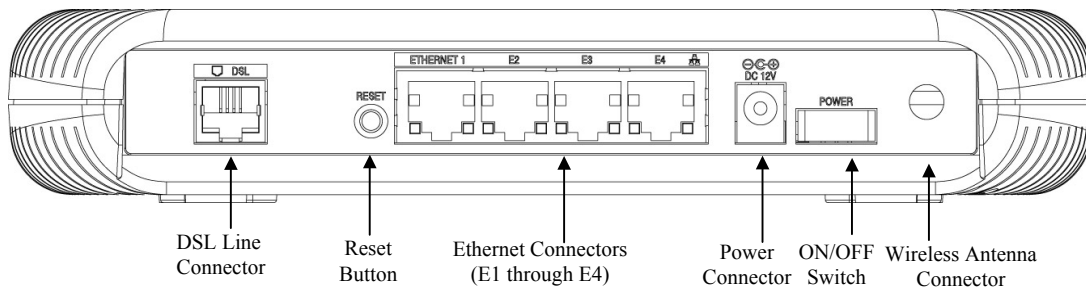


NOTE: For Models 328W10 and 328W11, when using the optional UPLINK/E1 or ETHERNET 1 ports, Ethernet LAN connection is limited to E2, E3, and E4. The UPLINK feature is optional. If UPLINK feature is not enabled, the Router will use DSL and Wireless only.

Model 328W10 Rear View






Model 328W11 Rear View





5.3 Connector Descriptions

The following chart displays the connector types for the Model you are using.




Model 7400

SYMBOL	NAME	TYPE	FUNCTION
	DSL LINE	6-pin RJ-11 modular jack	Connects to an ADSL-equipped telephone jack or DSL connection of a POTS splitter.
	USB	4-pin USB Series B connector	Connects the USB device to the PC.
	ETHERNET	8-pin (RJ-45) modular jack	Connects the Ethernet device to the PC.
15 VAC	POWER	Barrel connector	Power source.
Wireless	ANTENNA	SMA connector and antenna	Connects to wireless IEEE 802.11b/g/g+



Model 7401

SYMBOL	NAME	TYPE	FUNCTION
	DSL LINE	6-pin RJ-11 modular jack	Connects to an ADSL-equipped telephone jack or DSL connection of a POTS splitter.
	ETHERNET	8-pin (RJ-45) modular jack	Connects the Ethernet device to the PC.
15 VAC	POWER	Barrel connector	Power source.
Wireless	ANTENNA	SMA connector and antenna	Connects to wireless IEEE 802.11b/g/g+

Model 328W10

SYMBOL	NAME	TYPE	FUNCTION
	DSL LINE	6-pin RJ-11 modular jack	Connects to an ADSL-equipped telephone jack or DSL connection of a POTS splitter.
	USB	4-pin USB Series B connector	Connects the USB device to the PC.
	ETHERNET	8-pin (RJ-45) modular jack	Connects the Ethernet device to the PC.
DC 12V	POWER	Barrel connector	Power source.
Wireless	ANTENNA	SMA connector and antenna	Connects to wireless IEEE 802.11b/g/g+

Model 328W11

SYMBOL	NAME	TYPE	FUNCTION
	DSL LINE	6-pin RJ-11 modular jack	Connects to an ADSL-equipped telephone jack or DSL connection of a POTS splitter.
	ETHERNET	8-pin (RJ-45) modular jack	Connects the Ethernet device to the PC.
DC 12V	POWER	Barrel connector	Power source.
Wireless	ANTENNA	SMA connector and antenna	Connects to wireless IEEE 802.11b/g/g+

5.4 Pin-out Descriptions

The following tables list the pin-out descriptions.

DSL Pin-outs (Models 7400, 7401, 328W10, 328W11)

Pin-out	Description
1, 2, 5, 6	Not Used
3	DSL Tip
4	DSL Ring

USB Pin-outs (Models 7400, 328W10)

Pin	Name	Description	Cable Color
1	VBUS/Vcc	5 Vdc	Red
2	D –	Data –	White
3	D +	Data +	Green
4	GND	Ground	Black

Optional UPLINK/E1, E2, E3, and E4 (Ethernet) Port Pin-outs (Models 328W10, 328W11)

Pin-out	Description
1	Rx+
2	Rx-
3	Tx+
4,5,7,8	Not Used
6	Tx-

E1, E2, E3, E4 (Ethernet) Port Pin-outs (Models 7400, 7401)

Pin-out	Description
1	Rx+
2	Rx-
3	Tx+
4,5,7,8	Not Used
6	Tx-

6. INSTALLING THE HARDWARE

6.1 Installation Requirements

To install your Router, you will need the following:

- A Network Interface Card (NIC) installed in your PC
- An IEEE 802.11b/g adapter (Models 328W10, 328W11 only)

NOTE: Internet service provider subscriber software and connection requirements may vary. Consult your ISP for installation instructions. Please wait until you have received notification from your ISP that your DSL line has been activated before installing the Router and the software.

6.2 Before you begin

Make sure your kit contains the following items:

- Westell® Router
- Power Supply
- RJ-45 Ethernet cable (straight-through) (yellow)
- USB Cable (blue) (Models 7400, 328W10 only)
- RJ-11 Phone cable
- SMA Antenna (Models 328W10, 328W11 only)
- Westell CD-ROM containing User Guide in PDF format
- Quick Start Guide

6.3 Microfilters

ADSL signals must be blocked from reaching each telephone, answering machine, fax machine, computer modem or any similar conventional device. Failure to do so may degrade telephone voice quality and ADSL performance. Install a microfilter if you desire to use the DSL-equipped line jack for telephone, answering machine, fax machine or other telephone device connections. Microfilter installation requires no tools or telephone rewiring. Just unplug the telephone device from the baseboard or wall mount and snap in a microfilter, next snap in the telephone device. You can purchase microfilters from your local electronics retailer, or contact the original provider of your DSL equipment.

6.4 Hardware Installations



NOTE: If you are using the Router in conjunction with an Ethernet Hub or Switch, refer to the manufacturer's instructions for proper installation and configuration. When using a Microfilter, be certain that the DSL phone cable is connected to the "DSL/HPN" non-filtered jack. Please wait until you have received notification from your ISP that your DSL line has been activated before installing the Router. **Westell recommends the use of a surge suppressor to protect equipment attached to the power supply.**

6.4.1 Installation via 10/100 Base-T Ethernet



IMPORTANT: Before you connect via 10/100 Base-T, you must have an available Ethernet card installed in your computer. If your Ethernet card does not auto-negotiate, you must set it to half duplex. Refer to the Ethernet card manufacturer's instructions for installing and configuring your Ethernet card.

Warning: Your power requirements may differ from those displayed in the following instructions. **You must use only the power adapter provided with your kit.**

1. Connect the power supply cord to the power connector marked **15 VAC** on the rear panel of the Router. Plug the other end of the power supply into a wall socket.
2. Connect the DSL phone cable from the connector marked  **DSL** on the rear panel of the Router to the DSL-equipped telephone line jack on the wall. **IMPORTANT:** Do not use a DSL filter on this connection. You must use the phone cord that was provided with the kit.
3. Connect the yellow Ethernet cable from any one of the Ethernet jacks marked  on the rear panel of the Router to the Ethernet port on your computer. **Repeat this step to connect up to three additional PCs to your Westell Router.**

NOTE: You may connect to any of the four Ethernet jacks on the rear panel as they serve as an Ethernet switch. However, when using the optional UPLINK/E1 port, Ethernet LAN connection is limited to ports E2, E3, and E4.

4. Check to see if the DSL LED is solid green. If the DSL LED is solid green, the Router is functioning properly.
5. Check to see if the Ethernet LED is solid green. Solid green indicates that the Ethernet connection is functioning properly.

Congratulations! You have completed the Ethernet hardware installation. No software installation is required when using only an Ethernet connection. You must now proceed to section 8 to configure your Router for Internet connection.

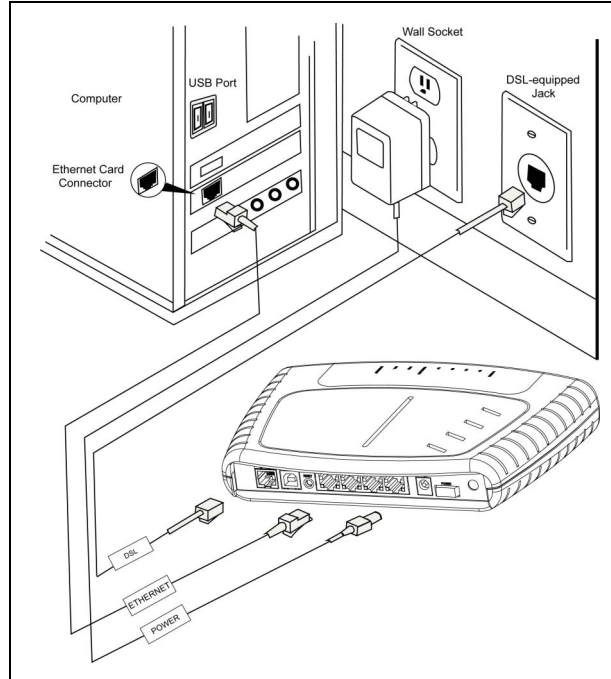


Figure 1. Connection via 10/100 Base-T Ethernet


6.4.2 Connecting PCs via Wireless (Models 328W10, 328W11)

IMPORTANT: If you are connecting to the Router via a wireless network adapter, the SSID must be the same for both the Router and your PC's wireless network adapter. The default SSID for the Router is the serial number of the unit (located below the bar code on the bottom of the unit and also on the Westell shipping carton). Locate and run the utility software provided with your PC's Wireless network adapter and enter the SSID value. The PC's wireless network adapter must be configured with the SSID (in order to communicate with the Router) before you begin the account setup and configuration procedures. Later, for privacy you can change the SSID by following the procedures outlined in section 13.4 (Wireless Configuration).

IMPORTANT: Client PCs can use any Wireless Fidelity (Wi-Fi) 802.11b/g/+ certified card to communicate with the Router. The Wireless card and Router must use the same security code type. **If you use WPA-PSK or WEP wireless security, you must configure your computer's wireless adapter for the security code that you use. You can access the settings in the advanced properties of the wireless network adapter.**

Warning: Your power requirements may differ from those displayed in the following instructions. **You must use only the power adapter provided with your kit.**

To network the Router to additional computers in your home or office using a wireless installation, you will need to confirm the following:

1. Ensure that an 802.11b/g/g+ wireless network adapter has been installed in each PC on your wireless network.
2. Install the appropriate drivers for your Wireless IEEE802.11b or IEEE802.11g adapter.
3. Make sure the SMA antenna connector is loose. Orient the antenna in the proper configuration. Then, tighten the antenna knob to lock it into place.
4. Connect the power supply cord to the power connector marked **15 VAC** on the rear panel of the Router. Plug the other end of the power supply into a wall socket.
5. Connect the DSL phone cable from the connector marked  **DSL** on the rear panel of the Router to the DSL-equipped telephone line jack on the wall. **IMPORTANT:** Do not use a DSL filter on this connection. You must use the phone cord that was provided with the Router kit.
6. Check to see if the DSL LED is solid Green. If the DSL LED is solid Green, the Router is functioning properly.
7. Check to see if the Router's Wireless LED is solid Green. This means that the Wireless interface is functioning properly.

Congratulations! You have completed the Wireless installation for the Router. You must now proceed section 8 to configure your Router for Internet connection.

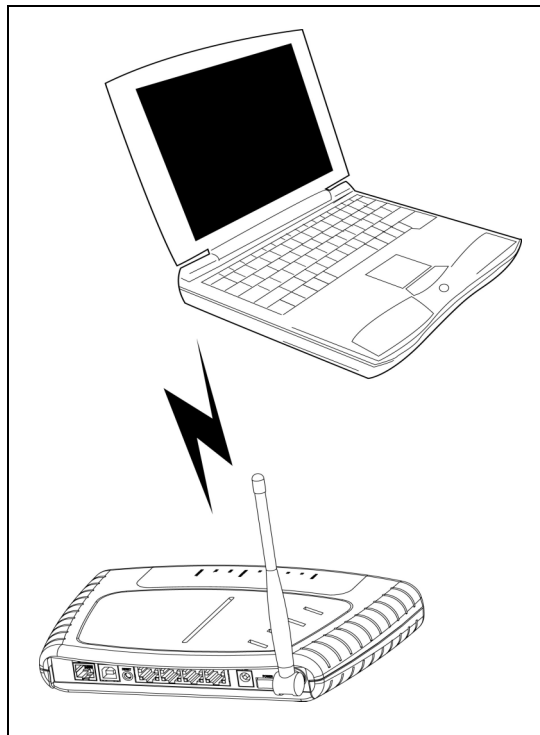




Figure 2. Connection via Wireless

6.4.3 Installation via Ethernet and Wireless Combination (Models 328W10, 328W11)

The Router supports simultaneous use of 10/100 Base-T Ethernet and Wireless configurations. The following instructions explain how to install the Router for simultaneous use of Ethernet and Wireless ports.

NOTE: Refer to Figure 1 and Figure 2 for instructions on hardware installation via Ethernet and Wireless connections.

Warning: Your power requirements may differ from those displayed in the following instructions. **You must use only the power adapter provided with your kit.**

1. Ensure that an 802.11b/g/g+ wireless network adapter has been installed in each PC on your wireless network
2. Install the appropriate drivers for your Wireless IEEE802.11b or IEEE802.11g adapter.
3. Make sure the SMA antenna connector is loose. Orient the antenna in the proper configuration. Then, tighten the antenna knob to lock it into place.
4. Connect the power supply cord to the power connector marked **15 VAC** on the rear panel of the Router. Plug the other end of the power supply into a wall socket.
5. Connect the DSL phone cable from connector marked  **DSL** on the rear panel of the Router to the DSL-equipped telephone line jack on the wall. **IMPORTANT: Do not** use a DSL filter on this connection. You must use the phone cord that was provided with the kit.
6. Connect the yellow Ethernet cable from any one of the Ethernet jacks marked  on the rear panel of the Router to the Ethernet port on your computer. **Repeat this step to connect up to three additional PCs to your Westell Router.**

NOTE: You may connect to any of the four Ethernet jacks on the rear panel as they serve as an Ethernet switch. However, when using the optional UPLINK/E1 port, Ethernet LAN connection is limited to ports E2, E3, and E4.

7. Check to see if the DSL LED is solid green. If the DSL LED is solid green, the Router is functioning properly.
8. Check to see if the Ethernet LED is solid green. Solid green indicates that the Ethernet connection is functioning properly.
9. Check to see if the Router's Wireless LED is solid green. This means that the Wireless interface is functioning properly.

Congratulations! You have completed the simultaneous hardware (Ethernet and Wireless) installation. You must now proceed to section 8 to configure your Router for Internet connection.



6.4.4 Installation via USB (Models 7400, 328W10)

Westell recommends using the Router via Wireless or Ethernet connections. However, if you choose to connect via USB, you must follow the instructions in this section.



IMPORTANT: The USB installation will not function for Macintosh computers. Macintosh computers must install via Ethernet connection. See section 6.4.1 for Ethernet installation instructions. **Prior to installing the Router via USB, confirm that the CD-ROM provided with your Router kit is inserted in your computer's CD-ROM drive.**

Warning: Your power requirements may differ from those displayed in the following instructions. **You must use only the power adapter provided with your kit.**

1. Connect the power supply cord to the power connector marked **15 VAC** on the rear panel of the Router. Plug the other end of the power supply into a wall socket.
2. Connect the DSL phone cable from the jack marked  **DSL** on the rear panel of the Router to the DSL-equipped telephone line jack on the wall. **IMPORTANT: Do not** use a DSL filter on this connection. You must use the phone cord that was provided with the kit.
3. Connect the blue USB cable from the USB connector marked  **USB** on the rear panel of the Router to the USB port on the PC. You must now go to section 7 for instructions on installing the USB drivers.
4. Check to see if the DSL LED is solid green. If the DSL LED is solid green, the Router is functioning properly.
5. Check to see if the USB LED is solid green. Solid green indicates that the USB connection is functioning properly.

Congratulations! You have completed the USB hardware installation. You must now proceed to section 8 to configure your Router for Internet connection.

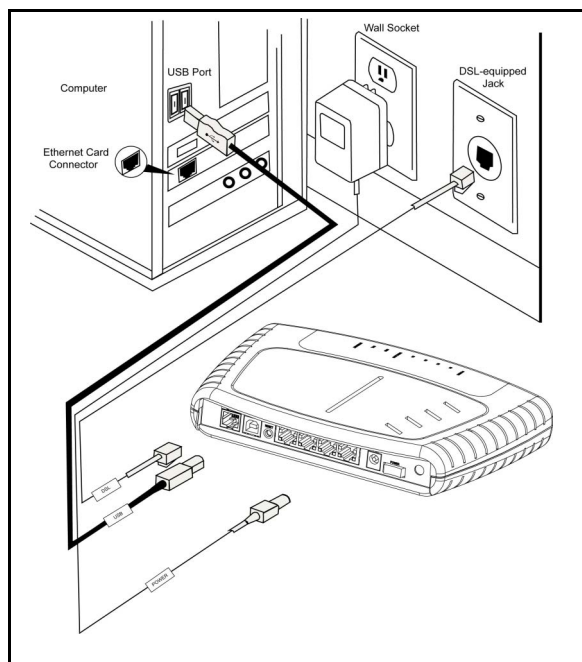


Figure 3. Connection via USB

7. INSTALLING THE USB DRIVERS (MODELS 7400, 328W10)

If you are using only Ethernet or Wireless connections, USB driver installation is not necessary. The Microsoft® Plug and Play auto-detect feature recognizes when new hardware has been installed. After you connect the Router to the PC, the Router will be detected automatically.

Before you begin the USB software installation, determine which operating system is installed on your PC, and then follow the installation instructions that match your operating system. When the installation has completed, proceed to section 8 in the User Guide to configure the Router for Internet connection. The following table provides a reference to the USB driver installation instructions.

Your Operating System	Refer to this section for USB driver instructions
Windows 98 SE	Installing the USB Driver for Windows 98 SE
Windows ME	Installing the USB Driver for Windows ME
Windows 2000	Installing the USB Driver for Windows 2000
Windows XP	Installing the USB Driver for Windows XP

7.1 CD-ROM Installation:

1. Place the CD-ROM that you received in the Router kit into the CD-ROM drive of the PC that is connected to the USB port.
2. Verify the connection to the computer by observing the state of the USB LED. Once the USB drivers have been installed, the USB LED should be solid green. Solid green indicates a USB connection has been established.
3. Go to the USB driver installation section that matches your operating system and follow the procedures outlined in that section.

NOTE: The actual information displayed in the USB screens may vary according to product.

7.2 Installing the USB Drivers for Windows 98 SE



IMPORTANT: Confirm that the CD-ROM provided with the Router kit is inserted in the appropriate drive before continuing this installation.

1. **Windows 98 SE:** After you connect the Router to your PC, the **Found New Hardware** window will appear (Figure 4). After a brief delay, the **Add New Hardware Wizard** window will appear (Figure 5) Click **Next**.

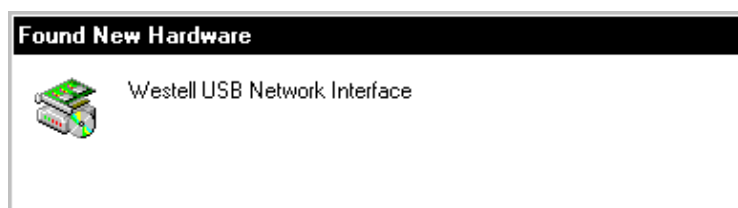


Figure 4. Windows 98 SE



Figure 5. Windows 98 SE

2. **Windows 98 SE:** Select **Search for the best driver for your device. (Recommended)**. See Figure 6. Click **Next**.

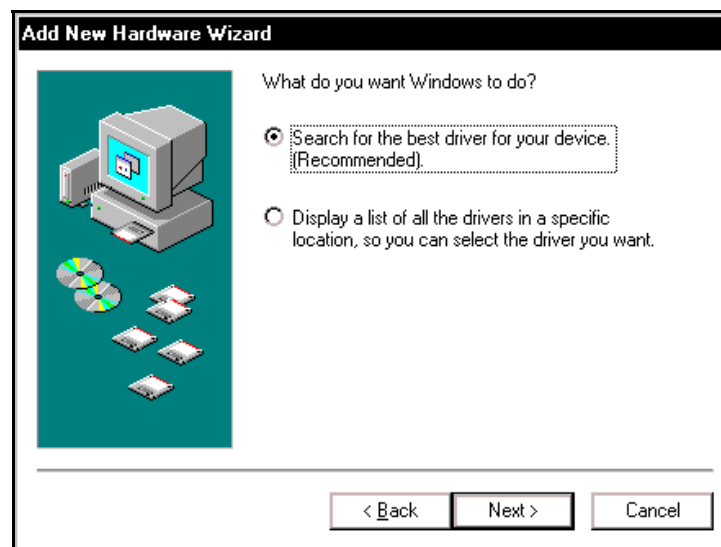


Figure 6. Windows 98 SE

3. **Windows 98 SE:** Select **CD-ROM drive** (Figure 7). Click **Next**. Windows will search for the driver.

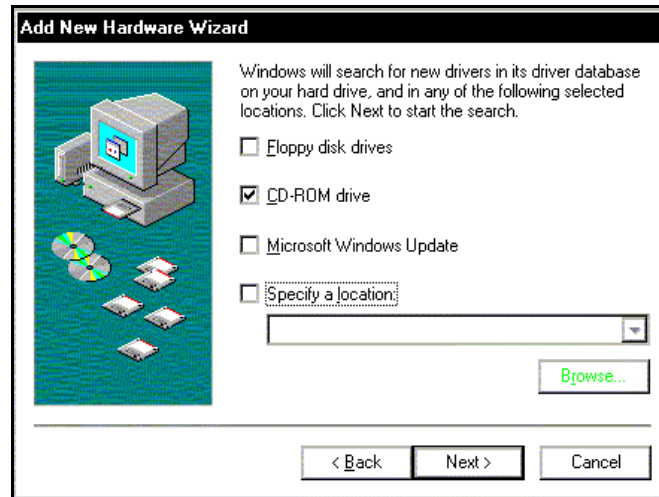


Figure 7. Windows 98 SE



Note: If Figure 7 does not appear at this step, and Figure 8 appears with the text 'USB Composite device', 'C:\Windows\Inf\USB.Inf', do not continue. Click **Back** to Step 3 and specify the location of the Westell CD-ROM.

4. **Windows 98 SE:** Select **The updated driver (Recommended) Westell USB Network Interface** (Figure 8). Click **Next**.



Figure 8. Windows 98 SE

5. **Windows 98 SE:** Windows will display the location of the driver (Figure 9). The drive “letter” may vary. Click **Next**.

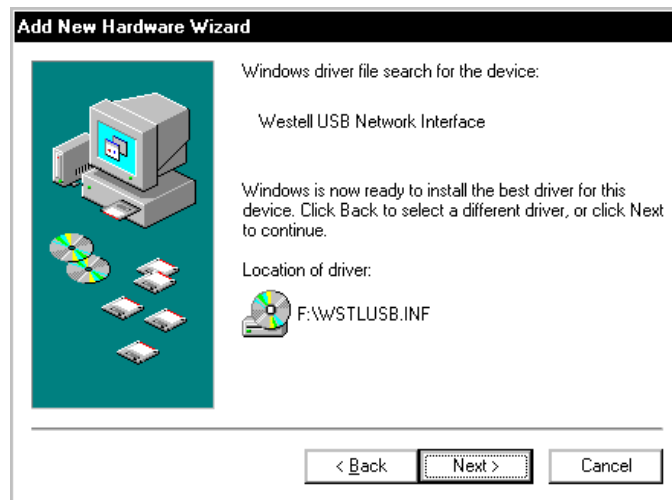


Figure 9. Windows 98 SE

6. **Windows 98 SE:** Remove the Westell CD from the CD-ROM Drive. Next, insert the Windows operating system CD into the CD-ROM Drive (Figure 10). Click **OK**.

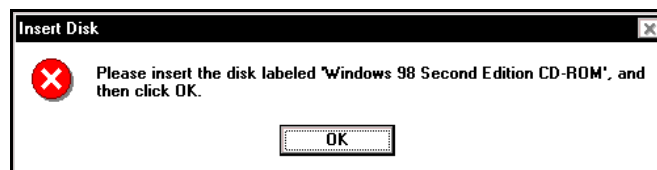


Figure 10. Windows 98 SE

7. **Windows 98 SE:** The system will begin copying files (Figure 11).

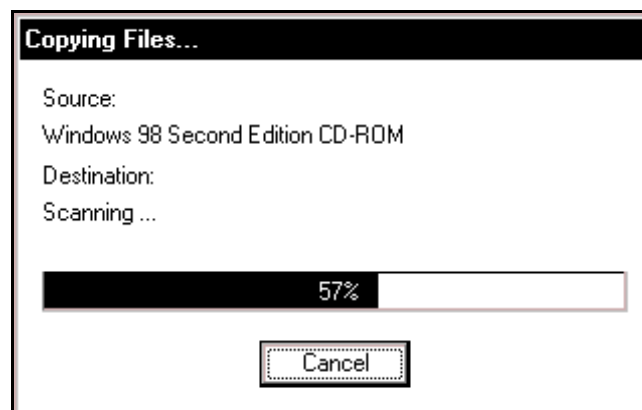


Figure 11. Windows 98 SE

8. **Windows 98 SE:** Figure 12 may pop up, depending on how Windows 98 SE was installed on the computer. The installation of the Westell Router requires files that are supplied by Microsoft for Windows 98 SE. If Figure 13 pops up, insert the Windows 98 SE Operating System CD into the computer's CD-ROM drive, wait a moment for the CD to be recognized by the system, and then click on **OK**. The system should find the required files on the Windows 98 SE CD-ROM and automatically complete the installation.

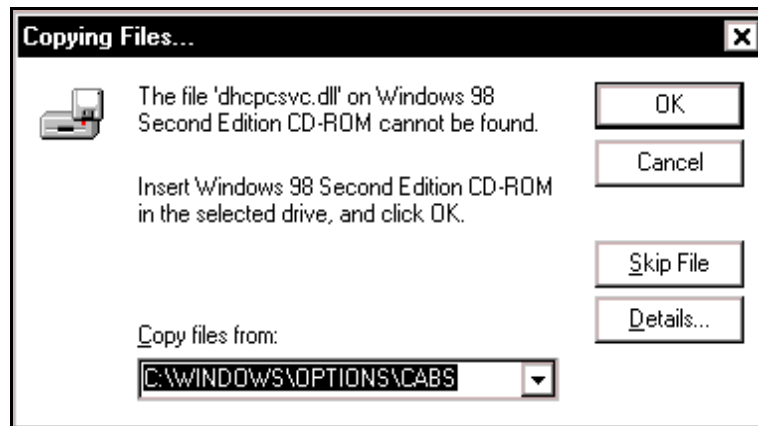


Figure 12. Windows 98 SE

If the Operating System CD is not available, or if Figure 12 pops up again, you will have to manually specify the location of the files. The required files may be stored on your hard drive. A common location for these files is "C:\Windows\Options\Cabs." Try specifying this path or the path to your CD-ROM drive (usually "D:\") by clicking the **Browse...** button in the **Insert Disk** screen (Figure 13). When you have specified the correct path, click on **OK**. The system will begin copying the files.

NOTE: It is very important that the Windows 98 SE files be installed. Do not click on **Cancel** or **Skip File** in the dialogs, doing so will result in an improper installation and the Router will not function correctly.

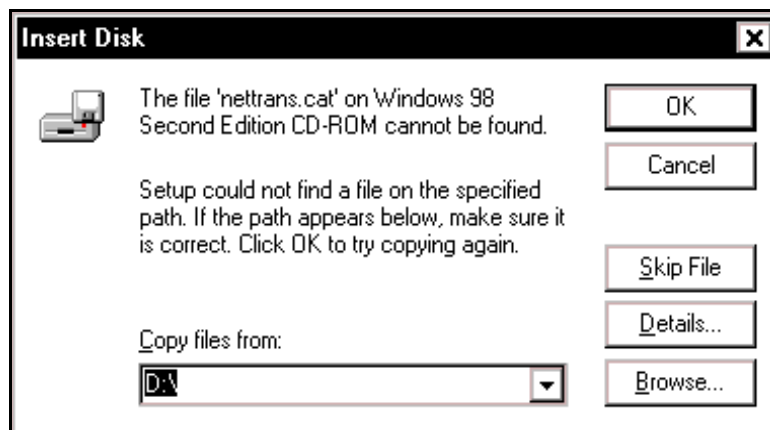


Figure 13. Windows 98 SE

9. **Windows 98 SE:** The window below confirms that the PC has finished loading the drivers (Figure 14). Click **Finish**.

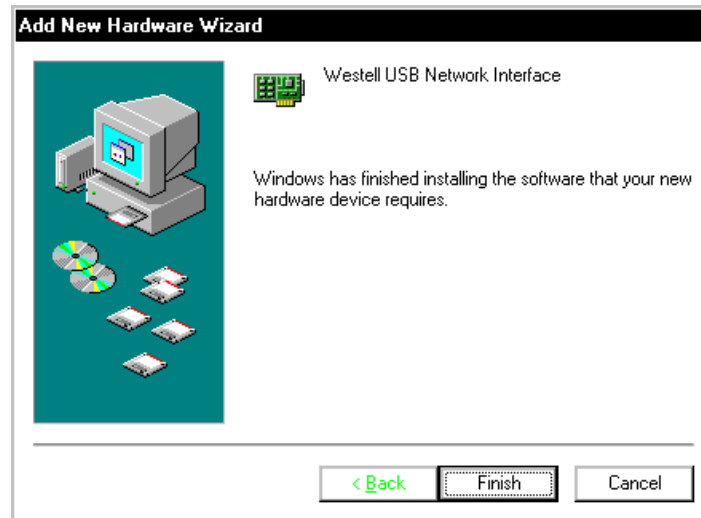


Figure 14. Windows 98 SE

10. **Windows 98 SE:** Click **Yes** to restart your computer (Figure 15).

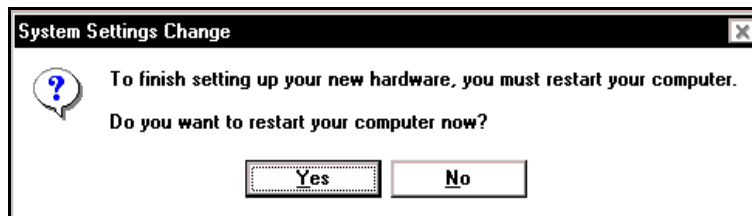


Figure 15. Windows 98 SE

Congratulations! You have completed the software installation for the USB drivers. After you have finished installing the USB drivers, you must return to section 6.4.4 (Installation via USB) to complete the installation instructions.

7.3 Installing the USB Drivers for Windows ME



IMPORTANT: Confirm that the CD-ROM provided with the Router kit is inserted in the appropriate drive before continuing this installation.

1. **Windows ME:** After you connect the Router to your PC, the **Found New Hardware** window will appear (Figure 16). After a brief delay, the **Add New Hardware Wizard** will appear (Figure 17). Select **Automatic search for a better driver (Recommended)**. Click **Next**.

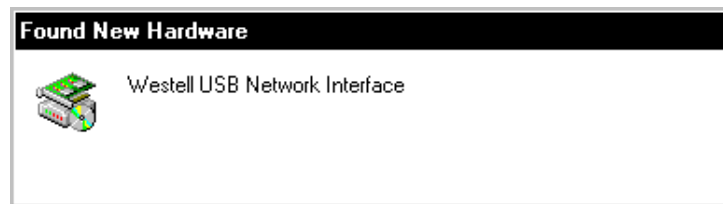


Figure 16. Windows ME

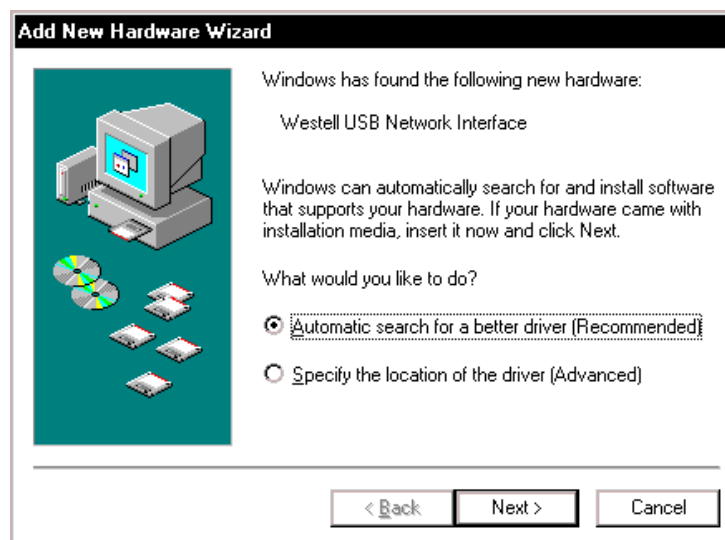


Figure 17. Windows ME

2. **Windows ME:** Windows will display the location of the driver (Figure 18). Click **Next**.

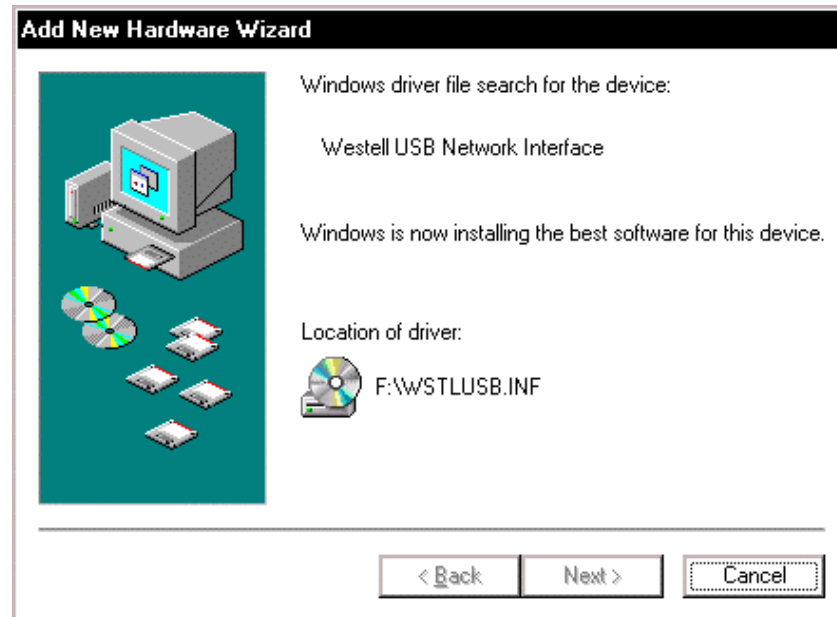


Figure 18. Windows ME

3. **Windows ME:** The window below confirms that the PC has finished loading the drivers (Figure 19). Click **Finish**.

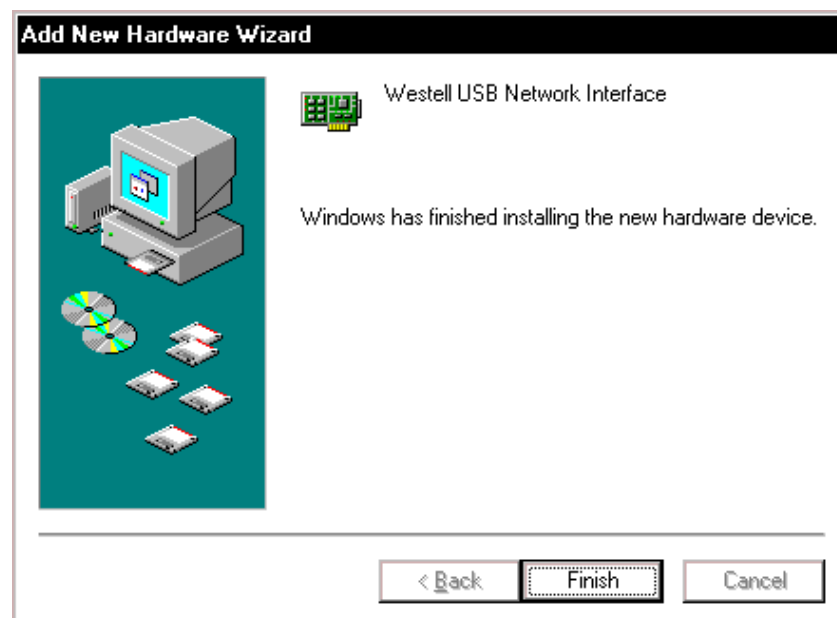


Figure 19. Windows ME

4. **Windows ME:** When the **System Settings Change** screen appears, the USB drivers are installed properly (Figure 20). Click **Yes**.

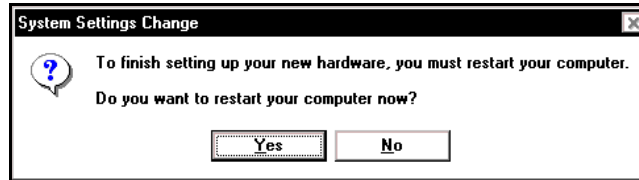


Figure 20. Windows ME

Congratulations! You have completed the software installation for the USB drivers. After you have finished installing the USB drivers, you must return to section 6.4.4 (Installation via USB) to complete the installation instructions.

7.4 Installing the USB Driver for Windows 2000



IMPORTANT: Confirm that the CD-ROM provided with the Router kit is inserted in the appropriate drive before continuing this installation.

1. **Windows 2000:** After you connect the Router to your PC, the **Found New Hardware** window will appear (Figure 21). After a brief delay, the **Found New Hardware Wizard** will appear (Figure 22). Click **Next**.

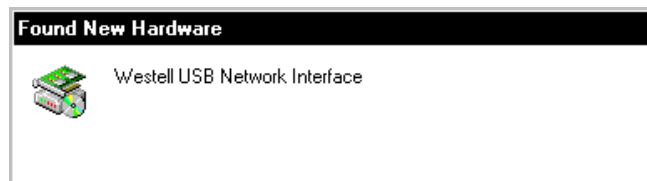


Figure 21. Windows 2000



Figure 22. Windows 2000

2. **Windows 2000:** The **Install Hardware Device Drivers** window appears. Select **Search for a suitable driver for my device (recommended)**. See Figure 23. Click **Next**.

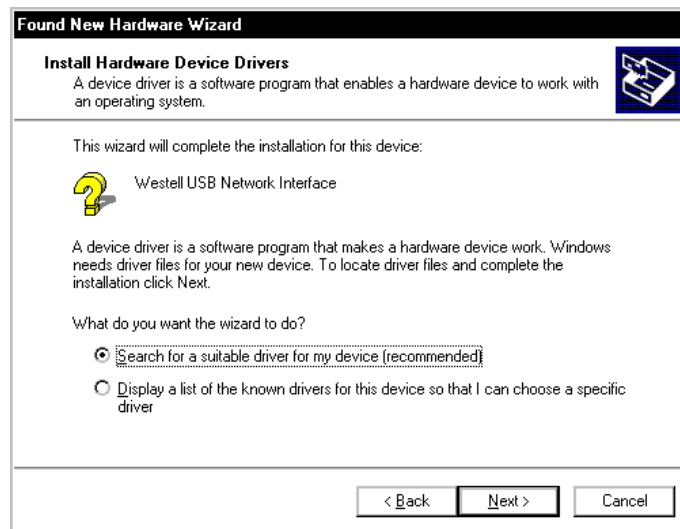


Figure 23. Windows 2000

3. **Windows 2000:** The **Locate Driver Files** window appears. Select **CD-ROM drives** (Figure 24). Click **Next**.

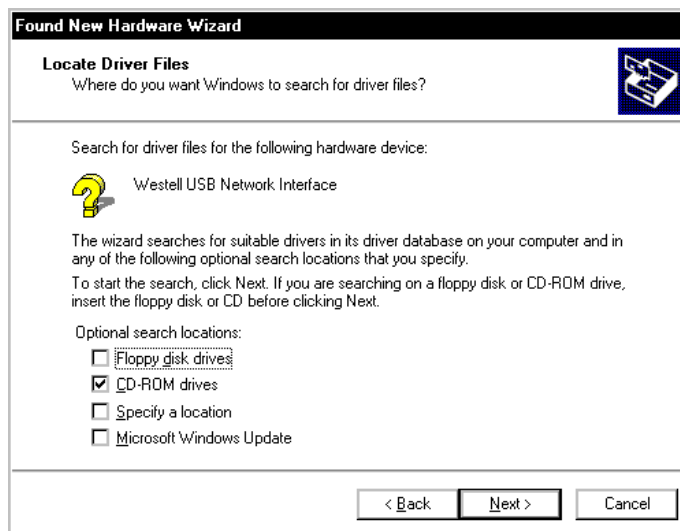


Figure 24. Windows 2000

4. **Windows 2000:** The **Driver Files Search Results** window appears (Figure 25). **Note:** The drive “letter” may vary. Click **Next**.

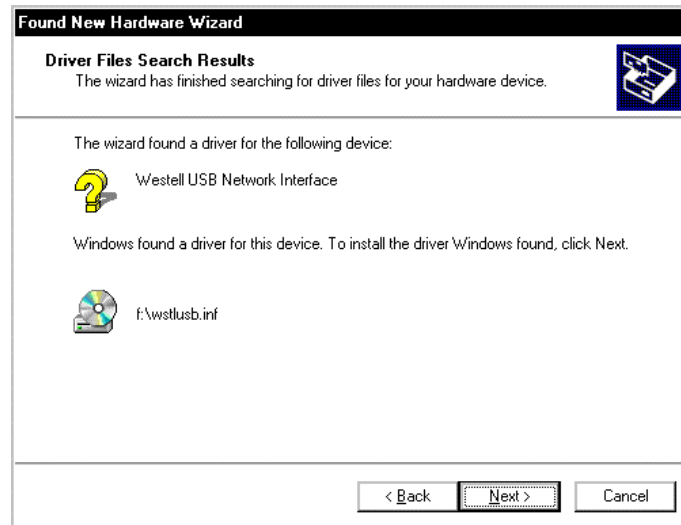


Figure 25. Windows 2000

5. **Windows 2000:** The window below confirms that the PC has finished loading the drivers (Figure 26). Click **Finish**.



Figure 26. Windows 2000

6. **Windows 2000:** When the **System Settings Change** screen appears, the USB drivers are installed properly (Figure 27). Click **Yes**.

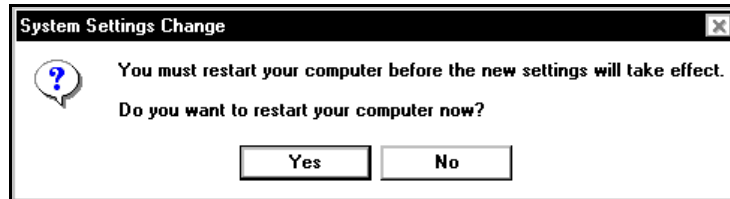


Figure 27. Windows 2000

Congratulations! You have completed the software installation for the USB drivers. After you have finished installing the USB drivers, you must return to section 6.4.4 (Installation via USB) to complete the installation instructions.

7.5 Installing the USB Driver for Windows XP



IMPORTANT: Confirm that the CD-ROM provided with the Router kit is inserted in the appropriate drive before continuing this installation.

1. **Windows XP:** After you connect the Router to your PC, the following screen will appear. (Figure 28). Select **Install the software automatically (Recommended)**. Click **Next**.

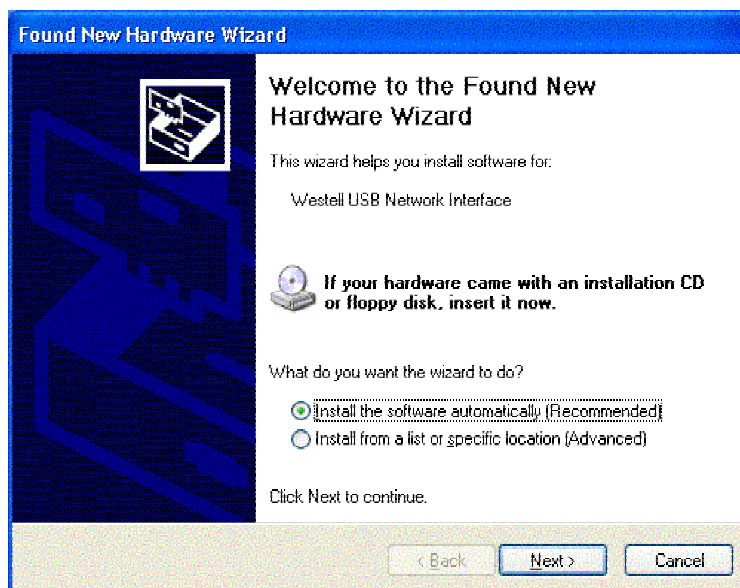


Figure 28. Windows XP

2. **Windows XP:** The window below confirms that the PC has finished loading the drivers (Figure 29). Click **Finish**.

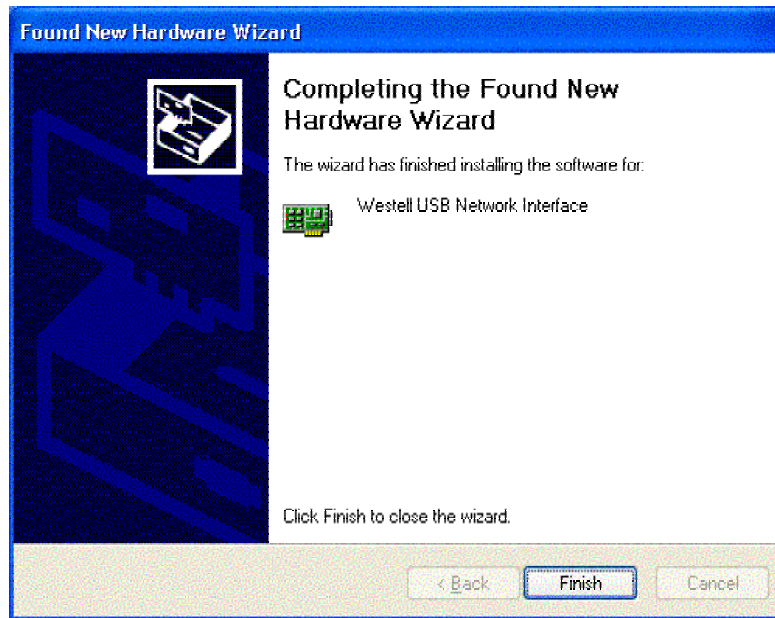


Figure 29. Windows XP

Congratulations! You have completed the software installation for the USB drivers. After you have finished installing the USB drivers, you must return to section 6.4.4 (Installation via USB) to complete the installation instructions.

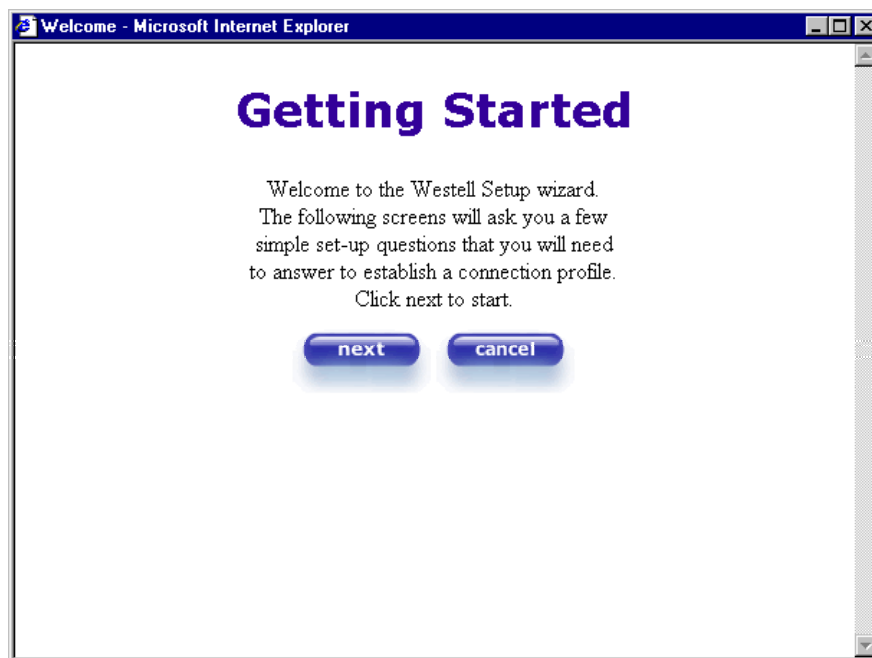
8. CONFIGURING THE ROUTER FOR INTERNET CONNECTION

To browse the Internet using the Router, you must set up your account profile, confirm your DSL sync, and establish a PPP session with your Internet Service Provider (ISP). Refer to the Internet service provider's installation manual to install the software required for your Internet connection.

NOTE: Internet service provider subscriber software and connection requirements may vary. Consult your Internet service provider for installation instructions.

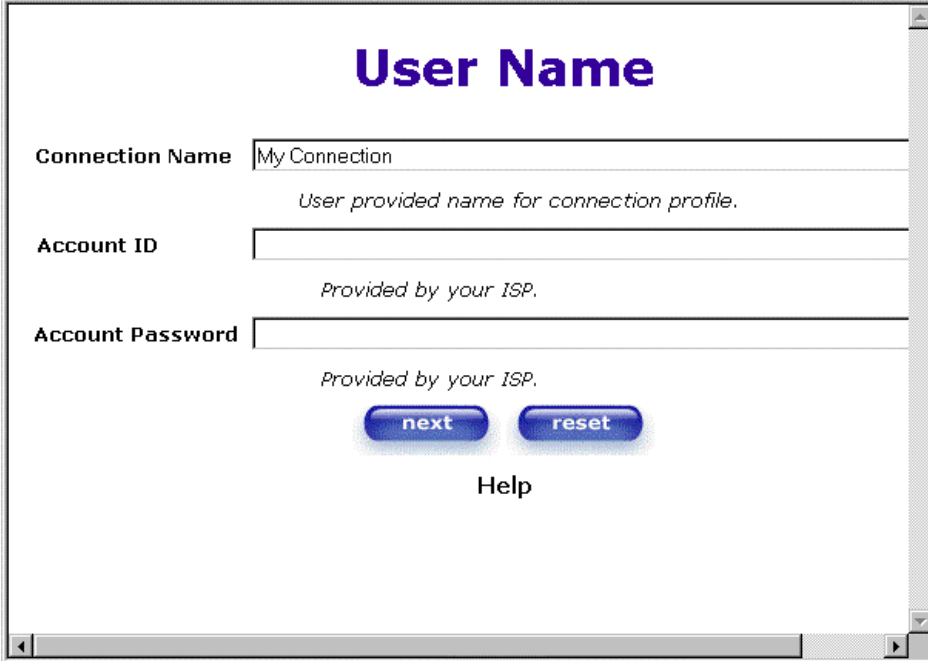
8.1 Setting Up an Account Profile

After connecting the Router, bring up your Web browser and type either **http://dslrouter** or **http://192.168.1.1** in the browser's address window, and then press 'Enter' on your keyboard. The **Getting Started** screen will appear. Click on **next**.



If you clicked **next** in the **Getting Started** screen, the following screen will be displayed. This screen will allow you to set up your account profile.

NOTE: Before you set up your account profile, you must obtain your **Account ID**, **Account Password**, and **VPI/VCI** values from your Internet service provider. You will use this information when you set up your account parameters. If you are at a screen and need help, click the **Help** button to learn more about the functions in that screen.

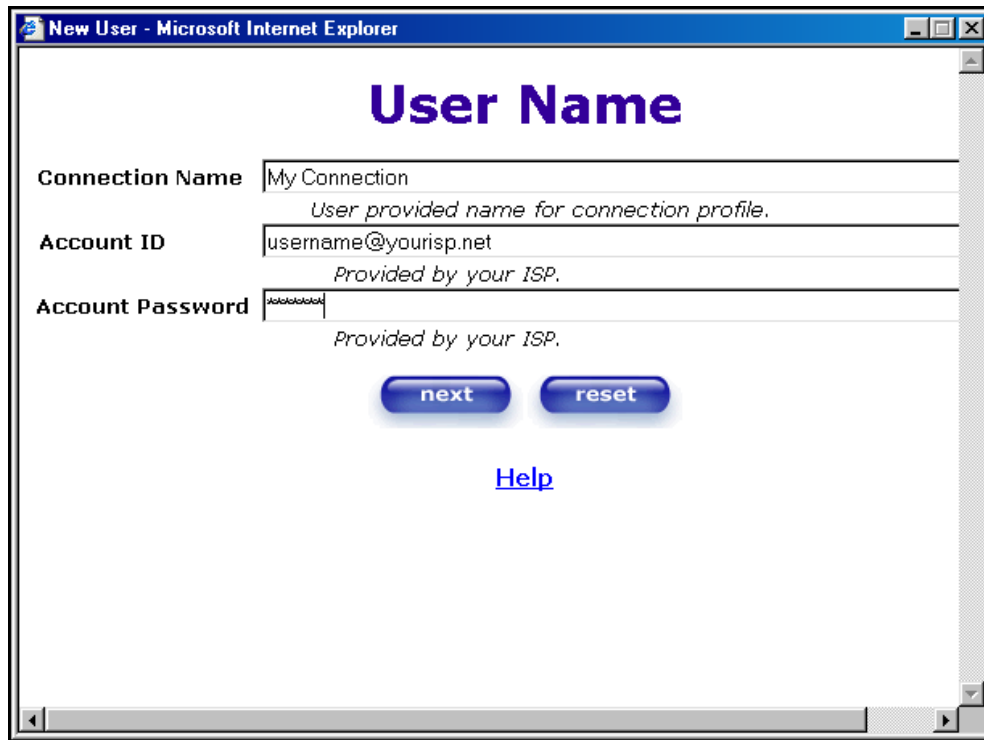


The screenshot shows a web-based form titled "User Name" in large blue font. Below the title are three input fields. The first field is labeled "Connection Name" and contains the text "My Connection". Below this field is the instruction "User provided name for connection profile." The second field is labeled "Account ID" and is empty. Below it is the instruction "Provided by your ISP." The third field is labeled "Account Password" and is empty. Below it is the instruction "Provided by your ISP." At the bottom of the form are three buttons: "next" and "reset" are blue with white text, and "Help" is black with white text. The entire form is enclosed in a window-like frame with a scrollbar on the right.

Type in your account parameters. (Account parameters are required before connecting to the Internet.)
Account Parameters include:

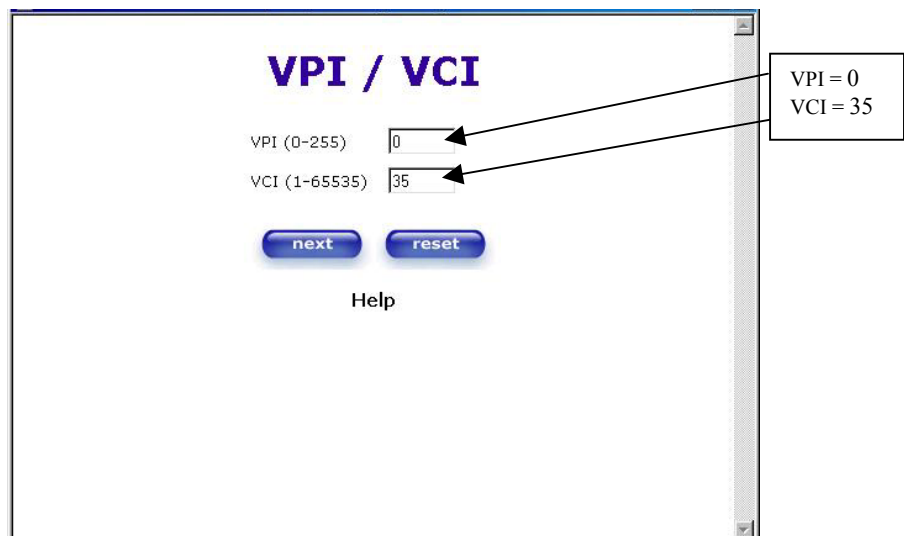
- **Connection Name**-the Connection Name is a word or phrase that you use to identify your account.
(You may enter up 64 characters in this field.)
- **Account ID**-the Account ID is provided by your Internet Service Provider.
(You may enter up 255 characters in this field.)
- **Account Password**-the Account Password is provided by your Internet Service Provider.
(You may enter up 255 characters in this field.)

After you type your account parameters at the **User Name** screen, the **Account ID** will be displayed, however, the **Password** will be masked for security, as shown below. Click **next** if you want your account parameters to take effect. Click **reset** if you do not want the account parameters to take effect or if you want to retype the parameters.



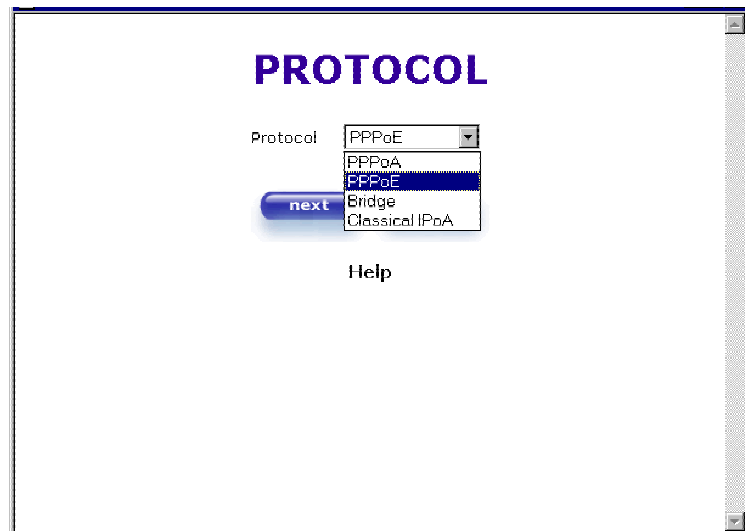
Type the VPI and VCI values (**0** for VPI and **35** for VCI default) you obtained from your Internet service provider. The actual VPI/VCI values may vary according to your ISP. Click on **next**.

NOTE: Depending on your Internet Service Provider, the **VPI/VCI** screen may come pre-configured and it will be displayed here. In this case, you should not change any values in this screen. Click on **next** to go to the **PROTOCOL** screen.



Select the Protocol type that you obtained from your Internet service provider. Click on **next**.

NOTE: Depending on your Internet Service Provider, the **PROTOCOL** screen may come pre-configured and it will be displayed here. In this case, you will need to click on **next** to go to the **SET-UP COMPLETE** screen.



The screenshot shows a web browser window with the title bar "Done - Microsoft Internet Explorer". The main content area has the heading "PROTOCOL" in large, bold, purple letters. Below the heading, there is a "Protocol" label followed by a dropdown menu. The dropdown menu is open, showing a list of options: "PPPoE", "PPPoA", "PPPoE" (highlighted), "Bridge", and "Classical IPoA". To the left of the dropdown menu is a blue button with the text "next". Below the dropdown menu is a "Help" link.

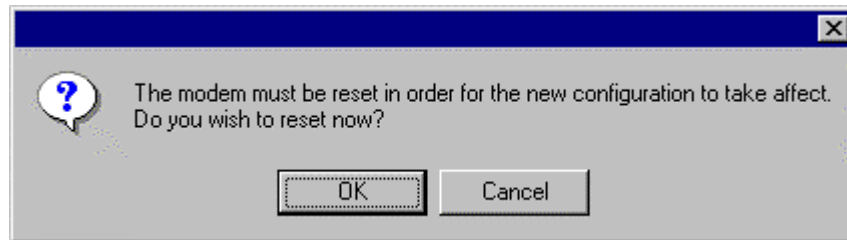
When the **SET-UP COMPLETE** screen appears, you have successfully completed your Account Profile setup. Click **done**.



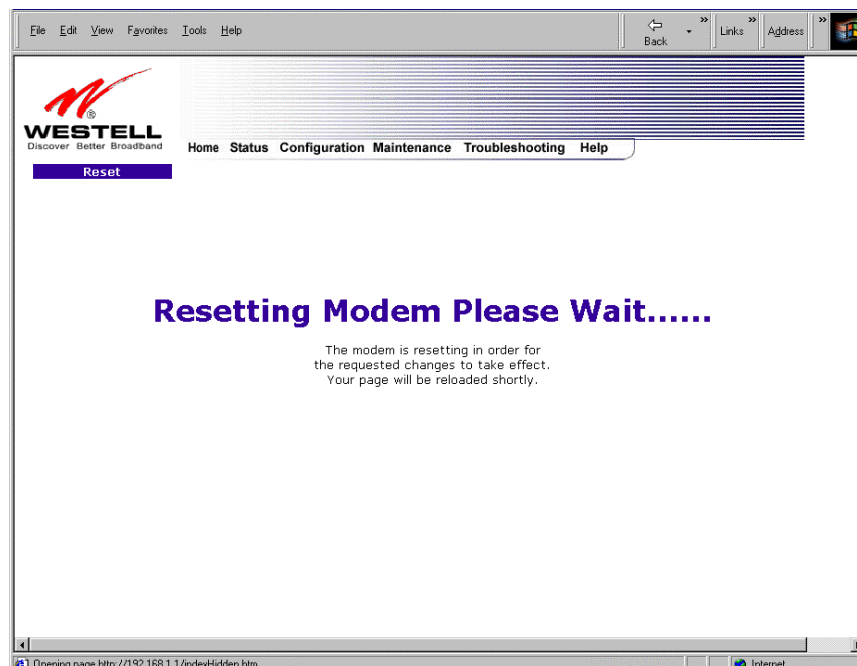
The screenshot shows a web browser window with the title bar "Done - Microsoft Internet Explorer". The main content area has the heading "SET-UP COMPLETE" in large, bold, purple letters. Below the heading, there is a message: "Congratulations you have successfully established a connection profile." Below the message is a blue button with the text "done".

If you changed the **VPI/VCI** settings and clicked **done** in the **SET-UP COMPLETE** screen, the following pop-up screen will appear. Click **OK**.

NOTE: The following pop-up will appear only if you have changed the **VPI**, **VCI**, or **Protocol** values in the preceding screens. If you did not change any of these values, this pop-up screen will not appear and the Router will not be reset. If your Router's connection setting is set to "Always On" and you have changes any of these values, the Router will reset automatically. For instructions on editing your connection settings, see section 11.2.



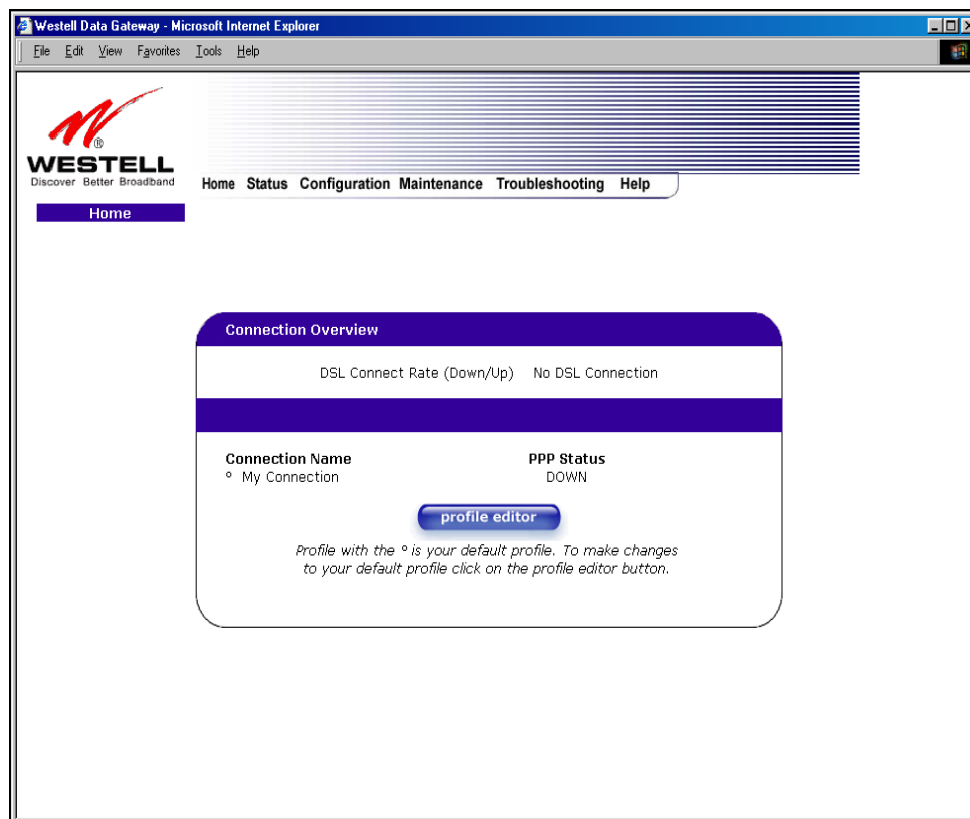
If you clicked **OK** in the pop-up, the following screen will be displayed. The Router will be reset and the new configuration will take effect. Next, proceed to section 8.2 to confirm your DSL sync.



8.2 Confirming a DSL Sync

Remember, you must have active DSL service before the Router can synchronize with your ISP's equipment. To determine if the Router has a DSL sync, view the DSL Connection Rate in the **Connection Overview** section (see the following Home page). If the status reads **No DSL Connection**, check the DSL physical connection, explained in section 6 (INSTALLING THE HARDWARE) of this User Guide.

NOTE: If no DSL sync is established, the **connection** button will not be displayed in the following screen. To determine if the DSL sync is established, check the Router's DSL LED. If the DSL LED is not solid green, you do not have a DSL sync established. Contact your ISP for further instructions.

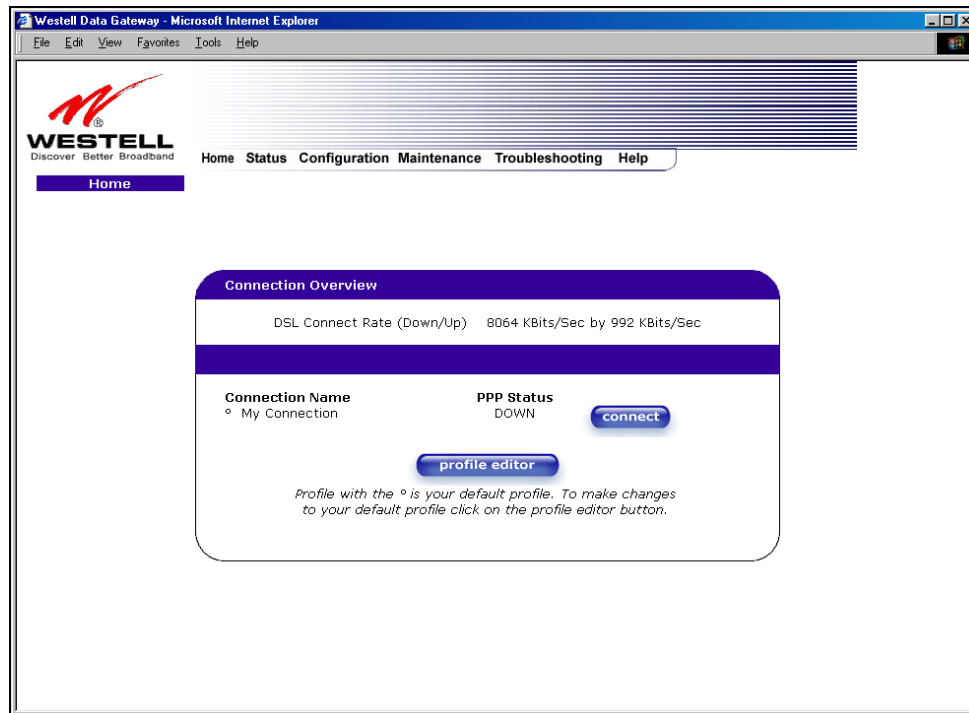




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The following screen shows the DSL connection rate with values that indicate a successful DSL SYNC has been established. The connection rate values represent the transmission speed of your DSL line. (The Router may take time to report these values.) Click the **Connect** button to establish a PPP session.

NOTE: The Router will handle transmission rates up to 8 Mbps. Your actual DSL rates may vary depending on your Internet service provider.

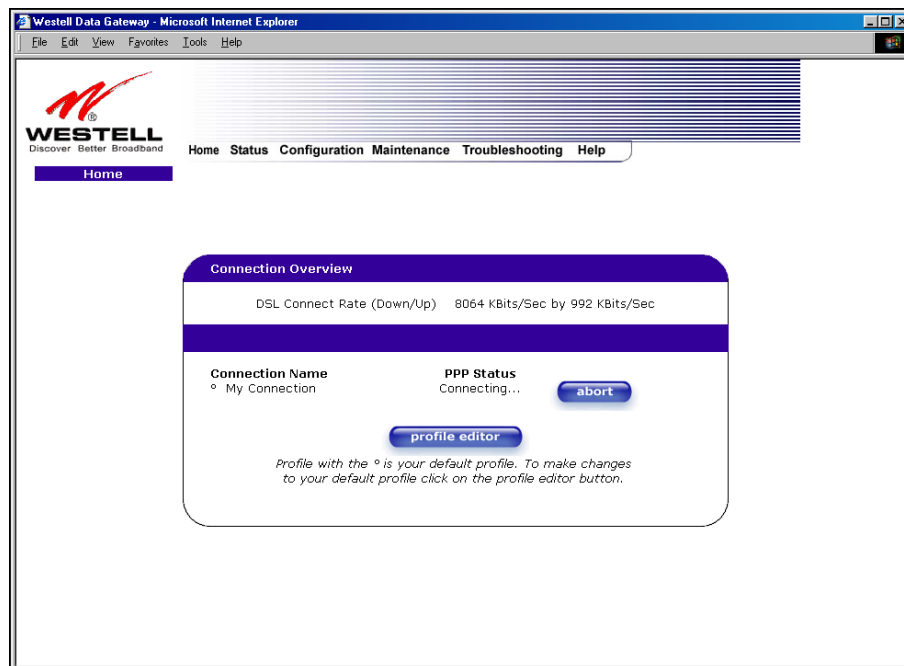


8.3 Establishing a PPP Session

View the **PPP Status** at the Home page. If the PPP Status displays **DOWN**, click the **Connect** button to establish a PPP session.

NOTE: Whenever the PPP Status displays **DOWN**, you do not have a PPP session established. If your Router's connection setting is set to "Always On" or "On Demand," after a brief delay, the PPP session will be established automatically and the PPP Status will display **UP**. If the connection setting is set to "Manual," you must click on the **Connect** button to establish a PPP session. Once the PPP session has been established (PPP Status displays **UP**), you may proceed with your Router's configuration. Section 11.2 provides instructions on editing the connection settings. (Refer to the 'Edit My Connection' screen.) The Router's factory default connection setting is "Manual."

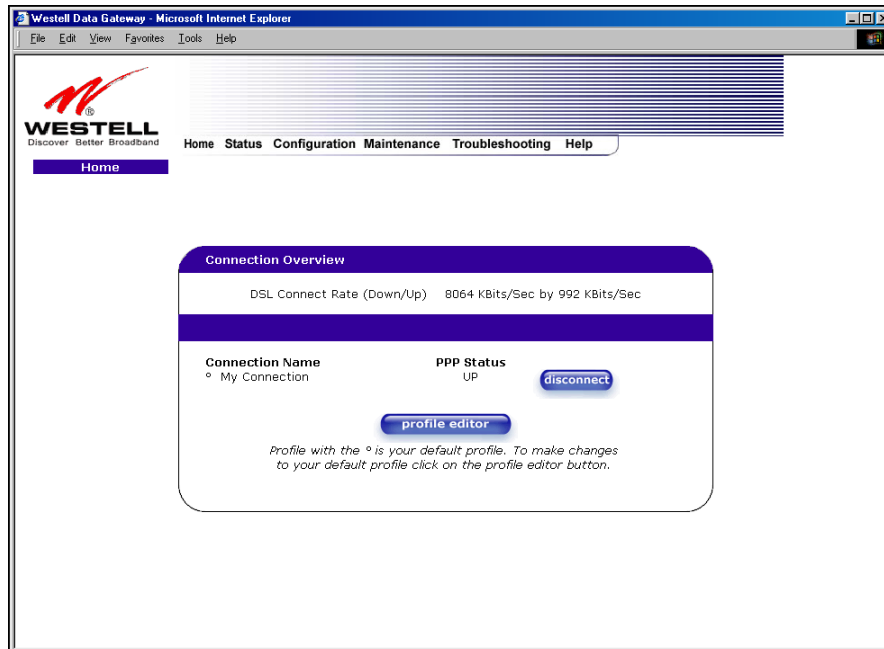
If you click the **Connect** button, the following screen will appear briefly. The **PPP Status** in the **Connection Overview** window allows you to view the state of your ISP connection. When the **PPP Status** displays **Connecting...**, this means that you are establishing a PPP session.



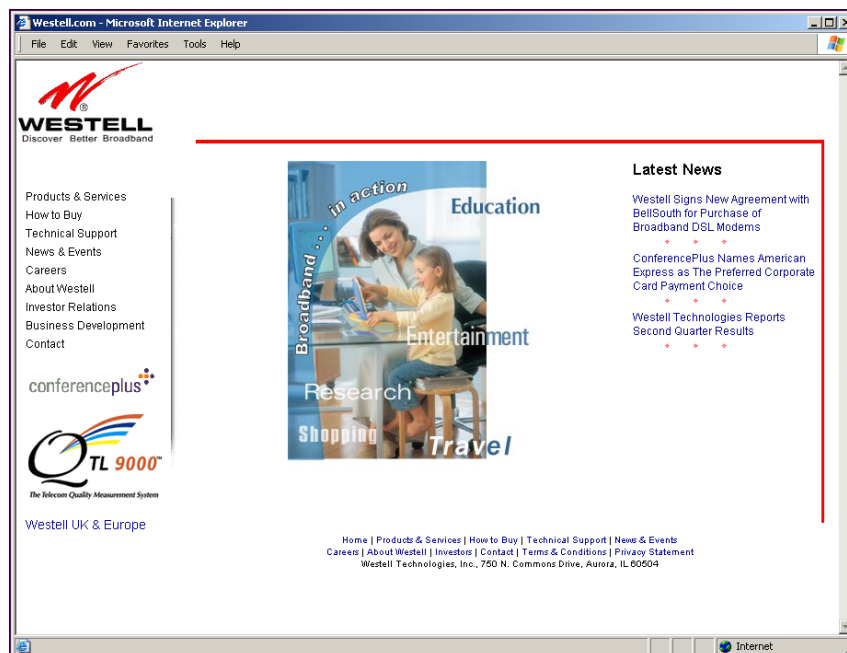


User Guide

After a PPP session has been established, the **PPP Status** will display **UP**, and you may now browse the Internet.



For example, to visit Westell's home page, type **http://www.westell.com** in your browser's address window, and then press 'Enter' on your keyboard.

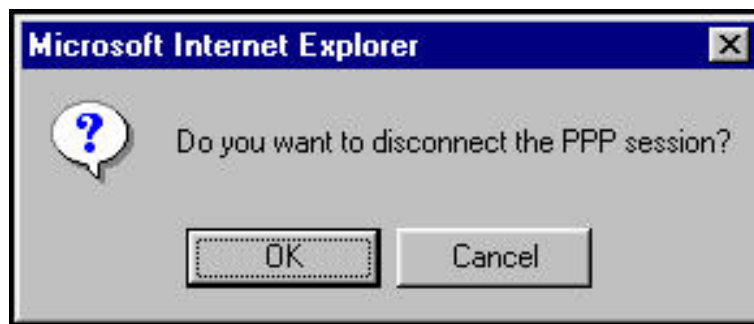


When you are ready to return to the Router's interface, type **http://192.168.1.1** in your browser's address window, and then press 'Enter' on your keyboard.

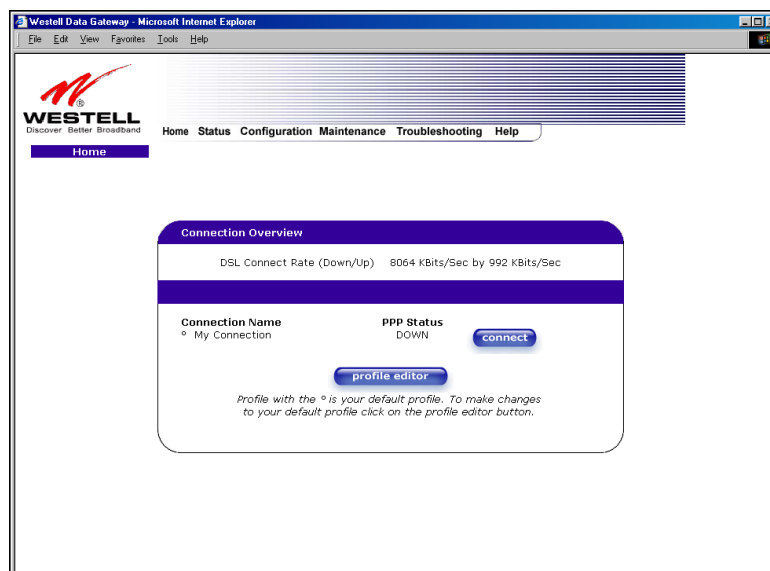
8.4 Disconnecting a PPP Session

If you have finished browsing the Internet and want to disconnect from your Internet service provider, click on the **Disconnect** button in the **Connection Overview** screen (the preceding screen). The following pop-up screen will appear. Click on **OK** to disconnect the PPP session.

Warning: If you disconnect the PPP session, this will disconnect the Router from the Internet, and all users will be disconnected until the PPP session is re-established.



If you clicked the **Disconnect** button in the preceding **Connection Overview** screen, the **PPP Status** should display **DOWN**. This means that you no longer have a PPP session (no IP connection to your Internet service provider). However, your DSL session will not be affected. When you are ready to end your DSL session, simply power down the Router via the power switch on the Router's rear panel.



When you are ready to establish a PPP session, click on the **connect** button. (If you powered down the Router, you must first power up the Router and log on to your account profile before you establish a PPP session.)

NOTE: When you are ready to exit the Router's interface, click the **X** (close) in the upper-right corner of the window. Closing the window will not affect your PPP Status (your PPP session will not be disconnected). You must click on the **disconnect** button to disconnect your PPP session. When you are ready to restore this interface, you must launch your Internet browser and type **http://dslrouter/** or type **http://192.168.1.1/** in the browser's address window and press 'Enter' on your keyboard.

9. SETTING UP MACINTOSH OS X

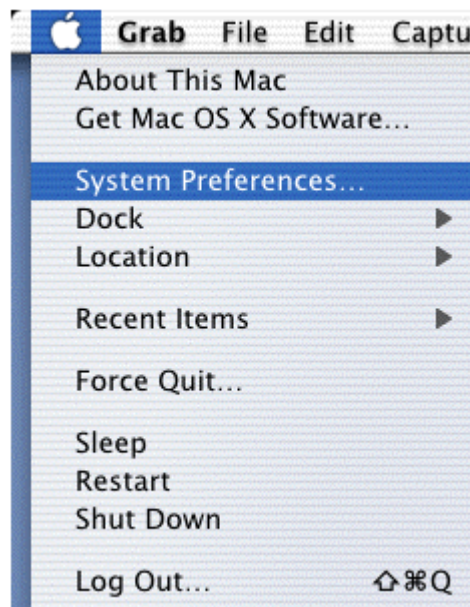
This section provides instructions on how to use Macintosh Operating System 10 with the Router. Follow the instructions in this section to create a new network configuration for Macintosh OS X.



NOTE: Macintosh computers must use the Modem Ethernet installation. Refer to section 6 (INSTALLING THE HARDWARE).

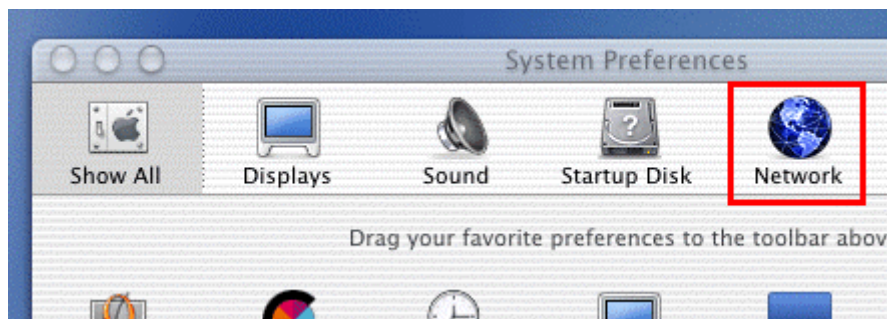
Open the System Preference Screen

After you have connected the Westell Router to the Ethernet port of your Macintosh, the screen below will appear. Click on the “**Apple**” icon in the upper-right corner of the screen and select **System Preferences**.



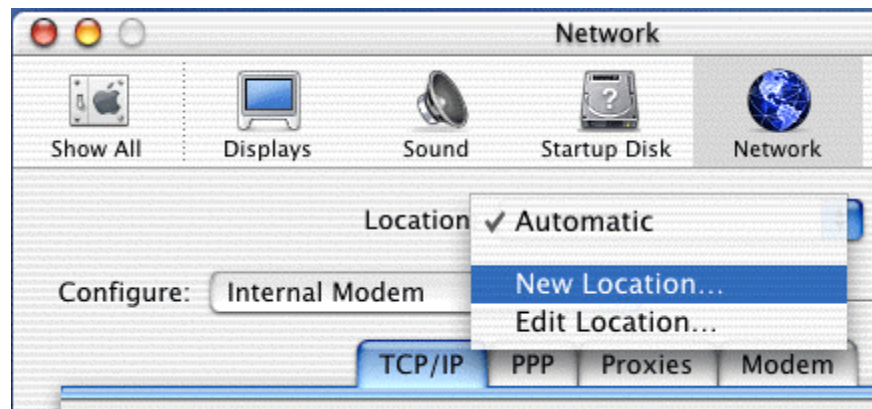
Choose the Network Preferences

After selecting **System Preferences...**, from the previous screen, the **System Preferences** screen will be displayed. From the **System Preferences** screen, click on the **Network** icon.



Create a New Location

After selecting the **Network** icon at the **System Preferences** screen, the **Network** screen will be displayed. Select **New Location** from the **Location** field.



Name the New Location

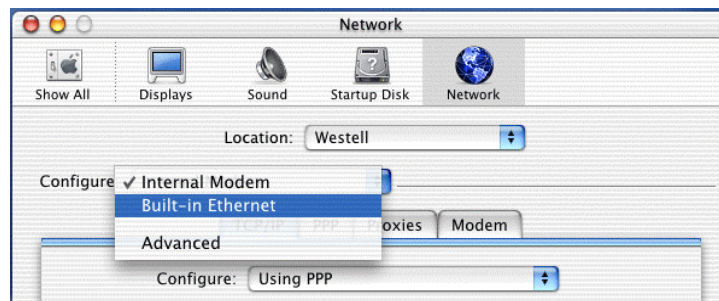
After selecting **New Location** from the **Network** screen, the following screen will be displayed. In the field labeled **Name your new location:**, change the text from “Untitled” to “Westell.” Click **OK**.



Select the Ethernet Configuration

After clicking on **OK** in the preceding screen, the **Network** screen will be displayed. The **Network** screen shows the settings for the newly created location. From the **Configure** field in the **Network** screen, select **Built-in Ethernet**. Click on **Save**.

NOTE: Default settings for the Built-in Ethernet configuration are sufficient to operate the Router.

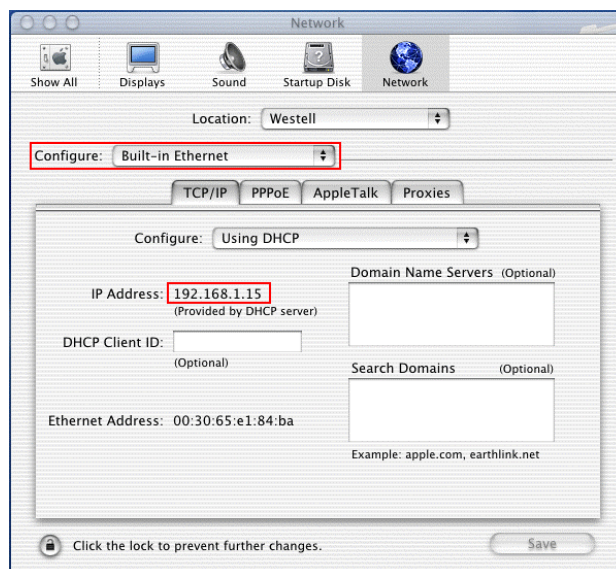


Check the IP Connection

To verify that the computer is communicating with the Router, follow the instructions below.

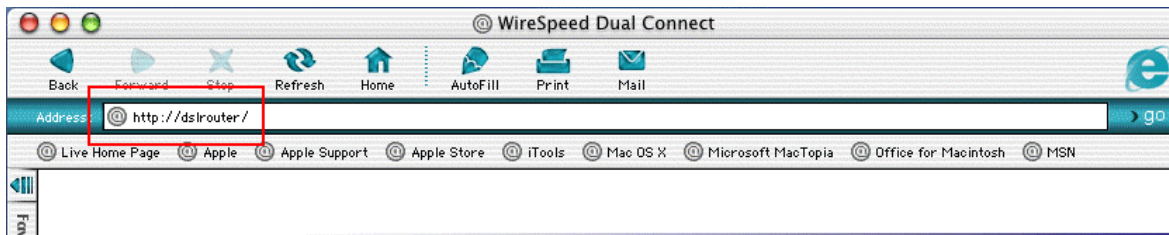
1. Go to the “**Apple**” icon in the upper-right corner of the screen and select **System Preferences**.
2. From the **System Preferences** screen, click on the **Network** icon. The **Network** screen will be displayed.
3. From the **Configure** field in the **Network** screen, select **Built-in Ethernet**.
4. View the IP address field. An IP address that begins with **192.168.1** should be displayed.

NOTE: The DHCP server provides this IP address. If this IP address is not displayed, check the Router’s wiring connection to the PC. If necessary, refer to section 5 for hardware installation instructions.

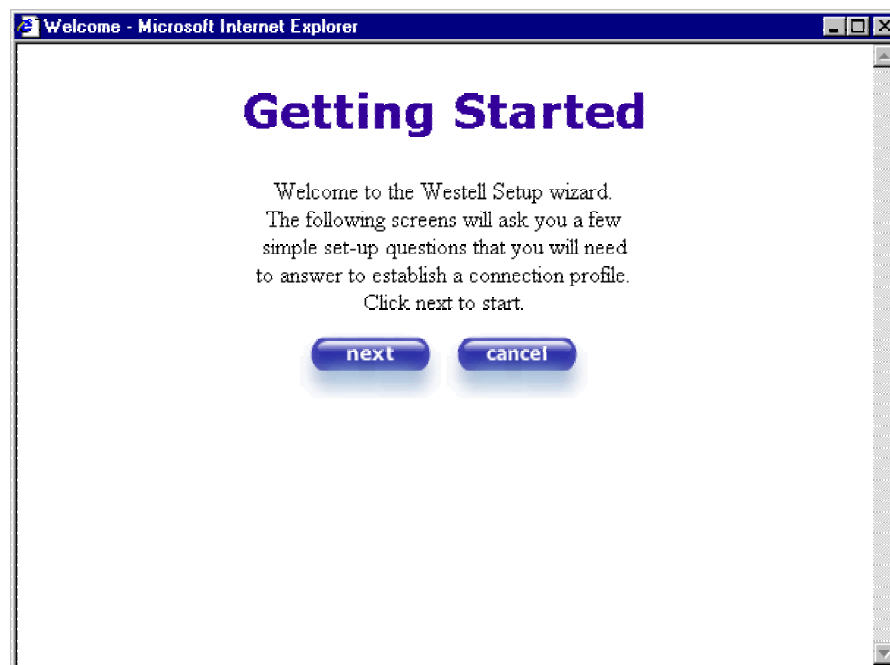


Create a User Account

In the address window of your Internet Explorer web browser, type **http://dslrouter/**, and then press 'Enter' on your keyboard.



The **Getting Started** screen will be displayed. You may now begin your Account Setup. Refer to section 8 of this User Guide to configure your Westell Router for Internet connection.



The following sections explain the advanced features of your Westell Router.
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10. SETTING UP ADVANCED CONFIGURATION

Advanced Configuration instructions are explained in Section 11 through Section 17. If you want to set up advanced features for the Router, follow the instructions provided in sections 11 through 17.

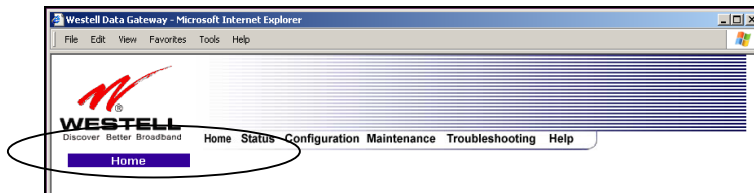
STOP! The following sections assume that you have active DSL and Internet service.

The Router allows you to make changes to advanced features of your Router such as account profiles, routing configurations, and firewall settings. The following sections explain each feature and show you how to make changes to the Router's settings. A menu is displayed at the top of each screen and will allow you to navigate you to the various configuration options of your Router. If you are at a screen and need help, click on the **Help** button to learn more about that screen.

Please note that for Models 328W10 and 328W11, the menu options displayed will vary according to the WAN configuration you have chosen to use, DSLATM PORT or ETHERNET PORT1. However, all menu options are displayed when the Router is enabled for DSLATM PORT. Instructions on enabling and disabling DSLATM PORT and ETHERNET PORT 1 are explained in section 13.6.2 VC Configuration. This document was created with the Router's DSLATM PORT enabled. The sections explained throughout this document will indicate when a menu item is unavailable.

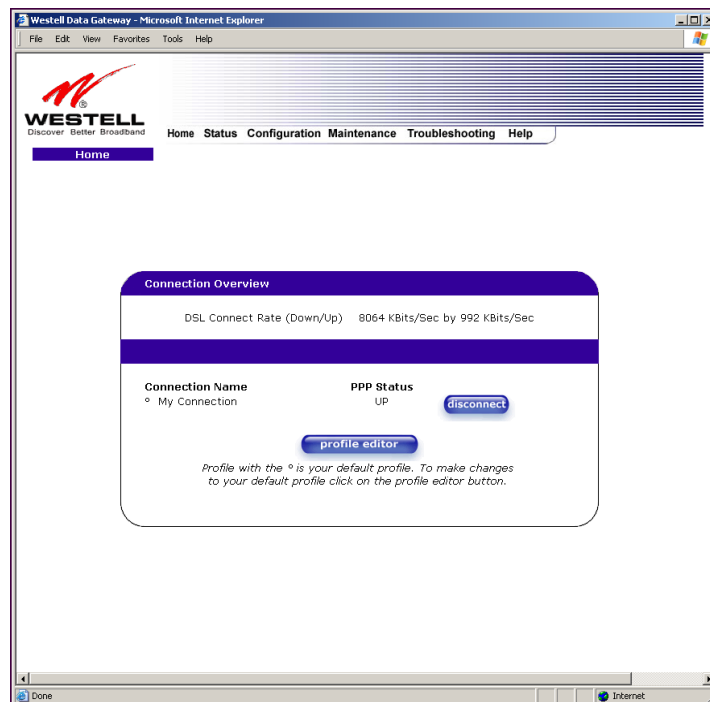
11. HOME

As you navigate through the various screens of the Router, the name of the active page you have selected will appear in the upper-left corner of the screen, as shown below. Please note that the actual values may differ from the values displayed in the screens.



If you have set up your account profile and established your PPP session as discussed in section 8, the following settings will be displayed when you click on your **Home** page. Click on **profile editor** to edit your connection profile.

NOTE: If you have created multiple account profiles, select the option button for the active account profile.

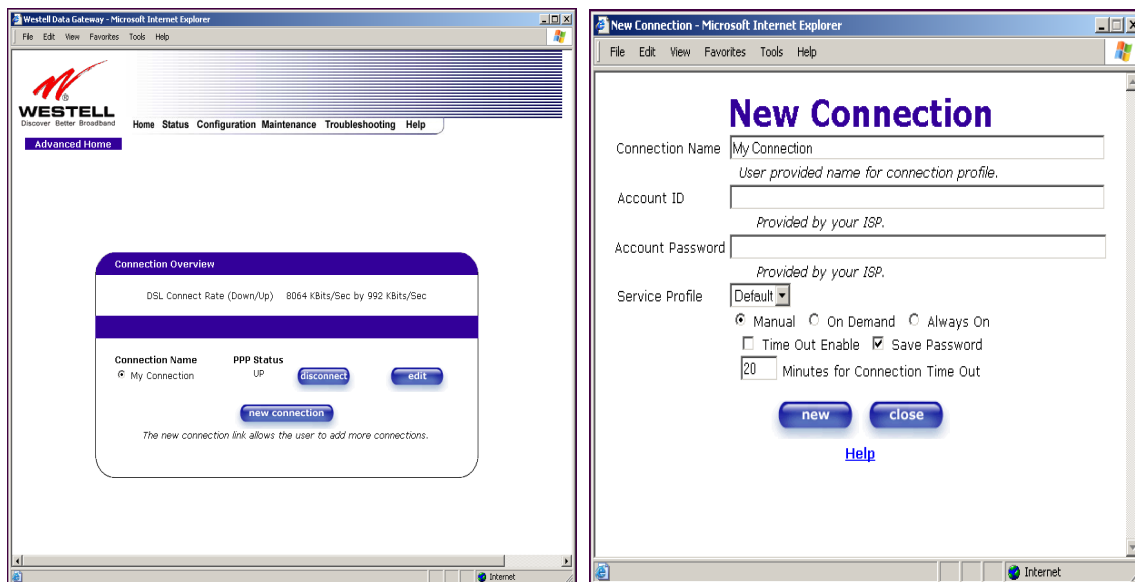


Connection Overview	Displays your DSL connection rate.
Connection Name	This Connection Name is from the connection profile that you established in section 8.
PPP Status	UP = PPP session established DOWN = No PPP session established.
Connect/Disconnect	CONNECT = Establish a PPP session DISCONNECT = Disconnect a PPP session
Profile Editor	This allows you to make changes to the profile that you created in section 8.

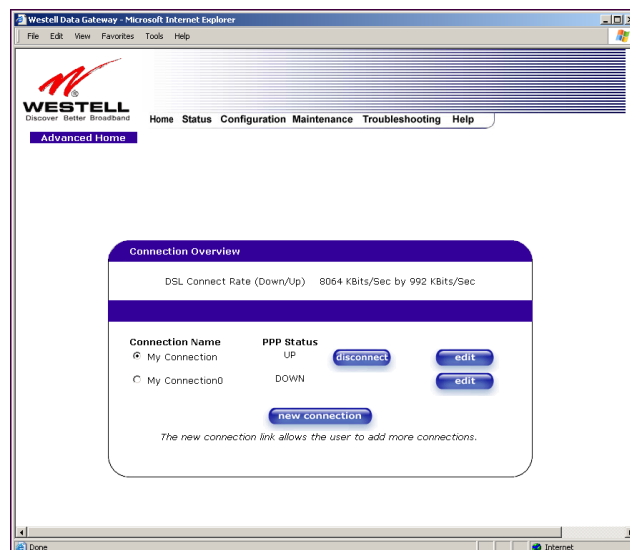
11.1 Adding Account Profiles

If you select the **Profile Editor** button from your **Home** page, the **Advanced Home** screen will appear, as shown below. Click on the **new connection** button in the **Advanced Home** screen. The **New Connection** screen will appear. Enter your account profile information and click on **New**. Next, click on **OK** in the pop-up screen to save your new connection. If you do not want to add a connection profile, click on **Close** in the **New Connection** screen.

NOTE: NAT Profiles allow you to create specific service settings. A NAT Profile may be associated with a certain connection setting, or NAT services. This allows you to customize the profile for specific users. You may store up to eight unique user profiles in your Router. Details on the **New Connection** screen are located at the end of this section.

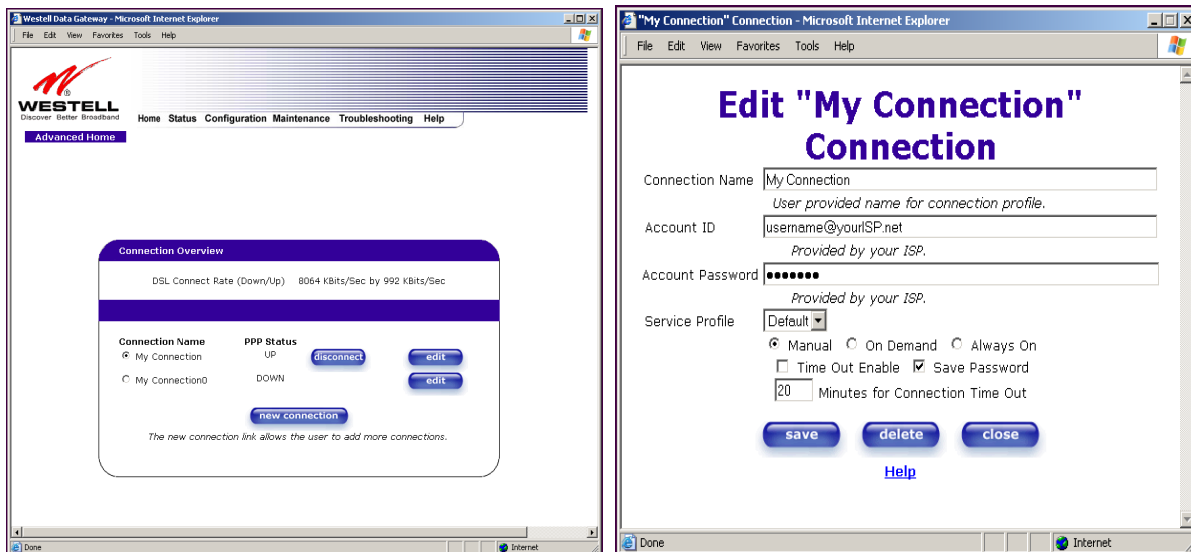


If you clicked **OK** in the pop-up screen, the following screen will be displayed. This screen enables you to edit a connection profile. Select a profile name from the **Connection Name** field, and click the adjacent **edit** button.



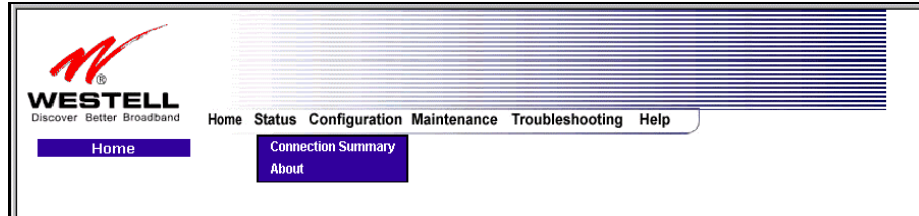
11.2 Editing Account Profiles

If you clicked **Edit** in the preceding screen, the **Edit "My Connection"** screen will appear. To change your existing connection profile, follow the steps in the **Edit "My Connection"** screen. When you have finished editing your profile, click save and then click **OK** in the pop-up screen. Click **delete** if you want to delete your connection profile. Click **close** if you do not want to edit your connection profile.



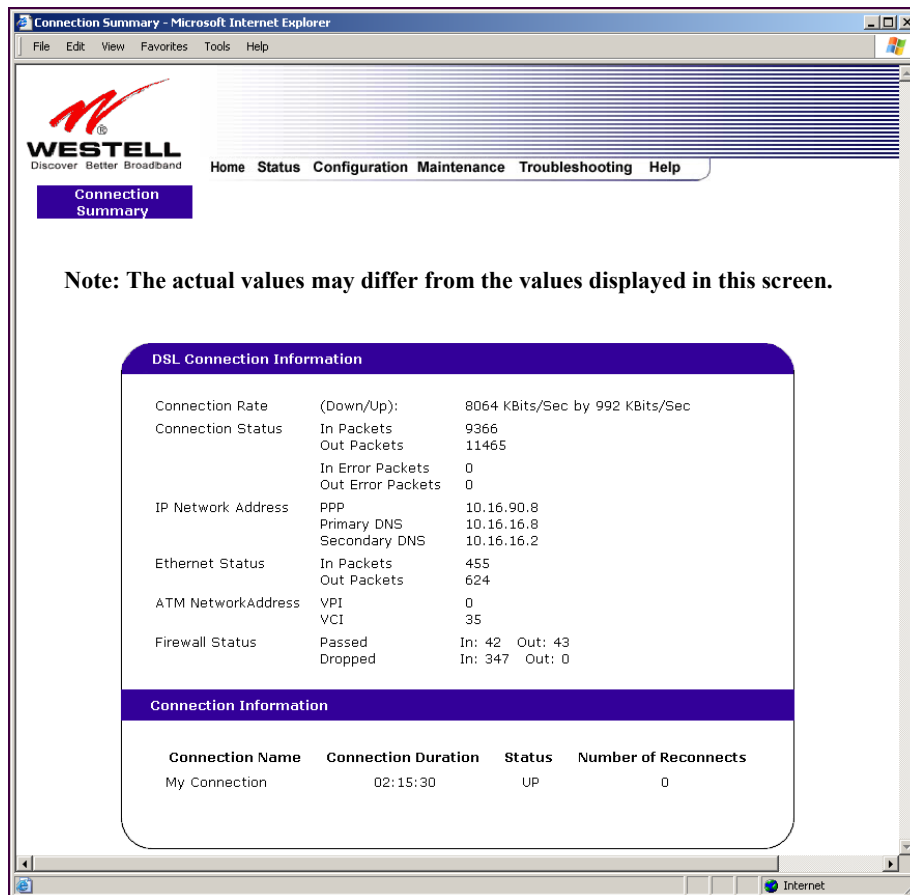
Connection Name	This field allows you to enter a new connection name of your choice (up to 64 characters).
Account ID	The account ID that you used in section 8 if you are connecting to the same Service Provider. If you have multiple Service Providers, you can enter this information at this time.
Account Password	The account password that you used in section 8 if you are connecting to the same Service Provider. If you have multiple Service Providers, you can enter this information at this time.
Service Profile	Westell recommends that you use the Default parameter.
Manual	Factory default = MANUAL Selecting this feature allows you to manually establish your PPP session.
On Demand	Selecting this feature allows the Router to automatically re-establish your PPP session on demand anytime your PC requests Internet activity (for example, browsing the Internet, email, etc.). When you have traffic, it may cause a delay.
Always On	Selecting this feature allows the Router to automatically establish a PPP session when you log on, or if the PPP session goes down.
Time Out Enable	Factory Default = DISABLED Selecting this feature allows you to enable the timeout parameter of your PPP session, which is set to a factory default of 20 minutes.
Save Password	Selecting this feature allows you to save the password for your new connection profile in the Router so that you will not have to re-enter it in case of a re-boot.
Minutes for Connection Time Out	This option allows you to specify the number of minutes that you want a PPP session to stay active before it is disconnected due to inactivity. (This feature works if you have selected the Time Out Enable feature explained above.)

12. STATUS



12.1 Connection Summary

The following settings will be displayed if you select **Connection Summary** from the **Status** menu.

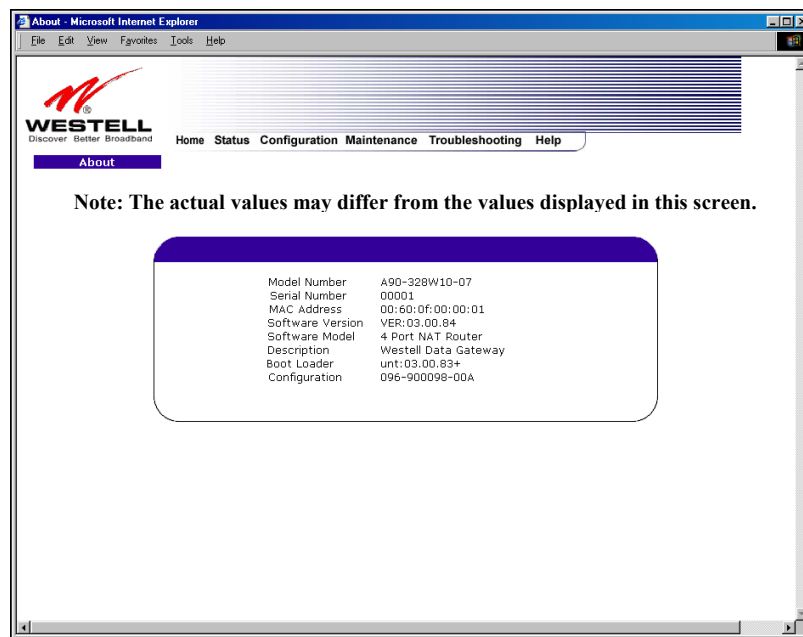


DSL Connection Information	
Connection Rate	This field will indicate if you have a DSL signal and the DSL rate at which you are connected.
Connection Status	This field will show how much information was received (IN) or sent (OUT) in packets.
IP Network Address	PPP = An IP address identifies your device on the Internet Primary DNS = Provided by your Service Provider

	Secondary DNS = Provided by your Service Provider
Ethernet Status	This field will display your Ethernet information that was received (IN) or sent (OUT) in packets on your Ethernet port.
ATM Network Address	This field will display your VPI and VCI values, which are provided by your ISP.
Firewall Status	This field will display your firewall traffic in packets. Passed: Monitors information traffic that was successfully received (IN) or transmitted (OUT) in packets. Dropped: Monitors information traffic that was not successfully received (IN) or transmitted (OUT) due to your firewall settings.
PPP Connection Information	
Connection Name	This is from the connection profile that you established in section 8.
Connection Duration	This field will display how long your PPP session has been connected.
Status	This field will display the status of your PPP session. UP=Connected DOWN=Disconnected
Number of Reconnects	This field will display the number of attempts that were made to establish a PPP session.

12.2 About

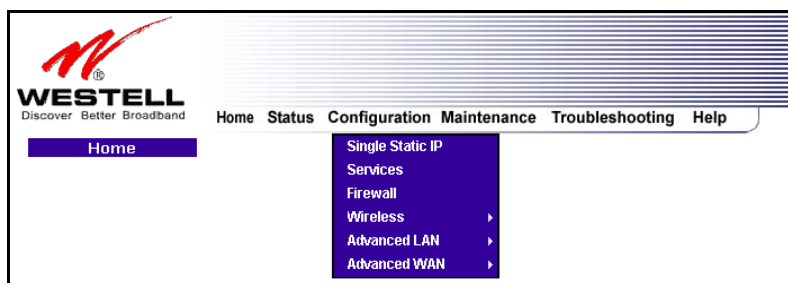
The following settings will be displayed if you select **About** from the **Status** menu.



Model Number	The Router manufacturer's model number.
Serial Number	The Router manufacturer's serial number.
MAC Address	Media Access Controller (MAC) i.e., hardware address of this device.
Software Version	Version of Application Software.
Software Model	The Router application type.
Description	Product description.
Boot Loader	Version of boot loader software
Configuration	Westell proprietary configuration of this device.

13. CONFIGURATION

NOTE: If you are using Model 7400 or 7401, the “Wireless” menu options will not be displayed in the **Configuration** menu.



13.1 Single Static IP – Single IP Address PassThrough

The following settings will be displayed if you select **Single Static IP** from the **Configuration** menu. The Single Static IP Configuration screen allows you to select the device on your LAN that will share your Single Static IP. Before you begin this section, configure your PC settings to obtain an IP address from your Router automatically. (Refer to your Windows Help screen for instructions.)

NOTE: Single Static IP (SSI) allows the user to share the WAN assigned IP address with one device on the LAN. By doing this, the device with the SSI becomes visible on the Internet. Network Address Translation (NAT) and Firewall rules do not apply to the device configured for SSI. If you are using Bridge (Routed Bridge) protocol, **Single Static IP** configuration will not be available.

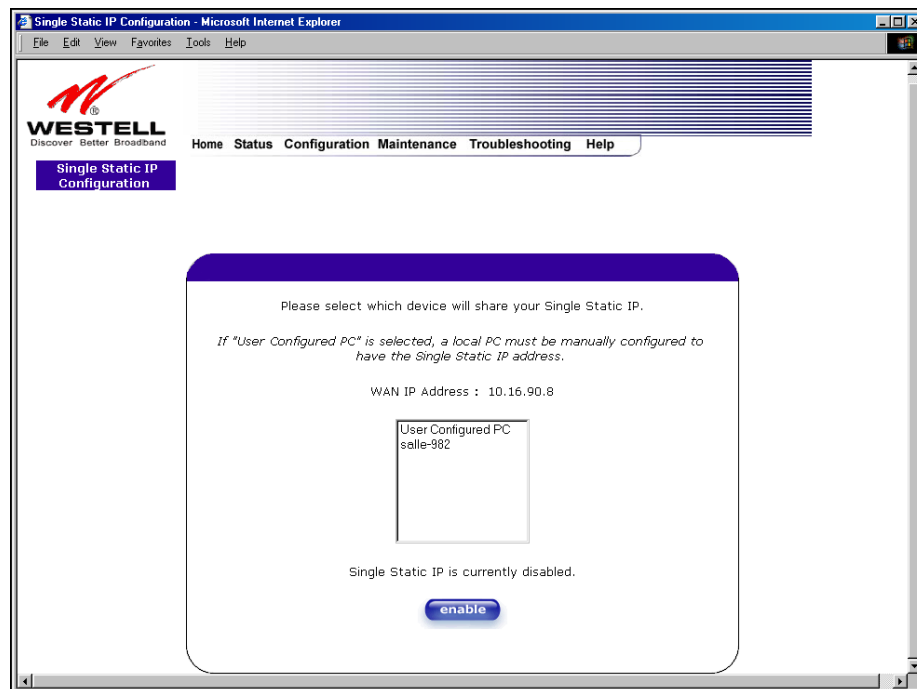
STOP: Static NAT must be disabled before you can enable **Single Static IP**. To disable Static NAT, select **Services** from the **Configuration** menu. Next, click on the **static NAT** button. Select the device from the **Static NAT Device** drop-down menu and click on **disable**. Return to Single Static IP Configuration by selecting **Single Static IP Configuration** from the **Configuration** menu.



13.1.1 Enabling Single Static IP – Single IP Address PassThrough (Applicable for PPPoE Connections Only)

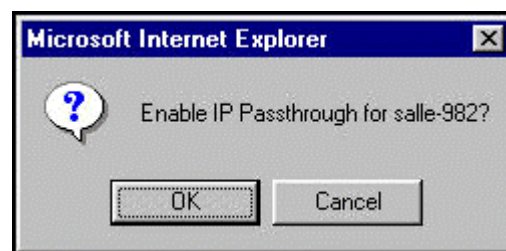
To enable Single Static IP, select a device that will share your Single Static IP from the options listed in the window. Click on **enable**.

NOTE: The Single Static IP Configuration screen allows you to select the device on your LAN that will share your Single Static IP.

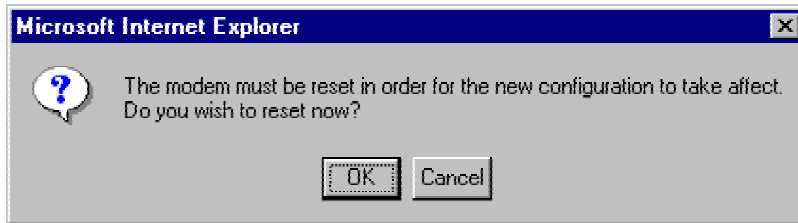


If you select a device and clicked on **enable**, the following pop-up screen will appear. Click on **OK** to enable this device for Single Static IP. Click on **Cancel** if you do not want to enable Single Static IP.

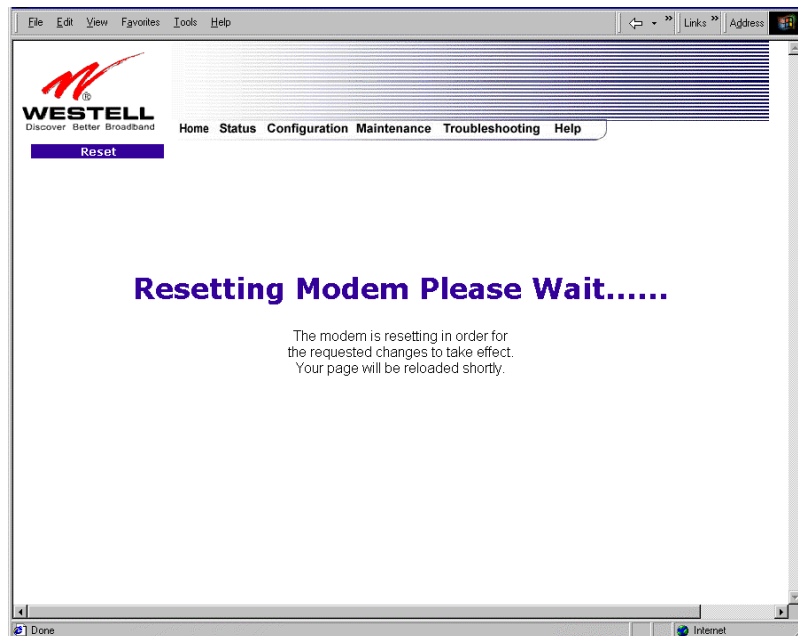
NOTE: The actual device name may differ from the name displayed in this screen.



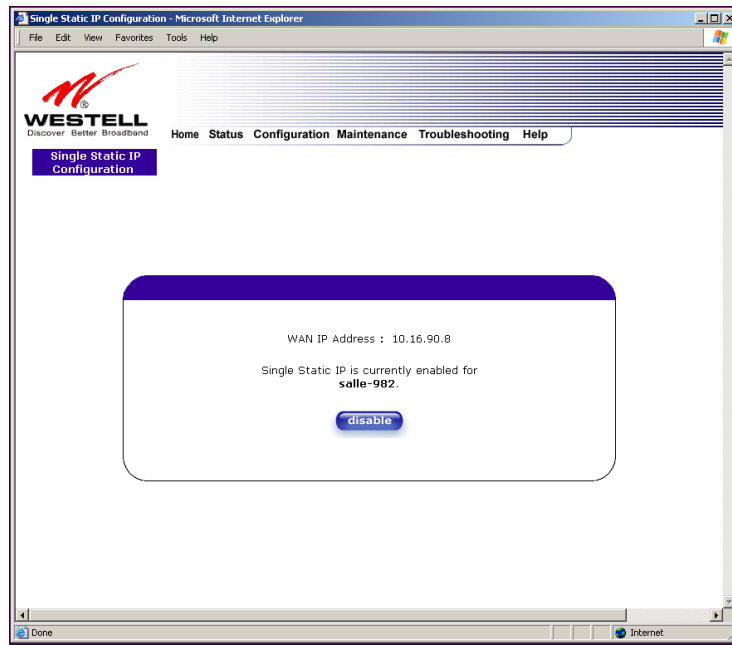
If you clicked **OK** in the preceding pop-up screen, the following pop-up screen will appear. The Router must be reset to allow the new configuration to take effect. Click on **OK**.



If you clicked **OK** in the preceding screen, the following screen will be displayed. The Router will be reset and the new configuration will take effect.



After a brief delay, the home page will be displayed. Confirm that you have a DSL sync and that your PPP session displays **UP**. (Click on the **connect** button to establish a PPP session). Next, select **Single Static IP** from the **Configuration** menu to confirm that Single Static IP is **enabled**, as shown in the following screen.

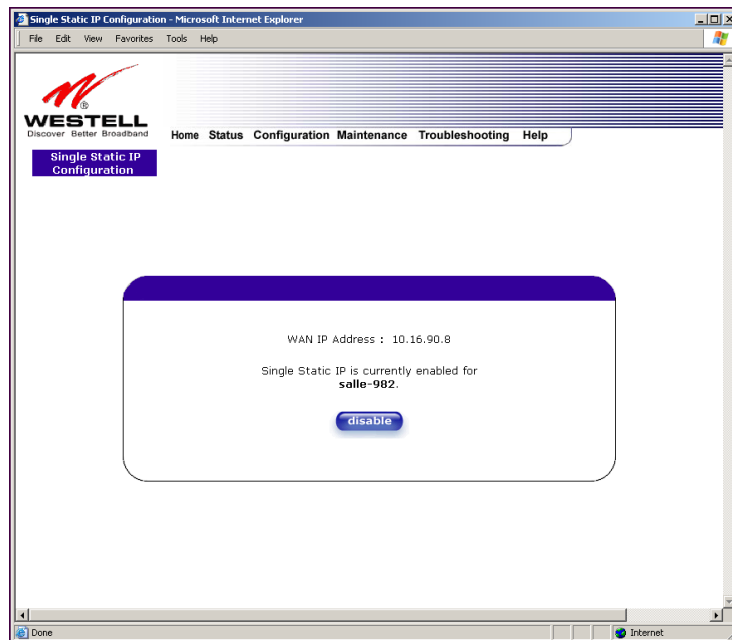


STOP! After you enable Single Static IP, you must reboot your computer.

NOTE: If you chose to enable **User Configured PC**, wait for the Router to reset and then manually enter the WAN IP, Gateway, and Subnet mask addresses you obtained from your Internet service provider into a PC.

13.1.2 Disabling Single Static IP – Single IP Address PassThrough

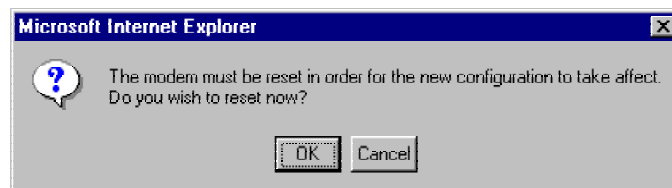
To disable Single Static IP, select **Single Static IP** from the **Configuration** menu. Click on **disable**.



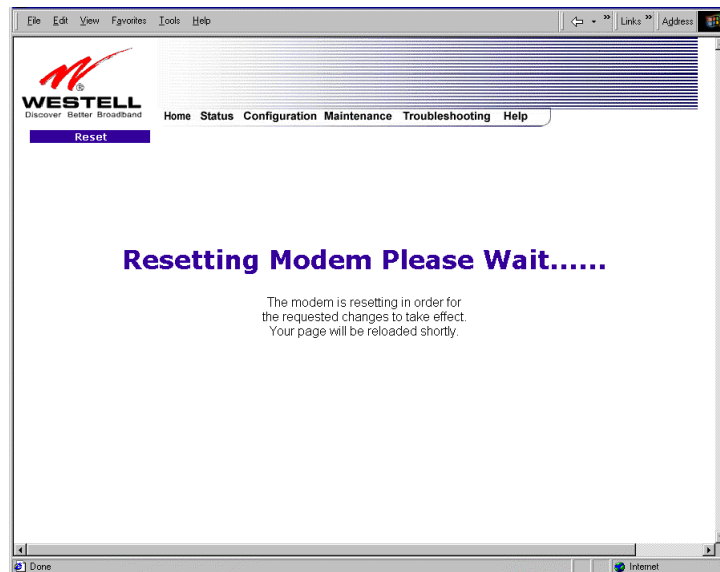
If you clicked **disable** in the preceding screen, the following pop-up screen will be displayed. Click on **OK**.



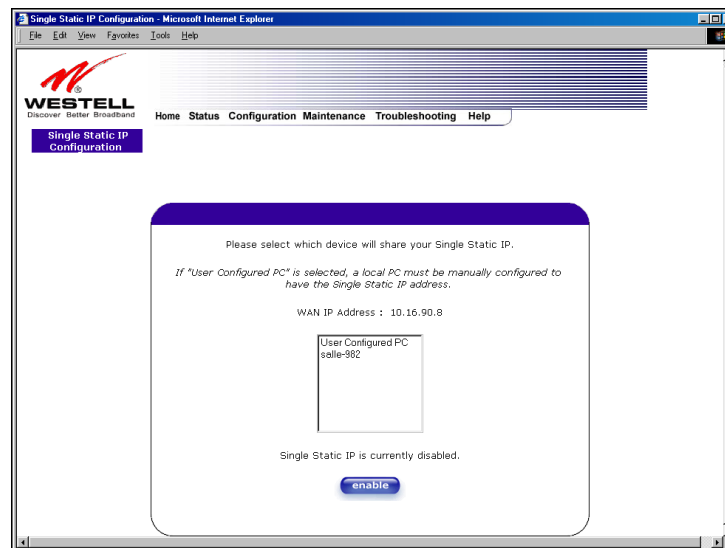
If you clicked **OK** in the **Disable IP Passthrough?** screen, the following pop-up screen will be displayed. This screen will allow the modem to be reset and the new configuration will take effect. Click on **OK**.



If you clicked **OK** in the preceding screen, the following screen will be displayed. The Router will be reset and the new configuration will take effect.



After a brief delay, the home page will be displayed. Confirm that you have a DSL sync and that your PPP session displays **UP**. (Click on the **connect** button to establish a PPP session). Next, Select **Single Static IP** from the **Configuration** menu to confirm that Single Static IP is **disabled**, as shown in the following screen.



STOP! After you disable Single Static IP, you must reboot your computer.

13.2 Service Configuration

The following settings will be displayed if you select **Services** from the **Configuration** menu.

Westell has developed an extensive list of NAT services and you may select any service from this list. By selecting your specific NAT service and setting up a NAT profile, you will ensure that the appropriate ports on the Router are open and that the required application traffic can pass through your LAN. For a list of supported services, go to section 17 (NAT Services).

NAT Profiles allow you to create specific service settings. The NAT profile may then be associated with a connection profile, allowing you to customize profiles for specific users. For example, if you want to attach specific NAT services to a profile, or if you want to set up a different connection setting for a profile, you can create new NAT profiles and customize them to your preference.

NOTE: You may create up to four NAT profiles and attach an unlimited number of services to each profile.



Current Profile	Displays the NAT (Network Address Translation) services that you have selected.
Service Name	Drop down selection menu of NAT (Network Address Translation) service you can select to configure your Router.
UPNP Enable	Factory Default = Disable Enabling UPNP (Universal Plug and Play) allows automatic device discovery by your operating system.

13.2.1 Configuring UPNP on your Router

Note: To use the UPNP functionality in the Router, your Windows XP operating system must also support UPNP. Please contact your computer manufacturer to verify that UPNP is enabled in your Windows XP operating system.

To enable UPNP on the Router perform the following steps:

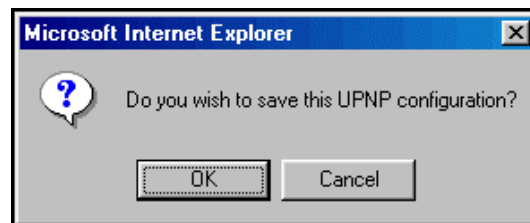
- 1) Select **Services** from the Configuration menu.
- 2) Click the **UPNP Enable** box in the **Service Configuration** screen. A check mark will appear in the box.
- 3) Follow the instructions in the pop-up screens.
- 4) Click **OK** to reset the Router.

NOTE: When you are ready to disable UPNP, uncheck the **UPNP Enable** box in the **Service Configuration** screen.

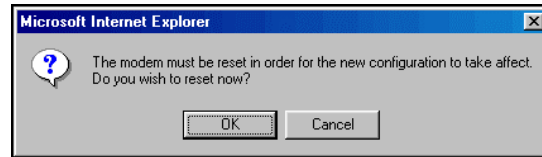
If you click the **UPNP Enable** box in the **Service Configuration** screen, a check mark will appear in the box, as shown below.



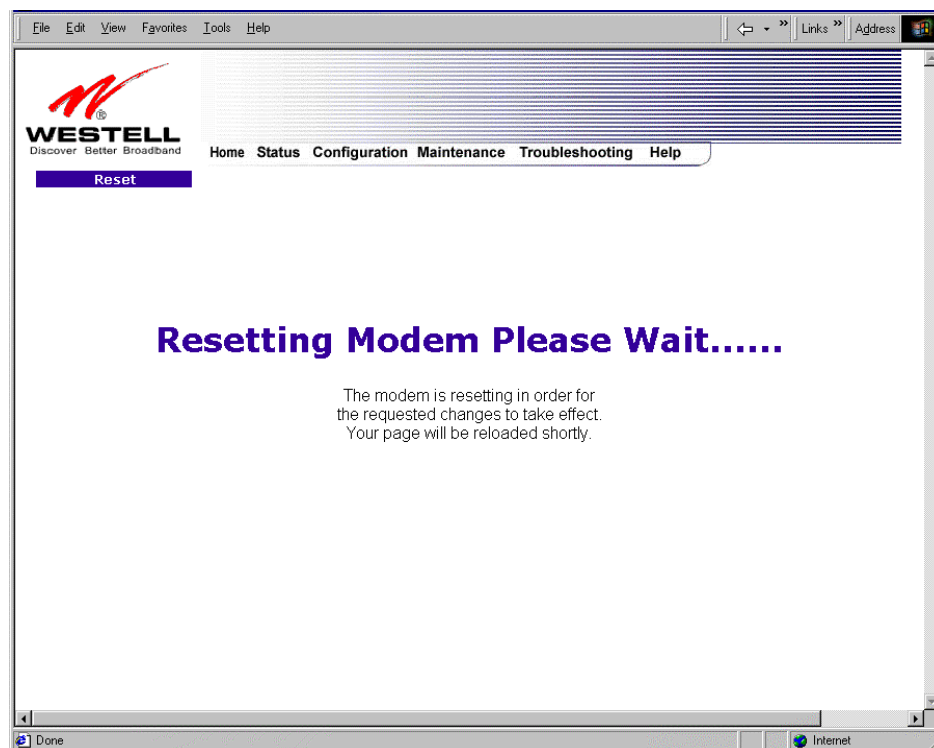
And the following pop-up screen will be displayed. Click on **OK**.



If you clicked **OK** in the preceding screen, the following screen will be displayed. Click on **OK** to reset the Router.



If you clicked **OK** in the preceding screen, the following screen will be displayed. The Router will be reset automatically, and the new configuration will take effect.



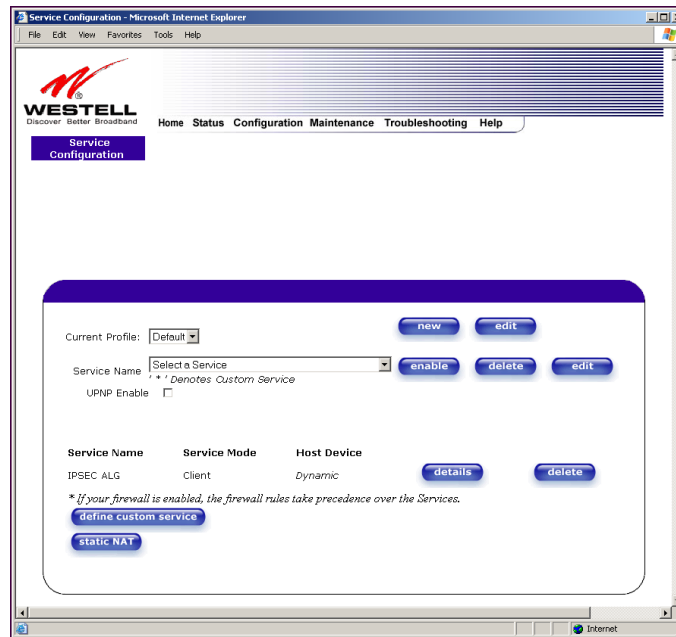
After a brief delay, the home page will be displayed. Confirm that you have a DSL sync and that your PPP session displays **UP**. (Click the **connect** button to establish a PPP session).

13.2.2 Creating a New NAT Service Profile

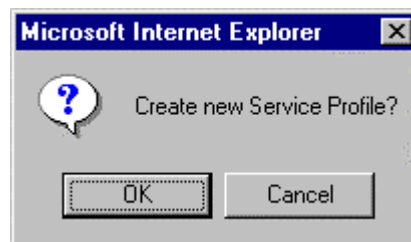
NAT Profiles allow you to create specific service settings. The NAT profile may then be associated with a connection profile, allowing you to customize profiles for specific users. For example, if you want to attach specific NAT services to a profile, or if you want to set up a different connection setting for a profile, you can create new NAT profiles and customize them to your preference.

NOTE: You may create up to four NAT profiles and attach an unlimited number of services to each profile.

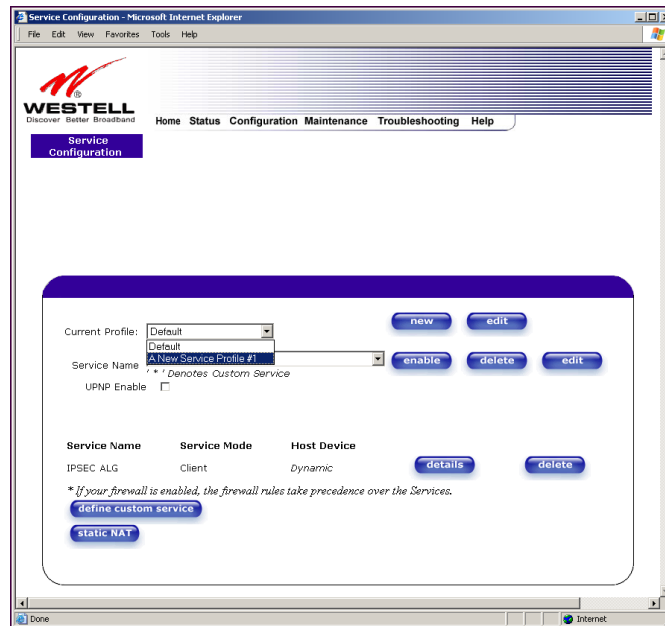
To create a new NAT profile, click **new** in the **Service Configuration** screen.



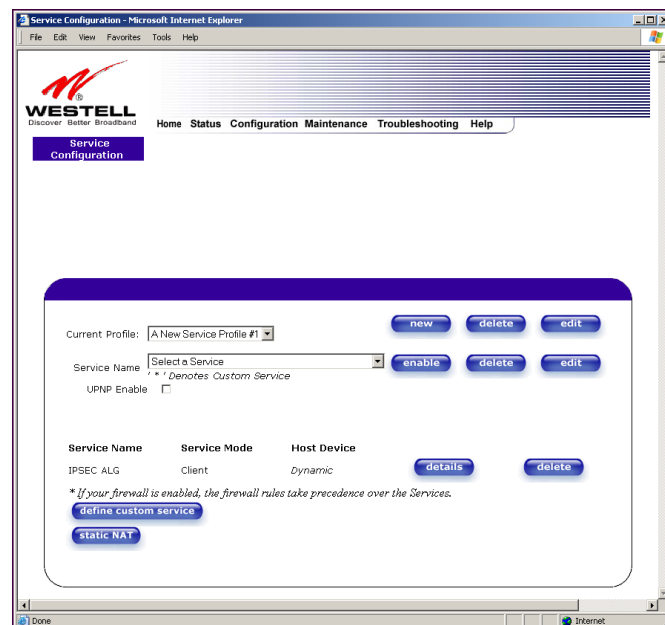
If you selected **new** from the preceding **Service Configuration** screen, the **Create new Service Profile?** pop-up screen will be displayed. Click on **OK** to begin creating your new NAT service profile. Click **Cancel** if you do not want to create a new NAT service profile.



If you clicked **OK**, the following screen will be displayed. Select **“A New Service Profile #1”** from the **Current Profile** drop-down arrow.



If you selected **“A New Service Profile #1”** from the **Current Profile** drop-down arrow, the following screen will be displayed. This screen shows that you have chosen to create a new NAT service profile. You may create up to four NAT service profiles and attach an unlimited number of services to each profile.



13.2.3 Editing a NAT Service Profile

After you have created a NAT service profile, you may edit the profile's name. If you select **edit** from the **Service Configuration** screen, the following screen will be displayed. By selecting the **edit** button, you can make changes to your profile name, and then add NAT services to or delete them from your profile. Type your new NAT service profile name in the field labeled **Profile Name**.



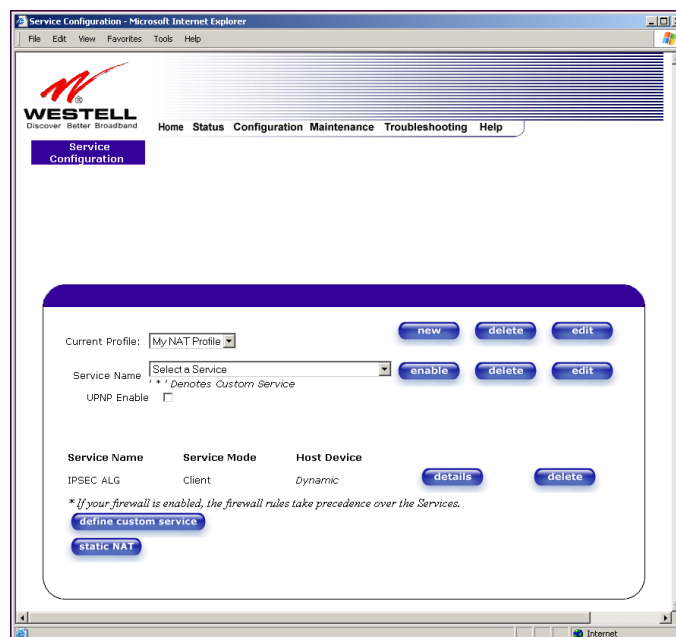
The following screen shows that a new profile name called '**My NAT Profile**' was entered into the **Profile Name** field. If you want save the new profile, click on **save**. If you do not want to save the new NAT profile, click **close**.



If you clicked **save** in the **Edit Service Profile** screen, the following pop-up screen will be displayed. Click **OK** to save your new profile settings. If you click on **Cancel**, your new profile settings will not be saved.



The following screen displays the current profile. If desired, you may create a new profile and delete or edit an existing profile.



13.2.4 Adding NAT Services to a Profile

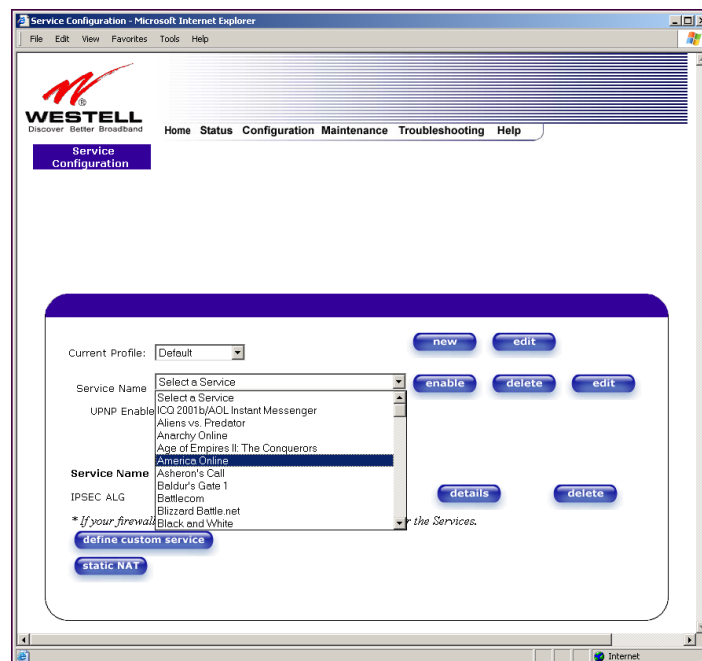
This section explains how to add NAT services to your NAT service profile. Remember, you may attach an unlimited number of NAT services to any profile.

NOTE: Westell has developed an extensive list of NAT services and you may select any service from this list. By selecting your specific NAT service and setting up a NAT profile, you will ensure that the appropriate ports on the Router are open and that the required application traffic can pass through your LAN. For a list of supported NAT services, go to section 17 (NAT Services). **IPSEC ALG** is the Router's factory default NAT service.

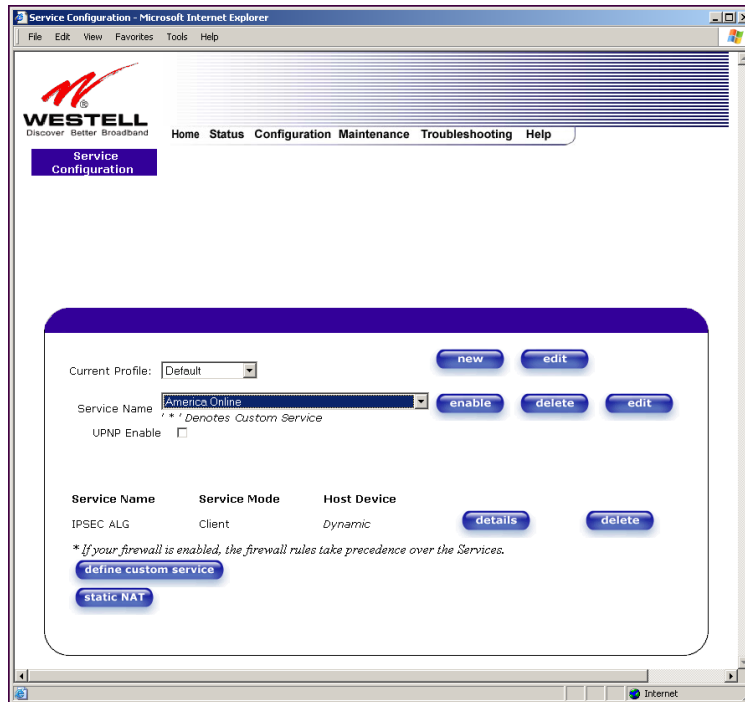
To add a NAT service, select **Services** from the **Configuration** menu. Next, Select a NAT service from the options provided at the **Service Name** drop-down arrow.

NOTE: You can attach multiple NAT services to your profile. However, for each NAT service that you attach to your profile, you must first select the new NAT service. Then, you must load the new NAT Configuration, as explained in section 13.2.2 (Creating a New NAT Service Profile).

In the following screen, "Default" has been selected at the Current Profile that will host the desired NAT service. However, you can attach a NAT service to any profile.

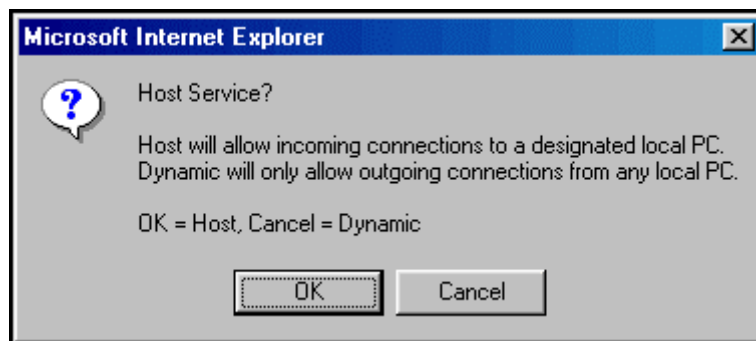


For example, the screen below displays **America Online** as the NAT service selected. After you have selected a service, click **enable**.



If you click **enable**, the following pop-up screen will be displayed. If you click **OK**, you will allow incoming connections to be forwarded to a designated local PC. If you click **Cancel**, you will allow only outgoing connections from any local PC. Click **OK** or click **Cancel**.

NOTE: If you click **Cancel** in the following pop-up screen, the NAT service you selected in the **Service Configuration** screen is still configured; however, it will not be assigned to any device on the local LAN. You must click **OK** to host the NAT service.

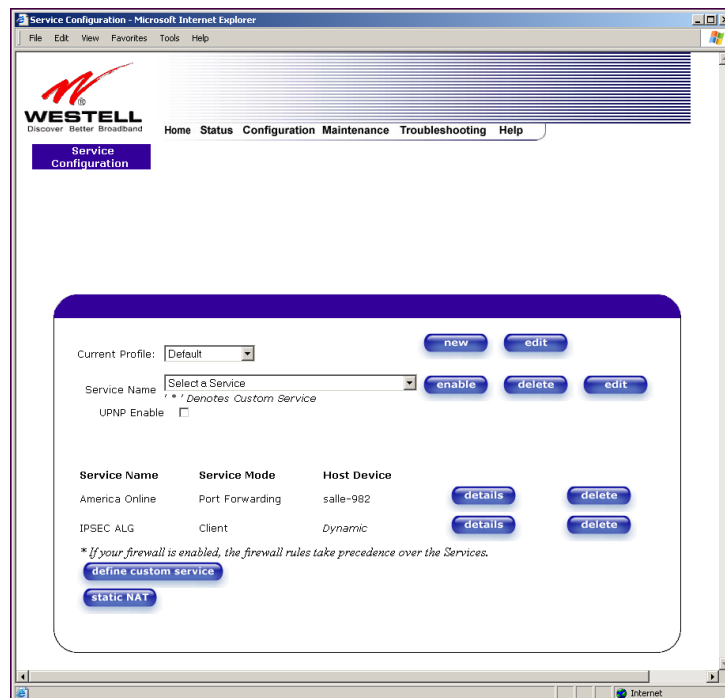


If you clicked **OK** in the preceding pop-up screen, the **Host Device** screen will be displayed. The **Host Device** screen will allow you to select which device will host the NAT service you selected on your local area network. You must either select the device from the **Host Device** drop-down arrow or type an IP address in the field labeled **IP Address**. If you click on **Cancel**, the connection will be dynamically assigned. Click on **done**.



The screenshot shows a web browser window titled "Host Device - Microsoft Internet Explorer". The main content area has a purple header bar. Below it, there is a label "Host Device" followed by a dropdown menu showing "salle-982". Below this is the text "or specify". Underneath is a label "IP Address" followed by an empty text input field. At the bottom center is a blue button labeled "done".

After you have selected a NAT service and you have saved it to your NAT service profile, the following screen will be displayed. It shows which NAT service is active for the selected profile.

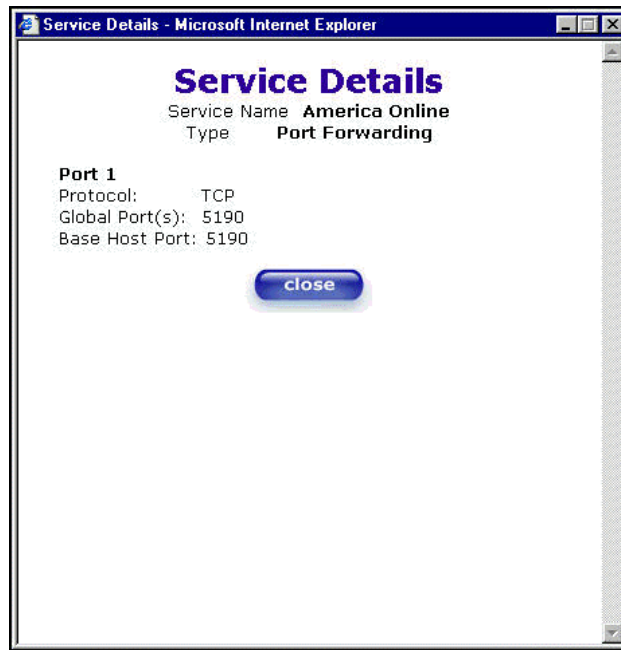


The screenshot shows a web browser window titled "Service Configuration - Microsoft Internet Explorer". The page has a purple header bar with the Westell logo and navigation links: Home, Status, Configuration, Maintenance, Troubleshooting, Help. Below the header is a "Service Configuration" section. It includes a "Current Profile:" dropdown set to "Default", with "new" and "edit" buttons. Below that is a "Service Name" dropdown set to "Select a Service", with "enable", "delete", and "edit" buttons. There is a checkbox for "UPNP Enable" which is unchecked. Below this is a table with columns "Service Name", "Service Mode", and "Host Device".

Service Name	Service Mode	Host Device		
America Online	Port Forwarding	salle-982	details	delete
IPSEC ALG	Client	Dynamic	details	delete

Below the table, there is a note: "* If your firewall is enabled, the firewall rules take precedence over the Services." and two buttons: "define custom service" and "static NAT".

If you select the **details** button in the **Service Configuration** screen, the following screen will display the details of the selected NAT service. If you click on the **delete** button in the **Service Configuration** screen, you will remove that NAT service from your NAT service profile. Click **close** to continue.

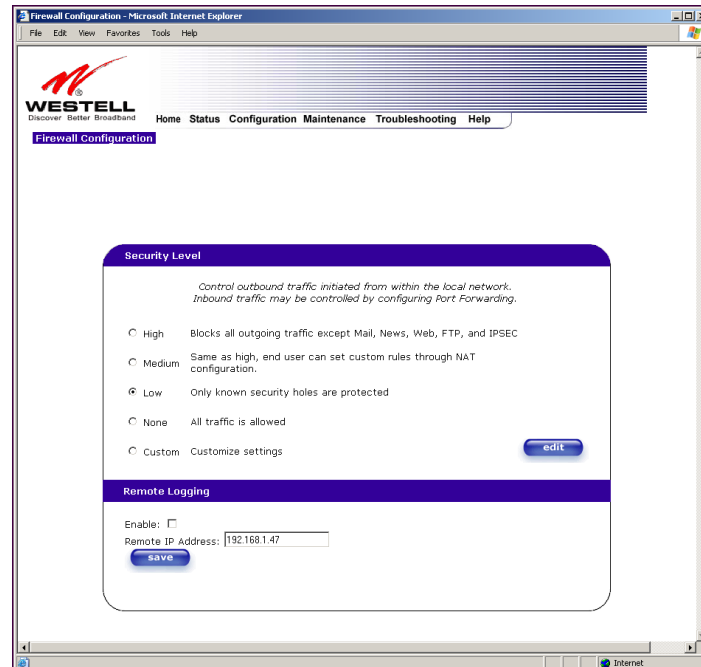


NOTE: If you would like to set up additional Advanced Service Configuration options, refer to section 14 (Setting Up Advanced Service Configuration).

13.3 Firewall Configuration

The following settings will be displayed if you select **Firewall** from the **Configuration** menu.

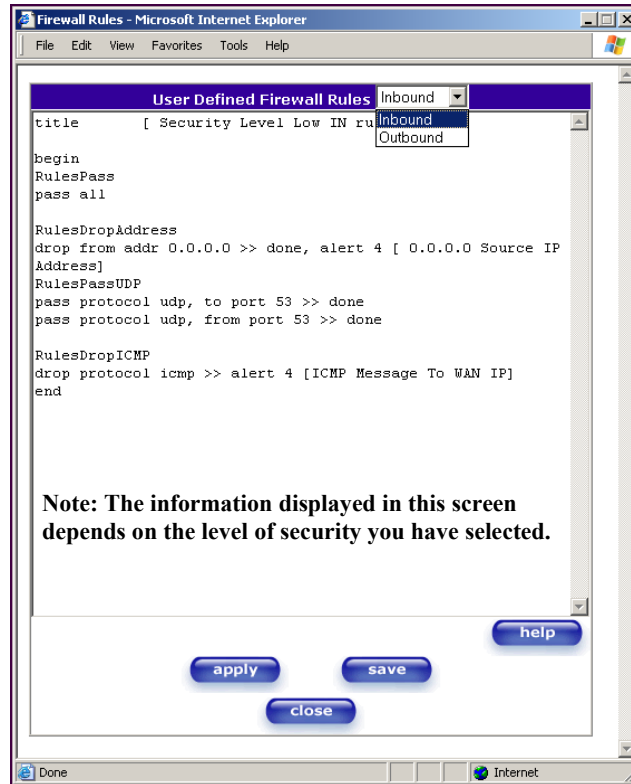
NOTE: Westell recommends that you do not change the settings in the **User Defined Firewall Rules** screen. If you need to reset the Router to factory default settings, push the reset button on the rear of the Router.



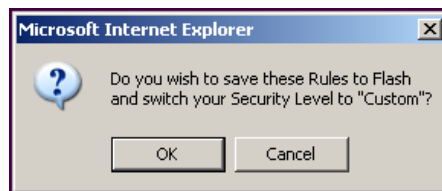
Security Level	
High	High security level only allows basic Internet functionality. Only Mail, News, Web, FTP, and IPSEC are allowed. All other traffic is prohibited.
Medium	Like High security, Medium security only allows basic Internet functionality by default. However, Medium security allows customization through NAT configuration so that you can enable the traffic that you want to pass.
Low	Factory Default = Low The Low security setting will allow all traffic except for known attacks. With Low security, the Router is visible to other computers on the Internet.
None	Firewall is disabled. (All traffic is passed)
Custom	Custom is an advanced configuration option that allows you to edit the firewall configuration directly. NOTE: only the most advanced users should try this.
Remote Logging	
Enable	Factory Default = Disable If enabled, the Router will send firewall logs to a syslog server.
Remote IP Address	The IP address of the syslog server machine to which the diagnostics logs to be sent.

If you select **Edit** from the **Security Level** screen, the **User Defined Firewall Rules** screen will be displayed. This screen allows you to change the security parameters on your Inbound and Outbound Firewall rules via the **User Defined Firewall Rules** drop-down arrow. If you select **Inbound**, this will restrict inbound traffic from the WAN to the LAN. **Outbound** restricts outbound traffic to the WAN from the LAN. To apply the new settings, click **Apply** in the screen labeled **User Defined Firewall Rules**.

The information displayed in the following screen depends upon the Firewall security setting you have selected. If you selected “None” in the preceding Firewall **Security Level** screen, no values will be displayed in the following **User Defined Firewall Rules** screen.

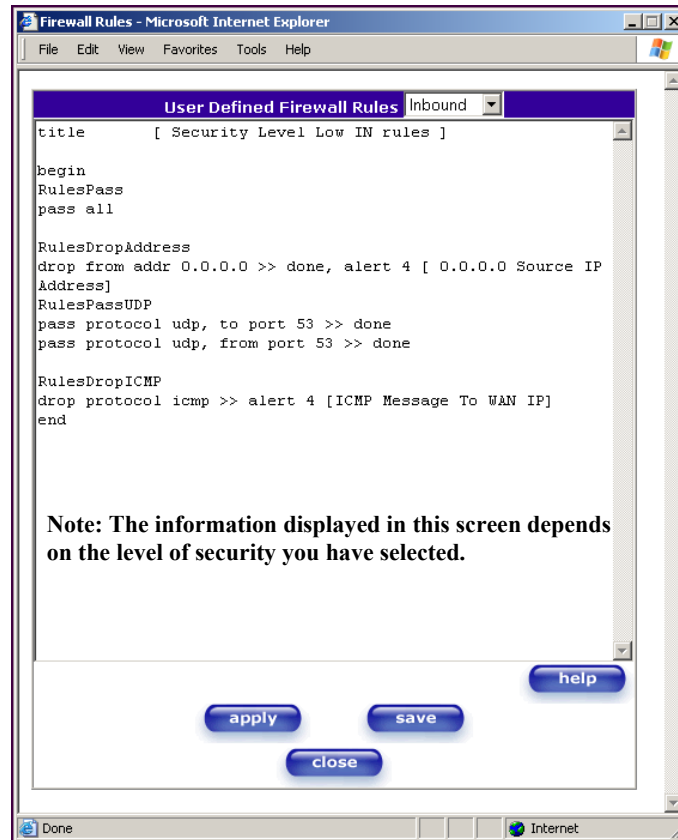


If you clicked **Apply** in the **User Define Firewall Rules** screen, the following pop-up screen will be displayed. Click on **OK** if you want your new firewall setting to take effect. If you click **Cancel**, your new firewall settings will not take effect.

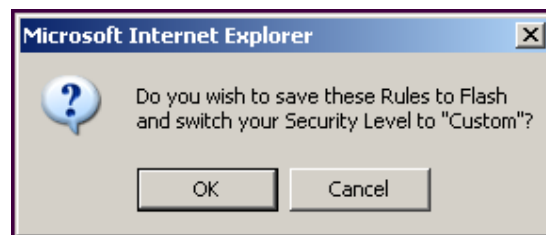


If you want to save your new firewall settings, click **save** in the screen labeled **User Define Firewall Rules**.

NOTE: Westell recommends that you do not change the settings in the **User Defined Firewall Rules** screen. If you need to reset the Router to factory default settings, push the reset button on the rear of the Router.



If you clicked **save** in the User Define Firewall Rules screen, the following pop-up screen will be displayed. Click **OK** when asked **Do you wish to save these Rules to Flash and switch your Security Level to "User"?** This will save your new firewall settings. If you click **Cancel**, your new firewall settings will not be saved.



If you select **Help** in the screen labeled **User Defined Firewall Rules**, the following screen will be displayed. This screen gives a detailed explanation of the Firewall Rules.

File/Buffer Format

The RDL file or buffer format is divided into two sections. The first portion of the file defines any number of keys and associated values. The second portion contains the filtering rule definitions.

Key Definition Section

A key definition consists of the key followed by the associated value. A value is actually a character string. The string is delimited by the open and close square brackets. An example of a keyword definition would look like the following.

```
title [ High security RDL file ]
```

The packet filter engine does not use keys. They are intended to provide information associated with the file. The user interface treats the key definition and value pairs as standard text.

Rules Section

The rules section of the RDL file or buffer is delimited by the **begin** and **end** keywords. The rules listed between these delimiters are parsed and converted to a decision tree data structure used by the packet filter engine. The rules listed are implemented sequentially as listed in the RDL source. Once the packet filter engine finds a match for a rule it will rule the filter action to be taken (pass or drop) and continue to compare the following rules with the given packet unless otherwise instructed (see the description of the **done** action in section 3.2.1.2.3).

Rule Names

RDL rules may be given names. The packet logging facility and the user interface uses these rule names. A name applies to all rules following its declaration in the Rules Section until another name is declared or the end statement. An identifier (one or more alphanumeric characters beginning with an alpha character) on a line by itself declares a new name for the following rule(s).

RDL Comments

Comments begin with the # character. The parser ignores all characters following the comment character to the end of the line.

RDL Command Syntax

An RDL command consists of a filter keyword followed by a condition expression optionally followed by one or more action keywords.

```
Filter Condition [, Condition2, ] [ => Action, Action2, ]
```

The filter keyword specifies if the packet will be passed or dropped. The condition defines the portion of the packet and the bit string to which it will be compared. The action keyword may specify additional action(s) to be taken.

Filter Keywords

The RDL filter token may be either passed or dropped.

pass Specifies that the matching packet is to be passed onto the associated interface or the SENS MUX.

drop Specifies that the matching packet will not be forwarded to the associated interface or the SENS MUX.

Condition Keywords

The condition expression determines if the rule is a match for the given packet.

all Specifies all packets. If the all condition is specified in a rule, all other conditions are ignored.

match layer offset (bit-string-mask) Specifies one or more explicit bit strings and offsets into the layer header to compare. This keyword is followed by three parameters. The first numeric parameter is the header layer, valid values include 2 through 4 (Ethernet = 2, ip = 3, tcp/udp/tcpmp/icmp = 4). The second numeric parameter is the offset into the packet to begin the comparison. 7 and the third third parameter, is the representation of the bit string and comparison bit mask itself. The bit string is delimited with the open and close curly braces {}. A colon delimits the bit string and mask. If no mask is provided, a mask value of all ones is assumed. Each byte of the bit string and mask is represented by a two character hexadecimal number and is separated by white space from the previous byte representation.

from [to [addr ip-addr:mask] [port port_n port >= port_n port >= port_n] Specifies particular fields (IP address or TCP/UDP port number) of the IP header. The **from** keyword designates the source fields, and the **to** keyword designates the destination fields. One or more "X" descriptors of the fields and their contents then follows the keyword. A list of descriptors is to be separated by colon(s). These field descriptors include addr (IP address), mask (network mask), and port (TCP or UDP port number).

addr Specifies the source or destination IP address field and comparison mask. This keyword is followed by a IP address in dotted-decimal notation and mask separated by a forward slash. The mask is a number from 1 to 32 and it signifies how many bits of the IP address are compared. If no mask is provided, a mask value of 32 is assumed.

port Specifies the source or destination UDP/TCP port number. This keyword is followed by the 16 bit port number represented hexadecimal or decimal format. Using the >= or <= operators allows for matching on ranges of ports.

protocol tcp | udp | icmp | igmp | value Specifies the value of the protocol field found in the IP header. It is followed by a parameter that specifies the protocol value. There are built in keywords for the TCP, UDP, ICMP, and IGMP protocols. If a different protocol value is required, it may be represented by a decimal or hexadecimal value between 0 and 255.

tcp Specifies the TCP protocol.

udp Specifies the UDP protocol.

icmp Specifies the ICMP protocol.

igmp Specifies the IGMP protocol.

flags urg | ack | psh | rst | syn | fin Specifies some combination of the flag bits found in the TCP header. The parameters following the keyword should be represented in a colon delimited list.

igmp-type query | report Specifies the IGMP packet type found in the IGMP header. The **report** type checks for both version 1 and version 2 type codes. No check is made by the parser to verify that the IGMP protocol is specified. So it is up to the user to include the **protocol igmp** condition in a rule using the igmp-type condition.

icmp-type request | reply Specifies the ICMP packet type found in the ICMP header. No check is made by the parser to verify that the ICMP protocol is specified. So it is up to the user to include the **protocol icmp** condition in a rule using the icmp-type condition.

Action keywords

Specifies any further action to be taken upon a match between the rule condition and the packet content.

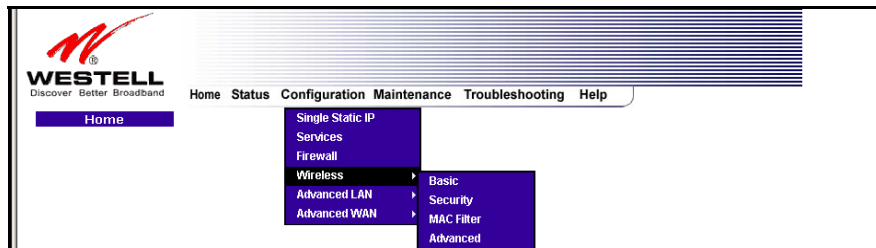
log level Specifies that the contents of any matching packet header should be recorded in the log table. The **level** parameter is a mechanism to indicate the source of the log entry. This value rule name is stored with each log entry resulting from this rule. The log may subsequently be searched or sorted by this value rule name. Log entries appear in the table with a default severity of 0. The level value is represented by a decimal or hexadecimal value between 0 and 255.

alert severity [Alert text] Specifies that the contents of any matching packet header should be recorded on the log table with the corresponding severity value and text explanation. Severity is a decimal number between 0 and 4. The alert text is delimited by brackets/Brackets delimit the alert text.

done Specifies that the filtering engine should stop checking any subsequent rules should this rule match. This action provides a mechanism to optimize the decision tree implemented by the filtering engine.

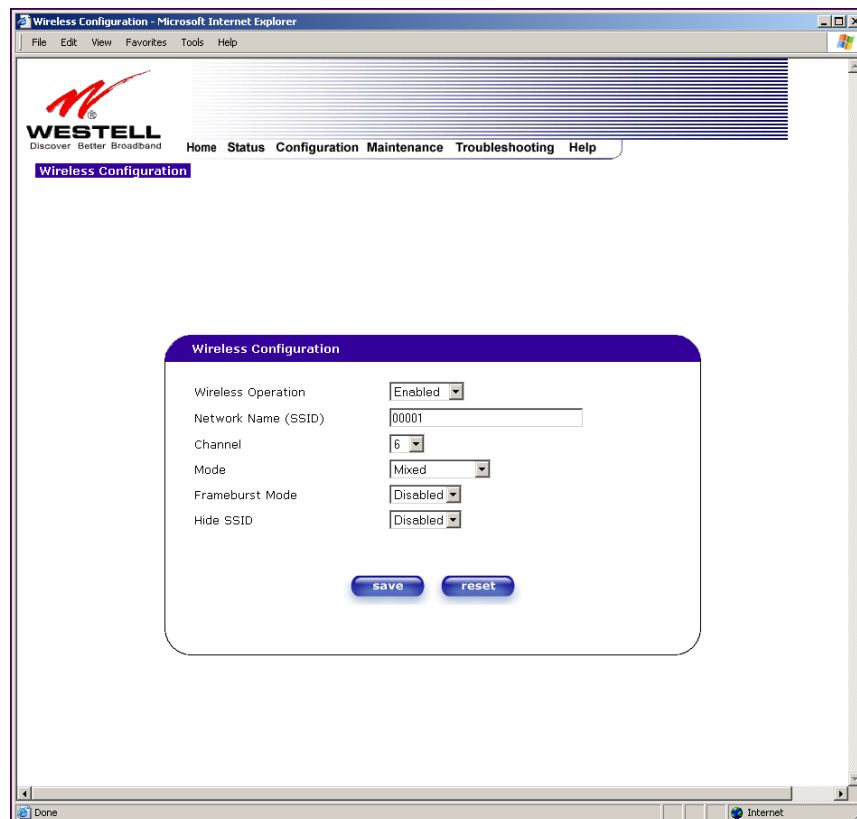
state Specifies that the TCP/ICMP/IGMP session (particularly the sequence number in the case of TCP and the packet type and source/destination addresses and ports in the case of ICMP and IGMP) associated with this packet will be added to the state table maintained by the filtering engine. As long as that session remains in the state table all packets associated with that session are passed without comparing them to the rules decision tree. The filtering engine state table logic maintains the state of the session with successive packets and closes or times it out (removes it from the state table) whenever appropriate.

13.4 Wireless Configuration (Models 328W10, 328W11)



13.4.1 Wireless Basic

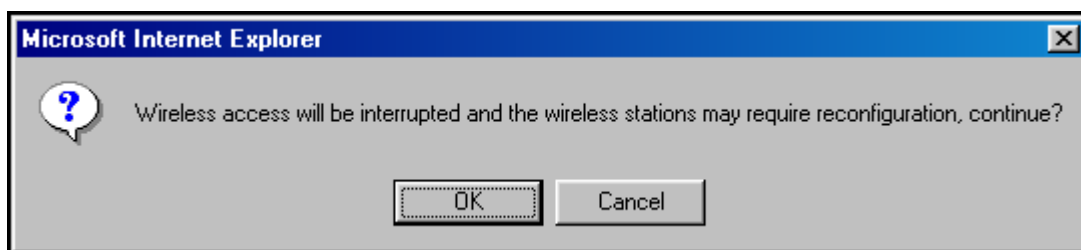
The following fields will be displayed if you select **Wireless > Basic** from the **Configuration** menu. If you change any settings in this screen, you must click **save** to save the settings.



IMPORTANT: If you are connecting to the Router via a wireless network adapter, the service set ID (SSID) must be the same for both the Westell Router and your PC's wireless network adapter. The default SSID for the Router is the serial number of the unit (located below the bar code on the bottom of the unit and also on the Westell shipping carton). Locate and run the utility software provided with your PC's Wireless network adapter and enter the SSID value. The PC's wireless network adapter must be configured with the SSID (in order to communicate with the Router) before you begin the Router's account setup and configuration procedures. For privacy, you should change the **Network Name (SSID)** value in the **Wireless Configuration** screen to your desired value.

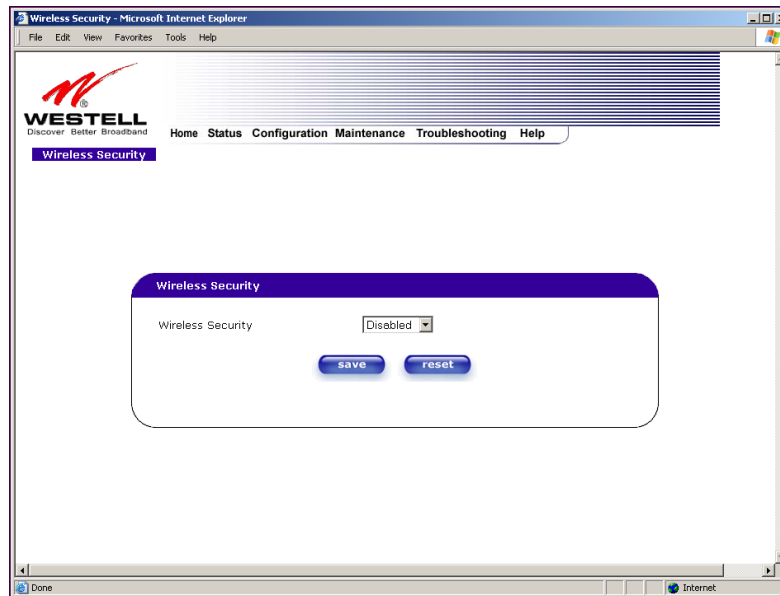
Wireless Configuration	
Wireless Operation	Factory Default = Enabled. When disabled, no stations will be able to connect to the Router.
Network Name (SSID)	This string, (32 characters or less) is the name associated with the AP. To connect to the AP, the SSID on a Station card must match the SSID on the AP card or be set to "ANY."
Channel	Factory Default = 6 The AP transmits and receives data on this channel. The number of channels to choose from is pre-programmed into the AP card. Station cards do not have to be set to the same channel as the AP; the Stations scan all channels, and look for an AP to connect to.
Mode	Factory Default = Mixed This setting allows station to communicate with the Router. Possible Responses: Mixed: Station using any of the 802.11b, 802.11b+, and 802.11g rates can communicate with the Router. Legacy Mixed: Same as Mixed, but also allows older 802.11b cards to communicate with the Router. 11b only: Communication with the Router is limited to 802.11b 11b+: Stations using any of the 802.11b and 802.11b+ rates can communicate with the Router 11g only: Communication with the Router is limited to 802.11g
Frameburst Mode	Factory Default = Disabled When selected, this enables/disables the frameburst option. If enabled, additional algorithms are used for increased throughput.
Hide SSID	Factory Default = Disabled. If Enabled, the Router will not broadcast the SSID. Stations must configure the SSID to match the Network Name (SSID) to connect to the Router.

If you clicked **save** in the **Wireless Configuration** screen, the following pop-up will be displayed. Click **OK** to continue.



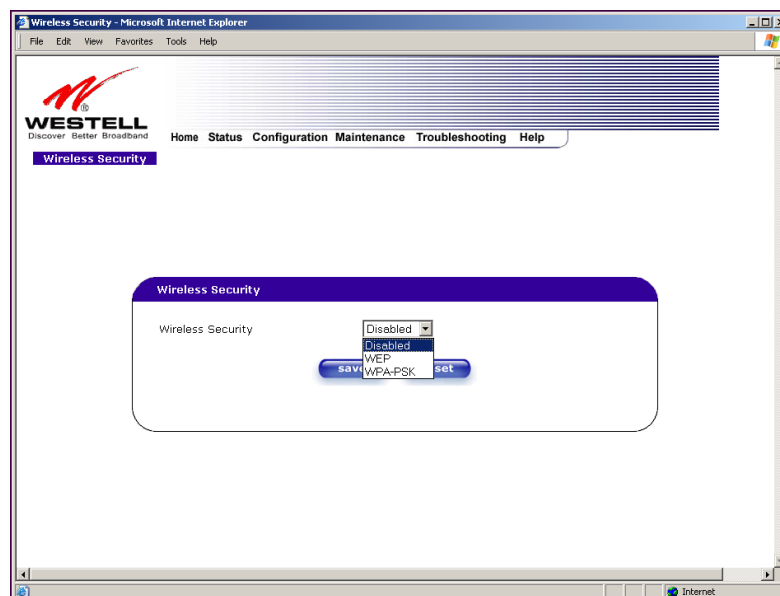
13.4.2 Wireless Security

The following screen will be displayed if you select **Wireless > Security** from the **Configuration** menu.



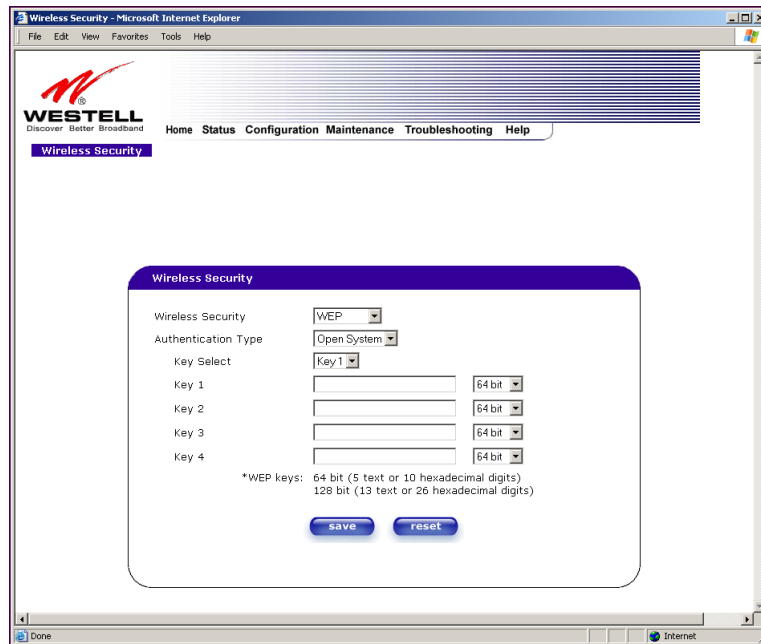
Select the desired security option from the **Wireless Security** drop-down menu.

IMPORTANT: Client PCs can use any Wireless Fidelity (Wi-Fi) 802.11b/g/+ certified card to communicate with the Router. The Wireless card and Router must use the same security code type. **If you use WPA-PSK or WEP wireless security, you must configure your computer's wireless adapter for the security code that you use. You can access the settings in the advanced properties of the wireless network adapter.**



13.4.2.1 Enabling WEP Security

If you select **WEP** from the **Wireless Security** drop-down menu, the following screen will be displayed. After you have entered the appropriate values in the fields provided, click **save** to save the settings.



Wireless Security	
Wireless Security	<p>Factory Default = Disabled.</p> <p>Possible Response:</p> <p>Disabled: If selected, wireless security will be disabled on the Router and any station can connect to the AP as long as its SSID matches the AP's SSID.</p> <p>WPA-PSK: Selecting this will enable you to set up WPA-PSK security on the Router.</p> <p>WEP: Selecting this will enable you to set up WEP security on the Router. The AP card supports 64-bit, 128-bit, or 256-bit WEP encryption. If WEP is selected, any station can connect to the AP (as long as its SSID matches the AP SSID).</p> <p>If wireless security is disabled, the risk of someone nearby accessing the AP is maximized.</p>
Authentication Type	<p>Factory Default = Open System</p> <p>Possible Response:</p> <p>Open System: Open System authentication is the default selection.</p> <p>Shared Key: To use Shared Key authentication, WEP must be enabled, and a valid WEP key must be present. Enabling WEP does not force the use of Shared Key authentication. It is permissible to have WEP enabled and still use Open System authentication.</p>
Key Select	<p>If selected, the WEP Key is treated as a string of text characters, and the number of characters must be either 5 (for 64-bit encryption) or 13 (for 128-bit encryption) or 29 (for 256-bit encryption). If not selected, the WEP key is treated as a string of hexadecimal characters, and the number of characters must either be 10 (for 64-bit encryption), 26 (for 128-bit encryption), or 58 (for 256-bit encryption). The only allowable hexadecimal characters are 0-9 and A-F.</p> <p>NOTE: The WEP key must be the same value and type for both the Router and the wireless network adapter. "Pass Phrase" is not the same as "text" and should not be used.</p>

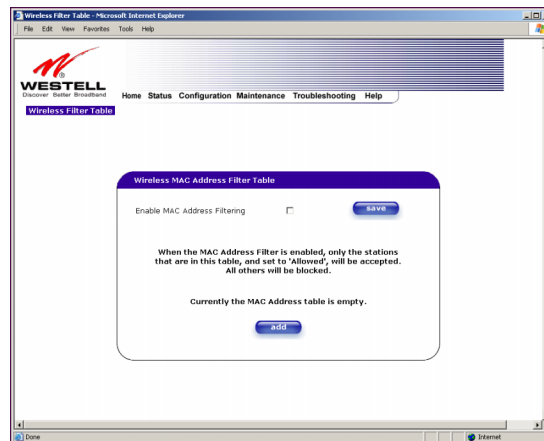
13.4.2.2 Enabling WPA-PSK Security

If you select **WPA-PSK** from the **Wireless Security** drop-down menu, the following screen will be displayed. After you have entered the appropriate values in the fields provided, click **save** to save the settings.

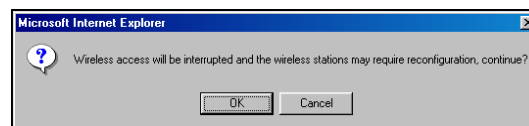
Wireless Security	
Wireless Security	<p>Factory Default = Disabled.</p> <p>Possible Response:</p> <p>Disabled: Wireless security will be disabled on the Router.</p> <p>WPA-PSK: Selecting this will enable you to set up WPA-PSK security on the Router.</p> <p>WEP: Selecting this will enable you to set up WEP security on the Router. The AP card supports 64-bit, 128-bit, or 256-bit WEP encryption. If WEP is selected, any station can connect to the AP (as long as its SSID matches the AP SSID).</p> <p>If wireless security is disabled, the risk of someone nearby accessing the AP is maximized.</p>
WPA Shared Key	<p>This is a passphrase (also called a shared secret) that must be entered in both the wireless router and the wireless client. This shared secret can be between 8 to 63 text characters (or 64 hexadecimal characters) and can include special characters and spaces. The WPA Shared Key should be a random sequence of either keyboard characters (upper and lowercase letters, numbers, and punctuation), at least 20 characters long, or hexadecimal digits (numbers 0-9 and letters A-F) at least 24 hexadecimal digits long. The more random your WPA Shared Key, the safer it is to use.</p>
WPA Group Rekey Interval	<p>Factory Default = 3600</p> <p>The number of seconds between rekeying the WPA group key. A zero "0" means that rekeying is disabled.</p>
Data Encryption	<p>Factory Default = TKIP</p> <p>Possible Response:</p> <p>TKIP- Selecting this option enables the Temporal Key Integrity Protocol for data encryption.</p> <p>AES- Selecting this option enables the Advanced Encryption Standard for data encryption.</p> <p>TKIP/AES- Selecting this option enables the Router to accept either TKIP or AES encryption</p>

13.4.3 Wireless MAC Filter Table

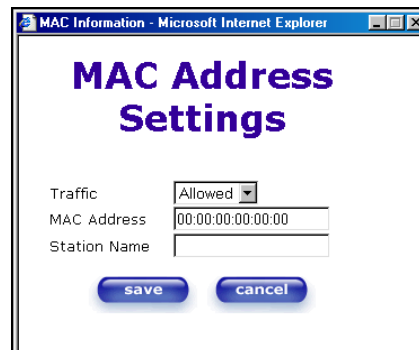
The following screen will be displayed if you select **Wireless > MAC Filter** from the **Configuration** menu. To enable MAC Address filtering, click the box adjacent to **Enable MAC Address Filtering**. A check mark will appear in the box. Next, click **save** to save the setting. To add or edit a MAC Address setting, click the **add** button.



If you clicked **save** in the **Wireless Filter Table** screen, following pop-up screen will be displayed. Click **OK** to continue.



If you clicked **add** in the **Wireless Filter Table** screen, the following screen will be displayed. Enter the appropriate values for your MAC Address settings, and then click **save** to save the settings. Click **cancel** in this screen if you do not wish to add MAC Address setting.



Traffic	Allowed: When the MAC Filter is enabled, only stations in the MAC Filter Table (which are set to "Allowed") will have access to the AP. Blocked: This allows the station to remain in the table, but no access to the Router is allowed.
MAC Address	The MAC address assigned to the station that you want to allow access to.
Station Name	The station name or description that the MAC address is assigned to. This is an optional field that is useful in identifying the station.

13.4.4 Wireless Advanced Configuration

The following screen will be displayed if you select **Wireless > Advanced** from the **Configuration** menu. If you change the settings in this screen, you must click **save** to save the settings.

Wireless Advanced Configuration

Beacon Period: msecs (range:1-65535)

RTS Threshold: bytes (range:0-2347)

Fragmentation Threshold: bytes (range:256-2346)

DTIM Interval: bytes (range:1-255)

Supported Rates(Mbps)
 N - not supported
 Y - supported
 B - basic supported

802.11b Supported Rates (Mbps)
☐ 1 ☐ 2 ☐ 5.5 ☐ 11

802.11g Supported Rates (Mbps)
☐ 6 ☐ 9 ☐ 12 ☐ 18 ☐ 24 ☐ 36 ☐ 48 ☐ 54

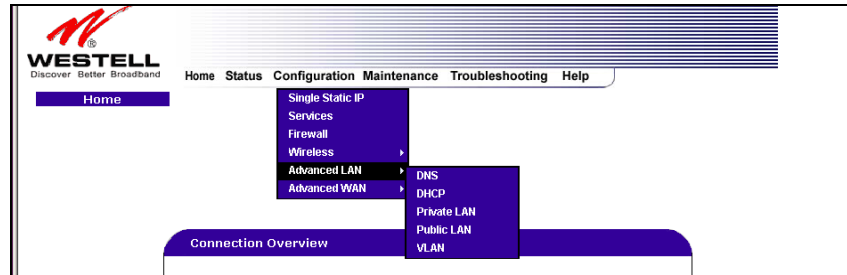
Wireless Advanced Configuration	
Beacon Period	The time interval between beacon frame transmissions. Beacons contain rate and capability information. Beacons received by stations can be used to identify the access points in the area.
RTS Threshold	RTS/CTS handshaking will be performed for any data or management MPDU containing a number of bytes greater than the threshold. If this value is larger than the MSDU size (typically set by the fragmentation threshold), no handshaking will be performed. A value of zero will enable handshaking for all MPDUs.
Fragmented Threshold	Any MSDU or MMPDU larger than this value will be fragmented into an MPDU of the specified size.
DTIM Interval	The number of Beacon intervals between DTIM transmissions. Multicast and broadcast frames are delivered after every DTIM
Supported Rates 802.11b Rates (Mbps) 802.11g Rates (Mbps)	These are the allowable communication rates that the Router will attempt to use. The rates are also broadcast within the connection protocol as the rates supported by the Router.

If you clicked **save** in the preceding screen, the following pop-up screen will be displayed. Click **OK** to continue.

Microsoft Internet Explorer

Wireless access will be interrupted and the wireless stations may require reconfiguration, continue?

13.5 Advanced LAN

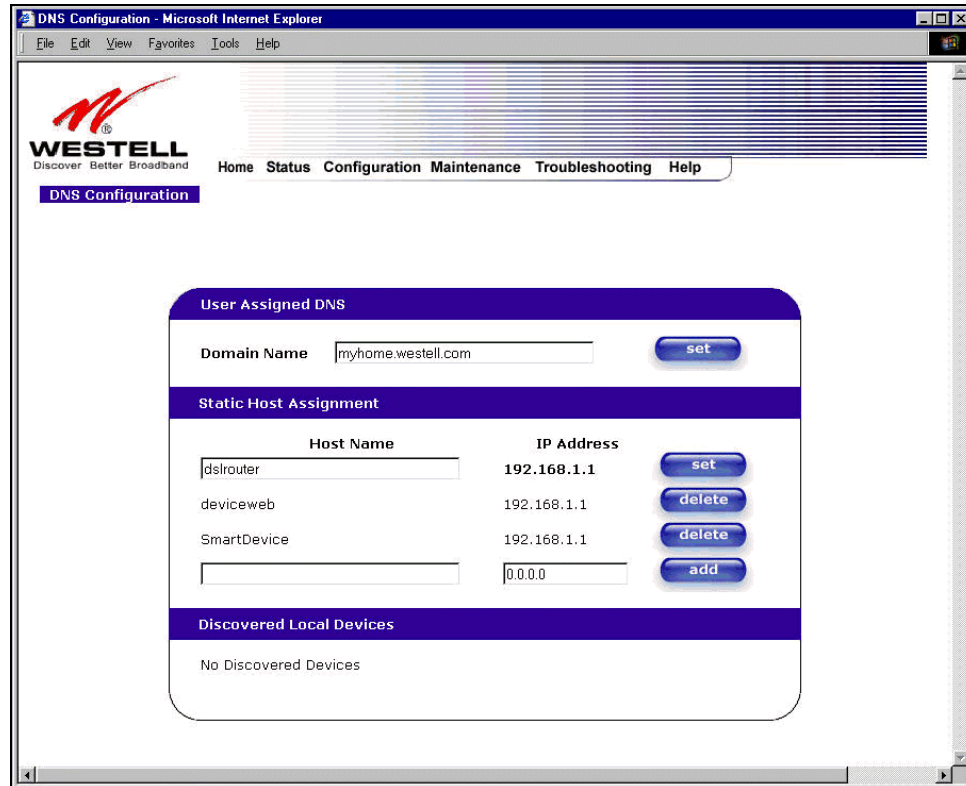


This section explains the configurable features of the Router that are available if you select **Advanced LAN** from the **Configuration** menu.

NOTE: If the Router is configured for **ETHERNET PORT 1**, **VLAN** will not be displayed. You must configure the Router for **DSL/ATM PORT** to access **VLAN** in the **Advanced LAN** drop-down menu. Refer to section 13.6.3.1 for details on enabling and disabling DSL/ATM PORT and ETHERNET PORT 1.

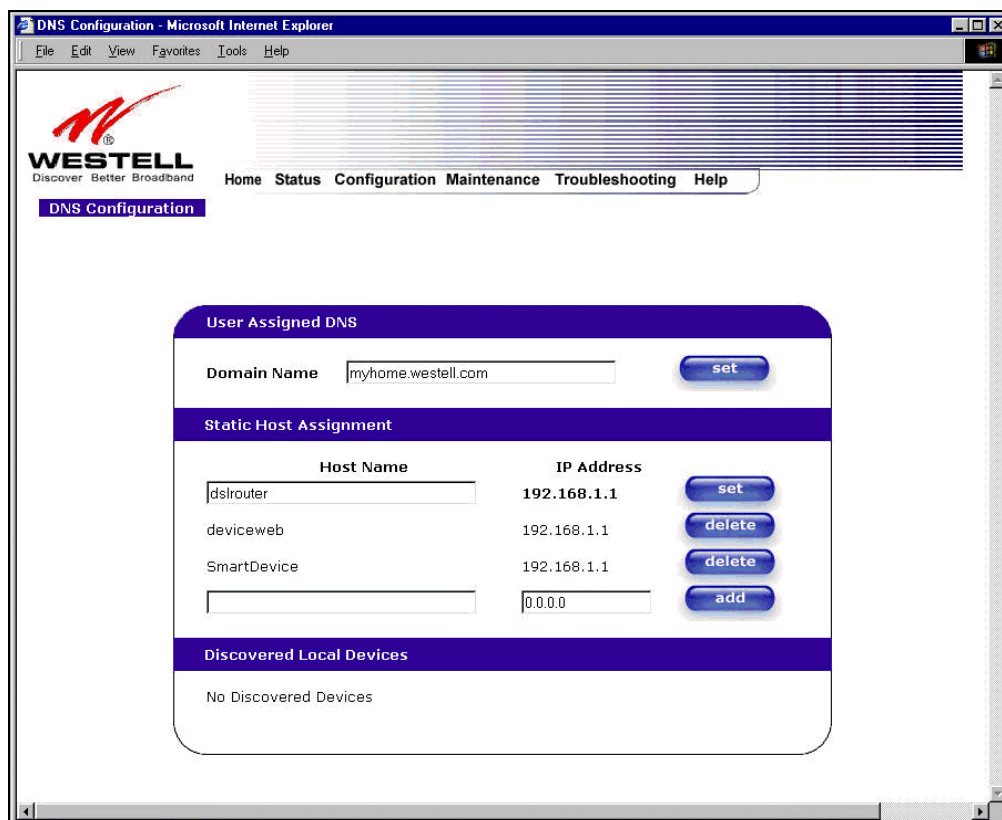
13.5.1 DNS Configuration

The following settings will be displayed if you select **Advanced LAN > DNS** from the **Configuration** menu.



User Assigned DNS	
Domain Name	This field allows you to enter a Domain Name for the Router.
NOTE: Some ISP's may require the name for identification purposes.	To add a Domain Name, in the field under User Assigned DNS, type in your new domain name and click Set .
Static Host Assignment	
Host Name	This field allows you to enter a HOST name for the Router.
	To add a new Host name, in the field under Static Host Assignment, type in the Host Name and the IP address and click Set .
IP Address	Displays the IP address that is assigned to the Host Name.
Discover Local Devices	
This field displays a list of the computers on the LAN that were assigned a DHCP Address. The DNS name and IP address entry of each discovered device is displayed. (NOTE: The values in this field will be displayed barring any propagation delays. If 'No Discovered Devices' is displayed, manually refresh the screen.)	

If you want to add a new Host Name and IP address to your DNS server, enter the Router's **Host Name** and **IP Address** in the fields provided in the **Static Host Assignment** section.



DNS Configuration - Microsoft Internet Explorer

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DNS Configuration

User Assigned DNS

Domain Name

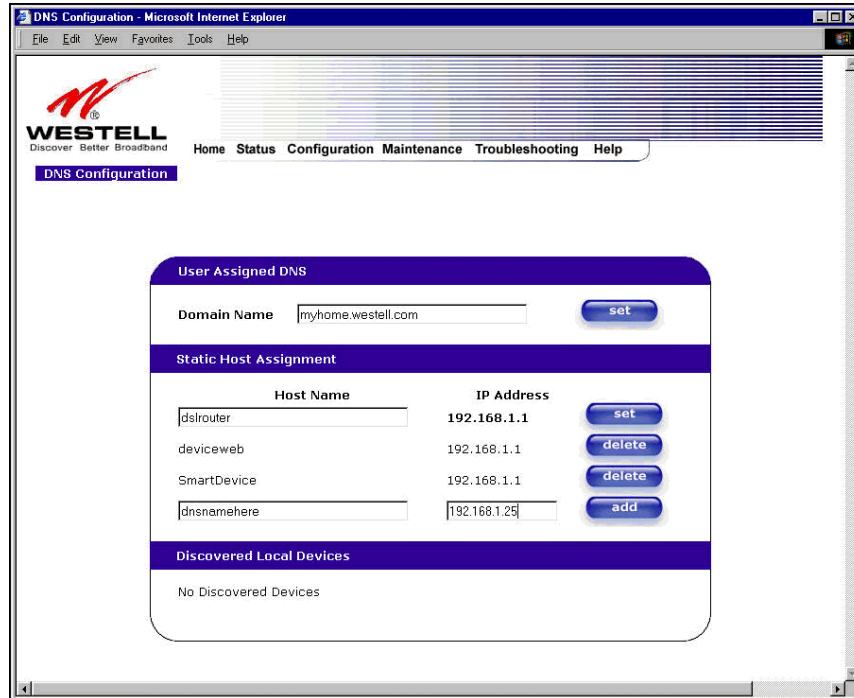
Static Host Assignment

Host Name	IP Address	
<input type="text" value="dslrouter"/>	<input type="text" value="192.168.1.1"/>	<input type="button" value="set"/>
deviceweb	192.168.1.1	<input type="button" value="delete"/>
SmartDevice	192.168.1.1	<input type="button" value="delete"/>
<input type="text"/>	<input type="text" value="0.0.0.0"/>	<input type="button" value="add"/>

Discovered Local Devices

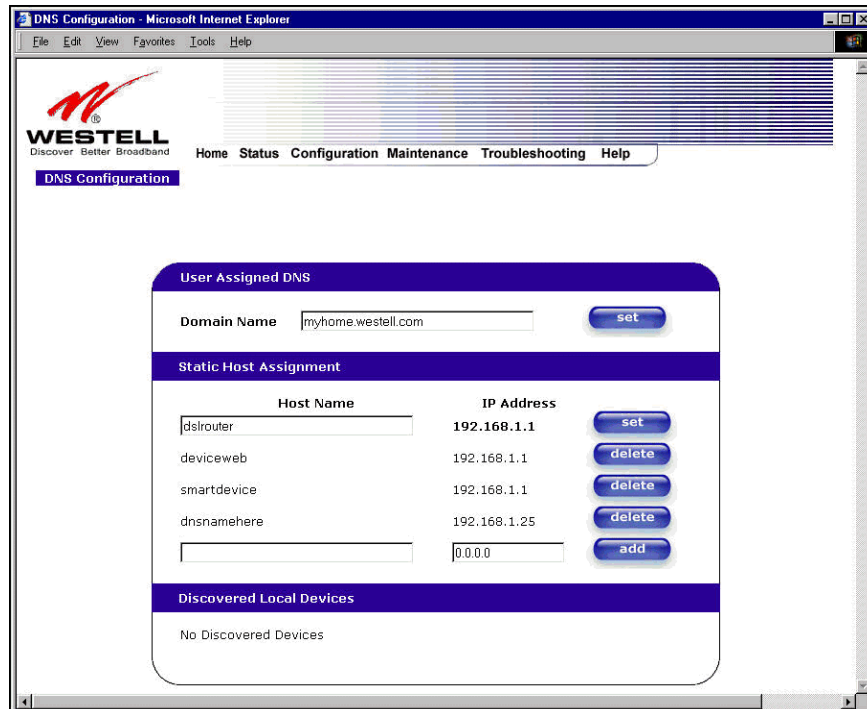
No Discovered Devices

The following screen displays a **Host Name** and an **IP Address** in the fields. Now click on **add**.



Host Name	IP Address	
dslrouter	192.168.1.1	set
deviceweb	192.168.1.1	delete
SmartDevice	192.168.1.1	delete
dnsnamehere	192.168.1.25	add

If you clicked **add**, the following screen will be displayed. The **Host Name** and **IP Address** have been added to the Static Host Assignment.



Host Name	IP Address	
dslrouter	192.168.1.1	set
deviceweb	192.168.1.1	delete
smartdevice	192.168.1.1	delete
dnsnamehere	192.168.1.25	delete
	0.0.0.0	add

13.5.2 DHCP Configuration (Private LAN)

The following settings will be displayed if you select **Advanced LAN > DHCP** from the **Configuration** menu.




DHCP Server	<p>This setting allows the Router to automatically assign IP addresses to local devices connected on the LAN. Westell advises setting this to enabled for the private LAN. Off = DHCP Server is disabled</p> <p>Private LAN = DHCP addresses will be saved into the Private LAN configuration. Public LAN = DHCP addresses will be saved into the Public LAN configuration. This option is only available if the Public LAN DHCP server is enabled.</p> <p>NOTE: These addresses will be overwritten if the Internet Service Provider supports dynamic setting of these values.</p>
DHCP Start Address	<p>Factory Default = 192.168.1.15</p> <p>This field displays the first IP address that the DHCP server will provide. The DHCP Start Address must be within the IP address and lower than the DHCP End Address. You may use any number from 0 to 254 in this address.</p>
DHCP End Address	<p>Factory Default = 192.168.1.47</p> <p>This field displays the last IP address that the DHCP server will provide. The DHCP End Address must be within the IP address and higher than the DHCP Start Address. You may use any number from 0 to 254 in this address.</p>
DHCP Lease Time	<p>Factory Default = 01:00:00:00</p> <p>Displays the amount of time the provided addresses will be valid, after which the DHCP client will usually re-submit a request.</p> <p>NOTE: DHCP Lease Time is displayed in the format (dd:hh:mm:ss)*. This value must be greater than 10 seconds. Seconds must be between 0 and 59, minutes must be between 0 and 59, and hours must be between 0 and 23.</p> <p>*(dd = days, hh = hours, mm = minutes, ss = seconds)</p>

13.5.3 Disabling the DHCP Server

If you click on the drop-down arrow at **DHCP Server**, a list of options will be displayed.

If you want to disable your DHCP server, select **Off** from the **DHCP Server** drop-down arrow. Click on **save**.



DHCP Configuration - Microsoft Internet Explorer

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DHCP Configuration

DHCP Server Private LAN
Off
Private LAN

Private LAN DHCP Settings

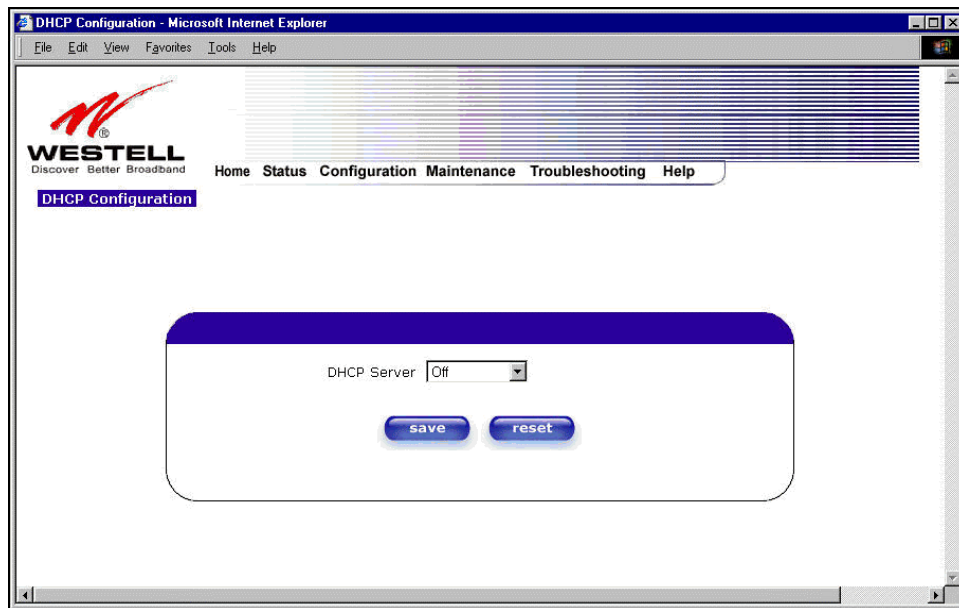
DHCP Start Address 192.168.1.15

DHCP End Address 192.168.1.47

DHCP Lease Time 1 : 0 : 0 : 0
Days Hours Minutes Seconds

save reset

If you selected **Off** at **DHCP Server**:, the following screen will be displayed. Click on **save** to save the **DHCP Server** setting.



If you clicked on **save**, in the preceding **DHCP Configuration** screen, the following pop-up screen will appear. Click **OK**.



STOP: After you disable the DHCP server, you must reboot your PC

13.5.4 Enabling the DHCP Server

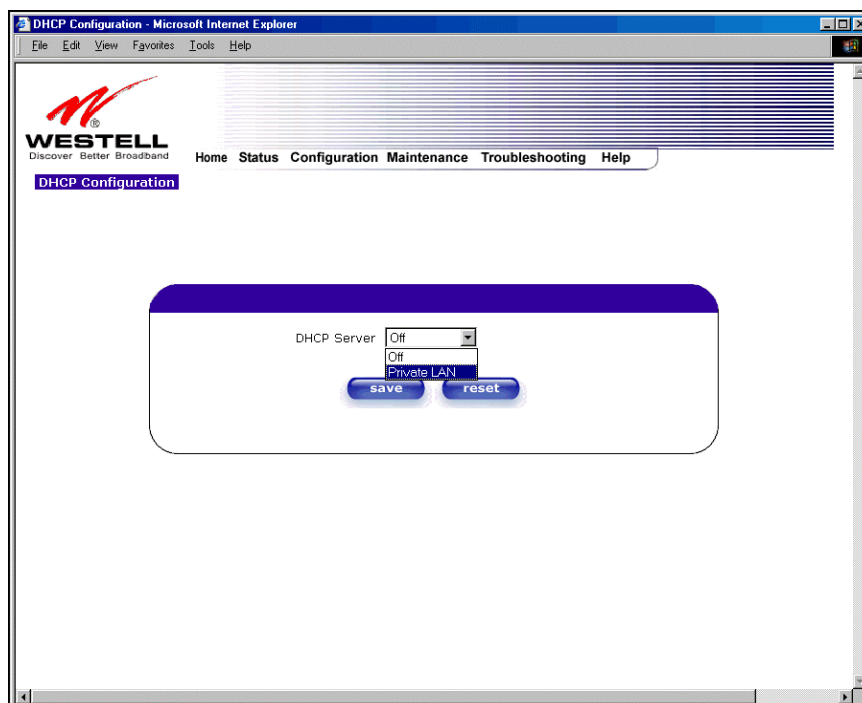
If you want to enable your DHCP Server settings, select **Private LAN** at the **DHCP Server** drop-down arrow.



The screenshot shows the "DHCP Configuration" page in a Microsoft Internet Explorer browser window. The page features the Westell logo and a navigation menu with links: Home, Status, Configuration, Maintenance, Troubleshooting, and Help. The "DHCP Configuration" link is highlighted. The main content area is titled "Private LAN DHCP Settings" and contains the following fields:

- DHCP Server:** A drop-down menu with "Private LAN" selected. A secondary drop-down menu shows "Off" and "Private LAN".
- DHCP Start Address:** A text box containing "192.168.1.15".
- DHCP End Address:** A text box containing "192.168.1.47".
- DHCP Lease Time:** A set of four spin boxes for Days, Hours, Minutes, and Seconds, all set to "0".
- Buttons:** "save" and "reset" buttons at the bottom.

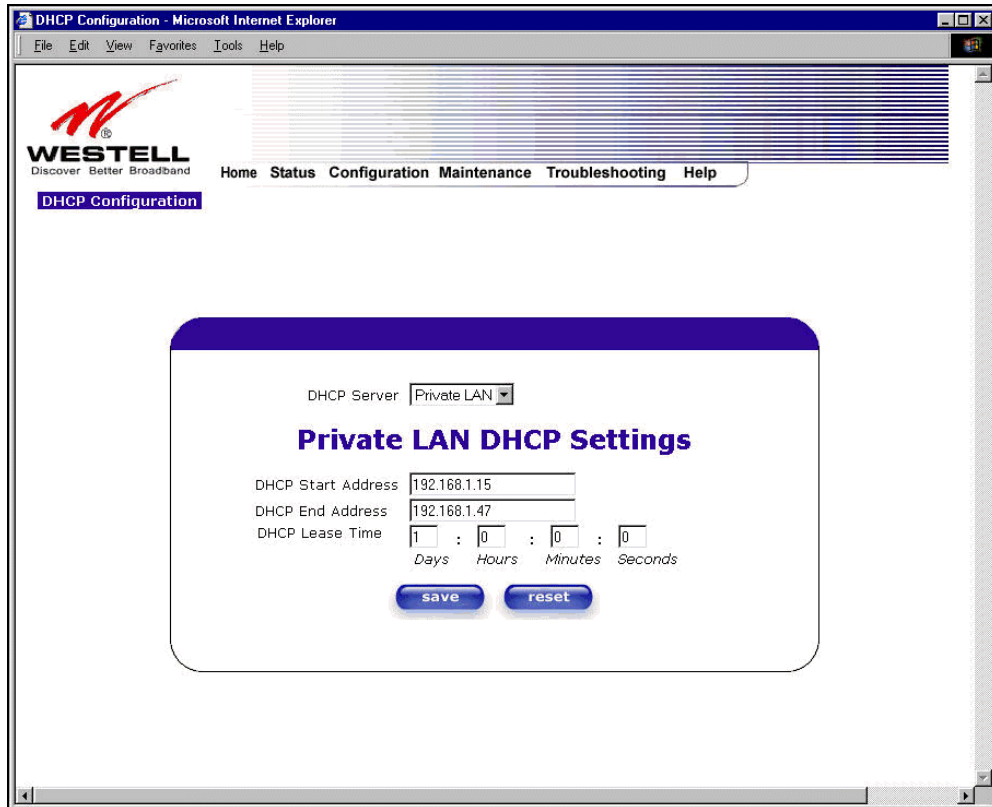
If you have recently disabled the DHCP Server for Private LAN, select **Private LAN** while in the following screen.



The screenshot shows the "DHCP Configuration" page in a Microsoft Internet Explorer browser window. The page features the Westell logo and a navigation menu with links: Home, Status, Configuration, Maintenance, Troubleshooting, and Help. The "DHCP Configuration" link is highlighted. The main content area contains the following fields:

- DHCP Server:** A drop-down menu with "Off" selected. A secondary drop-down menu shows "Off" and "Private LAN".
- Buttons:** "save" and "reset" buttons at the bottom.

If you selected **Private LAN**, the following screen will be displayed automatically. Click on **save** to save your DHCP Server setting. If you click on **reset**, your DHCP Server will be reset to factory default. (Private LAN is the factory default for the DHCP Server.)



If you clicked on **save**, the following pop-up screen will appear. Click on **OK**.




STOP: After you enable the DHCP server, you must reboot your PC

13.5.5 Private LAN Configuration – Configuring NAT

The following settings will be displayed if you select **Advanced LAN > Private LAN** from the **Configuration** menu. (Private LAN is the default configuration for the Router.)

NOTE: Private LAN allows you to set up a network behind the Router.

If you change the settings in this screen, click **save**. If you click on **reset**, the changes will not take effect.



If you made changes and clicked on **save**, the following pop-up screen will be displayed. Click on **OK**. This will save your **Private LAN Configuration** settings. If you click **Cancel**, your new settings will not take effect.



Private LAN DHCP Server Enable	Default = CHECKED If this box is CHECKED, it enables DHCP addresses to be served from the Private LAN pool.
Private LAN Enable	Default = CHECKED If this box is CHECKED, it enables the addresses from the Private LAN to use the NAT interface.
Modem IP Address	Displays the Router's IP address
Subnet Mask	Displays the Subnet Mask, which determines what portion of an IP address is controlled by the network and which portion is controlled by the host.
DHCP Start Address	Displays the first IP address that the DHCP server will provide.
DHCP End Address	Displays the last IP address that the DHCP server will provide.
DHCP Lease Time	Displays the amount of time the provided addresses will be valid, after which the DHCP client will usually re-submit a request.

NOTE: DHCP Lease Time is displayed in the following format: (dd:hh:mm:ss)* This value must be greater than 10 seconds. The default = 01:00:00:00. Seconds must be between 0 and 59, minutes must be between 0 and 59, and hours must be between 0 and 23.
*(dd = days, hh = hours, mm = minutes, ss = seconds).

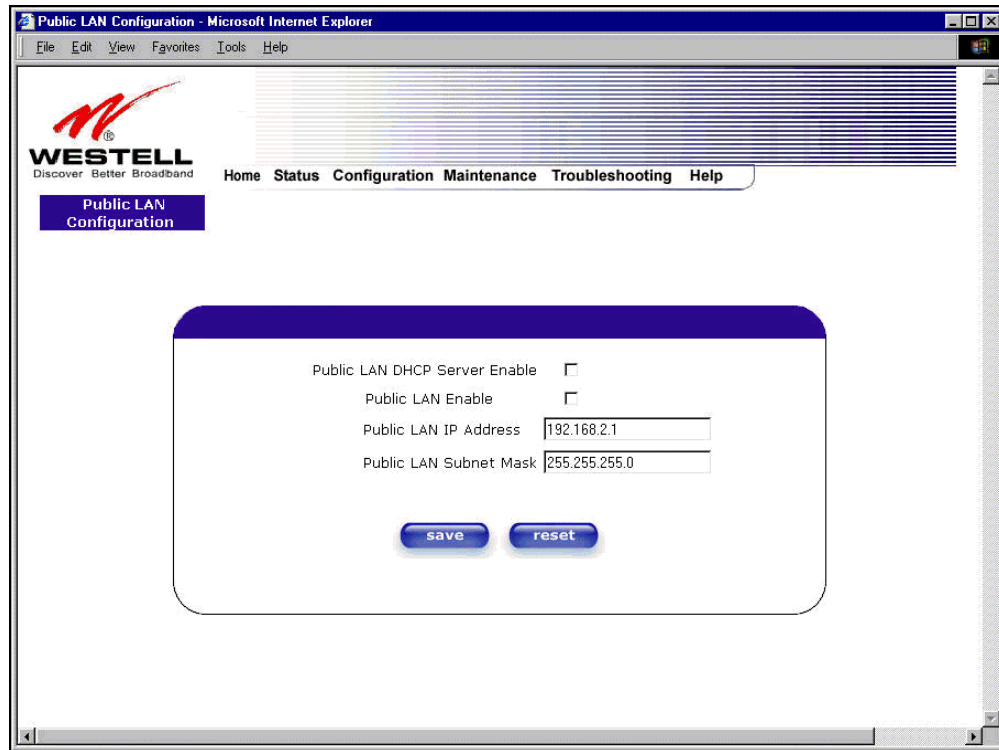
If the settings you have entered in the **Private LAN Configuration** screen are incorrect, the following warnings messages may be displayed via pop-up screens. If this occurs, check the settings in the **Private LAN Configuration** screen.

Warning Message	Check Private LAN DHCP Settings
Start Address is not part of the Subnet	Check the value in the DHCP Start Address field
End Address is not part of the Subnet	Check the value in the DHCP End Address field
End Address is below the Start Address	Check the value in the DHCP End Address field
Lease time must be greater than 10 seconds	Check the values in the DHCP Lease Time fields
Seconds must be between 0 and 59	Check the Seconds value in the DHCP Lease Time field
Minutes must be between 0 and 59	Check the Minutes value in the DHCP Lease Time field
Hours must be between 0 and 23	Check the Hours value in the DHCP Lease Time field

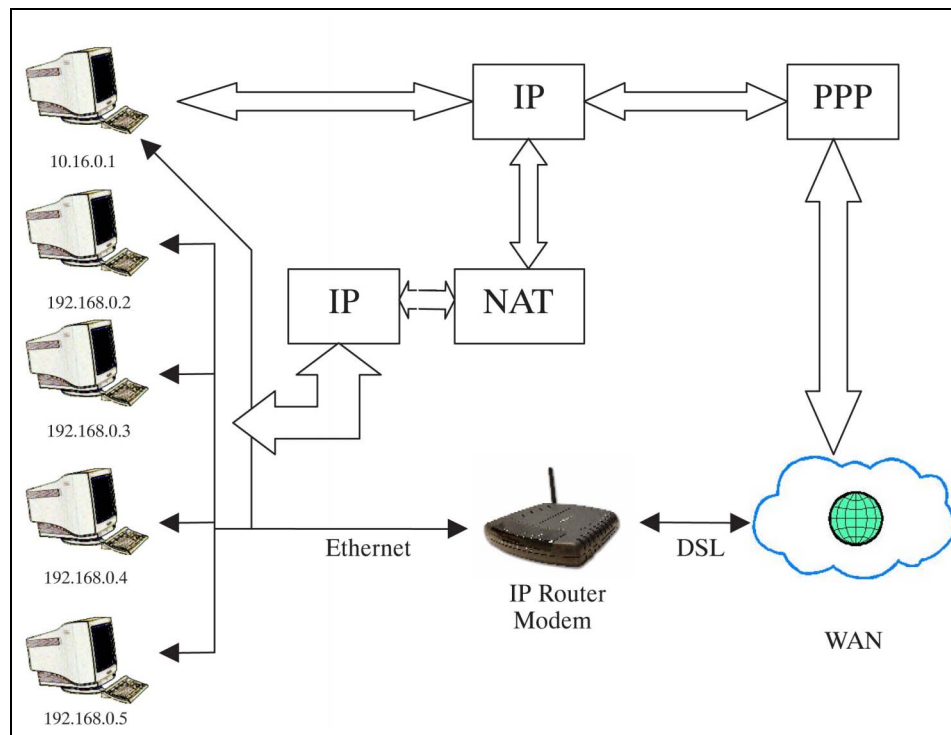
13.5.6 Public LAN Configuration – Multiple IP Address PassThrough

The following screen will be displayed if you select **Advanced LAN > Public LAN** from the **Configuration** menu. Click in the **Public LAN DHCP Server Enable** box. A check mark will appear in the box.

NOTE: The Public LAN feature, if available from your service provider, allows the Router to use LAN IP addresses that are accessible from the WAN. Public LAN allows your computer to have global address ability. To utilize the Public LAN feature on the Router, your ISP must support Public LAN and Static IP. Contact your ISP for details.



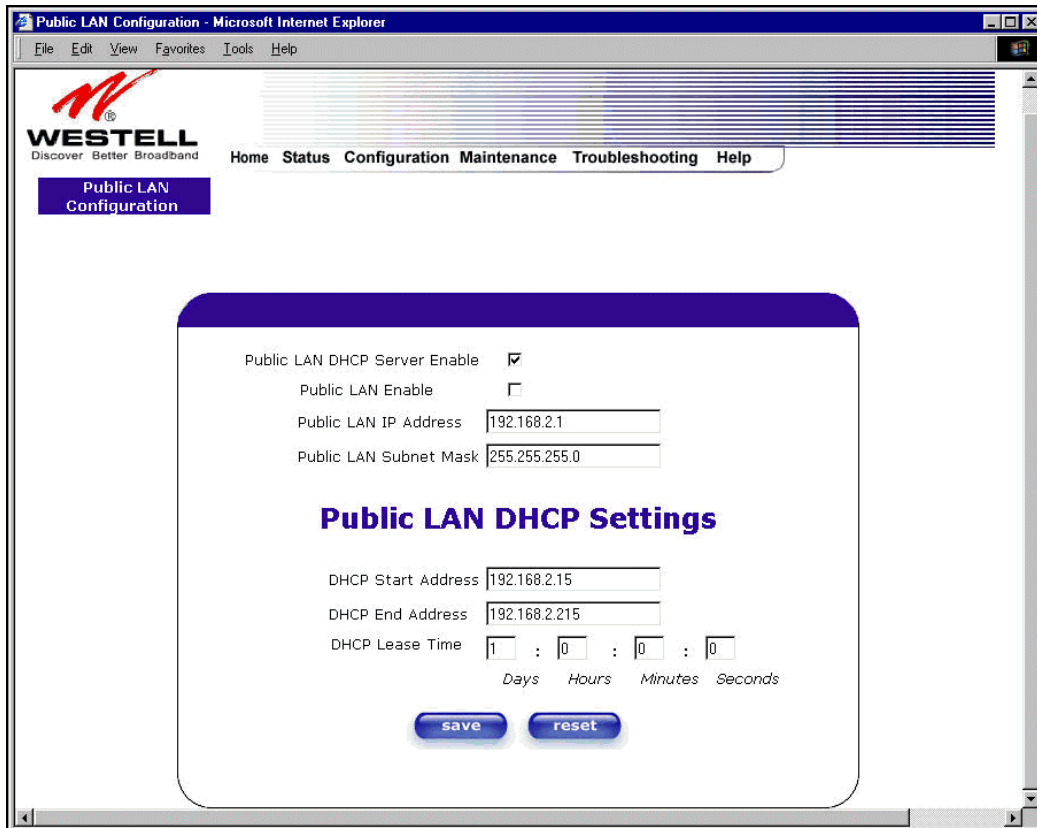
The public devices are visible on the Internet unlike a local NAT'ed PC. The example below shows four NAT'ed PCs and one global PC. The arrows show the data path for each flow.



Public LAN DHCP Server Enable	Default = NOT CHECKED If this box is CHECKED, it enables DHCP addresses to be served from the Public LAN pool.
Public LAN Enable	Default = NOT CHECKED If this box is CHECKED, it enables the addresses from the Public LAN to bypass the NAT interface.
Public LAN IP Address	Provides a Public IP Address if the service provider does not automatically provide one.
Public LAN Subnet Mask	Provides a Public Subnet Mask if the service provider does not automatically provide one.

If you clicked the **Public LAN DHCP Server Enable** box, the following screen will be displayed. Click on the **Public LAN Enable** box to enable Public LAN.

NOTE: By enabling the Public LAN DHCP Server, you automatically disable the Private LAN DHCP Server on the Router.



Public LAN Configuration - Microsoft Internet Explorer

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Public LAN Configuration

Public LAN DHCP Server Enable ☒

Public LAN Enable ☐

Public LAN IP Address

Public LAN Subnet Mask

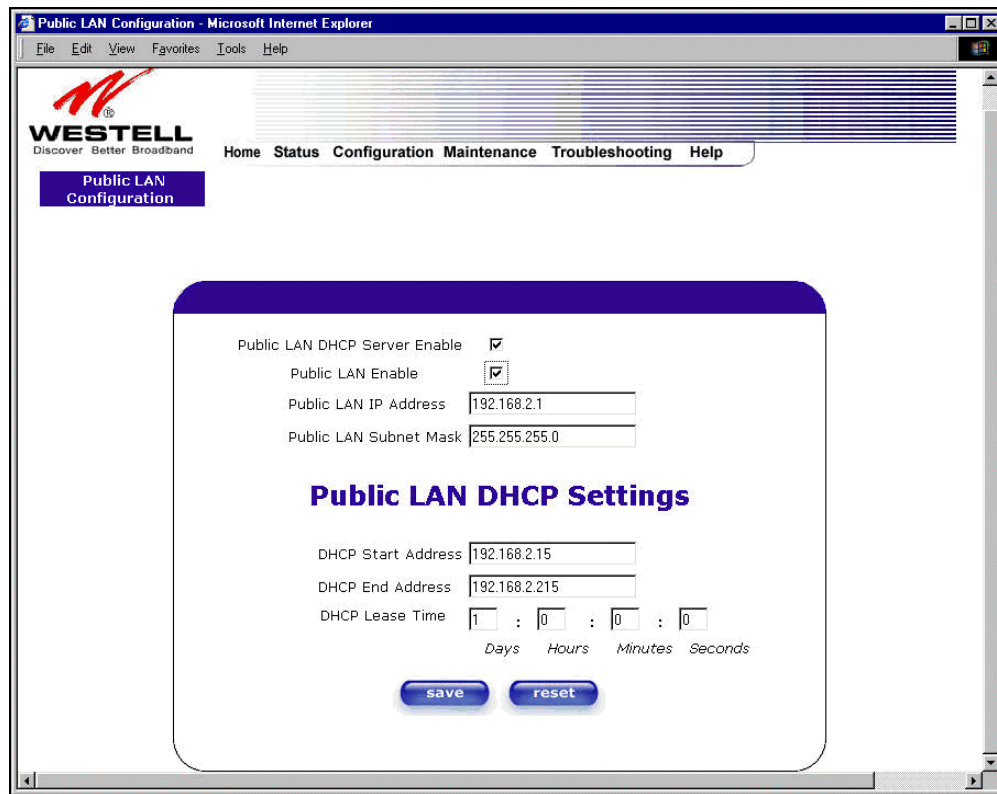
Public LAN DHCP Settings

DHCP Start Address

DHCP End Address

DHCP Lease Time : : :
Days Hours Minutes Seconds

If you clicked the **Public LAN Enable** box, the following screen will be displayed, showing the Public LAN Enable box selected. Click on **save**.



If you selected **Public LAN Enable**, or if you made other changes in the **Public LAN Configuration** screen and clicked **save**, the following pop-up screen will be displayed. Click **OK** to save the new settings. If you click on **Cancel**, your new settings will not take effect.

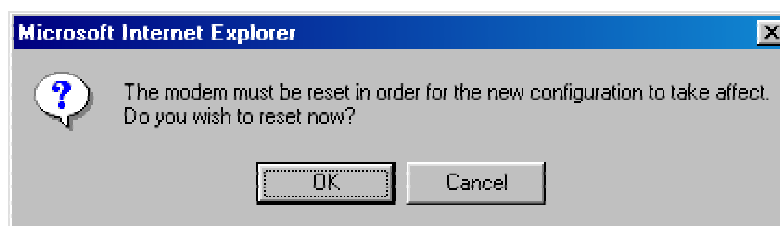


NOTE: DHCP Lease Time is displayed in the following format: (dd:hh:mm:ss)*. This value must be greater than 10 seconds. The default = 01:00:00:00. Seconds must be between 0 and 59, minutes must be between 0 and 59, and hours must be between 0 and 23.
*(dd = days, hh = hours, mm = minutes, ss = seconds).

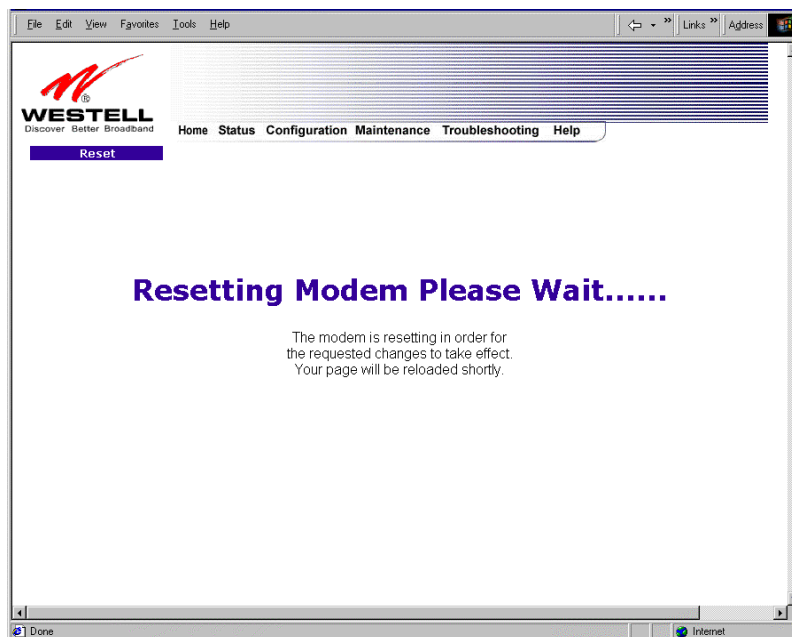
If the settings you have entered in the **Public LAN Configuration** screen are incorrect, the following warnings messages may be displayed via pop-up screens. If this occurs, check settings in the **Public LAN Configuration** screen.

Warning Message	Check Public LAN DHCP Settings
Start Address is not part of the Subnet	Check the value in the DHCP Start Address field
End Address is not part of the Subnet	Check the value in the DHCP End Address field
End Address is below the Start Address	Check the value in the DHCP End Address field
Lease time must be greater than 10 seconds	Check the values in the DHCP Lease Time fields
Seconds must be between 0 and 59	Check the Seconds field at DHCP Lease Time
Minutes must be between 0 and 59	Check the Minutes field at DHCP Lease Time
Hours must be between 0 and 23	Check the Hours field at DHCP Lease Time

If you clicked on **OK** in the **Load new Public LAN configuration?** screen, the following pop-up screen will be displayed. This will allow the modem to be reset and the new configuration will take effect. Click on **OK**.



If you clicked on **OK** in the preceding screen, the following screen will be displayed. The Router will be reset and the new configuration will take effect.

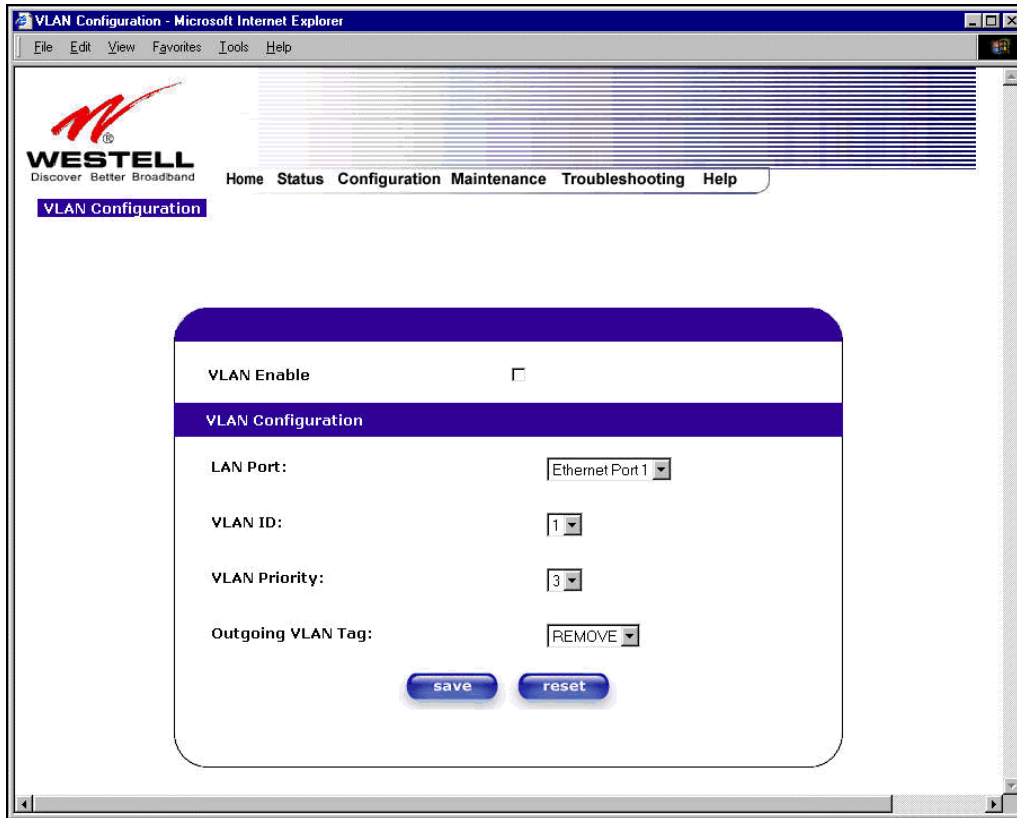


After a brief delay, the home page will be displayed. Confirm that you have a DSL sync and that your PPP session displays **UP**. (Click on the **connect** button to establish a PPP session).

NOTE: Whenever the PPP Status displays **DOWN**, you do not have a PPP session established. If your Router's connection setting is set to "Always On," after a brief delay the PPP session will be established automatically and the PPP Status will display **UP**. If the connection setting is set to "Manual," you must click on the **Connect** button to establish a PPP session. Once the PPP session has been established (PPP Status displays **UP**), you may proceed with your Router's configuration.

13.5.7 VLAN

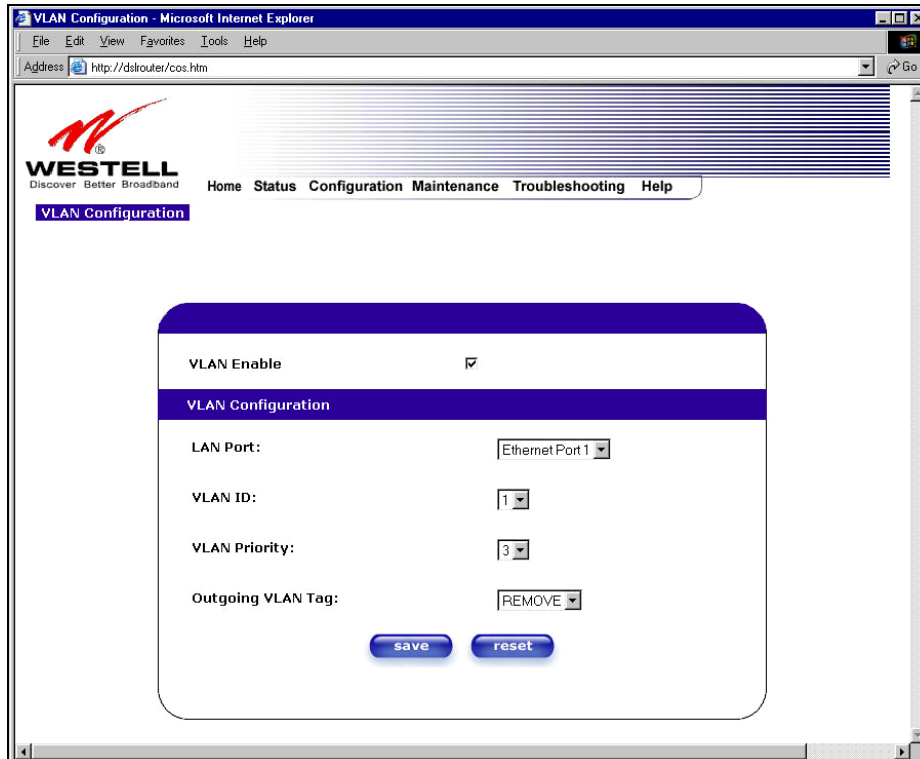
The following settings will be displayed if you select **Advanced LAN > VLAN** from the **Configuration** menu.



VLAN Enable	Factory Default = DISABLED If this box is check, VLAN will be Enabled. This will allow VLAN tagging to occur according to the data port's configuration.
LAN Port	This allows you to select the LAN port that you wish to configure. Possible response: Ethernet Port 1 Ethernet Port 2 Ethernet Port 3 Ethernet Port 4 USB Port* WLAN Port
VLAN ID	This allows you to assign a VLAN ID to the port. Possible response: 1 through 8
VLAN Priority	This allows you to set the VLAN priority for the port. Possible response: 0 through 7
Outgoing VLAN Tag	This allows you to keep or remove the VLAN tag on the port when data is outgoing.
*USB Port is available in Models 7400 and 328W10 only.	

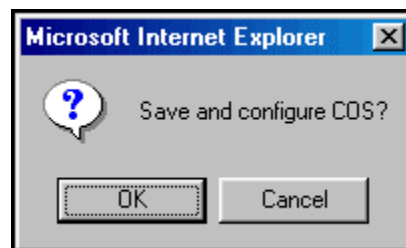
To enable VLAN, click on the box adjacent to the **VLAN Enable** field. A check mark will appear in the box. Click **save** to save the settings.

NOTE: For VLAN to function properly, the VLAN ID must be set to a value other than '1' in **VLAN Configuration** screen and in the **VC 1 Configuration** screen when you are using the Bridge (VLAN Bridge) protocol. See Advanced WAN section for configuring VC's (refer to section 13.6.6).



NOTE: If you change the values in the **VLAN Configuration** screen and click the **reset** button, the screen will display the previously set values for the LAN Port you have selected. If you change the settings in this screen, you must click **save** to save the new settings.

If you click on **save**, the following pop-up screen will appear. Click **OK** in the pop-up screen to allow the new settings to take effect.

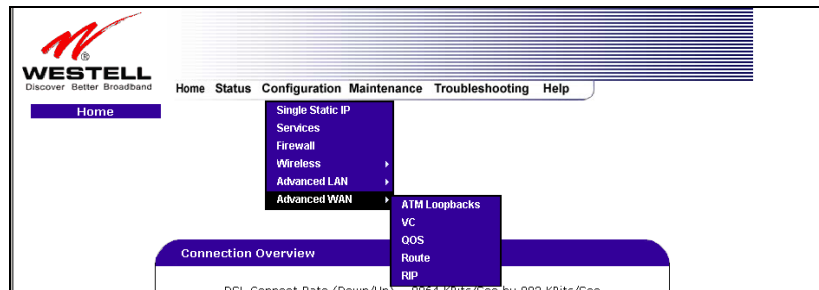


13.6 Advanced WAN

This section explains the configurable features of the Router that are available if you select **Advanced WAN** from the **Configuration** menu.

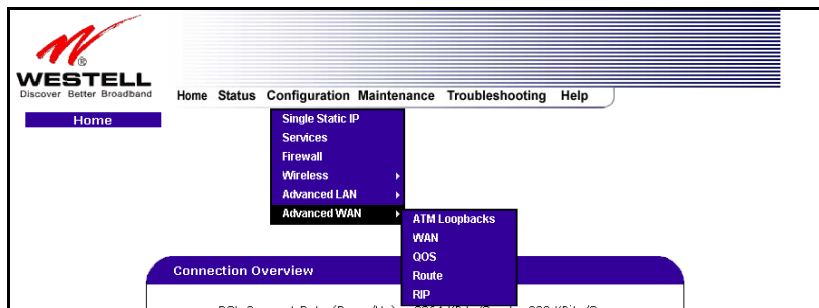
NOTE: If you are using Model 328W10 or 328W11, options in the **Advanced WAN** drop-down menu may or may not be displayed depending on the Router's WAN Configuration (DSLATM PORT or ETHERNET PORT 1). However, all menu options are displayed if the Router is configured for DSLATM PORT 1. The following sections provide further details on the Troubleshooting menu.

If you are using Models 7400, 7401, the following **Advanced WAN** menu options will be displayed.



If you are using Models 328W10, 328W11, the following **Advanced WAN** menu options will be displayed.

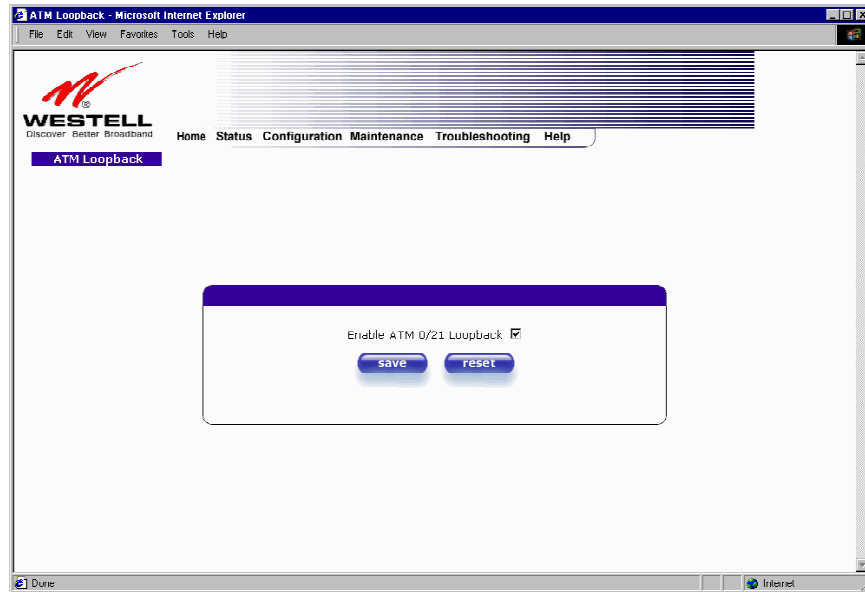
NOTE: If Model 328W10, or 328W11 is configured for **ETHERNET PORT 1**, the **QOS** option will not be displayed in the **Advanced WAN** drop-down menu. You must configure the Router for **DSLATM PORT** to access **QOS**. Refer to section 13.6.3.1 for details on enabling and disabling DSLATM PORT and ETHERNET PORT 1.



13.6.1 ATM Loopbacks

The following settings will be displayed if you select **Advanced WAN > ATM Loopbacks** from the **Configuration** menu.

NOTE: When the **Enable ATM 0/21** box is checked, this feature is enabled. If the box does not display a check mark, this feature is disabled. If you change the setting in this screen, you must click **save** to save the setting. **Westell does not recommend that you change this setting.**



Enable ATM 0/21 Loopback:

Factory Default = ENABLED

This option enables the 0/21 loopback, which is used by your ISP.

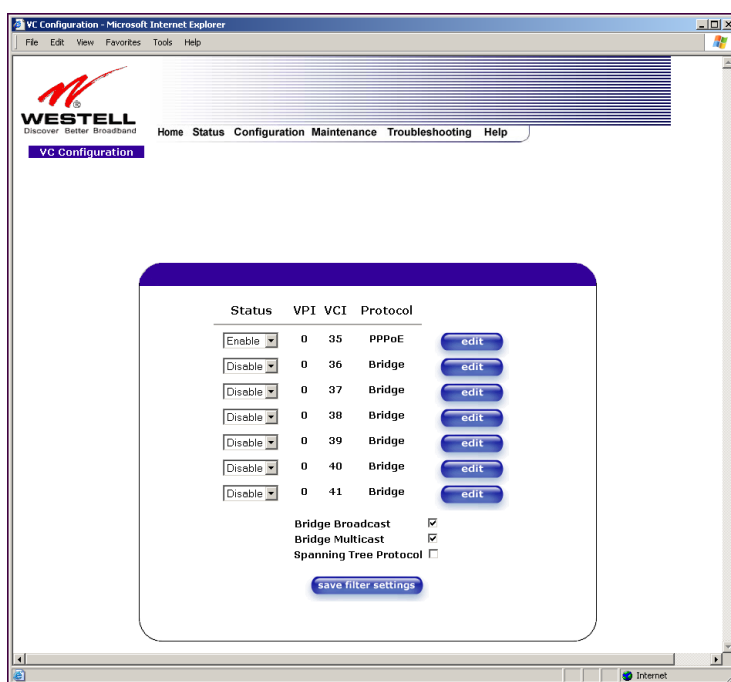
NOTE: Westell does not recommend that you change this setting.

13.6.2 VC Configuration (Models 7400, 7401)

The following screen will be displayed if you select **Advanced WAN > VC** from the **Configuration** menu. If you change the **Bridge Broadcast**, **Bridge Multicast**, or **Spanning Tree Protocol** configurations in this screen, click on the **save filter settings** button to allow these changes to take effect. If you change any of the **Status** configurations, a pop-up screen will prompt you to reset the Router. After the Router has been reset, the **Status** configurations will take effect. The **edit** button allows you to change the VC configuration settings of the Router. Details on the **edit** button are explained later in section 13.6.4.

NOTE: The actual information displayed in this screen may vary, depending on the network connection established.

If you are using Model 7400 or Model 7401, the following screen will be displayed.



Status	Allows you to enable or disable your VC (Virtual Connection)
VPI	Displays the VPI (Virtual Path Indicator) value for a particular VC, which is defined by your Service Provider.
VCI	Displays the VCI (Virtual Channel Indicator) value for a particular VC, which is defined by your Service Provider.
Protocol	Displays the Protocol for each VC, which is specified by your Service Provider. Possible Response: PPPoA = Point to Point Protocol over ATM (Asynchronous Transfer Mode) PPPoE = Point to Point Protocol over Ethernet Bridge = Bridge Protocol Classical IPoA = Internet Protocol over ATM (Asynchronous Transfer Mode). This is an ATM encapsulation of the IP protocol.
NOTE: The configuration specified by your Service Provider will determine which Protocols are available to you.	

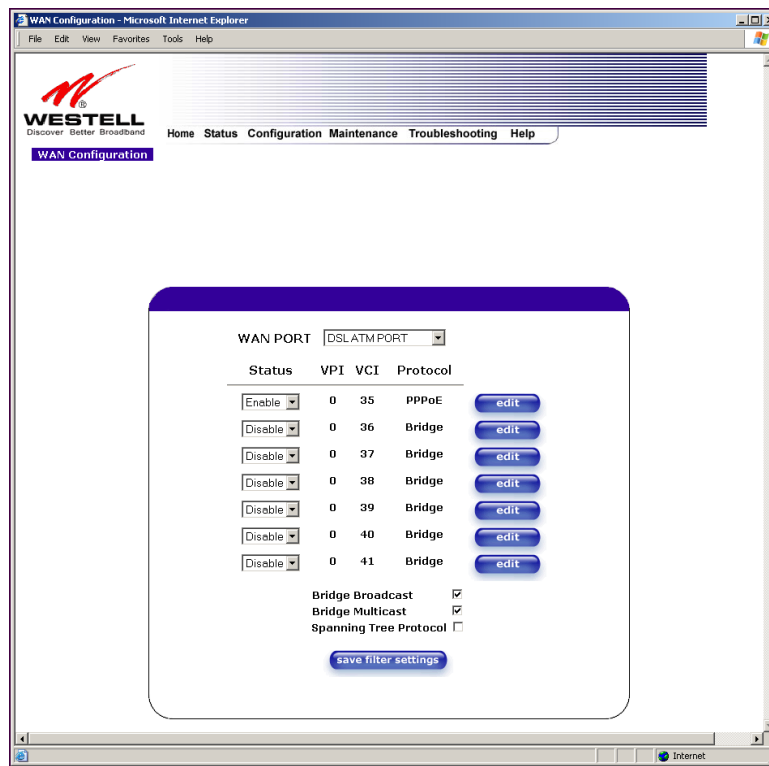
Bridge Broadcast	<p>Factory Default = CHECKED</p> <p>When this setting is CHECKED, the Router will allow Broadcast IP packets to/from the WAN.</p> <p>When this setting is NOT CHECKED, the Router will block Broadcast IP packets to/from the WAN.</p> <p>This setting is only valid if one of the Virtual Channels is configured for Bridge mode.</p>
Bridge Multicast	<p>Factory Default = CHECKED</p> <p>When this setting is CHECKED, the Router will allow Multicast IP packets to/from the WAN.</p> <p>When this setting is NOT CHECKED, the Router will block Multicast IP packets to/from the WAN.</p> <p>This setting is only valid if one of the Virtual Channels is configured for Bridge mode.</p>
Spanning Tree Protocol	<p>Factory Default = DISABLED</p> <p>Spanning Tree Protocol is a link management protocol that provides path redundancy while preventing undesirable loops in the network. For Ethernet network to function properly, only one active path can exist between two stations.</p> <p>When ENABLED, two bridges are used to interconnect the same two computer network segments. Spanning Tree Protocol will allow the bridges to exchange information so that only one of them will handle a given message that is being sent between two computers within the network.</p> <p>NOTE: Spanning Tree can't be enabled if VLAN is enabled.</p>
Status	Allows you to enable or disable your VC (Virtual Connection)

13.6.3 WAN Configuration (Models 328W10, 328W11)

The following screen will be displayed if you select **Advanced WAN > WAN** from the **Configuration** menu. If you change the **Bridge Broadcast**, **Bridge Multicast**, or **Spanning Tree Protocol** configurations in this screen, click on the **save filter settings** button to allow these changes to take effect. If you change any of the **Status** configurations, a pop-up screen will prompt you to reset the Router. After the Router has been reset, the **Status** configurations will take effect. The **edit** button allows you to change the VC configuration settings of the Router. Details on the **edit** button are explained later in section 13.6.4.

NOTE: The actual information displayed in this screen may vary, depending on the network connection established.

If you are using Model 328W10 or Model 328W11, the following screen will be displayed.



WAN PORT	<p>Factory Default = DSL/ATM PORT</p> <p>Possible Responses:</p> <p>DSL/ATM PORT - Selecting this will enable the Router's DSL transceiver. This will disable the WAN Ethernet port and allow the WAN interface to use the DSL port.</p> <p>ETHERNET PORT 1 – Selecting this will disable the Router's DSL transceiver. This will enable the WAN Ethernet port and allow the WAN interface to use the UPLINK/E1 Port.</p>
Status	Allows you to enable or disable your VC (Virtual Connection)
VPI	Displays the VPI (Virtual Path Indicator) value for a particular VC, which is defined by your Service Provider.
VCI	Displays the VCI (Virtual Channel Indicator) value for a particular VC, which is defined by your Service Provider.

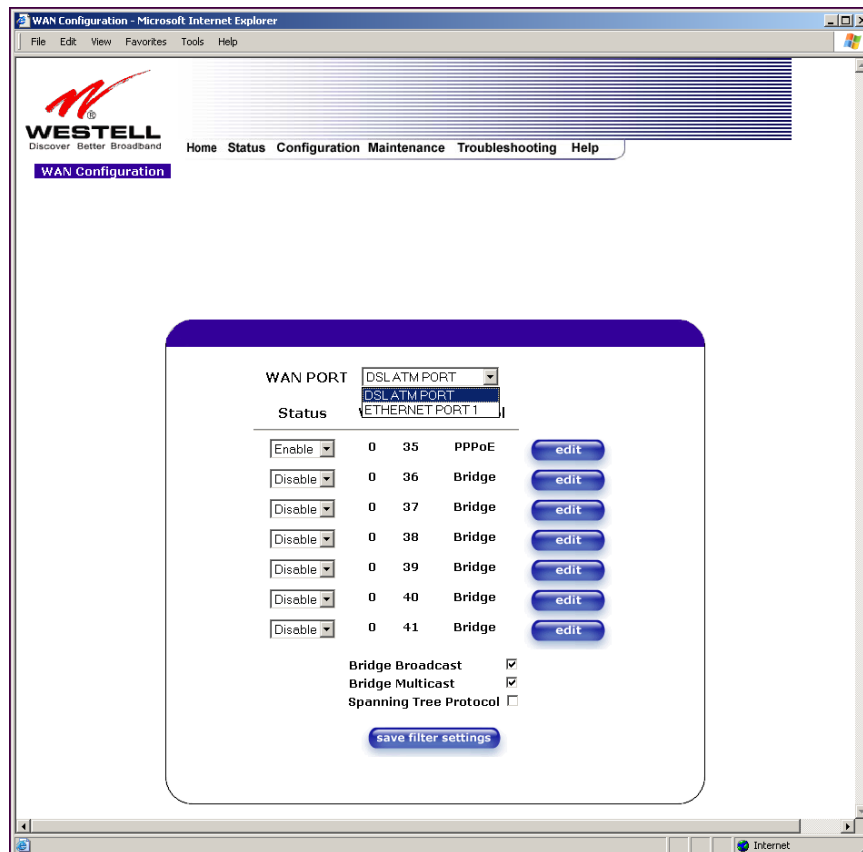
Protocol NOTE: The configuration specified by your Service Provider will determine which Protocols are available to you.	Displays the Protocol for each VC, which is specified by your Service Provider. Possible Response: PPPoA = Point to Point Protocol over ATM (Asynchronous Transfer Mode) PPPoE = Point to Point Protocol over Ethernet Bridge = Bridge Protocol Classical IPoA = Internet Protocol over ATM (Asynchronous Transfer Mode). This is an ATM encapsulation of the IP protocol.
Bridge Broadcast	Factory Default = CHECKED When this setting is CHECKED, the Router will allow Broadcast IP packets to/from the WAN. When this setting is NOT CHECKED, the Router will block Broadcast IP packets to/from the WAN. This setting is only valid if one of the Virtual Channels is configured for Bridge mode.
Bridge Multicast	Factory Default = CHECKED When this setting is CHECKED, the Router will allow Multicast IP packets to/from the WAN. When this setting is NOT CHECKED, the Router will block Multicast IP packets to/from the WAN. This setting is only valid if one of the Virtual Channels is configured for Bridge mode.
Spanning Tree Protocol	Factory Default = DISABLED Spanning Tree Protocol is a link management protocol that provides path redundancy while preventing undesirable loops in the network. For Ethernet network to function properly, only one active path can exist between two stations. When ENABLED, two bridges are used to interconnect the same two computer network segments. Spanning Tree Protocol will allow the bridges to exchange information so that only one of them will handle a given message that is being sent between two computers within the network. NOTE: Spanning Tree can't be enabled if VLAN is enabled.

13.6.3.1 Enabling DSLATM PORT – Disabling ETHERNET PORT 1 (Models 328W10 and 328W11 only)

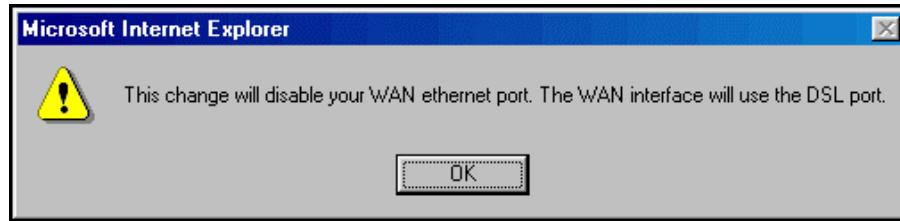
NOTE: When using the optional UPLINK/E1 port, Ethernet LAN connection is limited to E2, E3, and E4. The UPLINK feature is optional. If UPLINK is not enabled, the Router will use DSL and wireless only.

To configure the Router so that it uses the DSL port, select **DSLATM PORT** from the **WAN PORT** drop-down arrow. By selecting **DSLATM PORT**, you will enable the Router's DSL transceiver. This will disable the WAN Ethernet port and allow the WAN interface to use the DSL port.

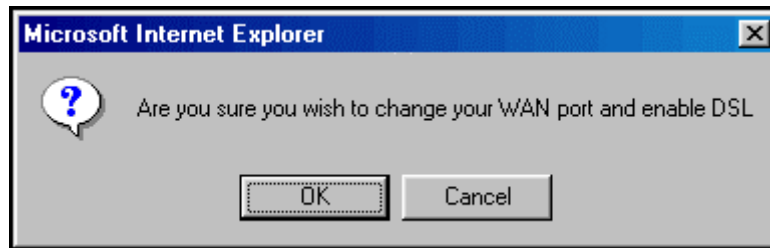
NOTE: All of the Router's menu options are displayed if the Router is configured for **DSLATM PORT**.



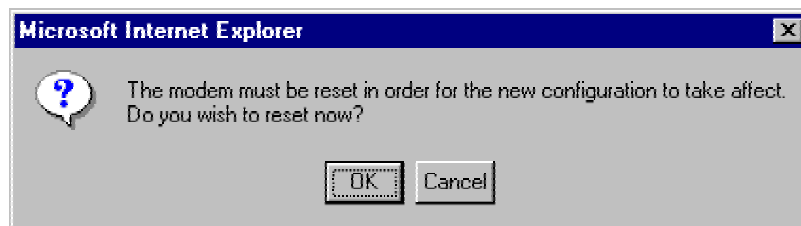
If you select **DSL/ATM PORT** from the **WAN Port** drop-down arrow, the following screen will be displayed. Click **OK**.



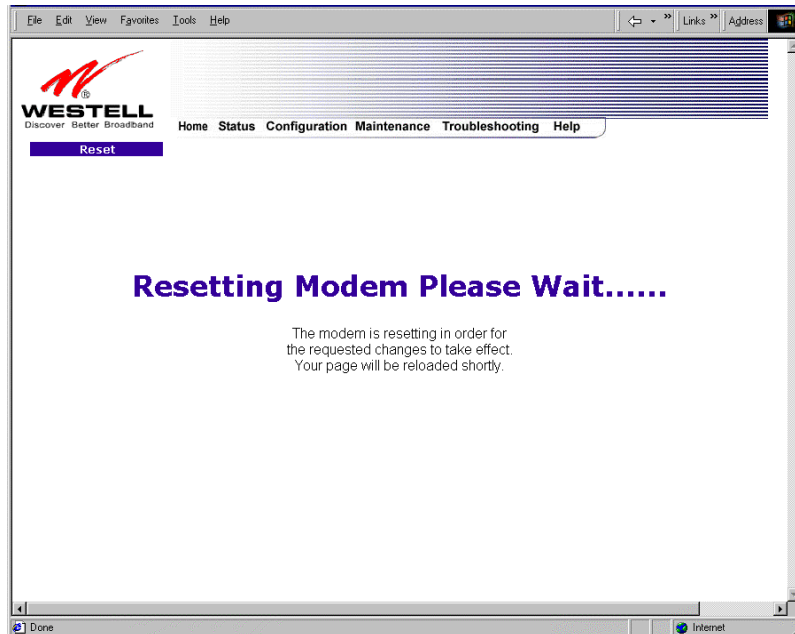
If you click **OK** in the preceding pop-up screen, the following screen will be displayed. Click on **OK**. If you click on **Cancel**, the change will not take effect.



If you clicked on **OK** in the preceding pop-up screen, the following pop-up screen will appear. The Router must be reset to allow the new configuration to take effect. Click on **OK**.



If you clicked on **OK** in the preceding screen, the following screen will be displayed. The Router will be reset and the new configuration will take effect.

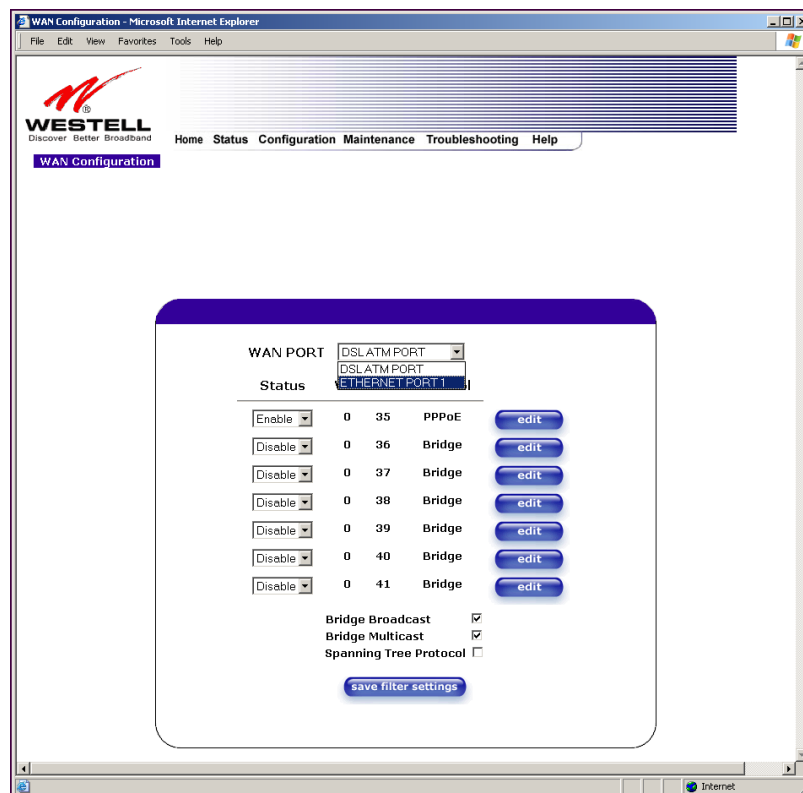


After a brief delay, the home page will be displayed. Confirm that you have a DSL sync and that your PPP session displays **UP**. (Click on the **connect** button to establish a PPP session).

13.6.3.2 Disabling DSLATM PORT – Enabling ETHERNET PORT 1 (Models 328W10 and 328W11 only)

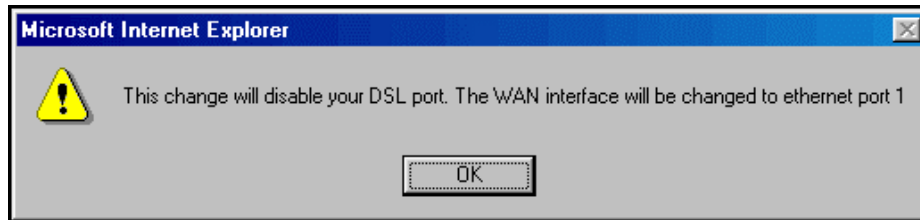
To configure the Router so that it uses the WAN Ethernet Port, select **ETHERNET PORT 1** from the **WAN PORT** drop-down arrow. By selecting **ETHERNET PORT 1**, you will disable the Router's DSL transceiver. This will disable the DSL Port and allow the WAN interface to use the WAN Ethernet Port.

NOTE: If ETHERNET PORT 1 is configured, the Router's menu options may or may not be displayed. The sections explained throughout this document will indicate when a menu item is unavailable. The UPLINK feature is optional, and if UPLINK is not enabled in the .ini file, the Router will use DSL and Wireless only.

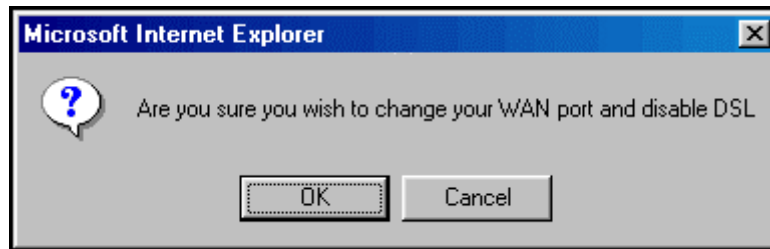


NOTE: If you experience any problems, please reset the Router via the external hardware reset button or via the procedure defined in section 15.1(Backup/Restore) from the **Maintenance** menu. Click the **restore** button adjacent to 'Factory defaults become Current configuration'.

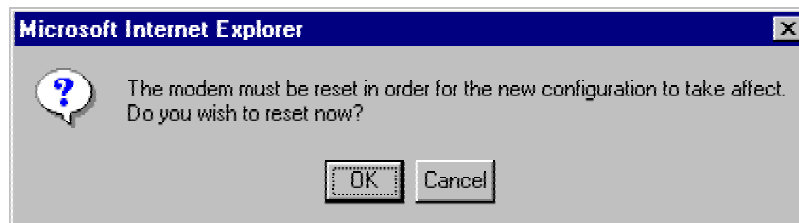
If you select **ETHERNET PORT 1** from the **WAN Port** drop-down arrow, the following screen will be displayed. Click **OK**.



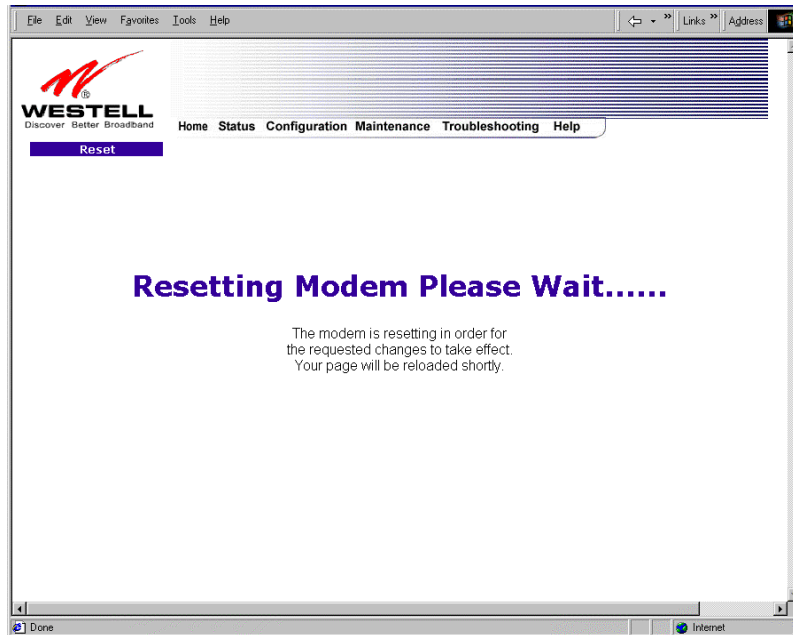
If you click on **OK** in the preceding pop-up screen, the following screen will be displayed. Click on **OK**. If you click on **Cancel**, the change will not take effect.



If you clicked on **OK** in the preceding pop-up screen, the following pop-up screen will appear. The Router must be reset to allow the new configuration to take effect. Click on **OK**.



If you clicked on **OK** in the preceding screen, the following screen will be displayed. The Router will be reset and the new configuration will take effect.



After the Router has been reset, the DSL LED will be OFF. This is because the DSL transceiver has now been disabled. However, the **Power**, **Ethernet**, and **Wireless** LEDs will remain lit.

13.6.4 Editing the Router's VC Configuration

The following **VC 1 Configuration** screen will be displayed if you click on the **edit** button adjacent to any of the 'Enabled' protocols displayed in the **WAN Configuration** screen. (Note: The Protocol must be enabled before you can edit its VC configuration.) The **VC 1 Configuration** screen allows you to edit your virtual connection (VC). A virtual connection identifies a connection through the service provider's ATM network to your ISP. Unlike physical hardware connections, virtual connections are defined by data.

If you change any of the VC settings in the following screen, click the **Set VC** button to save the settings.

NOTE: If you experience any problems, please reset the Router via the external hardware reset button or via the procedure defined under the **Maintenance** menu in section 15.1. The actual information displayed in this screen may vary, depending on network connection established.

VC 1 Configuration

VPI
 VCI
 PCR
 QoS
 Protocol
 Status Enabled

VC 1 - PPPoE Settings

IP Address
 Gateway
 DNS Primary
 DNS Secondary
 MRU Negotiation ☐
 LCP Echo Disable ☐
 LCP Echo Failures
"Must be between 1 and 30 inclusive."
 LCP Echo Duration
"Must be between 5 and 300 seconds inclusive and greater or equal to Retry Duration."
 LCP Echo Retry Duration
"Must be between 5 and 300 seconds inclusive."
 Tunneling ☒ Enable ☐ Disable

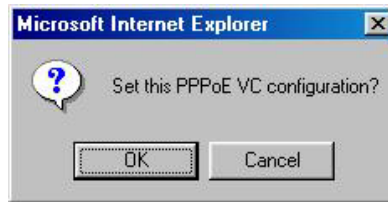
[Help](#)

VC 1 Configuration	
VPI	This setting allows you to change your VPI (Virtual Path Indicator) value for a particular VC, which is defined by your Service Provider.
VCI	This setting allows you to change your VCI (Virtual Channel Indicator) value for a particular VC, which is defined by your Service Provider.
PCR	Factory Default = 100% Peak Cell Rate (PCR)-The maximum rate at which cells can be transmitted across a virtual circuit, specified in cells per second and defined by the interval between the transmission of the last bit of one cell and the first bit of the next. This value is a percentage of the current data rate. 100 allows this VC to use 100% of the available bandwidth. 80 allows this VC to use 80% of the available bandwidth.
QoS	Quality of Service, which is determined by your Service Provider. Possible Responses: CBR = Constant Bit Rate UBR = Unspecified Bit Rate VBR = Variable Bit Rate

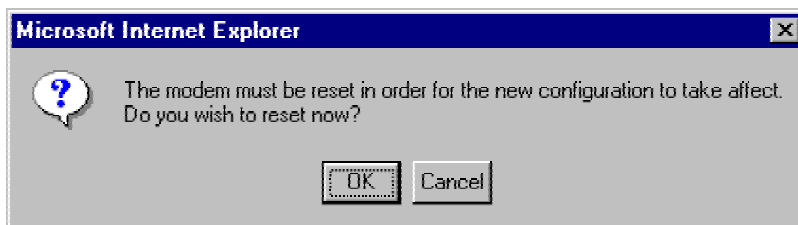
Protocol	The Protocol for each VC, which is specified by your Service Provider. Possible Responses: PPPoA = Point to Point Protocol over ATM (Asynchronous Transfer Mode) PPPoE = Point to Point Protocol over Ethernet Bridge = Bridge Protocol Classical IPoA = Internet Protocol over ATM (Asynchronous Transfer Mode). This is an ATM encapsulation of the IP protocol.
Status	The protocol status.
VC x PPPoE Settings	
IP Address	Displays the IP network address that your modem is on.
Gateway	Displays the Router's IP address
DNS Primary	Provided by your Service Provider
DNS Secondary	Provided by your Service Provider
MRU Negotiation	Factory Default = DISABLED If ENABLED, the Maximum Received Unit (MRU) would enforce MRU negotiations. (NOTE: enable this option only at your Internet Service Provider's request.)
LCP Echo Disable	Factory Default = Enable If checked, this option will disable the modem LCP Echo transmissions.
LCP Echo Failures	Indicates number of continuous LCP echo non-responses received before the PPP session is terminated.
LCP Echo Retry Duration	The interval between LCP Echo transmissions with responses.
LCP Echo Retry Duration	The interval between LCP Echo after no response.
Tunneling	Factory Default = ENABLE If ENABLED, this option allows PPP traffic to be bridged to the WAN. This feature allows you to use a PPPoE shim on the host computer to connect to the Internet Service Provider, by bypassing the Router's capability to do this. NOTE: Tunneling is available in PPPoE mode only.

NOTE: The values for the IP Address, Gateway, DNS Primary, and DNS Secondary are all "Override of the value obtained from the PPP connection," They default to "0.0.0.0," in which case the override is ignored. Westell recommends that you do not change the values unless your Internet service provider instructs you to change them.

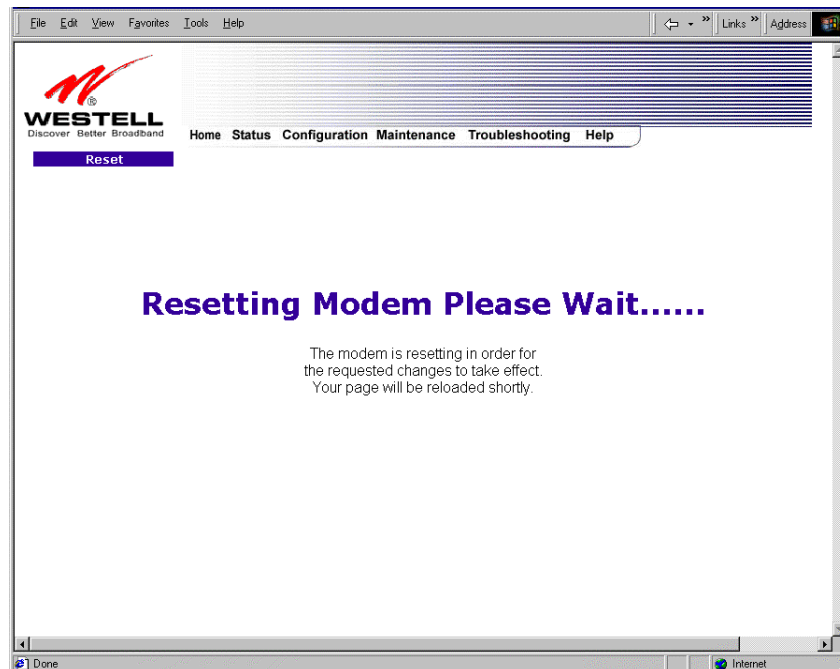
If you have made any changes to your VC settings, you need to save them. To save the new VC settings, click on **OK** when asked **Set this PPPoE VC configuration?** If you click on **cancel**, the new VC settings will not be saved.



If you clicked on **OK** in the preceding pop-up screen, the following pop-up screen will appear. The Router must be reset to allow the new configuration to take effect. Click **OK**.



If you clicked **OK** in the preceding screen, the following screen will be displayed. The Router will be reset and the new configuration will take effect.



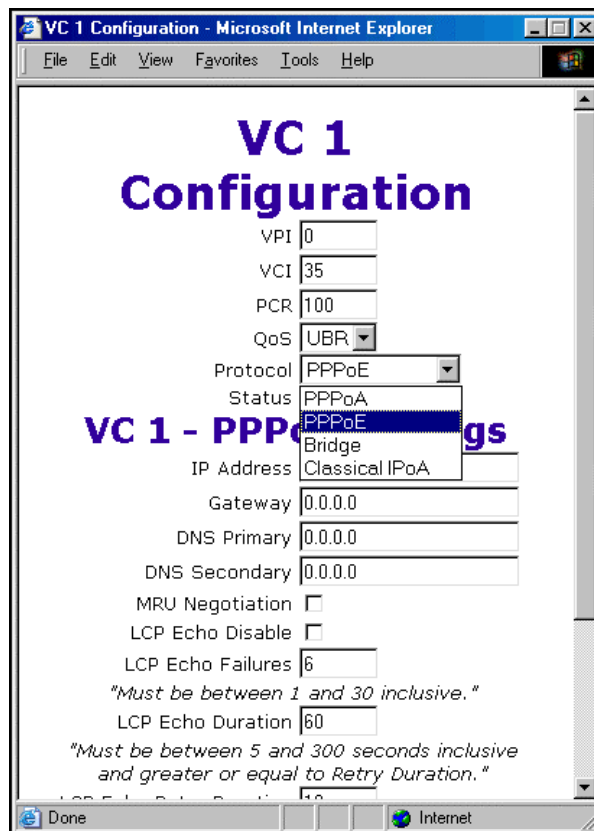
After a brief delay, the home page will be displayed. Confirm that you have a DSL sync and that your PPP session displays **UP**. (Click on the **connect** button to establish a PPP session).

13.6.5 Configuring the Router's Protocol Settings for PPPoE Mode

If you are using Models 7400, 7401 select **Advanced WAN > VC** from the **Configuration** menu to configure the Router's protocol settings for **PPPoE** mode. If you are using Models 328W10, 328W11, select **Advanced WAN > WAN** from the **Configuration** menu to configure the Router's protocol settings for **PPPoE** mode.

The **VC Configuration** screen will be displayed. Next, click on the **edit** button adjacent to any of the existing 'Enabled' VC (Virtual Connection) protocols. (Note: The protocol status must display "Enable" to allow edits to its VC configuration.).

If you clicked **edit** in the **VC Configuration** screen, the following **VC 1 Configuration** screen will be displayed. Select **PPPoE** from the options listed in **Protocol** drop-down arrow. After you have made changes to **VC 1 Configuration** screen, click the **set VC** button.



VC 1 Configuration

VPI 0

VCI 35

PCR 100

QoS UBR

Protocol PPPoE

Status PPPoA
PPPoE
Bridge
Classical IPoA

IP Address

Gateway 0.0.0.0

DNS Primary 0.0.0.0

DNS Secondary 0.0.0.0

MRU Negotiation ☐

LCP Echo Disable ☐

LCP Echo Failures 6

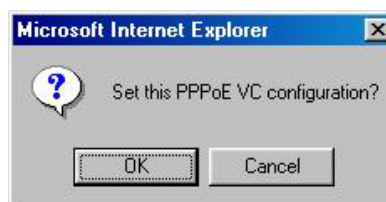
"Must be between 1 and 30 inclusive."

LCP Echo Duration 60

"Must be between 5 and 300 seconds inclusive and greater or equal to Retry Duration."

Done Internet

If you click the **set VC** button, the following pop-up screen will be displayed. Click on **OK** in the pop-up screen. If you click on **Cancel**, the new settings will not be saved. After you click on **OK**, follow the instructions to reset the Router, as previously discussed in section 13.6.4.

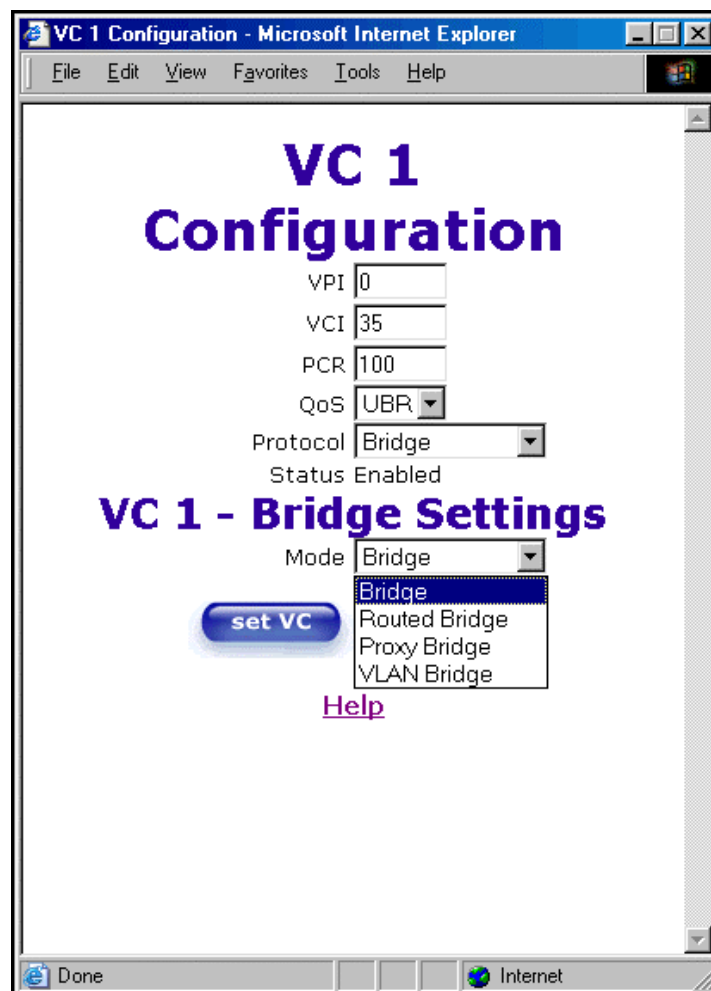


13.6.6 Configuring the Router's Protocol Settings for Bridge Mode

If you are using Models 7400, 7401 select **Advanced WAN > VC** from the **Configuration** menu to configure the Router's protocol settings for **Bridge** mode. If you are using Models 328W10, 328W11, select **Advanced WAN > WAN** from the **Configuration** menu to configure the Router's protocol settings for **Bridge** mode.

The **VC Configuration** screen will be displayed. Next, click on the **edit** button adjacent to any of the existing 'Enabled' VC (Virtual Connection) protocols. (Note: The protocol status must display "Enable" to allow edits to its VC configuration.)

If you clicked **edit** in the **VC Configuration** screen, the following **VC 1 Configuration** screen will be displayed. Select **Bridge** from the options listed in **Protocol** drop-down arrow. Next, select a mode from the options listed in the **Mode** drop-down arrow, under **VC1 – Bridge Settings**. After you have made changes to **VC 1 Configuration** screen, click the **set VC** button.



VC 1 Configuration

VPI 0
VCI 35
PCR 100
QoS UBR
Protocol Bridge
Status Enabled

VC 1 - Bridge Settings

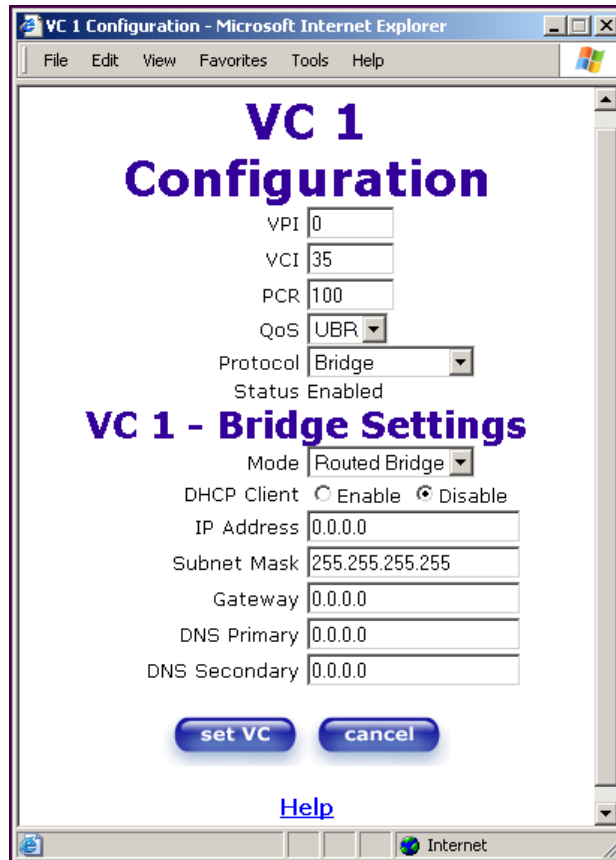
Mode Bridge

set VC

[Help](#)

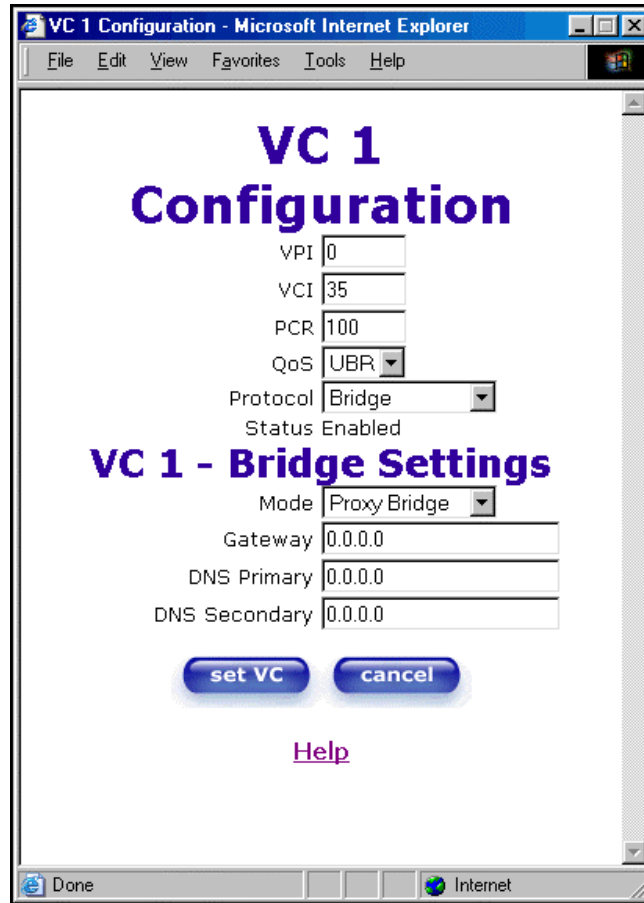
VC 1 Configuration	
VPI	This setting allows you to change your VPI (Virtual Path Indicator) value for a particular VC, which is defined by your Service Provider.
VCI	This setting allows you to change your VCI (Virtual Channel Indicator) value for a particular VC, which is defined by your Service Provider.
PCR	<p>Factory Default = 100%</p> <p>Peak Cell Rate (PCR)-The maximum rate at which cells can be transmitted across a virtual circuit, specified in cells per second and defined by the interval between the transmission of the last bit of one cell and the first bit of the next.</p> <p>This value is a percentage of the current data rate. 100 allows this VC to use 100% of the available bandwidth. 80 allows this VC to use 80% of the available bandwidth.</p>
QoS	<p>Quality of Service, which is determined by your Service Provider.</p> <p>Possible Response: CBR = Constant Bit Rate UBR = Unspecified Bit Rate VBR = Variable Bit Rate</p>
Protocol	<p>The Protocol for each VC, which is specified by your Service Provider.</p> <p>Possible Response: PPPoA = Point to Point Protocol over ATM (Asynchronous Transfer Mode) PPPoE = Point to Point Protocol over Ethernet Bridge = Bridge Protocol Classical IPoA = Internet Protocol over ATM (Asynchronous Transfer Mode). This is an ATM encapsulation of the IP protocol.</p>
Status	The protocol status.
VC 1 Bridge Settings	
Mode	Bridge = A bridge is a layer 2 device that connects two segments of the same LAN that use the same protocol such as Ethernet. The modem does not have a WAN IP address in this mode. The client PC will typically get an IP address from a DHCP server in the network or the IP address can be assigned to the client PC statically.
	Routed Bridge = Routed Bridged Encapsulation (RBE) is the process by which a bridged segment is terminated on a routed interface. Specifically, the Router is routing on an IEEE 802.3 or Ethernet header carried over RFC 1483 bridged ATM. RBE was developed to address the known RFC1483 bridging issues, including broadcast storms and security. The modem will get a WAN IP address through DHCP or can be assigned statically. NAT will use the global address assigned to the modem.
	Proxy Bridge = Proxy Bridge is the process in which the modem acts as a proxy ARP agent for a local public subnet. The modem will be assigned an IP address from within that public subnet. The modem will direct all traffic to a Router, which is configured statically. The Router's address must not reside within Router's assigned public subnet. All traffic will be sent via the Router's MAC address. The LAN may also have a private NAT'ed network. NAT will use the global address assigned to the modem.
	VLAN Bridge = Assigns VLAN tags to individual data ports on the modem.

If you selected the **Routed Bridge** mode under **VC 1- Bridge Settings**, the following screen will be displayed. Enter the appropriate values in the fields and click on **set VC**.



VC 1 – Bridge Settings (Routed Bridge)	
Mode	The Mode you have selected to use with Bridge protocol.
DHCP Client	Selecting a radio button allows you to either Enable or Disable the DHCP Client.
IP Address	Displays the IP network address that your modem is on.
Subnet Mask	Displays the subnet mask, which determines if an IP address belongs to your local network.
Gateway	Displays the Router's IP gateway address.
DNS Primary	Provided by your Service Provider.
DNS Secondary	Provided by your Service Provider.

If you selected **Proxy Bridge** mode under **VC 1- Bridge Settings**, the following screen will be displayed. Enter the appropriate values in the fields and click on **set VC**.



VC 1 Configuration

VPI

VCI

PCR

QoS

Protocol

Status Enabled

VC 1 - Bridge Settings

Mode

Gateway

DNS Primary

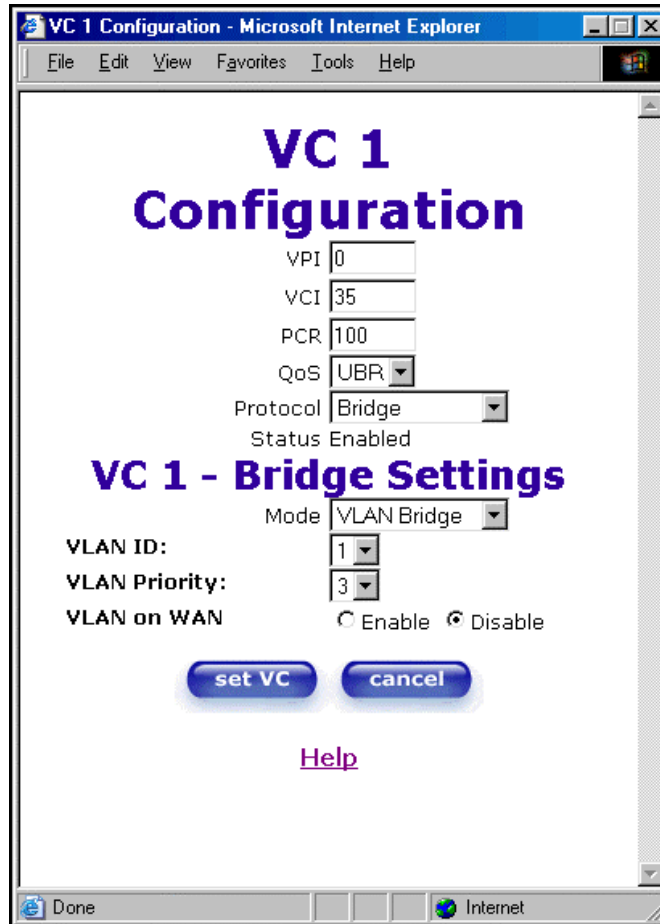
DNS Secondary

[set VC](#) [cancel](#)

[Help](#)

VC 1 - Bridge Settings (Proxy Bridge)	
Mode	The Mode you have selected to use with Bridge protocol.
Gateway	Displays the Router's IP address.
DNS Primary	Provided by your Service Provider.
DNS Secondary	Provided by your Service Provider.

If you selected **VLAN Bridge** under **VC 1- Bridge Settings**, the following screen will be displayed. Enter the appropriate values in the fields and click on **set VC**.



VC 1 Configuration

VPI: 0
VCI: 35
PCR: 100
QoS: UBR
Protocol: Bridge
Status: Enabled

VC 1 - Bridge Settings

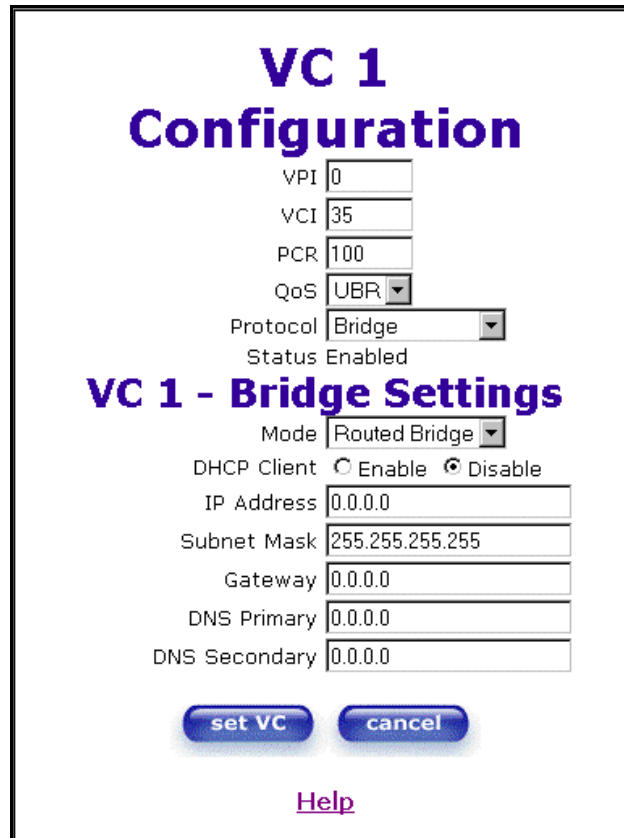
Mode: VLAN Bridge
VLAN ID: 1
VLAN Priority: 3
VLAN on WAN: ☐ Enable ☒ Disable

[set VC](#) [cancel](#)

[Help](#)

VC 1 - Bridge Settings (VLAN Bridge)	
Mode	The Mode you have selected to use with Bridge protocol. VLAN is used to assign VLAN tags to individual data ports on the modem.
VLAN ID	Assigns a VLAN ID to the port.
VLAN Priority	This will set the VLAN priority for the port.
VLAN on WAN	Factory Default = DISABLE Selecting Enable allows VLAN tagging to occur according to the data port's configuration.

After you have configured the **VC 1 Configuration** screen, you must click the **set VC** button to save your VC settings.



VC 1 Configuration

VPI

VCI

PCR

QoS

Protocol

Status Enabled

VC 1 - Bridge Settings

Mode

DHCP Client ☐ Enable ☒ Disable

IP Address

Subnet Mask

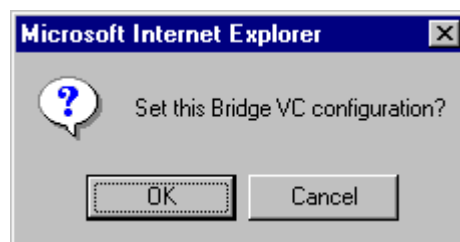
Gateway

DNS Primary

DNS Secondary

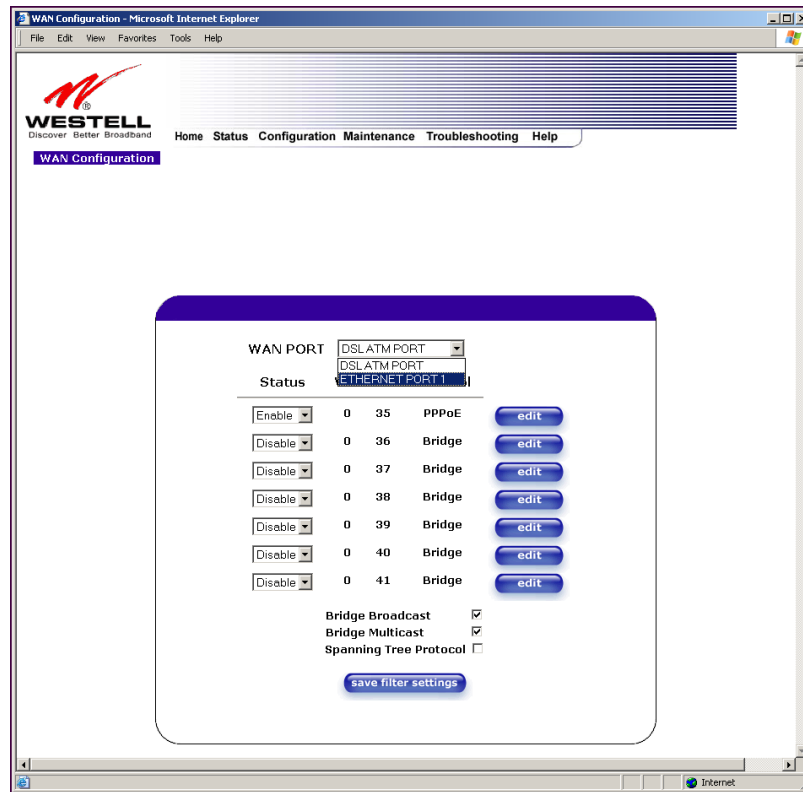
[Help](#)

If you click the **set VC** button, the following pop-up screen will be displayed. Click on **OK** in the pop-up screen. If you click on **Cancel**, the new settings will not be saved. After you click on **OK**, follow the instructions to reset the Router, as previously discussed in section 13.6.4.

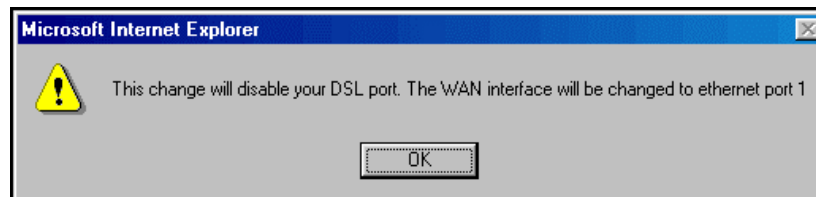


13.6.7 Configuring VC Protocol Settings for ETHERNET PORT 1 (Models 328W10 and 328W11 only)

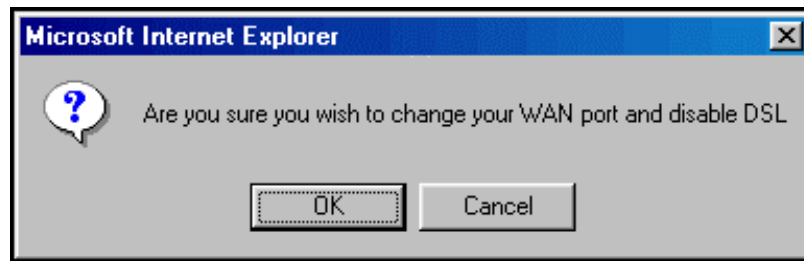
To configure the Router's VC settings via the Ethernet UPLINK/E1 port, select **ETHERNET PORT 1** at the **WAN Port** drop-down arrow. By selecting **ETHERNET PORT 1**, you will disable the Router's DSL transceiver. This will enable the WAN Ethernet port and allow the WAN interface to use the UPLINK/E1 Port.



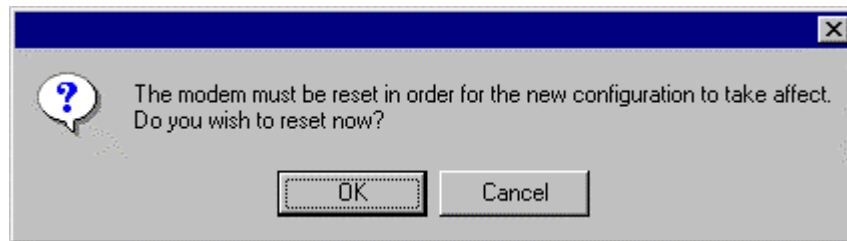
If you select **ETHERNET PORT 1**, the following pop-up will be displayed. Click on **OK**.



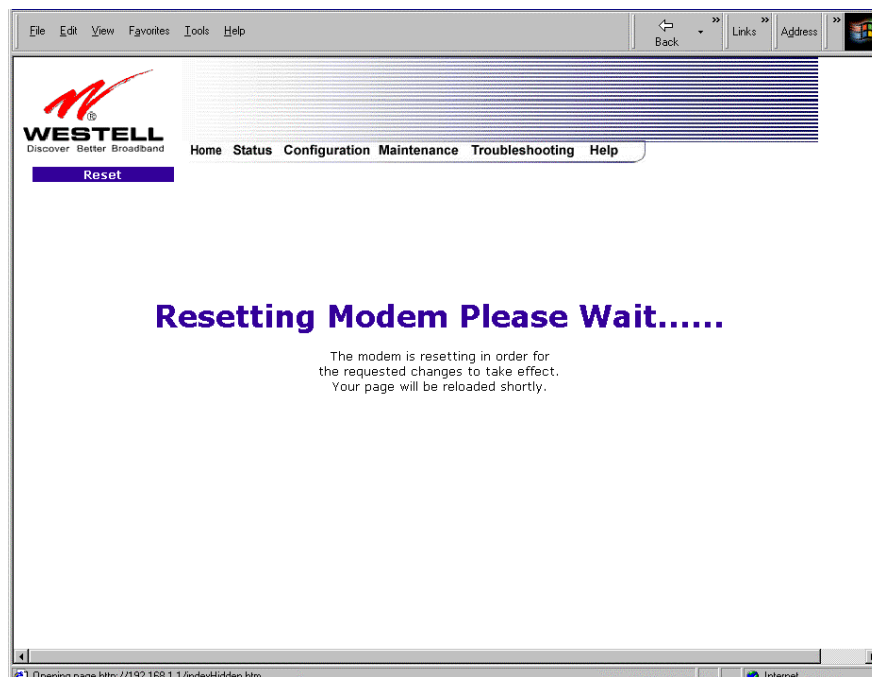
If you click on **OK**, the following pop-up screen will be displayed. Click on **OK**.



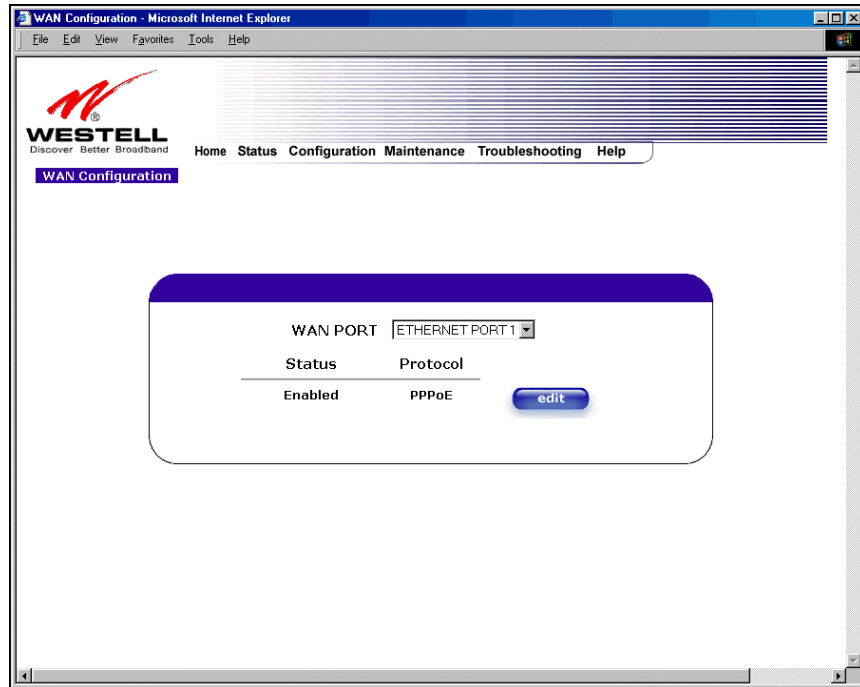
If you clicked on **OK** in the preceding pop-up screen, the following pop-up screen will be displayed. Click on **OK**.



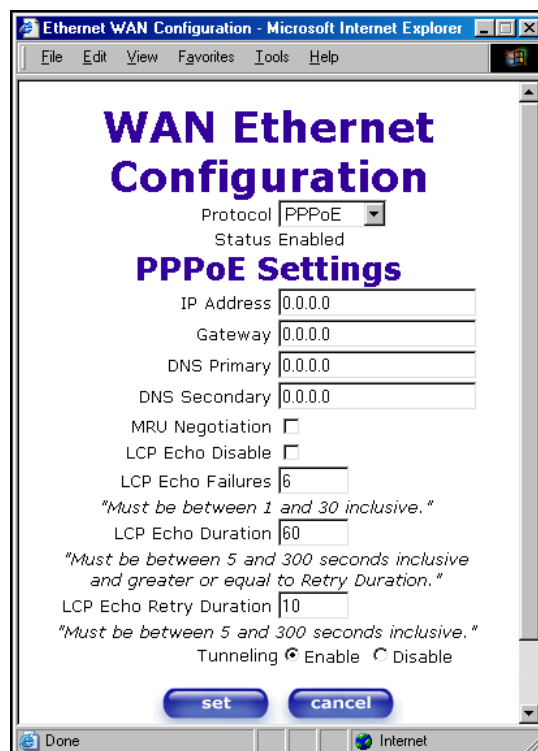
If you clicked on **OK**, the following screen will be displayed. The Router will be reset and the new configuration will take effect.



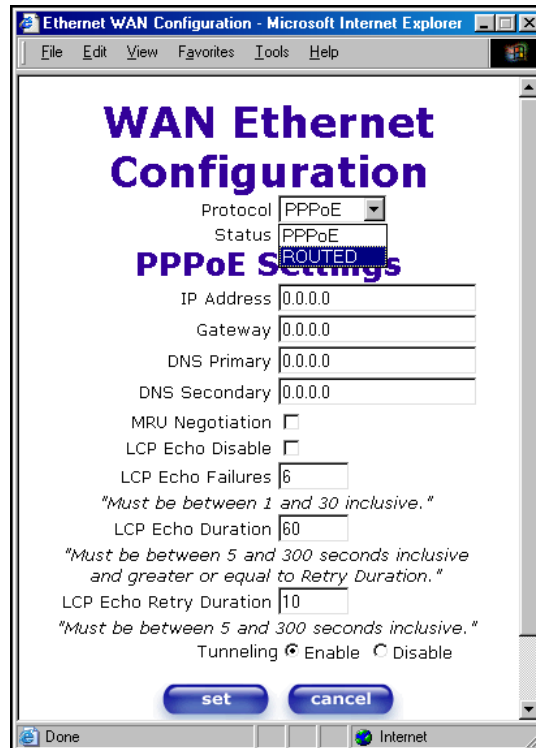
After the Router has been reset, select **Advanced WAN > WAN** from the **Configuration** menu. The following screen will be displayed.



If you click **edit**, the following screen will be displayed. By using this screen, you can configure the WAN Ethernet port settings of your Router.

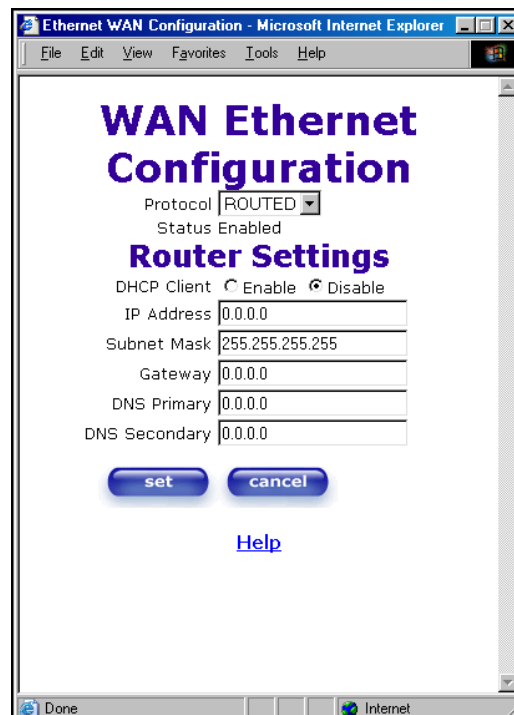


To configure the WAN Ethernet port for Routed Bridge protocol, select **ROUTED** from the **Protocol** drop-down arrow.



The screenshot shows the "WAN Ethernet Configuration" window in Microsoft Internet Explorer. The "Protocol" dropdown is set to "PPPoE", and the "Status" dropdown is set to "ROUTED". The "PPPoE Settings" section includes fields for "IP Address", "Gateway", "DNS Primary", and "DNS Secondary", all set to "0.0.0.0". There are checkboxes for "MRU Negotiation" and "LCP Echo Disable", both of which are unchecked. The "LCP Echo Failures" field is set to "6" with a note: "Must be between 1 and 30 inclusive." The "LCP Echo Duration" field is set to "60" with a note: "Must be between 5 and 300 seconds inclusive and greater or equal to Retry Duration." The "LCP Echo Retry Duration" field is set to "10" with a note: "Must be between 5 and 300 seconds inclusive." The "Tunneling" section has "Enable" selected. At the bottom are "set" and "cancel" buttons.

If you select **ROUTED**, the following screen will be displayed. Enter the appropriate values in the fields and click on **set**.

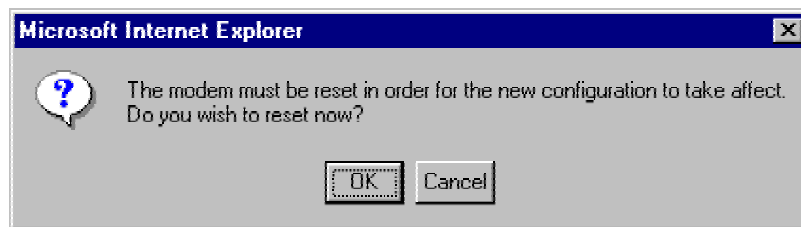


The screenshot shows the "WAN Ethernet Configuration" window in Microsoft Internet Explorer. The "Protocol" dropdown is set to "ROUTED", and the "Status" is "Enabled". The "Router Settings" section includes a "DHCP Client" section with "Enable" and "Disable" radio buttons, where "Disable" is selected. Below this are fields for "IP Address", "Subnet Mask", "Gateway", "DNS Primary", and "DNS Secondary", all set to "0.0.0.0". The "Subnet Mask" field is set to "255.255.255.255". At the bottom are "set" and "cancel" buttons, and a "Help" link.

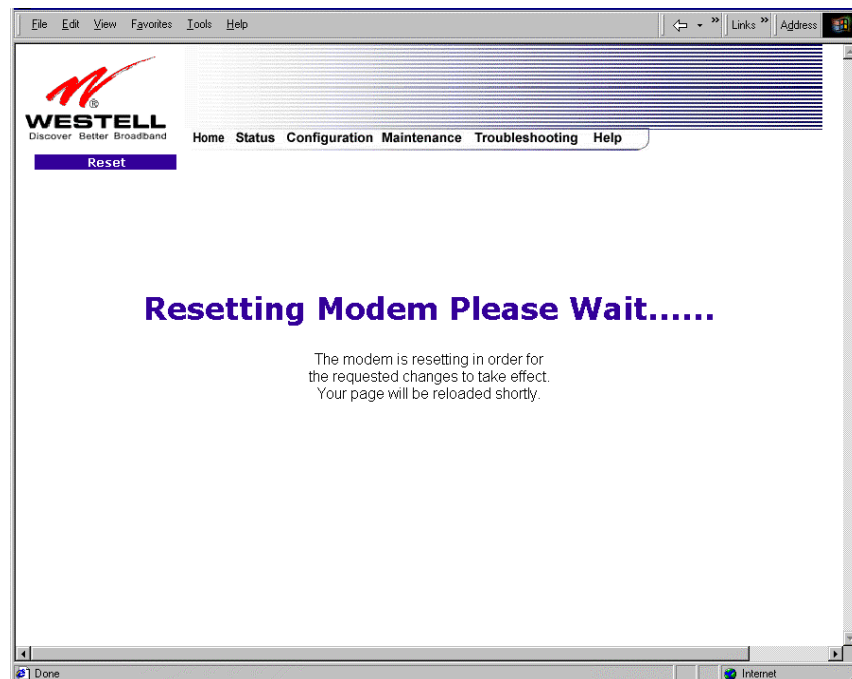
If you clicked on **set**, the following pop-up screen will be displayed. Click on **OK**.



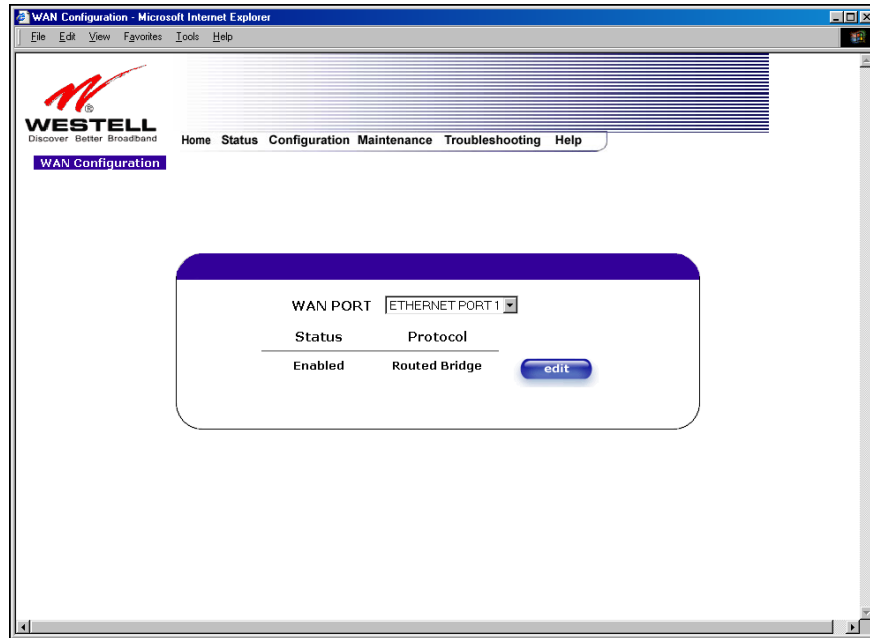
If you clicked on **OK** in the preceding pop-up screen, the following pop-up screen will appear. The Router must be reset to allow the new configuration to take effect. Click on **OK**.



If you clicked on **OK** in the preceding screen, the following screen will be displayed. The Router will be reset and the new configuration will take effect.



After the modem has been reset, the **WAN Configuration** screen will display **Routed Bridge** as the protocol for **ETHERNET PORT 1**.

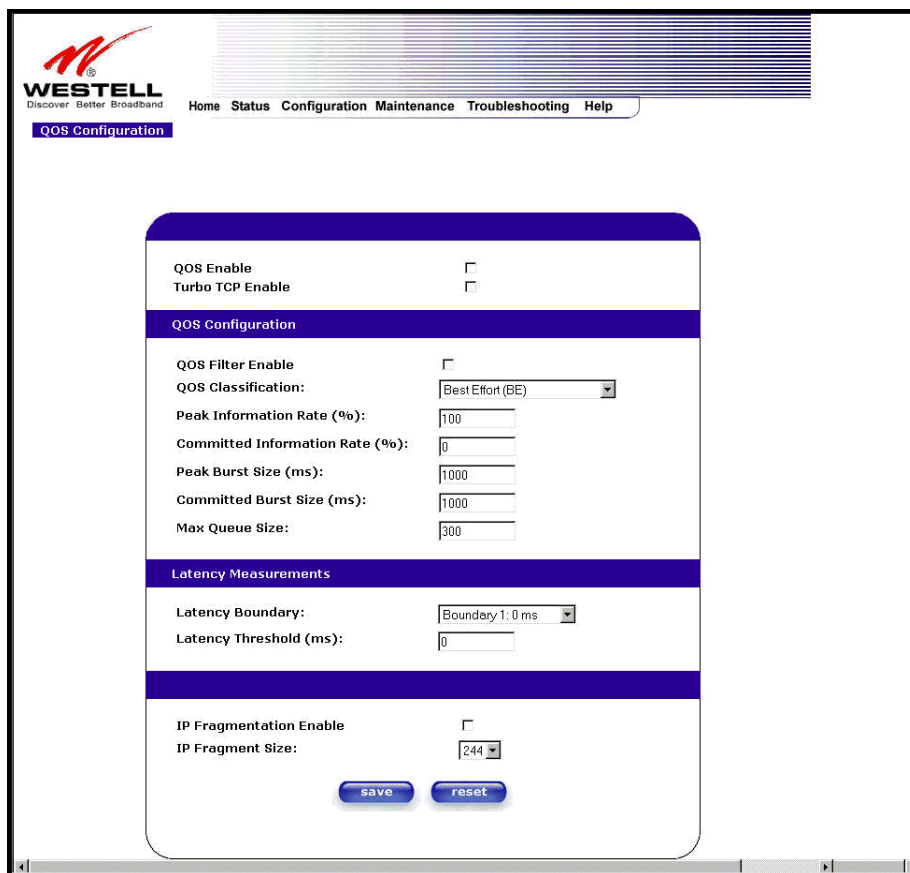


13.6.8 QOS

The following settings will be displayed if you select **Advanced WAN > QOS** from the **Configuration** menu. If you change any settings in this screen, click on **save**. If you click on **reset**, this screen will refresh and display your previously saved QOS configuration.

IMPORTANT: If you are using Model 328W10 or 328W11 and the Router is configured for **ETHERNET PORT 1**, the **QOS** option will not be displayed in the **Advanced WAN** drop-down menu. You must configure the Router for **DSL ATM PORT** to access **QOS**. Refer to section 13.6.3.1 for details on enabling and disabling DSL ATM PORT and ETHERNET PORT 1.

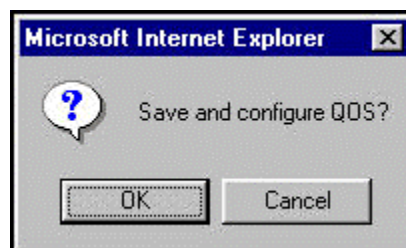
NOTE: The QOS feature helps ensure data integrity in high-speed transmissions. QOS provides the capability to partition network traffic into multiple priority levels or classes of service. After packet classification, other QOS features can be utilized to assign the appropriate traffic handling policies including congestion management, bandwidth allocation, and delay bounds for each traffic class.



QOS Enable	Factory Default = DISABLED If this box is checked, Quality of Service (QOS) will be Enabled.
Turbo TCP Enable	Factory Default = DISABLED If this box is checked, Turbo TCP will be Enabled.
QOS Configuration	
QOS Filter Enable	Factory Default = DISABLED If this box is checked, this will Enable the QOS filter.

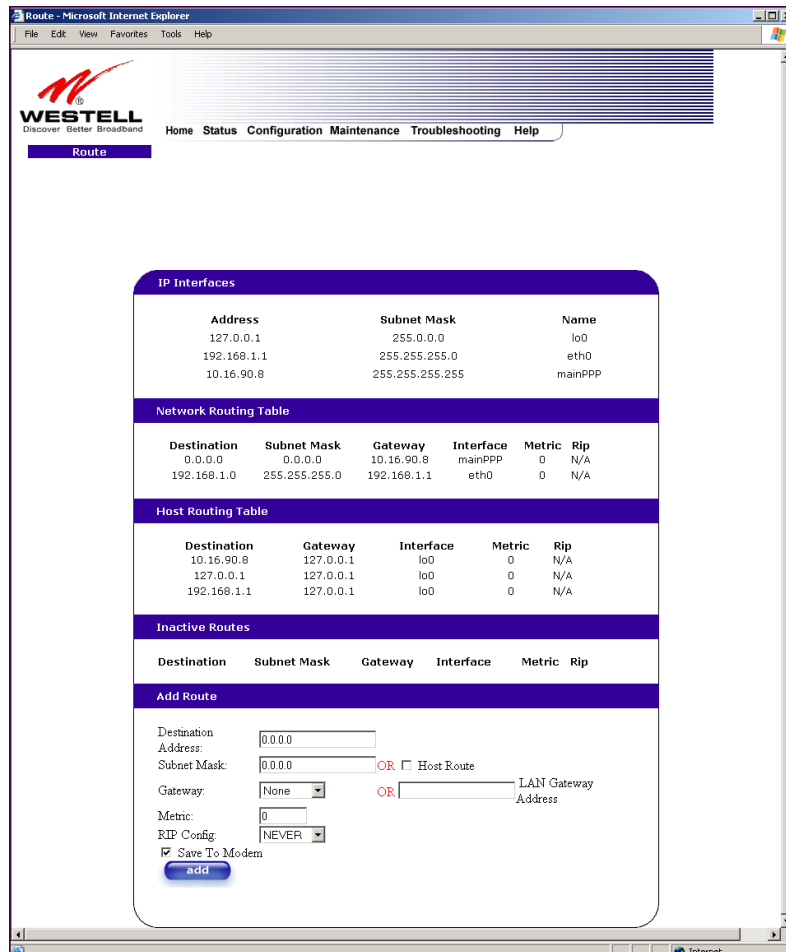
QOS Classification	This feature provides the capability to partition network traffic into multiple priority levels or classes of service. After packet classification, other QOS features can be utilized to assign the appropriate traffic handling policies including congestion management, bandwidth allocation, and delay bounds for each traffic class. Possible responses are: Best Effort (BE) Assured Forwarding (AF1) Assured Forwarding (AF2) Assured Forwarding (AF3) Assured Forwarding (AF4) Expedited Forwarding (EF) Network Control (NC)
Peak Information Rte (%)	The maximum allowed rate for this priority, expressed as a percentage of the DSL rate.
Committed Information Rate (%)	The committed rate for this priority, expressed as a percentage of the DSL rate.
Peak Burst Size	The interval in milliseconds for averaging the peak offered rate.
Committed Burst Size	The interval in milliseconds for averaging the committed offered rate.
Max Queue Size	The number of packets that can be queued for this priority.
Latency Measurements	
Latency Boundary	This configures the maximum latency boundary in milliseconds that a specific packet may be delayed by.
Latency Threshold (ms)	This setting configures the maximum latency boundary in milliseconds that a specific packet may be delayed by. Possible responses are: Boundary 1:0 ms Boundary 2:10 ms Boundary 3:30 ms Boundary 4:40 ms Boundary 5:100 ms Boundary 6:1000 ms Boundary 7:3000 ms
IP Fragmentation Enable	Factory Default = DISABLED If this box is checked, IP Fragmentation will be Enabled. If Enabled and packets larger than 1500 bytes total are received, they will be fragmented.
IP Fragment Size	This is the IP Packet Size. Possible responses are: 100, 148, 244, 292, 340, 388, or 436

If you made changes to the **QOS Configuration** and clicked on **save**, the following screen will be displayed. Click on **OK**. This will save your new QOS settings.



13.6.9 Route

The following settings will be displayed if you select **Advanced WAN > Route** from the **Configuration** menu. The Route table maintains the routes or paths of where specific types of data shall be routed across a network.



IP Interfaces

Address	Subnet Mask	Name
127.0.0.1	255.0.0.0	lo0
192.168.1.1	255.255.255.0	eth0
10.16.90.8	255.255.255.255	mainPPP

Network Routing Table

Destination	Subnet Mask	Gateway	Interface	Metric	Rip
0.0.0.0	0.0.0.0	10.16.90.8	mainPPP	0	N/A
192.168.1.0	255.255.255.0	192.168.1.1	eth0	0	N/A

Host Routing Table

Destination	Gateway	Interface	Metric	Rip
10.16.90.8	127.0.0.1	lo0	0	N/A
127.0.0.1	127.0.0.1	lo0	0	N/A
192.168.1.1	127.0.0.1	lo0	0	N/A

Inactive Routes

Destination	Subnet Mask	Gateway	Interface	Metric	Rip
-------------	-------------	---------	-----------	--------	-----

Add Route

Destination:
 Address: OR ☐ Host Route
 Subnet Mask: OR ☐ LAN Gateway Address
 Gateway: OR
 Metric:
 RIP Config:
☒ Save To Modem

To add a Route, enter a **Subnet Mask** address, or check the **Host Route** box. Click on the **add** button to establish a static route.

IP Interfaces	
IP Interfaces	The list of active interfaces on the modem and their IP and Subnet mask address. Eth0 is the local LAN interface. Lo0 is the loopback interface. MainPPP is the WAN interface
Address	The IP interface address.
Subnet Mask	The IP interface subnet address.
Name	The IP interface device name.
Network Routing Table	
Network Routing Table	The list of network routes. These can be either routes for directly connected interfaces or static routes.
Destination Address	The IP address or subnet of the Route.
Subnet Mask	If the Route is a network route, Subnet Mask is used to specify the subnet address. If the Route is a Host route, then the Host Route check box is used.
Gateway	Indicates where to send the packet if it matches this route.
Interface	Indicates where to send the packet if it matches this route.
Metric	The RIP metric to be assigned to this route if and when it is advertised using RIP.
RIP	Indicates whether a static route should be advertised via RIP.
Host Routing Table	
Host Routing Table	The list of host routes. A host route is an IP route with a 32-bit mask, indicating a single destination (as opposed to a subnet, which could match several destinations.)
Destination Address	The IP address or subnet of the Route.
Subnet Mask	If the Route is a network route, Subnet Mask is used to specify the subnet address. If the Route is a Host route, then the Host Route check box is used.
Gateway	Indicates where to send the packet if it matches this route.
Interface	Indicates where to send the packet if it matches this route.
Metric	The RIP metric to be assigned to this route if and when it is advertised using RIP.
RIP	Indicates whether a static route should be advertised via RIP.
Inactive Routes	
Inactive Routes	Static routes whose interface is currently not in service.
Destination Address	The IP address or subnet of the Route.
Subnet Mask	If the Route is a network route, Subnet Mask is used to specify the subnet address. If the Route is a Host route, then the Host Route check box is used.
Gateway	Indicates where to send the packet if it matches this route.
Interface	Indicates where to send the packet if it matches this route.
Metric	The RIP metric to be assigned to this route if and when it is advertised using RIP.
RIP	Indicates whether a static route should be advertised via RIP.
Add Route	
Add Route	This is used to add a new static route in the modem.
Destination Address	The IP address or subnet of the Route.
Subnet Mask/ Host Route	If the Route is a network route, Subnet Mask is used to specify the subnet address. If the Route is a Host route, then the Host Route check box is used.
Gateway/LAN Gateway IP Address	The interface to use for sending the packet, if it matches this route. (Only active Routers can be used to create a static route.)
Metric	The RIP metric to be assigned to this route if and when it is advertised using RIP.
RIP Conf	Determines whether or not to advertise the static route, using RIP. (RIP must also be enabled before the route will be advertised.)
Save to Modem	If checked, then the route will be made permanent by saving it to flash memory. If not checked, the route will disappear the next time the modem restarts.

13.6.10 RIP

The following details will be displayed if you select **Advanced WAN > RIP** from the **Configuration** menu. If you change any settings in this screen, click on **save**. If you click on **reset**, this screen will refresh and display your last saved RIP configuration.

RIP (Routing Interface Protocol) is a dynamic inter-network routing protocol primarily used in interior routing environments. A dynamic routing protocol, as opposed to a static routing protocol, automatically discovers routes and builds routing tables.



The screenshot shows the Westell RIP Configuration web interface. At the top, there is a navigation bar with links: Home, Status, Configuration, Maintenance, Troubleshooting, and Help. Below this is a sub-header for "RIP Configuration". The main configuration area is divided into two sections: "RIP Configuration" and "Advanced".

RIP Configuration

- RIP Enable:** A checkbox that is currently unchecked.
- Interface Type:** A dropdown menu set to "LAN".
- Receive:** A dropdown menu set to "RIPv2".
- Transmit:** A dropdown menu set to "RIPv2".
- RIPv2 Authentication Mode:** A dropdown menu set to "None".

Advanced

- Default Gateway:** A checkbox that is currently unchecked.
- Border Gateway Filtering:** A checkbox that is currently checked.
- RIP Timer Rate:** A text input field with the value "1".
- RIP Supply Interval:** A text input field with the value "30".
- RIP Expire Time:** A text input field with the value "180".
- RIP Garbage Collection Time:** A text input field with the value "300".

At the bottom of the configuration area, there are two buttons: "save" and "reset".

RIP Enable	Factory Default = DISABLED If this box is checked, RIP will be Enabled (turned ON).
RIP Configuration	
Interface Type	LAN: Select this if you are configuring RIP for the LAN side. WAN: Select this if you are configuring RIP for the WAN side. (WAN side is receive only.)
Receive	The version of RIP to be accepted. Possible responses are: None RIPv1 RIPv2 RIPv1 or RIPv2
Transmit	The version of RIP to be transmitted. (WAN side RIP never transmits) Possible responses are: None RIPv1 RIPv1 Compatible RIPv2
RIPv2 Authentication Mode	If using RIP V2, you must select the type of authentication to use. Possible responses are: None Clear Text MD5 (If MD5 authentication, the password)
Advanced	
Default Gateway	Factory Default = DISABLED If this box is check (Enabled), this feature will determine whether the modem advertises itself as the default Gateway (i.e., the default route)
Border Gateway Filtering	Factory Default = ENABLED If this box is unchecked (Disabled), the modem will not summarize subnets into a single route before advertising.
RIP Timer Rate	Indicates how often to update the local routing table.
RIP Supply Interval	Indicates how often to advertise routes to neighbors.
RIP Expire Time	Indicates how long routes received from neighbors become invalid, if no refresh of the route is received.
RIP Garbage Collection Time	Indicates how long to advertise invalid routes after they have expired.

If you change any settings in the **RIP Configuration** screen and clicke on **save**, the following screen will be displayed. Click on **OK** to save your new RIP settings.

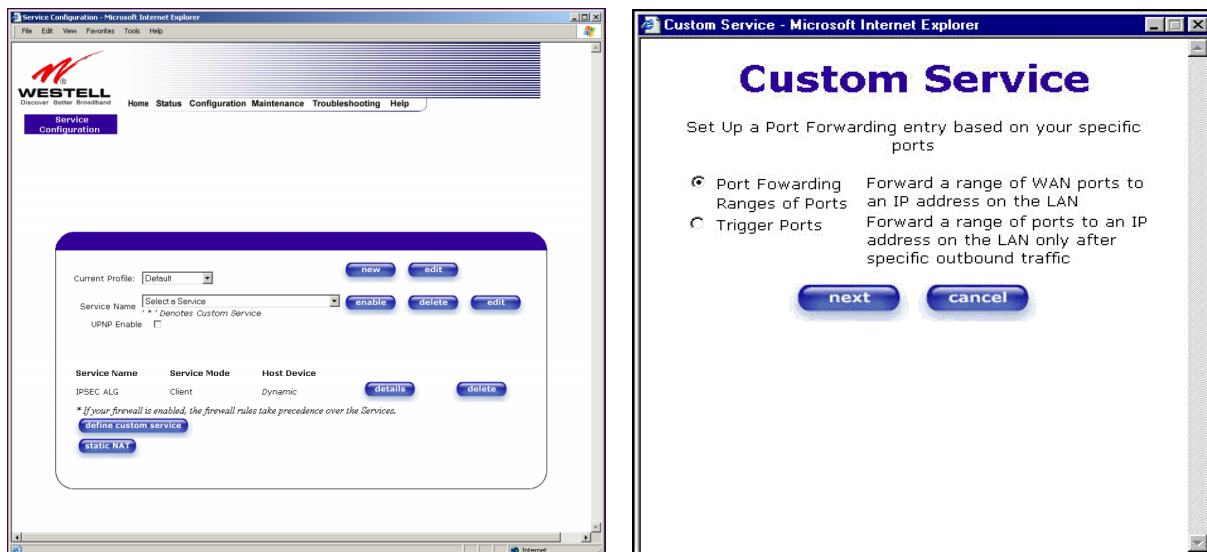


14. SETTING UP ADVANCED SERVICE CONFIGURATION

You can set up additional Service Configuration options for the Router that allow you to enter the port forwarding and trigger ports ranges of your choice. Go to **Configuration** at the homepage menu and select **Services**.

When you click on **define custom service** in the **Service Configuration** screen, the **Custom Service** screen will guide you through the steps of creating an advanced NAT service entry via the **define custom service** button.

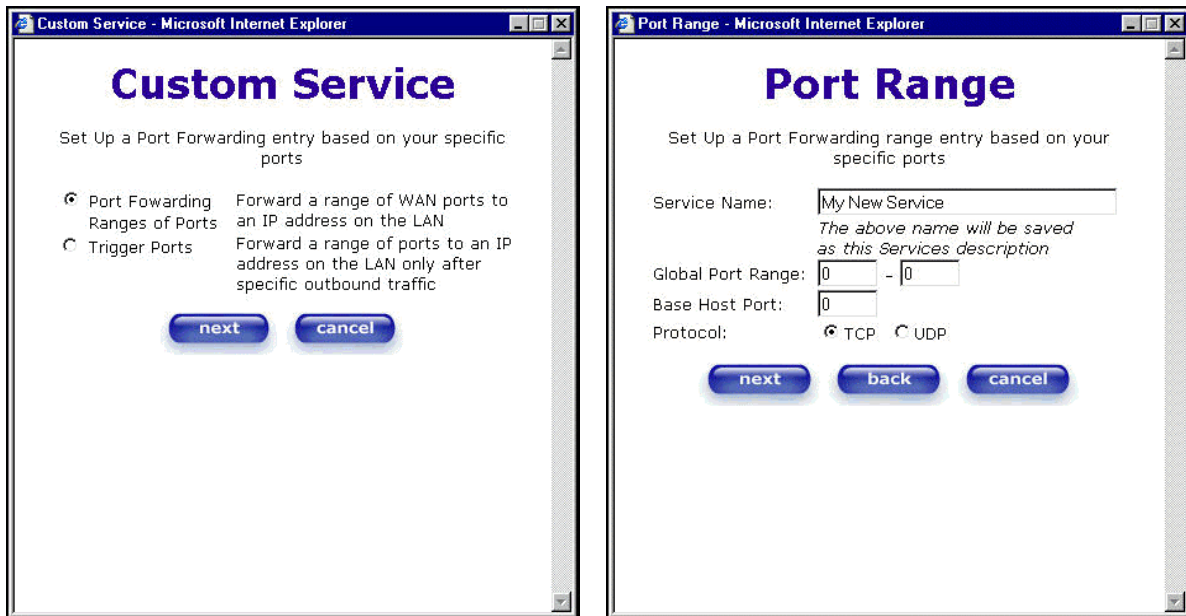
NOTE: Westell strongly recommends that you do not change any values in this section. If you experience any problems, please reset the Router via the external hardware reset button or the procedure defined under the **Maintenance** menu.



Port Forwarding Ranges of Ports	This option allows you to forward a range of WAN ports to an IP address on the LAN.
Trigger Ports	This option allows you to forward a range of ports to an IP address on the LAN only after specific outbound traffic.

14.1 Port Forwarding Ranges of Ports

To select **Port Forwarding Ranges of Ports**, click on **define custom service** from the **Service Configuration** screen, and then select **Port Forwarding Ranges of Ports** from the **Custom Service** screen. Click on **Next**. The **Port Range** screen will be displayed. Enter your values in the **Global Port Range** fields and click **next** to continue.



Custom Service

Set Up a Port Forwarding entry based on your specific ports

☒ Port Forwarding Ranges of Ports Forward a range of WAN ports to an IP address on the LAN
☐ Trigger Ports Forward a range of ports to an IP address on the LAN only after specific outbound traffic

next cancel

Port Range

Set Up a Port Forwarding range entry based on your specific ports

Service Name:
The above name will be saved as this Services description

Global Port Range: -

Base Host Port:

Protocol: ☒ TCP ☐ UDP

next back cancel

14.2 Adding Port Forwarding Ports

If you made changes in the **Port Range** screen and clicked on **next**, the following screen will be displayed. Click on **close** to accept the changes, or click on **add** to go back to **Port Range** screen and enter additional port range values. You can repeat this step for each range of ports that you want to add (up to 62 port forwarding ranges). When you are finished adding ports to the Global Port Range, you must click on **close** to accept the information you have entered and return to the **Service Configuration** screen.



Service Details

Service Name *My New Service
Type: Port Forwarding

Port 1

Protocol: TCP
Global Port(s): 2-20
Base Host Port: 2

add

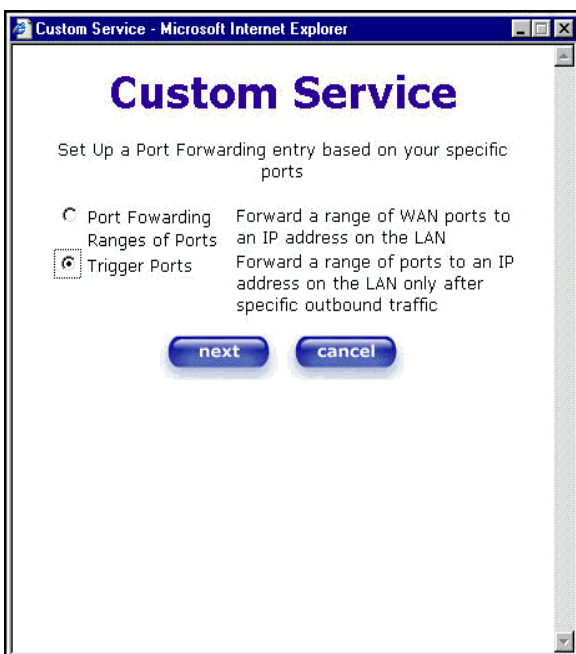
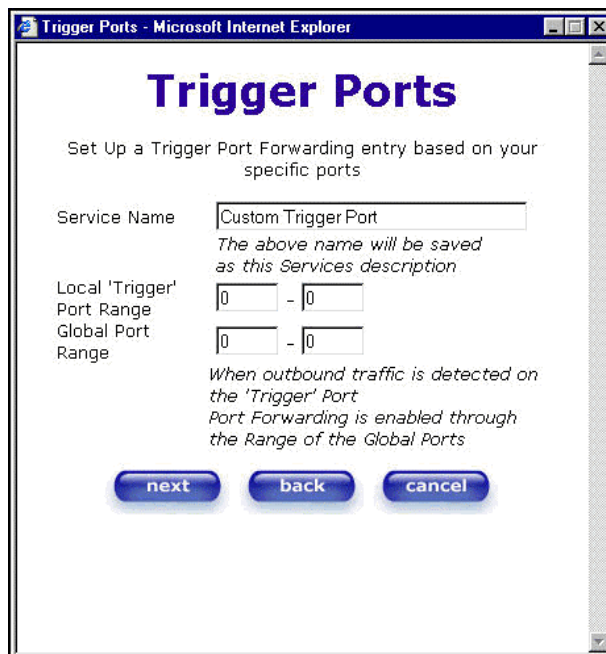
After clicking 'Close' you can enable your new service from the 'Service Name' select box.

close

Service Name	The NAT service for which you are configuring Port Forwarding.
Type	The type of NAT service configuration you selected.
Protocol	The type of Protocol that is used to run this NAT service. TCP- Transmission Control Protocol. UDP-User Datagram Protocol (UDP).
Local IP Address	If a static IP address has been assigned, it will be displayed here.
Base Host Port	The port on the WAN that will host the NAT service selected. Base Host Port is the first port that will be used for a specific service when configured for a range of ports.

14.3 Port Forwarding Trigger Ports

To select **Port Forwarding Trigger Ports**, click on **define custom service** from the **Service Configuration** screen, and then select **Trigger Ports** from the **Custom Service** screen. Click on **next**. The follow settings will be displayed in the **Trigger Ports** screen. Enter your values in the **Local 'Trigger' Port Range** fields and click on **next** to continue.

Service Name	The NAT service you selected.
Local Trigger Port Range	The local LAN side TCP/UDP port.
Global Port Range	The WAN side TCP/UDP port range.

14.4 Adding Local Trigger Ports

If you made changes in the **Local ‘Trigger’ Port Range** screen and clicked **next**, the following screen will be displayed. Click on **close** to accept the changes, or click on **add** to go back to the **Trigger Ports** screen and enter additional port range values. You can repeat this step for each port range that you want to add (up to 10 trigger ports). When you are finished adding ports to the Local ‘Trigger’ Port Range, you must click on **close** to accept the information you have entered and to return to the **Service Configuration** screen.

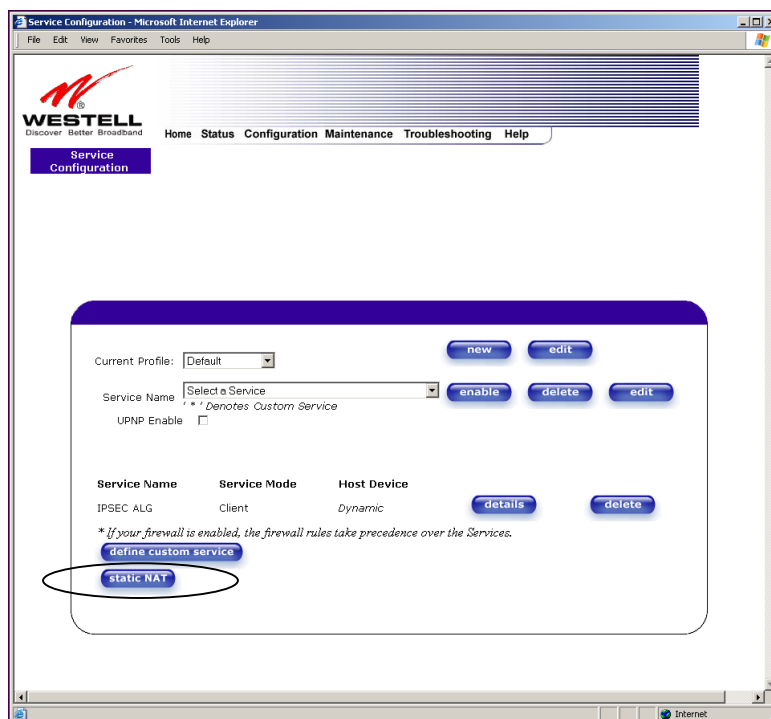


14.5 Static NAT

If you select **Services** from the **Configuration** menu, the following screen will be displayed, showing the **static NAT** button. Static NAT allows you to configure the Router to work with the special NAT services.

NOTE: When the Router is configured for Static NAT, any unsolicited packets arriving at the WAN would be forwarded to this device. This feature is used in cases where the user wants to host a server for a specific application.

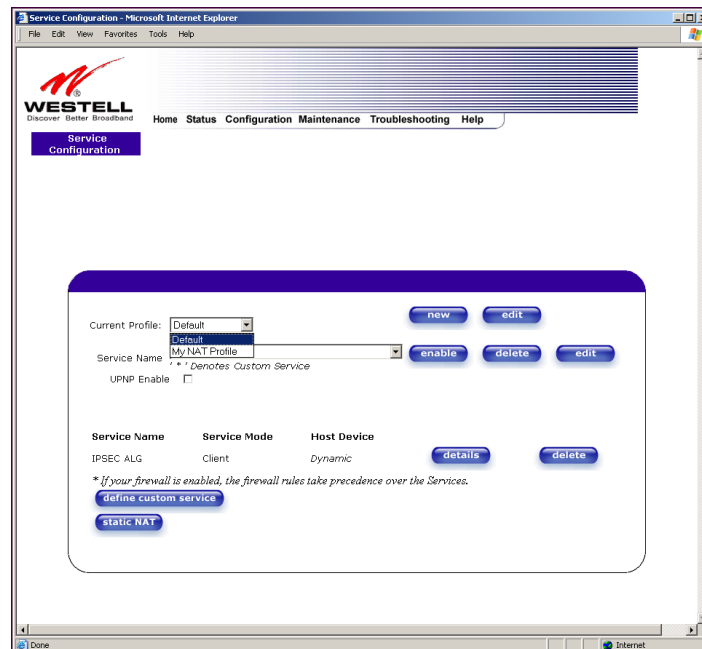
STOP: Single Static IP must be disabled (if it has been enabled previously) before you enable **static NAT**. To disable Single Static IP, select **Single Static IP** from the **Configuration** menu. Next, click on the **disable** button, and then click on **OK** in the pop-up screens to allow the Router to be reset. As explained in section 13.1 (Single Static IP), you must reboot your computer after you enable or disable Single Static IP. After you have rebooted your computer, return to static NAT configuration screen by selecting **Services** from the **Configuration** menu and clicking on the **static NAT** button.



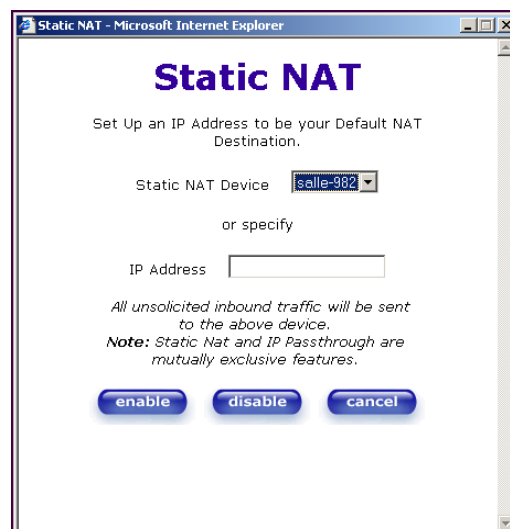
14.6 Enabling Static NAT

Before you enable static NAT, you must select **Default** from the **Current Profile** drop-down box. Static NAT must be configured for the Router's default account profile. After you select the default profile, click the **static NAT** button.

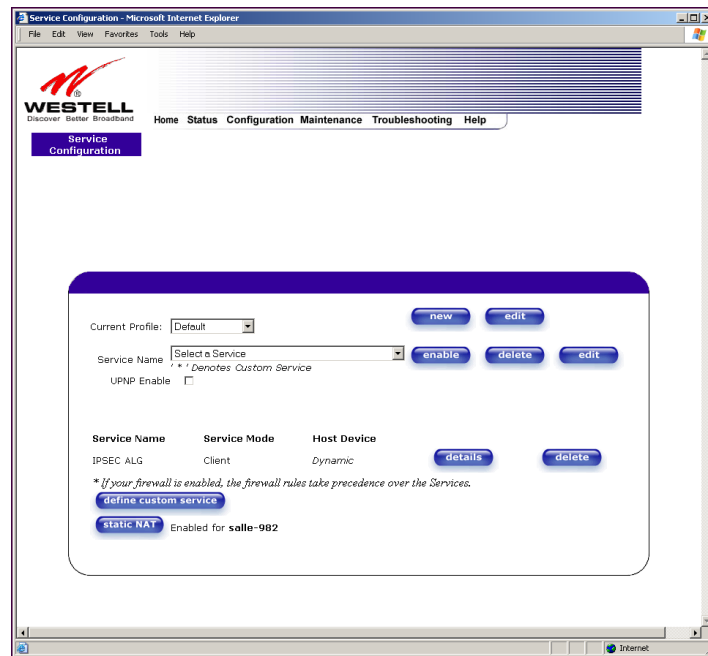
NOTE: In the following screen, the default account profile is labeled **Default**. However, if you have renamed the default account profile, you must select the profile name you created as the default profile.



If you click on the **static NAT** button in the **Service Configuration** screen, the following screen will be displayed. Select your device from the **Static NAT Device** drop-down arrow, or type the IP address of the device in the field labeled **IP Address**. Click on **enable**. This will automatically enable the Static NAT feature for that device.

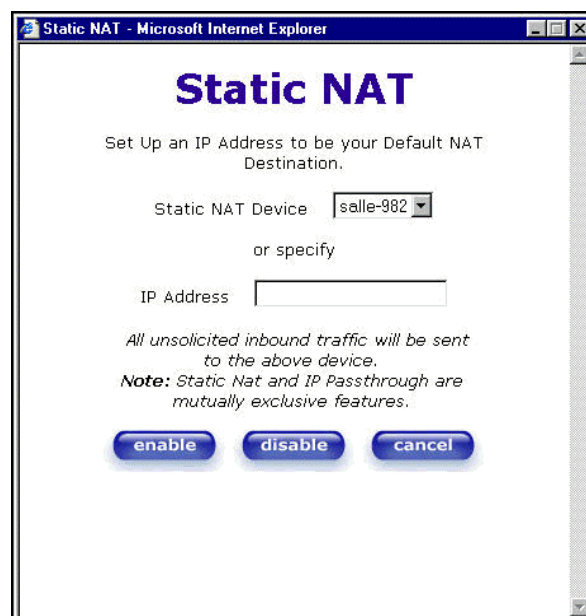


If you click **enable**, the following Service Configuration screen will display. Static NAT is now enabled for the device you selected.

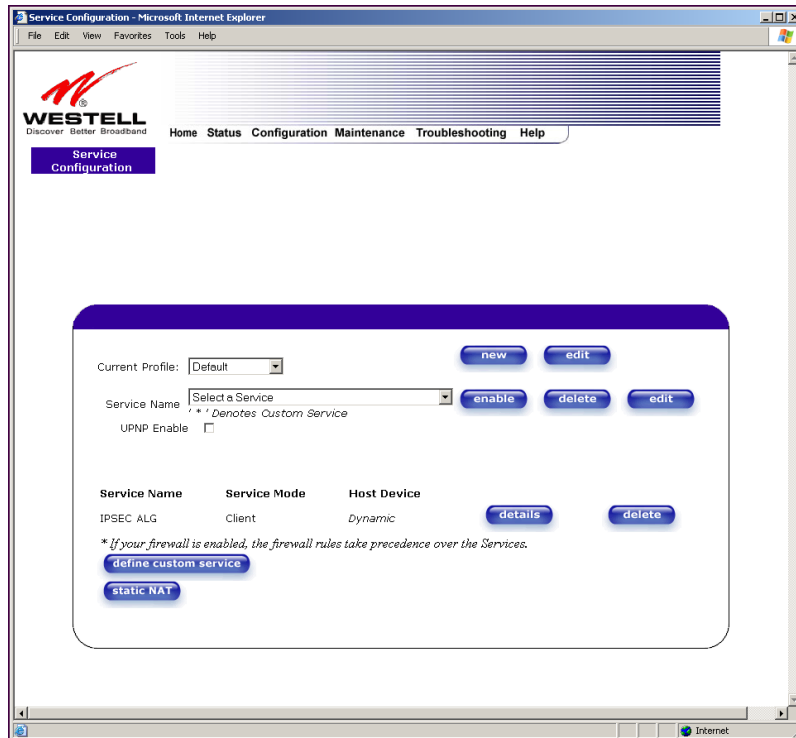


14.7 Disabling Static NAT

If you click on **static NAT** in the **Service Configuration** screen, the following screen will be displayed, select a device name from the **Static NAT Device** drop-down arrow, or type the IP address of the device in the field labeled **IP Address**. Click on **disable**. This will automatically disable the Static NAT feature for that device.



If you click **disable**, the following **Service Configuration** screen will be displayed. Static NAT is now disabled for the device you selected. (No device is displayed in the field adjacent to the **static Nat** button.)



Service Configuration

Current Profile: Default new edit

Service Name: Select a Service enable delete edit

* ' ' Denotes Custom Service

UPNP Enable ☐

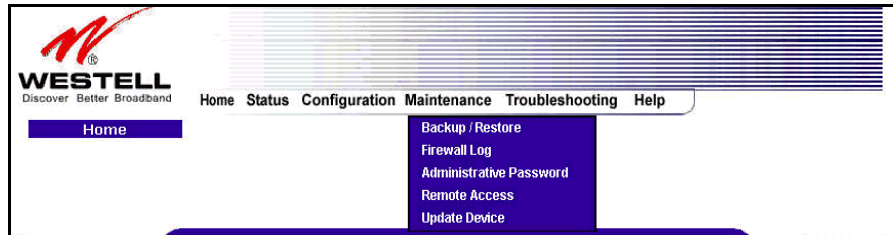
Service Name	Service Mode	Host Device		
IPSEC ALG	Client	Dynamic	details	delete

* If your firewall is enabled, the firewall rules take precedence over the Services.

define custom service

static NAT

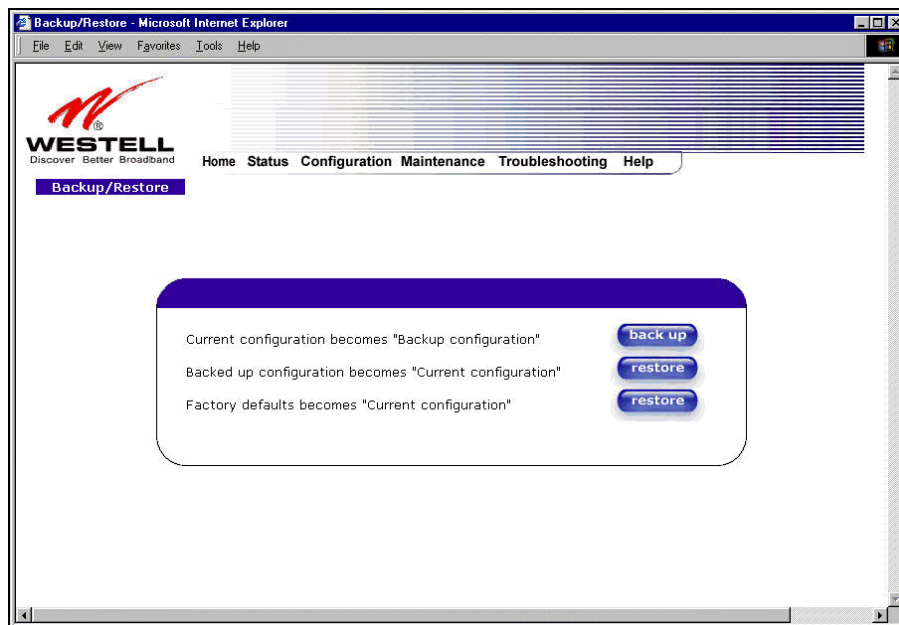
15. MAINTENANCE



15.1 Backup/Restore

The following settings will be displayed if you select **Backup/Restore** from the **Maintenance** menu.

NOTE: Backup settings are stored in a separate area of flash, not to an external backup source.

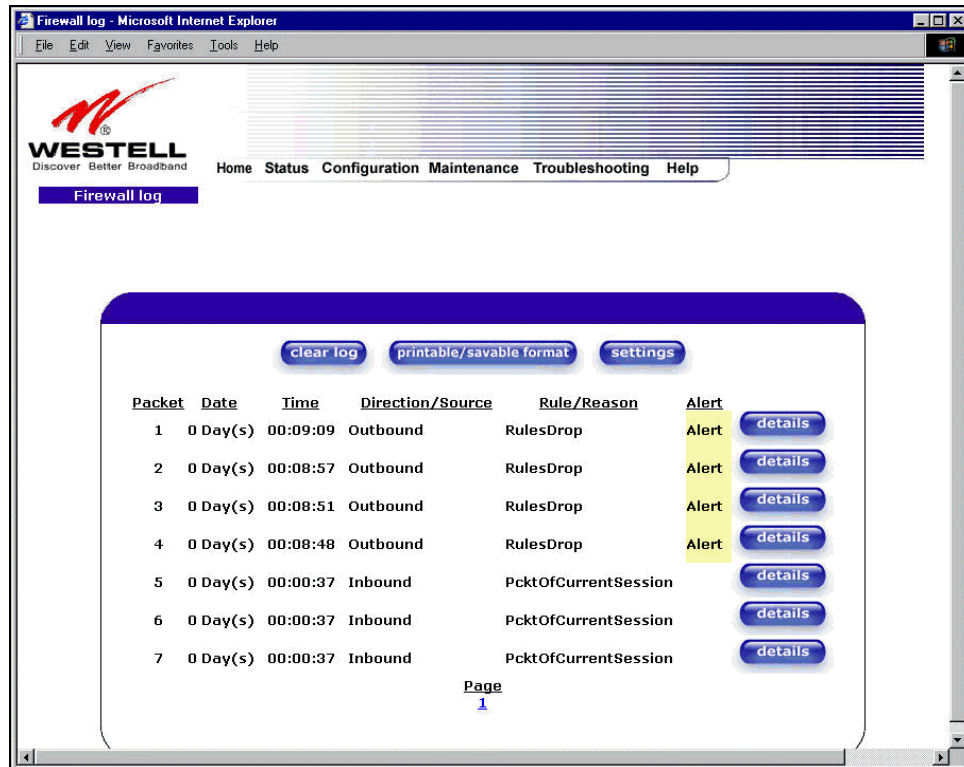


Current configuration becomes Backup Configuration	Select this button if you want to store all of the current configuration data such that it can be recalled later.
Backed up configuration becomes Current configuration	Select this button if you want to retrieve the last back up copy of all configuration parameters and make these values current.
Factory default becomes Current configuration	Select this button if you want set all user configurable parameters back to the factory default.

15.2 Firewall Log

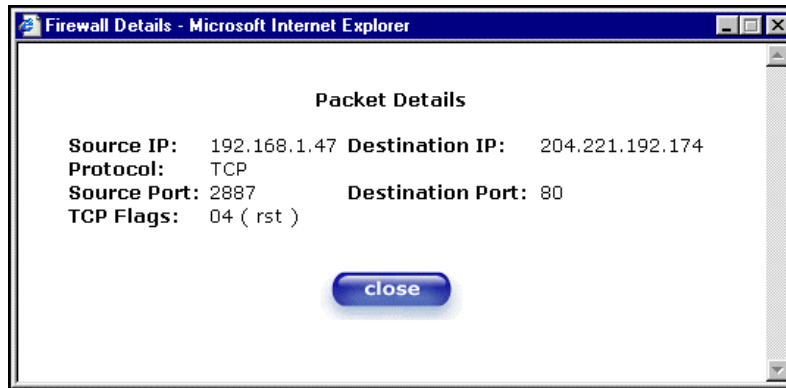
The following settings will be displayed if you select **Firewall Log** from the **Maintenance** menu.

This screen is an advanced diagnostics screen. It alerts you of noteworthy information sent to the Router from the Internet. The screen can contain 1000 entries, but a maximum of 50 entries are displayed at a time. Once 1000 entries have been logged, the oldest entry is removed to make space for the new entries as they occur. The following settings are displayed.



Clear log	Selecting this button removes all entries from the log.
Printable/savable format	Selecting this button opens a new window that contains a list of all the logged packets that can be saved or printed.
Settings	Selecting this button opens a new window that contains configuration settings for selecting the information that you want logged.
Packet	The packet number.
Date	The number of days passed since that the packet was sent.
Time	The time that the packet was sent.
Direction/Source	The direction of transmission.
Rule/Reason	The internal rule that caused the logged event. The internal rule is set up under Firewall rules.
Alert	Displays a description of the logged event.

If you clicked on **details** in the **Firewall Log** screen, the **Packet Details** screen will be displayed. Click on **close**.



To clear the Firewall log, click **clear log** in the **Firewall Log** screen. The following pop-up screen will be displayed. Click **OK** when asked "Do you wish to clear the Firewall log file?" If you click **Cancel**, the firewall log will not be cleared.

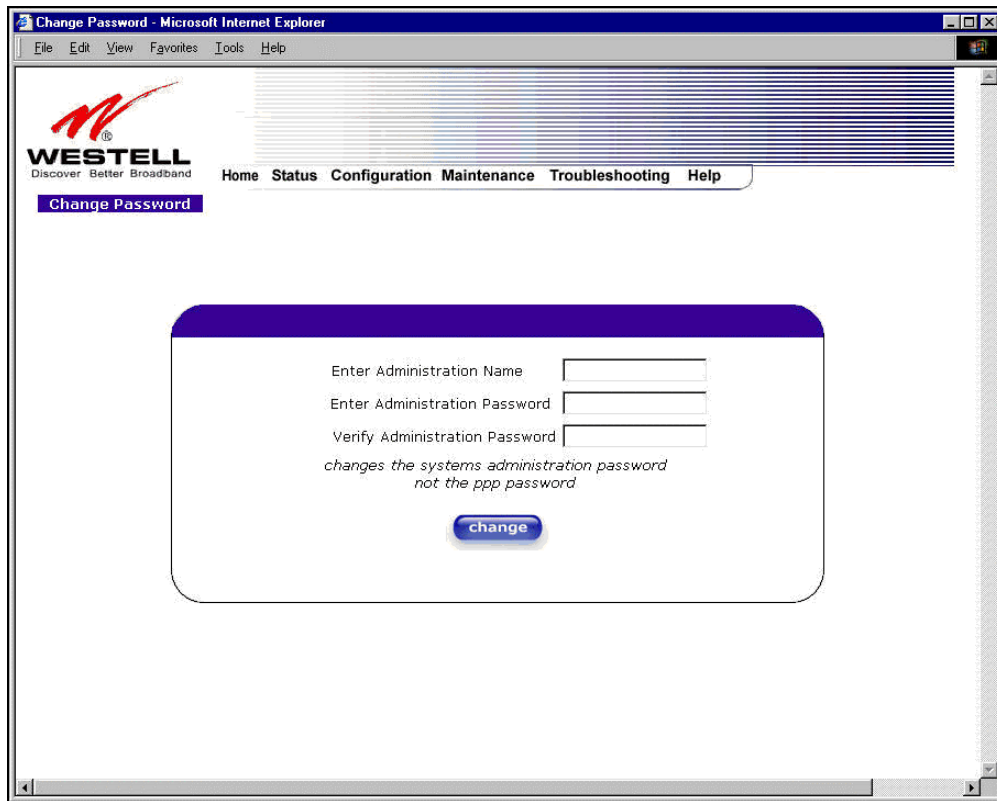


To obtain a printable format of the Firewall Log, at the **Firewall Log** screen, click **Printable/Savable Format**. This will allow you to send a copy of the Firewall log to your designated printer.

15.3 Administrative Password

The following settings will be displayed if you select **Administrative Password** from the **Maintenance** menu. After you enter your data into the appropriate settings, click on **change**.

NOTE: If the Router is password protected and you are not an authorized user, you will not be able to change the values. (The Router cannot be configured unless the user is logged in.) Contact your network administrator for further instructions.

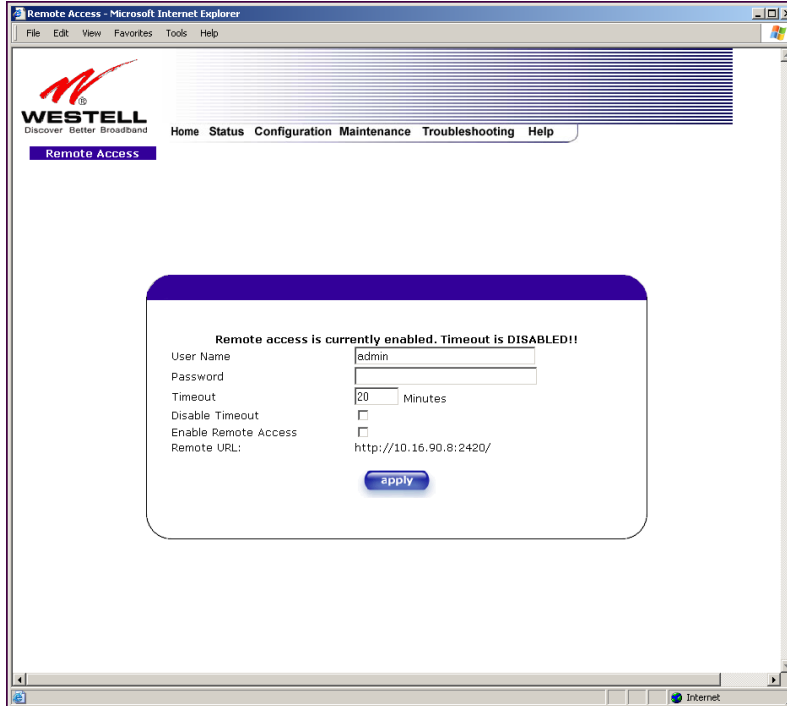


Enter Administrative Name NOTE: This changes the Systems Administrator password not the PPP password.	Type the name of your network administrative.
Enter Administrative Password	Type your network administrator's password.
Verify Administrative Password	Re-type your network administrator's password.

15.4 Remote Access

The following screen will appear if you select **Remote Access** from the **Maintenance** menu. To enable Remote Access, type in a password and click the **enable remote access** button.

NOTE: The password should be at least 4 characters long and should not exceed 32 characters. Do not type a blank space or asterisks in the Password field. The password is also case sensitive.



User Name	Displays your current User Name (Static field)
Password	Field for entering your password
Timeout	This is time the remote access session can be inactive before it will be disabled. The Timeout is ignored if Disable Timeout is enabled.
Disable Timeout	When this checkbox is checked, the remote access timeout will be disabled.
Enable Remote Access	When this checkbox is checked, and you are connected to the internet, remote access will be enabled. When this checkbox is NOT checked, remote access will be disabled.
Remote URL	Displays the IP address of the remote management Router.

The following screen shows a check mark in the **Enable Remote Access** box, and displays a message that the remote access is currently enabled. After 20 minutes of inactivity, or on reboot, remote access will be automatically disabled. To disable remote access, click the **Enable Remote Access** box to uncheck the box. Click **apply** to save the settings.



WESTELL
Discover Better Broadband

Home Status Configuration Maintenance Troubleshooting Help

Remote Access

Remote access is currently enabled. After 20 minutes of inactivity, or on reboot, remote access will be automatically disabled.

User Name: admin

Password: *****

Timeout: 20 Minutes

Disable Timeout: ☐

Enable Remote Access: ☒

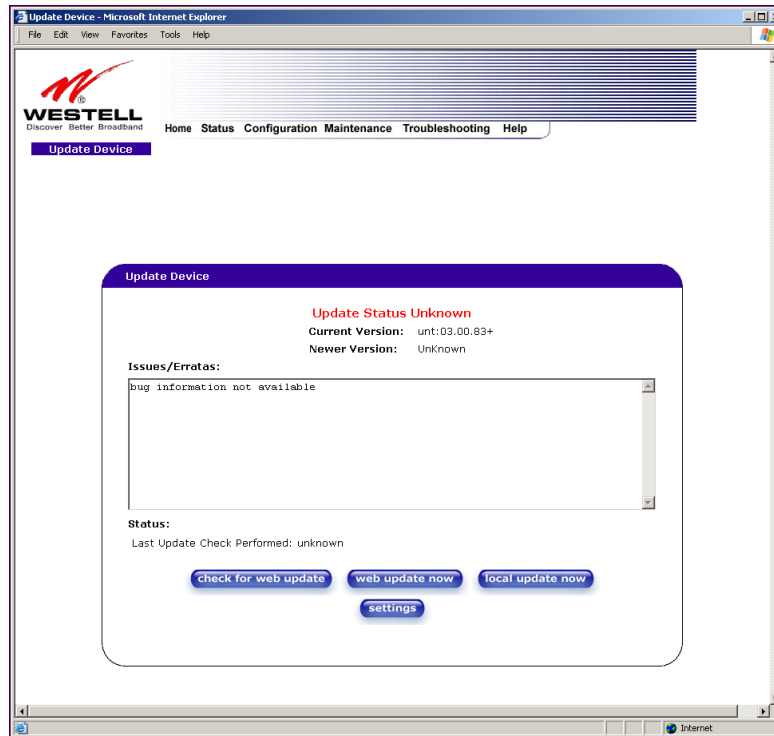
Remote URL: http://172.26.3.166:2420/

apply

15.5 Update Device

The following screen will be displayed if you click on **Update Device** from the **Maintenance** menu. This screen is used to update the firmware that controls the operation of the Router. The updated firmware may be loaded from either a file that is located on your PC's hard drive or from update files stored on an Internet server.

NOTE: The configurable settings of your Router may be erased during the update process.

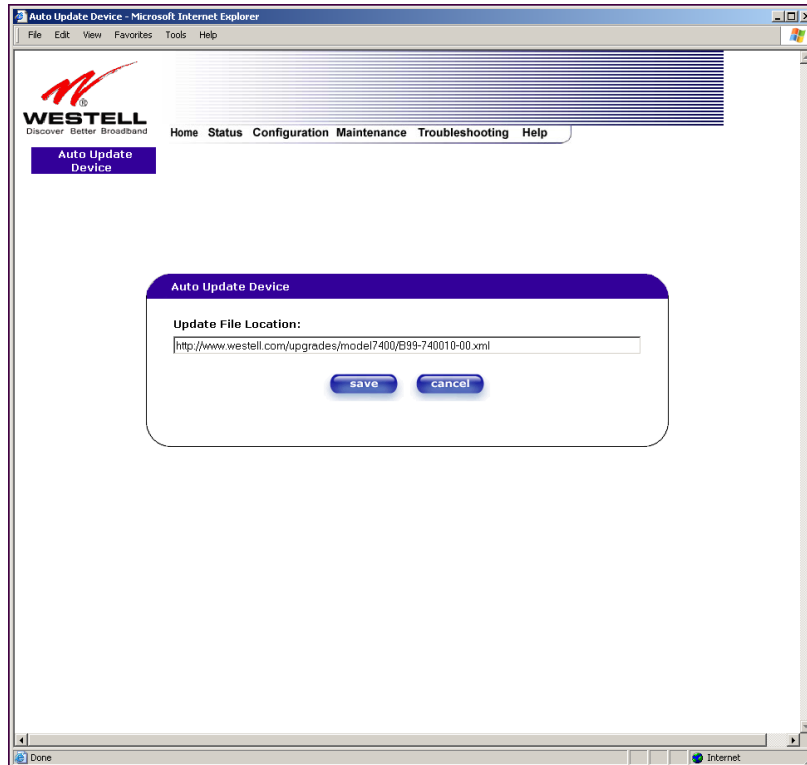


Click on the **check for web update** button in the **Update Device** screen to check the web for possible software updates. This screen will retrieve the software update file and display any available update information. You must be connected to the Internet to use this option.

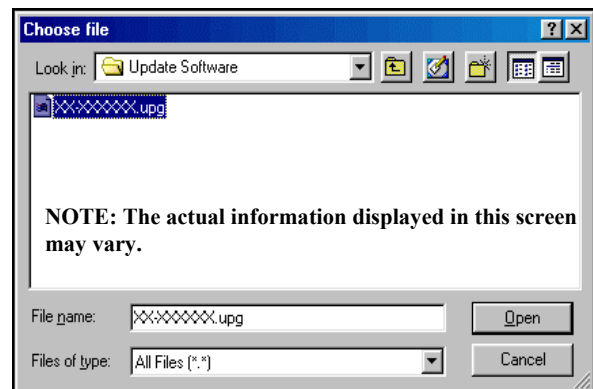
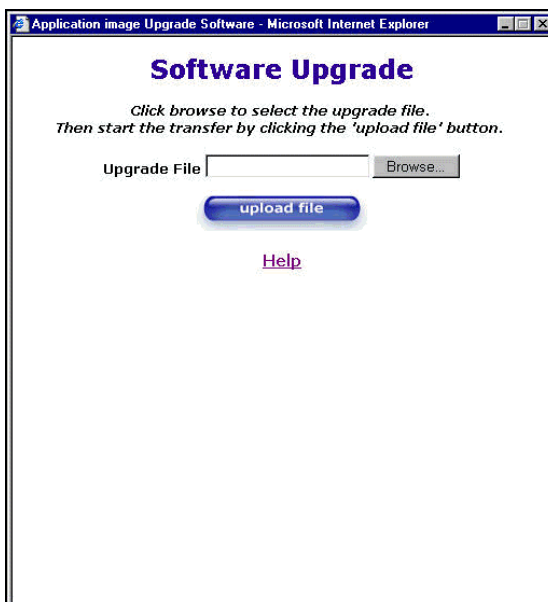
NOTE: If you click on check for web update and the page returns a “page not found” message, this indicates that the software update file is not available. Go back to the previous screen to continue.

Click on the **web update now** button in the **Update Device** screen to download the software update file and automatically update the modem firmware if an update is available and applicable. You must be connected to the Internet to use this option.

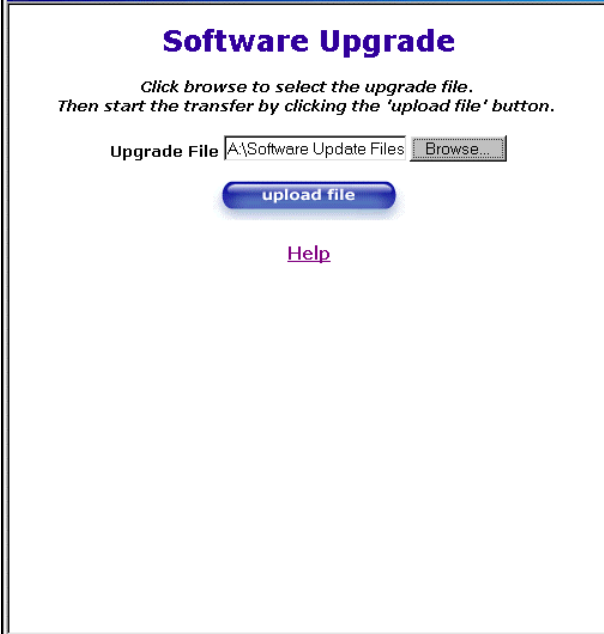
If you click on the **settings** button in the **Update Device** screen, the following screen will appear. This screen displays the location of the software update file.



Click on the **local update now** button in the **Update Device** screen to select the upgrade file from your PC's hard drive. This screen allows you to upgrade the software on the Router. Click **Browse...** and go to the location where the upgrade file is stored.



Select the appropriate upgrade file from your browser. The file name will appear in the field labeled **Upgrade File**. Click on **upload file**.



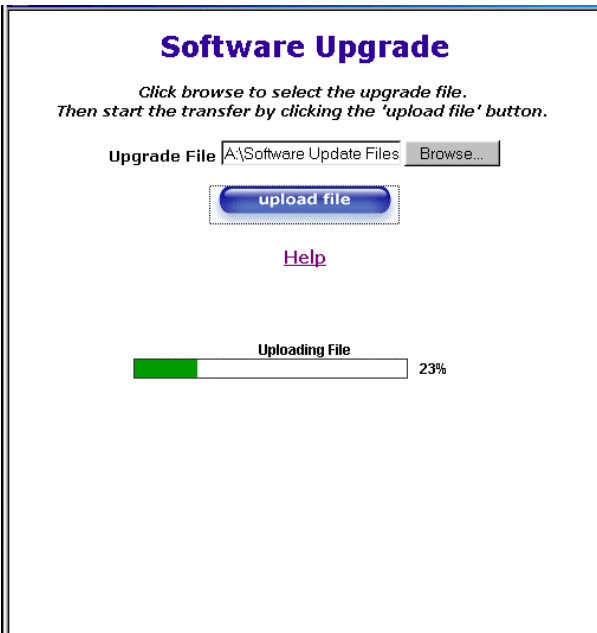
Software Upgrade

*Click browse to select the upgrade file.
Then start the transfer by clicking the 'upload file' button.*

Upgrade File

[Help](#)

This screen shows that the file is being uploaded to the Router.



Software Upgrade

*Click browse to select the upgrade file.
Then start the transfer by clicking the 'upload file' button.*

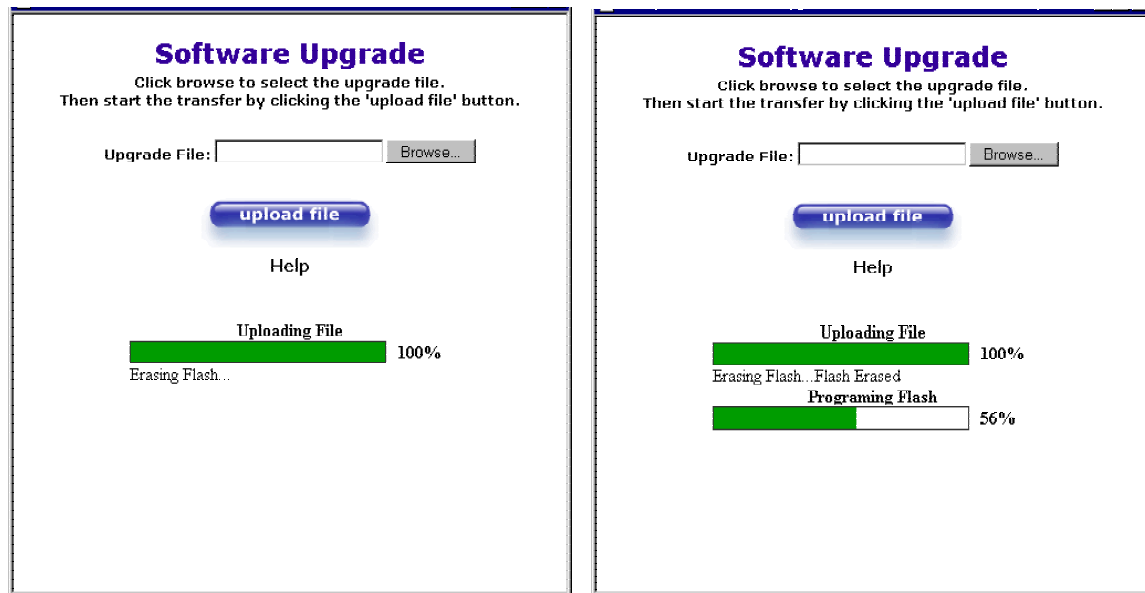
Upgrade File

[Help](#)

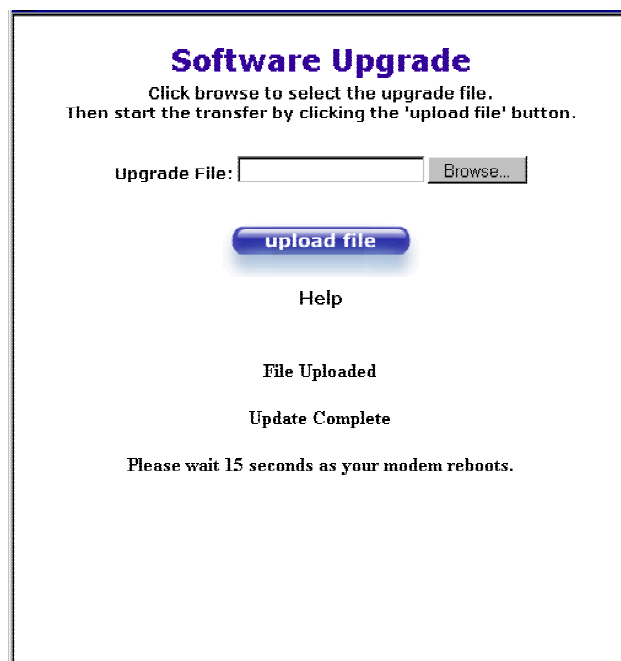
Uploading File

23%

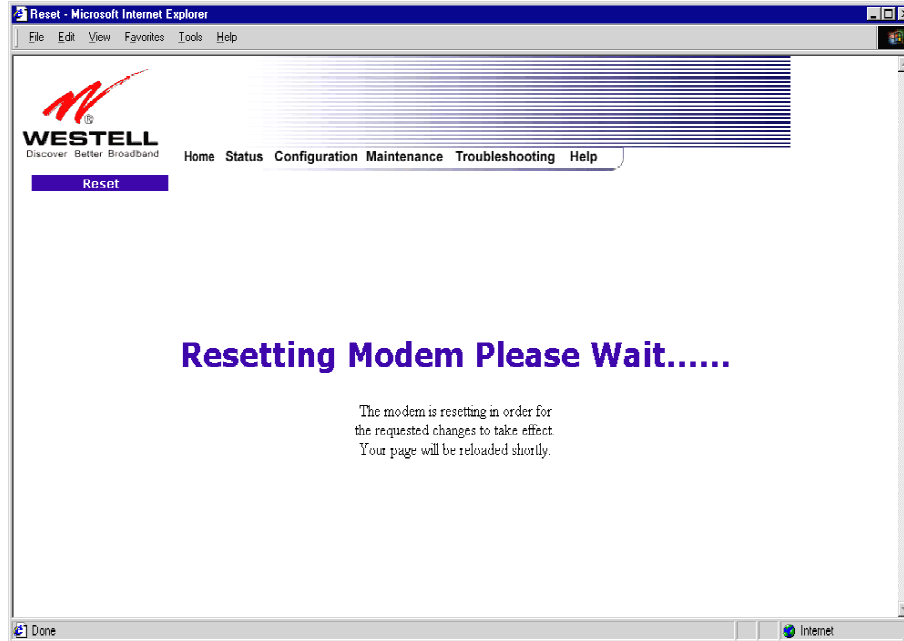
The screens below show that the file upload has completed and that the Programming Flash is being erased to prepare the Flash storage area for upload of the new file. (Programming Flash is a temporary storage area for uploaded files.)



The screen below shows that the upload was successful. The Router will not reboot.



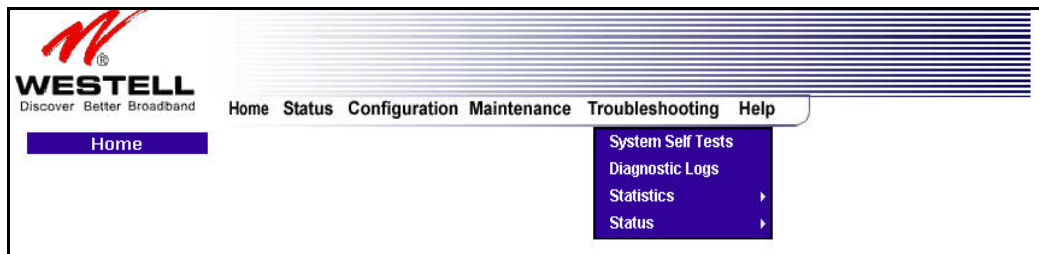
The following screen will be displayed as the Router is being reset.



After a brief delay, the home page will be displayed. Confirm that you have a DSL sync and that the PPP Status displays **UP**. (Click on the **reset** button to re-establish your PPP session.)

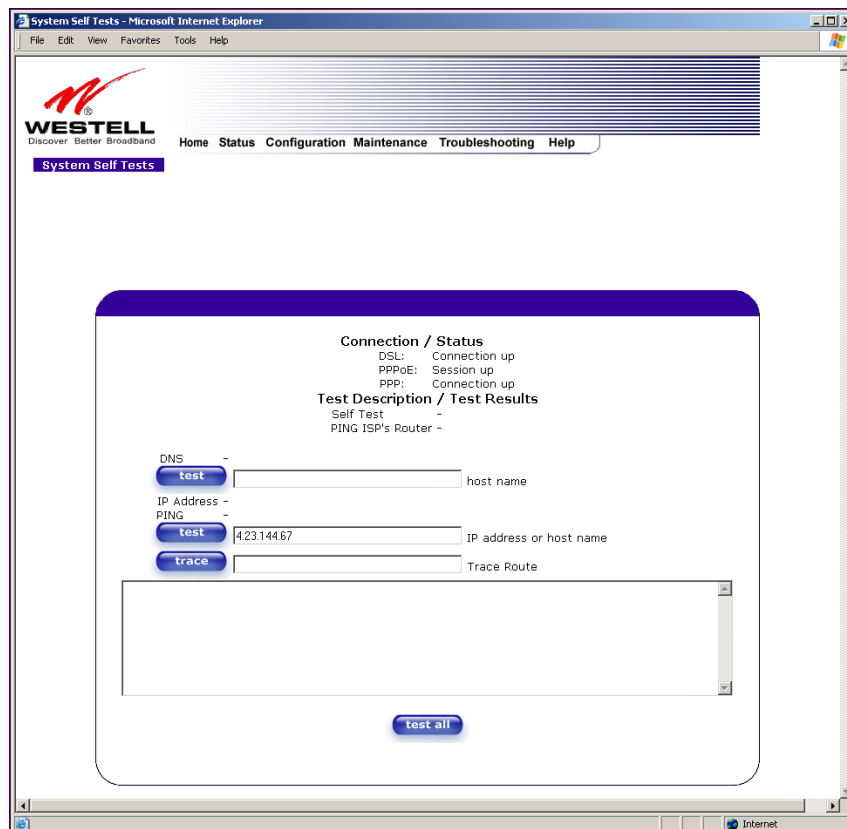
16. TROUBLESHOOTING

NOTE: If you are using Models 328W10 or 328W11, options in the **Troubleshooting** menu may or may not be displayed depending on the Router's WAN Configuration (DSL/ATM PORT or ETHERNET PORT 1). However, all menu options are displayed if the Router is configured for DSL/ATM PORT 1. The following sections provide further details on the Troubleshooting menu.



16.1 System Self Tests

The following settings will be displayed if you select **System Self Tests** from the **Troubleshooting** menu. Click on **test all** to run a diagnostic test on the Router's connection.



If you want to PING using the System Self Test screen (diagnostics page) shown above, enter your **DNS** or **IP** address in the fields provided and click on the **test** button. The System Self Test will run a diagnostic test that executes independent of firewall security settings. See the following table for test descriptions and possible responses.

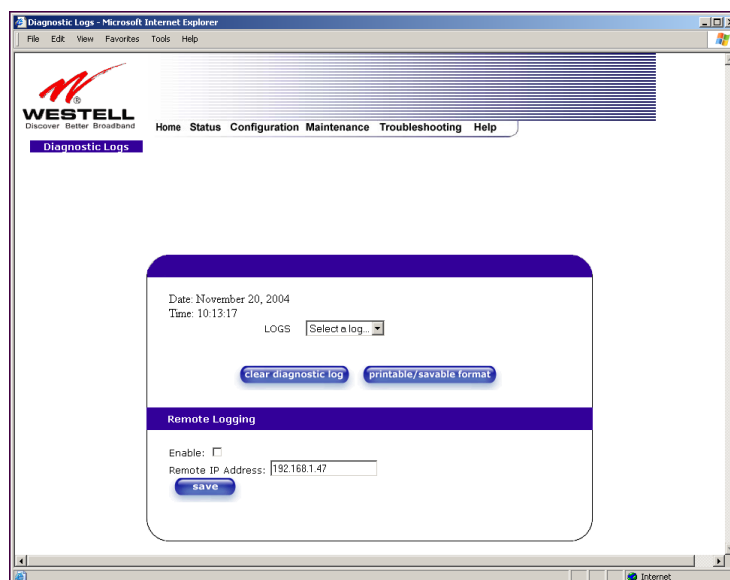
If you want to PING using the MS-DOS (shell) window, first you will need to check your firewall security setting. (If you PING via DOS shell you are susceptible to firewall rules, as this PING is dependent upon the Router's firewall settings.) If your firewall is set to **Medium** or **High**, you will not be able to PING. You must set your firewall security setting to **Low** or **None**.

Connection/Status	
DSL	<p>The Router checks the status of the DSL connection.</p> <p>Possible responses are: UP: The Router is operating correctly and has obtained synchronization with the opposing network device. DOWN: The Router is operating correctly, but has not synchronized with the opposing device.</p>
PPPoE	<p>Indicates that a PPPoE session is or is not established.</p> <p>Possible responses are: Session UP: A valid PPPoE session has been detected. No Session: Currently there is no active PPPoE session established. Initiating Session: A PPP session must be connected from the homepage screen.</p>
PPP	<p>Indicates that a PPPoE or PPPoA session must already be established.</p> <p>Possible responses are: Connection UP: The Router has established a connection No Connection: There is no PPP connection Initiating Connection: The PPP connection process has been initiated Connection Halted: A successful PPP connection was halted Cannot Connect: A PPP connection could not be made because of a PPPoE session failure. Authorization Failure: The user name or password is incorrect. Link Control Protocol Failed: Re-establish the session (from the home page).</p>
Test Description / Test Results	
Self Test	Performs an integrity check of certain internal components of the Router.
PING ISP's Router	<p>Performs an IP network check (i.e., an IP Ping) of the service provider's Router. This test verifies that the Router can exchange IP traffic with an entity on the other side of the DSL line.</p> <p>Possible responses are: Success: The Router has detected an IP Remote Router connection. No Response: The IP Remote Router does not answer the IP Ping. Could not test: The test could not be executed due to the Router's settings. Check your DSL sync or your PPP session. You must have both a DSL sync and a PPP connection established to execute a PING.</p>
DNS	<p>Performs a test to try to resolve the name of a particular host. The host name is entered in the input box.</p> <p>Possible responses are: Success: The Router has successfully obtained the resolved address. The IP address is shown below the host name input box.</p>

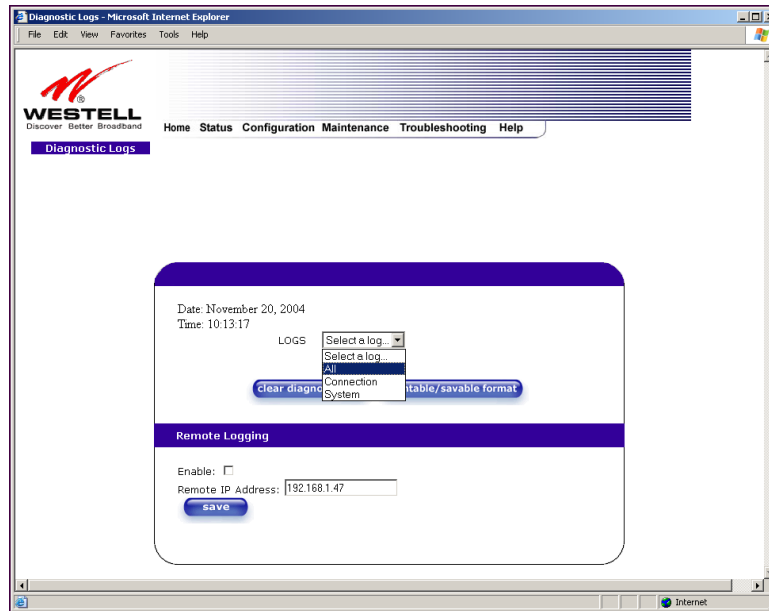
	<p>No Response: The Router has failed to obtain the resolved address.</p> <p>Host not found: The DNS Server was unable to find an address for the given host name.</p> <p>No data, enter host name: No host name is specified.</p> <p>Could not test: The test could not be executed due to the Router's settings. Check your DSL sync or your PPP session. You must have both a DSL sync and a PPP connection established to execute a PING.</p>
IP Address	IP Address of the Host Name.
PING (via IP Address or Host Name)	<p>Performs an IP connectivity check to a remote computer either within or beyond the Service Provider's network. You can PING a remote computer via the IP address or the DNS address. If your PING fails, try a different IP or DNS address.</p> <p>Possible responses are:</p> <p>Success: The Remote Host computer was detected.</p> <p>No Response: There was no response to the Ping from the remote computer.</p> <p>No name or address to PING: No host name or IP address was specified.</p> <p>Could not test: The test could not be executed due to the Router settings. Check your DSL sync or your PPP session. You must have both a DSL sync and a PPP connection established to execute a PING.</p>
Trace	<p>Determines the route taken to destination by sending Internet Control Message Protocol (ICMP) echo packets with varying IP Time-To-Live (TTL) values to the destination. Trace Route is used to determine where the packet is stopped on the network.</p>

16.2 Diagnostic Logs

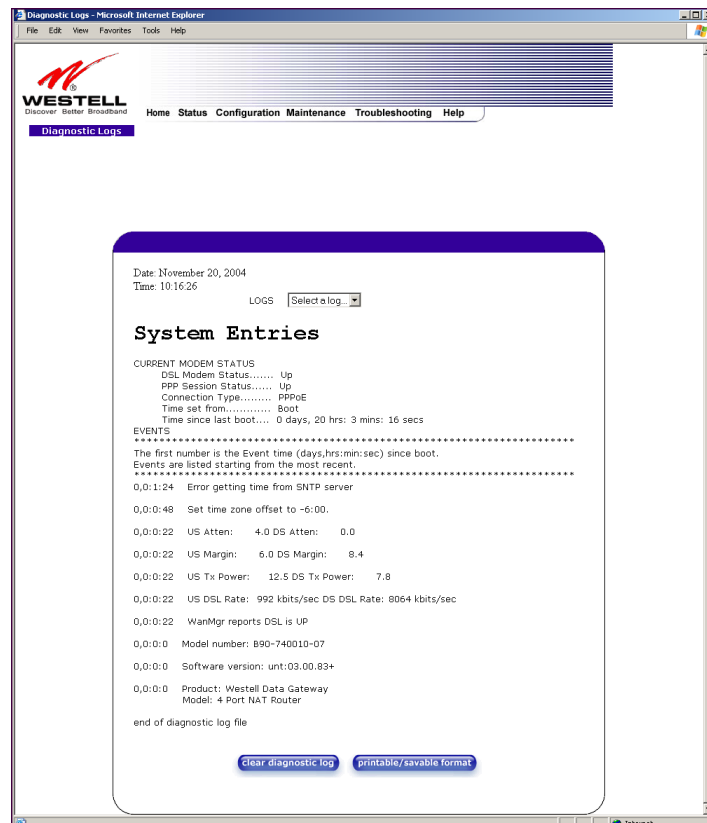
If you select **Diagnostic Log**, from the **System Self Test** menu, the following screen will be displayed.



To see a list of the log options, click on the arrow at the **LOGS** drop-down menu. Select an option from the list provided at the **Diagnostics Logs** screen.

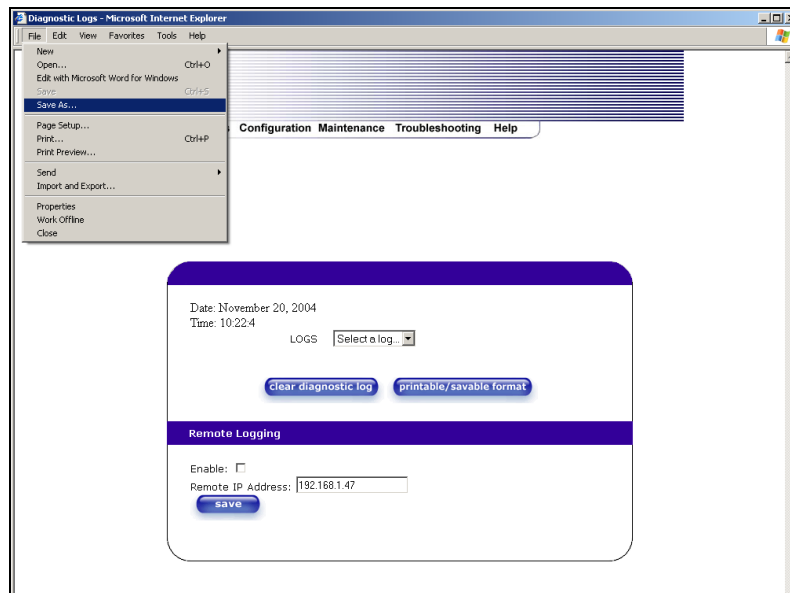


If you clicked on **All**, the following screen will be displayed. This screen provides a detailed list of the Router's connection status and system information. Click on **clear diagnostic log** to clear the diagnostic log information.

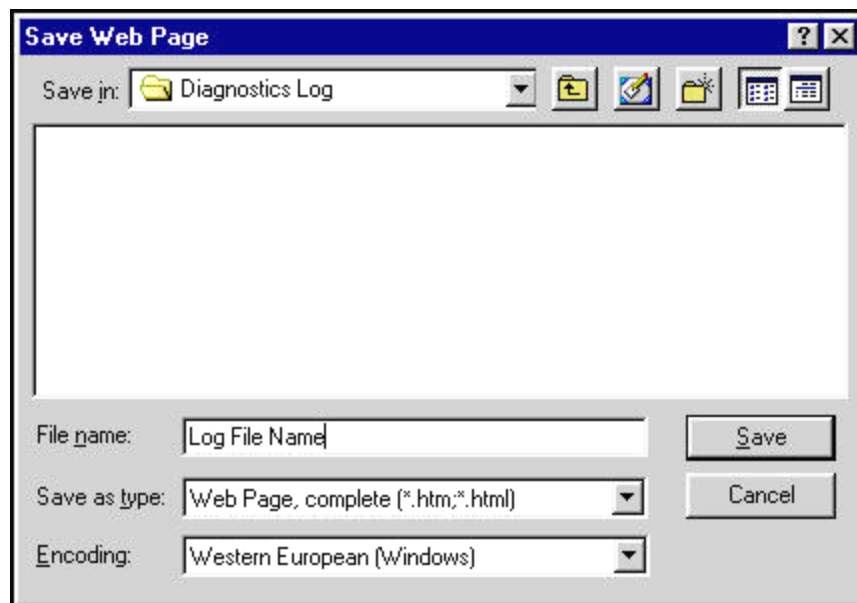


16.2.1 Saving the Diagnostic Log File

If you want to save the diagnostic log file, go to your Browser's menu bar, and then select **File > Save As** from the drop-down menu.

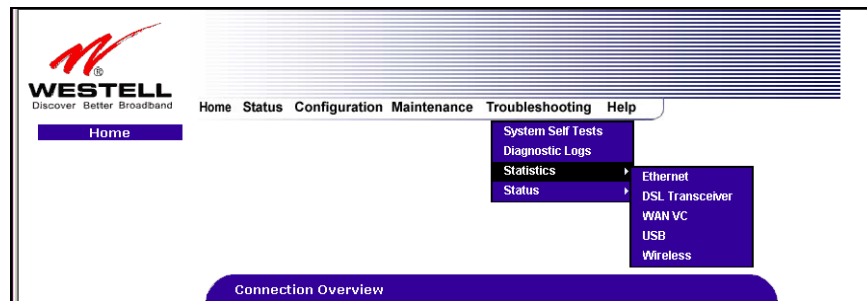


At the **Save Web Page** dialog box, select a destination for your log file from the **Save in** drop-down arrow. Next, enter a name for your log file in the field labeled **File name** and click on **Save**.



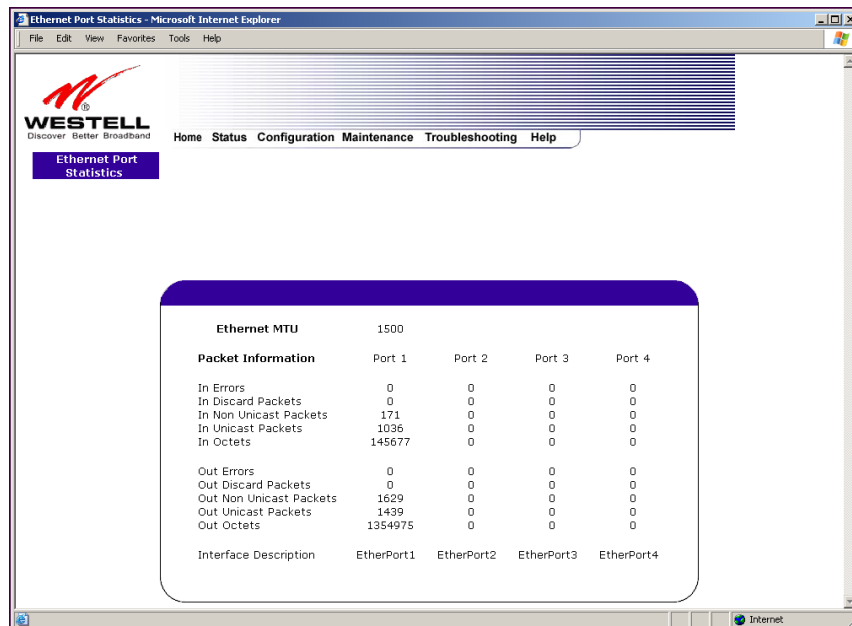
16.3 Statistics

NOTE: If you are using Router Model 328W10 or 328W11 and the Router is configured for **ETHERNET PORT 1**, only **Ethernet**, **USB** and **Wireless** statistics will be displayed in the **Statistics** menu. The **DSL Transceiver** and the **WAN VC** statistics will not be displayed in the Statistics drop-down menu. To access the **DSL Transceiver** and **WAN VC** statistics, you must configure the Router for **DSLATM PORT**. Refer to section 13.6.3.1 for additional details.



16.3.1 Ethernet Port Statistics

The following settings will be displayed if you select **Statistics > Ethernet** from the **Troubleshooting** menu.



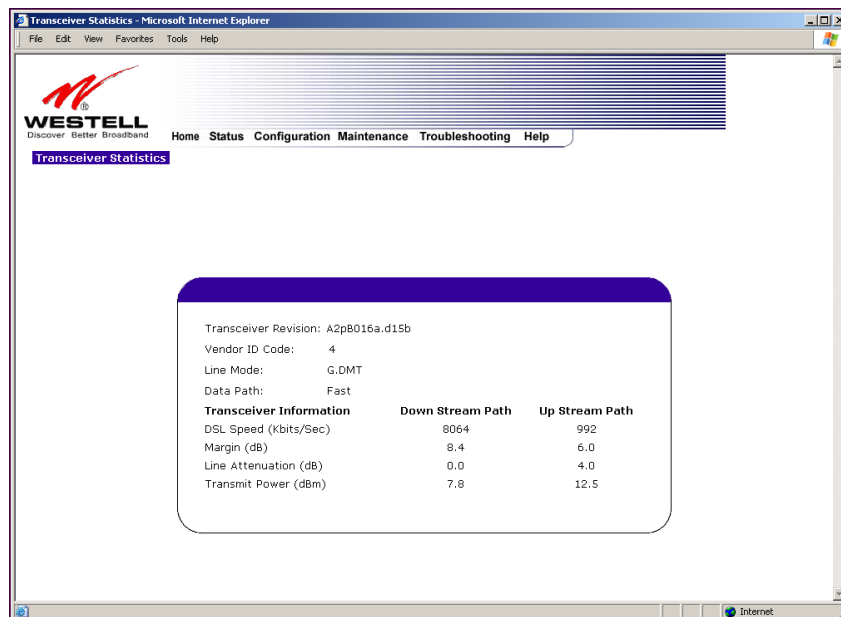
In Errors	The number of error packets received on the Ethernet interface.
In Discard Packets	The number of discarded packets received.
In Non Unicast Packets	The number of non-Unicast packets received on the Ethernet interface.
In Unicast Packets	The number of Unicast packets received on the Ethernet interface.
In Octets	The number of bytes received on the Ethernet interface.

Out Errors	The number of outbound packets that could not be transmitted due to errors.
Out Discard Packets	The number of outbound packets discarded.
Out Non Unicast Packets	The number of non-Unicast packets transmitted on the Ethernet interface.
Out Unicast Packets	The number of Unicast packets transmitted on the Ethernet interface.
Out Octets	The number of bytes transmitted on the Ethernet interface.
Interface Description	A description field that refers to the interface type.

16.3.2 DSL Transceiver Statistics

The following settings will be displayed if you select **Statistics > DSL Transceiver** from the **Troubleshooting** menu.

NOTE: If the Router is configured using **ETHERNET PORT 1**, the following screen will not be available.

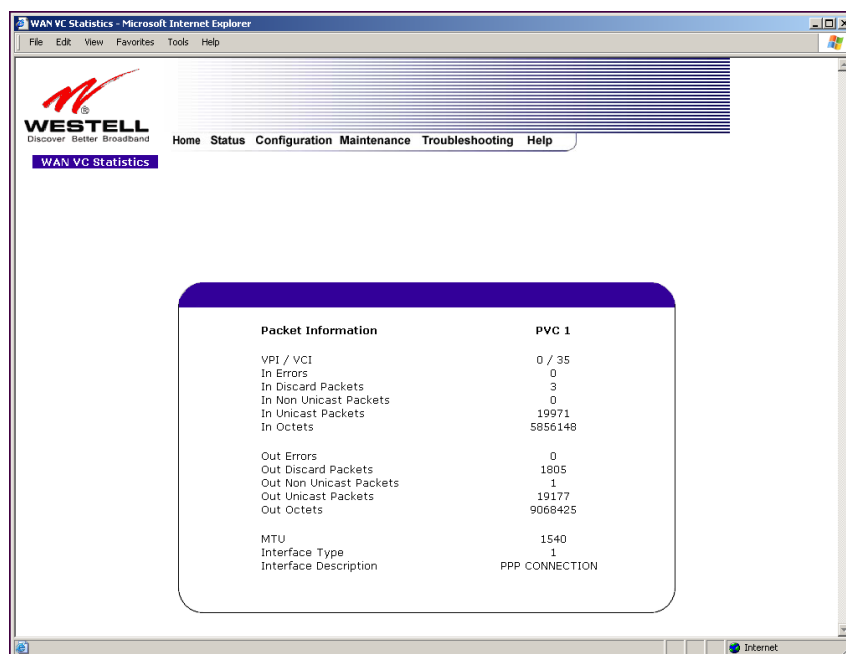


Transceiver Revision	The transceiver software version number.
Vendor ID Code	The CPE Vendor's ID code for their chipset.
Line Mode	The operational mode. Modes supported are No Mode, Multi Mode, T.1413 Mode, G.DMT Mode, and G.LITE Mode.
Data Path	The data path used (either Fast or Interleaved).
Transceiver Information-Down Stream/Up Stream Path	
DSL Speed (Kbits/Sec)	The transmission rate that is provided by your Internet Service Provider (ISP).
SNR Margin (db)	The Signal-to-Noise Ratio (S/N) where 0 db = 1×10^{-7} , which inhibits your DSL speed.
Line Attenuation (dB)	The DSL line loss.
Transmit Power (db/Hz)	The transmitted signal strength.

16.3.3 WAN VC Statistics

The following settings will be displayed if you select **Statistics > WAN VC** from the **Troubleshooting** menu.

NOTE: If the Router is configured using **ETHERNET PORT 1**, the following screen will not be available.

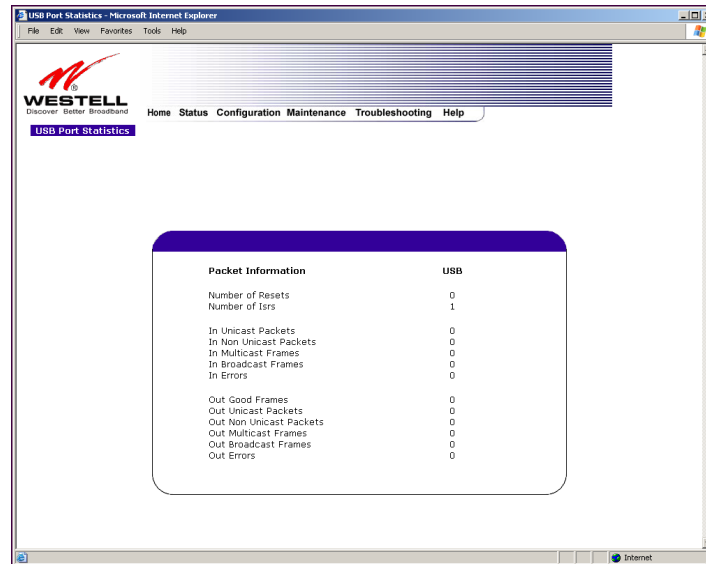


VPI/VCI	Displays the VPI/VCI values obtained from your Internet Service Provider.
In Errors	The number of error packets received on the ATM port.
In Discard Packets	The number of discarded packets received.
In Non Unicast Packets	The number of non-Unicast packets received on the ATM port.
In Unicast Packets	The number of Unicast packets received on the ATM port.
In Octets	The number of bytes received on the ATM port.
Out Errors	The number of outbound packets that could not be transmitted due to errors.
Out Discard Packets	The number of outbound packets discarded.
Out Non Unicast Packets	The number of non-Unicast packets transmitted on the ATM port.
Out Unicast Packets	The number of Unicast packets transmitted on the ATM port.
Out Octets	The number of bytes transmitted on the ATM port.
MTU	Maximum Transmission Unit -The number of data bytes contained in the ATM frame.
Interface Type	A unique identifier that represents the interface type.
Interface Description	A description field that refers to the interface type.

16.3.4 USB Statistics (Models 7400, 328W10 only)

The following settings will be displayed if you select **Statistics > USB** from the **Troubleshooting** menu.

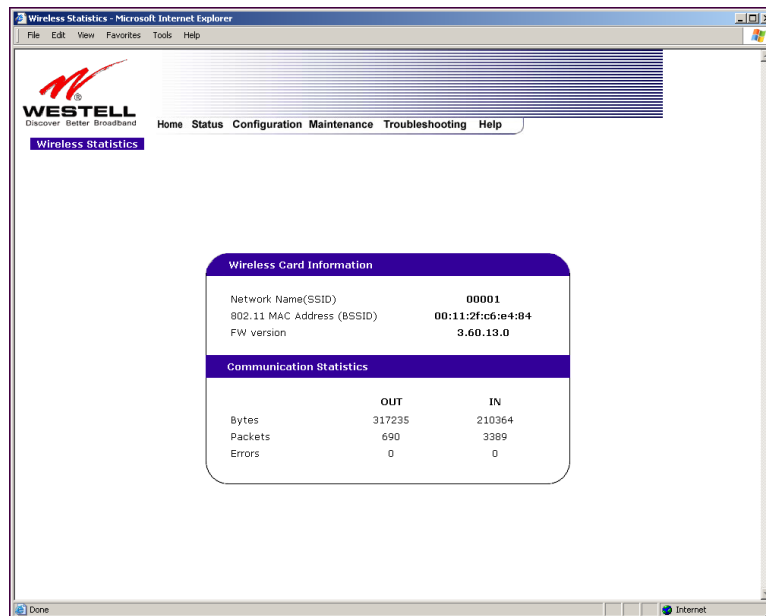
NOTE: If you are using Model 328W10 and the Router is configured using **ETHERNET PORT 1**, the following screen will not be available.



USB Port Statistics	
Number of Resets	The number of times the Host PC reset the USB Interface.
Number of Isrs	The number of times the Host PC requested communication with the modem.
NOTE: Data preceded by OUT pertain to transmissions from the Router to a station; the Router is the source. Data preceded by IN pertain to data received by the Router; the Router is the destination.	
IN-Unicast Packets	The number of packets received that did not have a Multicast or Broadcast class destination IP address.
IN-Non Unicast Packets	The number of packets received that had a Multicast or Broadcast class destination IP address.
IN Multicast Frames	The number of frames received that had a Multicast class destination IP address.
IN Broadcast Frames	The number of frames received that had a Broadcast class destination IP address.
IN Errors	The number of packets received with an invalid format.
Out-Good Frames	The number of frames sent to the Host PC.
Out-Unicast Packets	The number of packets sent that did not have a Multicast or Broadcast class destination IP address.
Out-Non Unicast Packets	The number of packets sent that had a Multicast or Broadcast class destination IP address.
Out-Multicast Frames	The number of frames sent that had a Multicast class destination IP address.
Out-Broadcast Frames	The number of frames sent that had a Broadcast class destination IP address.
Out Errors	The number of packets received by the modem but not sent to PC due to an Error condition.

16.3.5 Wireless Statistics (Models 328W10, 328W11 only)

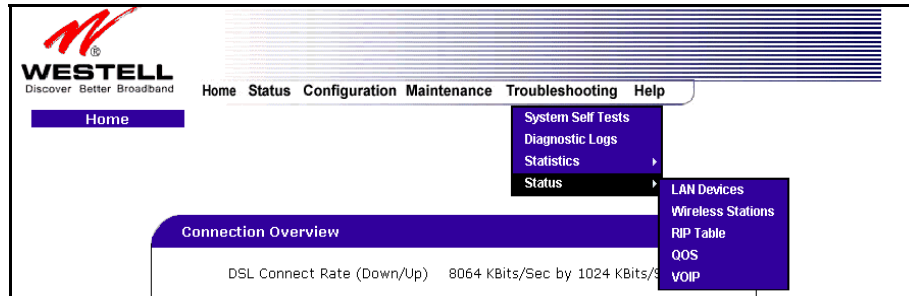
The following settings will be displayed if you select **Statistics > Wireless Statistics** from the **Troubleshooting** menu.



Wireless Card Information	
Network Name (SSID)	This string, (32 characters or less) is the name associated with the Access Point (AP). To connect to the AP, the Service Set ID (SSID) on a Station card must match the SSID on the AP.
802.11 MAC Address (BSSID)	This is the Media Access Controller address of the AP. It is used as the Basic Service Set Identifier (BSSID).
FW Version	This is the Network Interface Card Identifier. It uniquely identifies the hardware platform of the AP. This is used with other information to determine if the inserted card can be used as an AP, and if so, the version of AP firmware to be used. Not all makes of wireless station cards can be used as an AP.
Communication Statistics	
NOTE: Data listed in the OUT column pertains to transmissions from the AP to a station; the AP is the source. Data listed in the IN column pertains to data received by the AP; the AP is the destination.	
Out-Bytes	The number of successfully transmitted bytes.
Out-Packets	The number of successfully transmitted packets.
Out-Errors	The number of packets that did not transmit due to an error.
In-Bytes	The number of successfully received bytes.
In-Packets	The number of successfully received packets.
In-Errors	The number of received packets with an error.

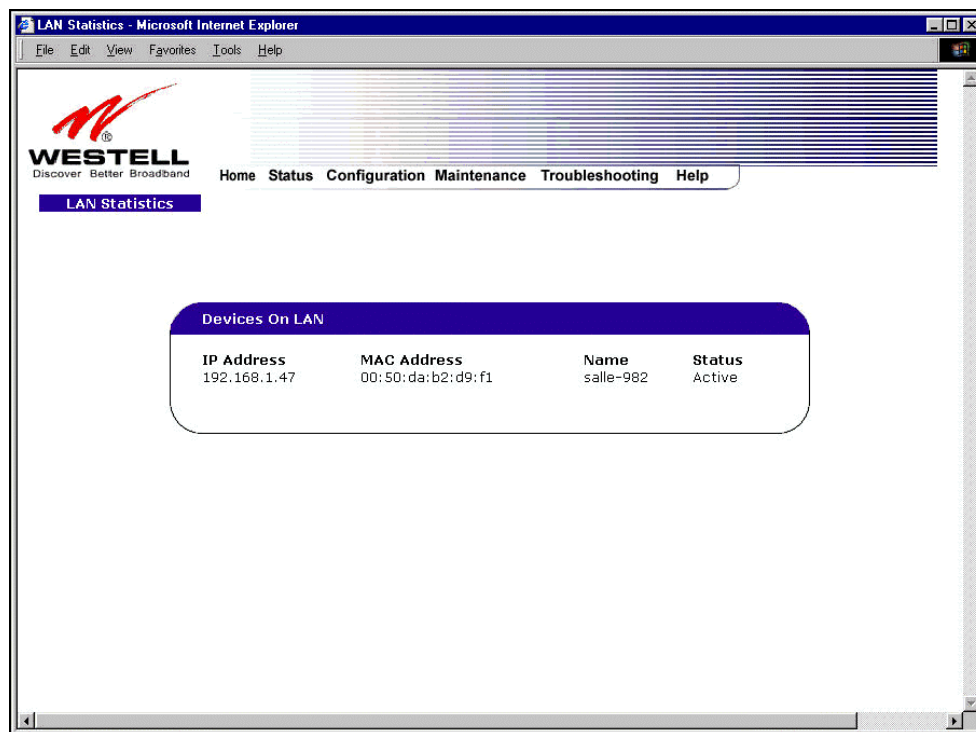
16.4 Status

NOTE: If you are using Router Model 328W10 or 328W11 and the Router is configured for **ETHERNET PORT 1**, the **QOS** option will not be displayed in the drop-down menu. You must configure the Router for **DSL ATM PORT** to access **QOS** in the **Advanced WAN** drop-down menu. Refer to section 13.6.3.1 for details on enabling and disabling DSL ATM PORT and ETHERNET PORT 1.



16.4.1 LAN Devices

The following settings will be displayed if you select **Status > LAN Devices** from the **Troubleshooting** menu.

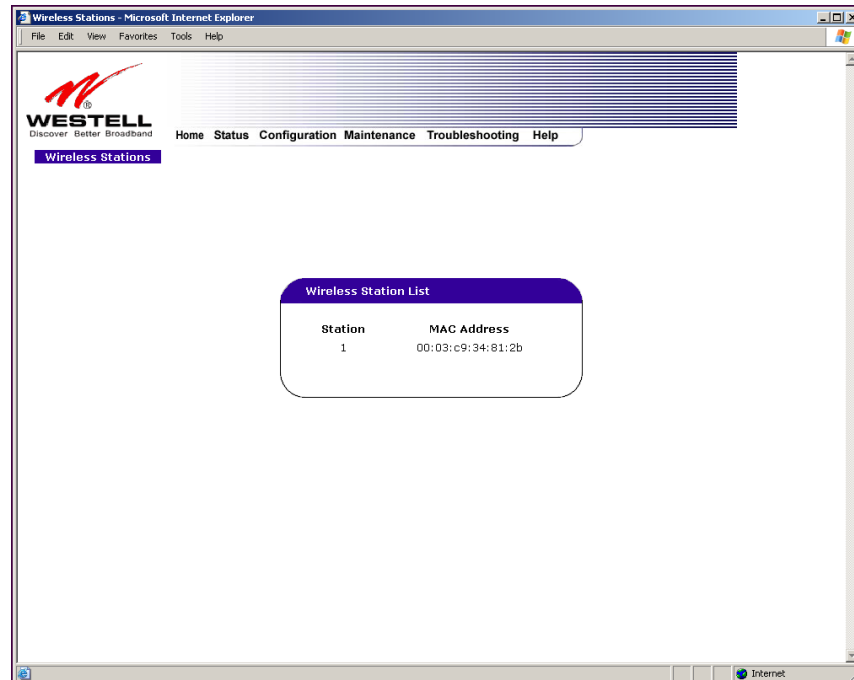


Devices on LAN	
IP Address	Displays the IP network address that the Router is on.
MAC Address	Media Access Controller (MAC) address of this device.
Name	Displays the ASCII (text) name of the devices connected to the LAN.
Status	Displays the status of the devices connected to the LAN.

16.4.2 Wireless Stations (Models 328W10, 328W11)

The following settings will be displayed if you select **Status > Wireless Stations** from the **Troubleshooting** menu.

NOTE: A Wireless device must be connected to the Router for the fields in this screen to be populated.

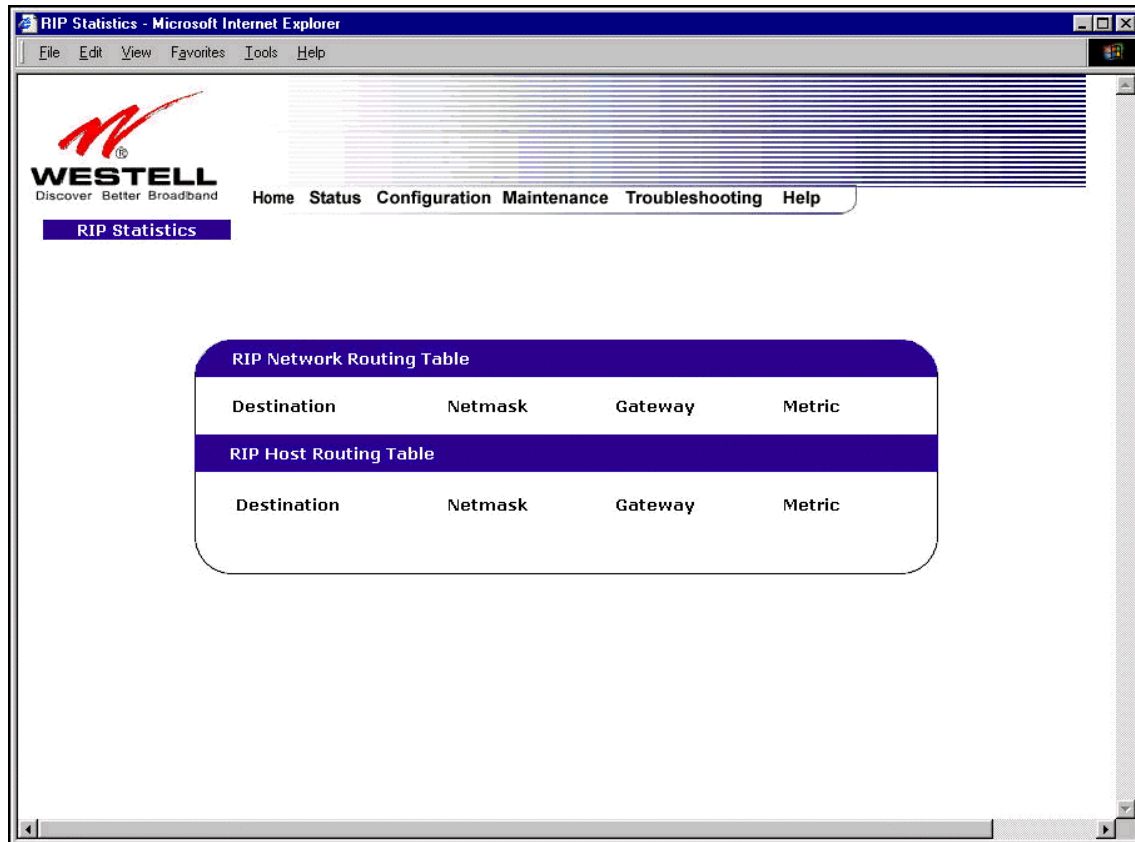


Wireless Stations List	
Station	This number indicates the order in which the stations are first accessed by the Router.
MAC Address	The Media Access Controller Address assigned to the station.

16.4.3 RIP Table

The following settings will be displayed if you select **Status > RIP Table** from the **Troubleshooting** menu.

NOTE: RIP must be enabled for this table to be populated.



RIP Network Routing Table	Indicates Network routes received via RIP.
RIP Host Routing Table	The Host routes received via RIP.
Destination	The destination IP address of the route
Netmask	The IP mask of the route
Gateway	The gateway of the route
Metric	The RIP metric (0-15). A lower value is better.

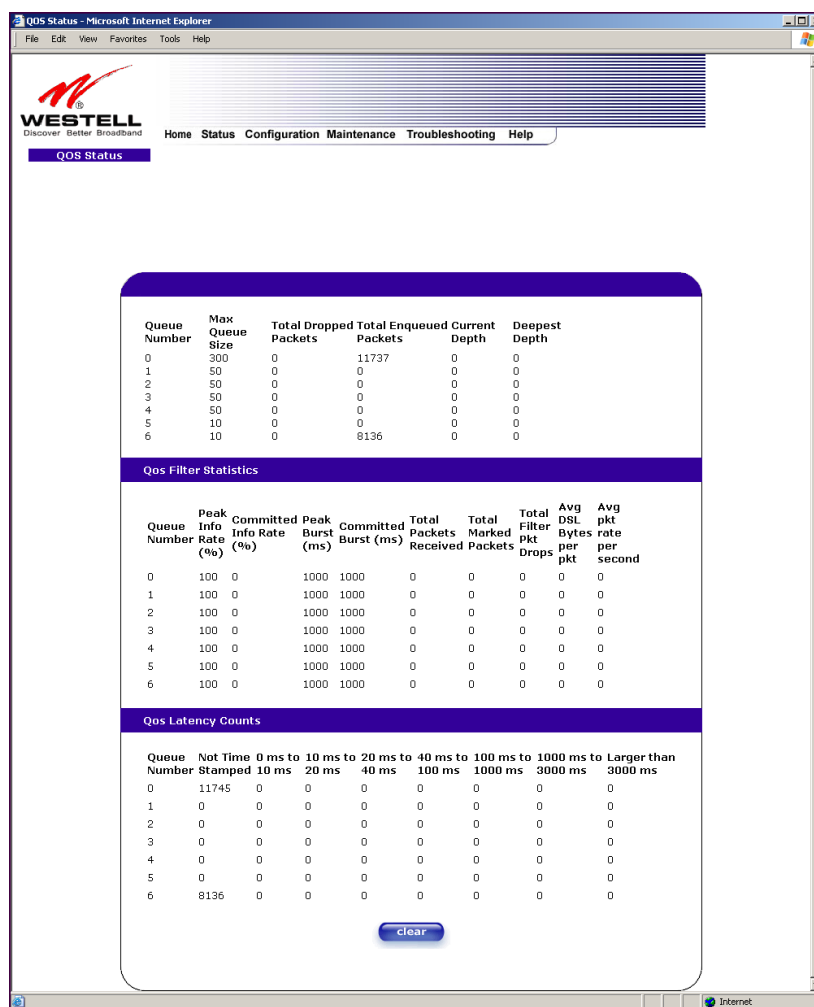


16.4.4 QOS Status

The following settings will be displayed if you select **Status > QOS** from the **Troubleshooting** menu. Click on the **clear** button to clear all counts and statistics (not just latency counts). This does not affect the configuration values.

IMPORTANT: If you are using Model 328W10 or 328W11 and the Router is configured for **ETHERNET PORT 1**, the following screen will not be available.

NOTE: QOS must be enabled on the Router for this table to be populated.



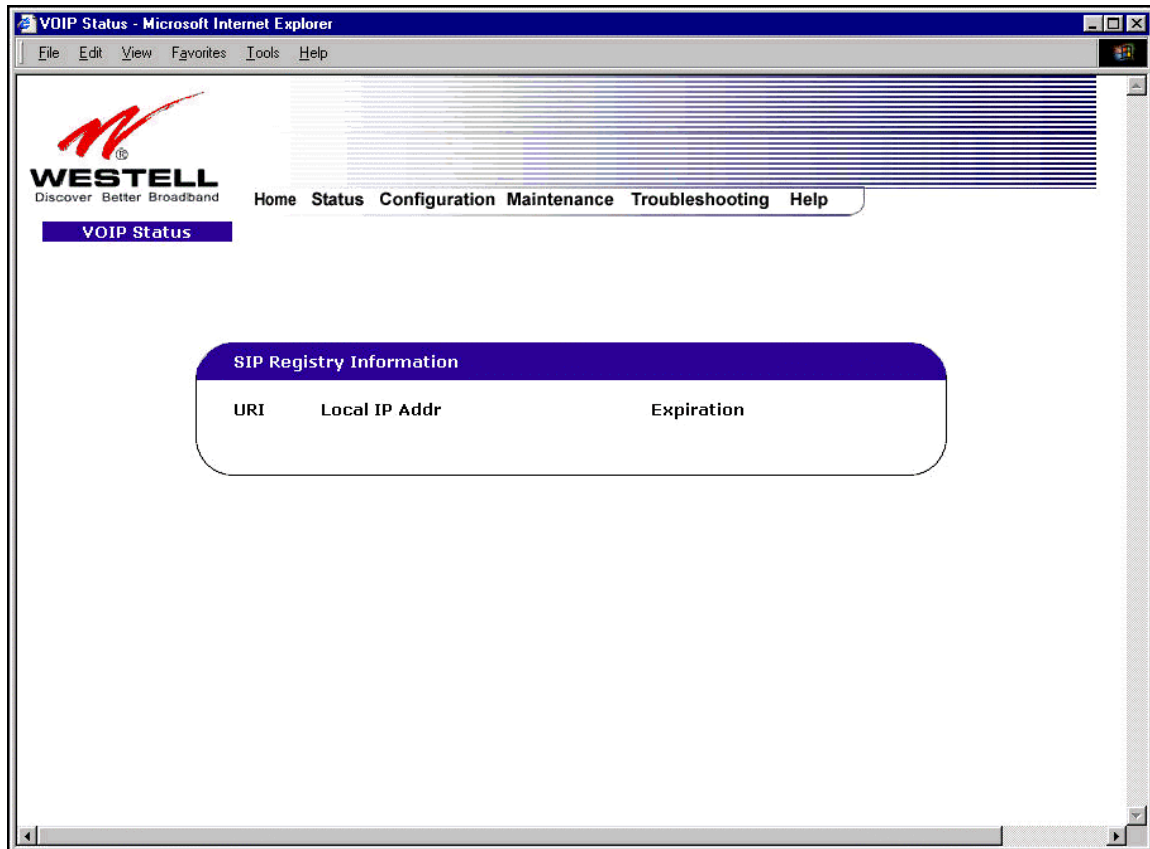
Queue Number	Indicates the DiffServ Queue. Possible responses are: 0 = Best Effort (BE) 1 = Assured Forwarding 1 (AF1) 2 = Assured Forwarding 2 (AF2) 3 = Assured Forwarding 2 (AF3) 4 = Assured Forwarding 2 (AF4) 5 = Expedited Forwarding (EF)
--------------	---

	6 = Routing Protocols (DiffServ priorities 6 and 7)
Max Queue Size	The maximum number of packets that can be queued for this priority.
Total Dropped Packets	Indicates how many packets of this priority have been dropped by QOS due to lack of buffer space or filtering rules.
Total Enqueued Packets	Displays the number of packets, destined for the WAN, that have been received.
Current Depth	Displays the current number of packets of this priority that are queued.
Deepest Depth	Displays the most number of packets that have been queued at once for this priority.
QOS Filter Statistics	
Queue Number	The DiffServ Queue. (See Queue Number description above.)
Peak Info. Rate (%)	The maximum allowed rate for this priority, expressed as a percentage of the DSL rate.
Committed Info Rate (%)	The committed rate for this priority, expressed as a percentage of the DSL rate
Peak Burst (ms)	Displays the interval in milliseconds for averaging the peak offered rate.
Committed Burst (ms)	Displays the interval in milliseconds for averaging the committed offered rate.
Total Packets Received	Displays the total number of packets of this priority that are destined for the LAN.
Total Marked Packets	Displays the number of packets of this priority that exceeded the committed rate, but not the peak rate, and were marked with a higher drop priority
Total Filter Packet Drops	Displays the number of packets of this priority that exceeded the peak rate and that were, therefore, dropped.
Avg. DSL Bytes Per Packet	Displays the average size of packets for this priority, including all overhead.
Avg. Packet Rate Per second	Displays the average rate (in packets per seconds) for this priority.
QOS Latency Counts	
Queue Number	The DiffServ Queue. (See Queue Number description above.)
Not Time Stamped	The packets with no incoming time stamp. (Often these are generated internal to the modem.)
A ms to B ms	<p>The number of packets of this priority whose time in the modem fell between A and B milliseconds. (Time is measured from the point the packet arrives at the modem's processor until is passed to the ATM hardware for transmission.)</p> <p>Possible ranges are (A ms to B ms):</p> <ul style="list-style-type: none"> 0 ms to 10 ms 10 ms to 20 ms 20 ms to 40 ms 40 ms to 100 ms 100 ms to 1000 ms 1000 ms to 3000 ms Larger than 3000 ms

16.4.5 VOIP Status

The following settings will be displayed if you select **Status > VOIP** from the **Troubleshooting** menu.

NOTE: A VOIP device must be connected to the Router for this table to be populated.



SIP Registry Information	
URI	The SIP URI that is trying to register. (This field only indicates that a SIP device tried to register, not that it succeeded.)
Local IP Address	The local, LAN IP address of the SIP device.
Expiration	Indicates the expiration (in seconds) of the registered SIP URI.

17. NAT SERVICES

For your convenience, the Router supports protocols for Applications, Games, and VPN-specific programs. The following chart provides protocol information for the services supported by the Router.

NOTE: To configure the Router for a service or application, follow the steps in section 14 (Setting Up Advanced Service Configuration) of this User Guide.

Applications/Games/VPN Support

Application/Game	Port/Protocol
Aliens vs. Predator	80 UDP, 2300 UDP, 8000-8999 UDP
America Online	5190 TCP/UDP
AoE II: Conquors	47624 TCP/UDP, 6073 TCP/UDP, 2300-2400 TCP/UDP
AOL Instant Messenger	4099 TCP, 5190 TCP
Asheron's Call	9000-9013 UDP, 28800-29000 TCP
Battlecom	2300-2400 TCP/UDP, 47624 TCP/UDP
Black and White	2611-2612 TCP, 6667 TCP, 6500 UDP, 27900 UDP
Blizzard Battle.net (Diablo II)	4000 TCP, 6112 TCP/UDP
Buddy Phone	700, 701 UDP
Bungie.net, Myth, Myth II Server	3453 TCP
Calista IP Phone	3000 UDP, 5190 TCP
Citrix Metaframe	1494 TCP
Client POP/IMAP	110 TCP
Client SMTP	25 TCP
Counter Strike	27015 TCP/UDP, 27016 TCP/UDP
Dark Reign 2	26214 TCP/UDP
Delta Force (Client and Server)	3568 UDP, 3100-3999 TCP/UDP
Delta Force 2	3568-3569 UDP
DeltaForce: Land Warrior	UDP 53 TCP 21 TCP 7430 TCP 80 UDP 1029 UDP 1144 UDP 65436 UDP 17478
DNS	53 UDP
Elite Force	2600 UDP, 27500 UDP, 27910 UDP, 27960 UDP
Everquest	1024-7000 TCP/UDP
F-16, Mig 29	3863 UDP
F-22 Lightning 3	4660-4670 TCP/UDP, 3875 UDP, 4533-4534 UDP, 4660-4670 UDP
F-22 Raptor	3874-3875 UDP
Fighter Ace II	50000-50100 TCP/UDP
Fighter Ace II for DX play	50000-50100 TCP/UDP, 47624 TCP, 2300-2400 TCP/UDP

Application/Game	Port/Protocol
FTP	20 TCP, 21 TCP
GameSpy Online	UDP 3783 UDP 6515 TCP 6667 UDP 12203 TCP/UDP 13139 UDP 27900 UDP 28900 UDP 29900 UDP 29901
Ghost Recon	TCP 80 UDP 1038 UDP 1032 UDP 53 UDP 2347 UDP 2346
GNUTella	6346 TCP/UDP, 1214 TCP
Half Life Server	27005 UDP(client only) 27015 UDP
Heretic II Server	28910 TCP
Hexen II	26900 (+1) each player needs their own port. Increment by one for each person
Hotline Server	5500, 5503 TCP 5499 UDP
HTTPS	443 TCP/UDP
ICMP Echo	4 ICMP
ICQ OLD	4000 UDP, 20000-20019 TCP
ICQ 2001b	4099 TCP, 5190 TCP
ICUII Client	2000-2038 TCP, 2050-2051 TCP, 2069 TCP, 2085 TCP, 3010-3030 TCP
ICUII Client Version 4.xx	1024-5000 TCP, 2050-2051 TCP, 2069 TCP, 2085 TCP, 3010-3030 TCP, 2000-2038 TCP 6700-6702 TCP, 6880 TCP, 1200-16090 TCP
IMAP	119 TCP/UDP
IMAP v.3	220 TCP/UDP
Internet Phone	22555 UDP
IPSEC ESP	PROTOCOL 50
IPSEC IKE	500 UDP
Ivisit	9943 UDP, 56768 UDP
KALI, Doom & Doom II	2213 UDP, 6666 UDP (EACH PC USING KALI MUST USE A DIFFERENT PORT NUMBER STARTING WITH 2213 + 1
KaZaA	1214 TCP/UDP
Limewire	6346 TCP/UDP, 1214 TCP
Medal Of Honor: Allied Assault	TCP 80 UDP 53 UDP 2093 UDP 12201 TCP 12300 UDP 2135 UDP 2139 TCP/UDP 28900
mIRC Chat	6660-6669 TCP

Application/Game	Port/Protocol
Motorhead Server	16000 TCP/UDP, 16010-16030 TCP/UDP
MSN Game Zone	6667 TCP, 28800-29000 TCP
MSN Game Zone (DX 7 & 8 play)	6667 TCP, 6073 TCP, 28800-29000 TCP, 47624 TCP, 2300-2400 TCP/UDP
MSN Messenger	6891-6900 TCP, 1863 TCP/UDP, 5190 UDP, 6901 TCP/UDP
Napster	6699 TCP
Need for Speed 3, Hot Pursuit	1030 TCP
Need for Speed, Porsche	9442 UDP
Net2Phone	6801 UDP
NNTP	119 TCP/UDP
Operation FlashPoint	47624 UDP, 6073 UDP, 2300-2400 TCP/UDP, 2234 TCP
Outlaws	5310 TCP/UDP
Pal Talk	2090-2091 TCP/UDP, 2095 TCP, 5001 TCP, 8200-8700 TCP/UDP, 1025-2500 UDP
pcAnywhere host	5631 TCP, 5632 UDP, 22 UDP
Phone Free	1034-1035 TCP/UDP, 9900-9901 UDP, 2644 TCP, 8000 TCP
Quake 2	27910 UDP
Quake 3	<p>27660 UDP</p> <p>Each computer playing QuakeIII must use a different port number, starting at 27660 and incrementing by 1. You'll also need to do the following:</p> <ol style="list-style-type: none"> 1. Right click on the QIII icon 2. Choose "Properties" 3. In the Target field you'll see a line like "C:\Program Files\Quake III Arena\quake3.exe" 4. Add the Quake III net_port command to specify a unique communication port for each system. The complete field should look like this: "C:\Program Files\Quake III Arena\quake3.exe" +set net_port 27660 5. Click OK. 6. Repeat for each system behind the NAT, adding one to the net_port selected (27660,27661,27662)
Quicktime 4/Real Audio	6970-32000 UDP, 554 TCP/UDP
Rainbow Six & Rogue Spear	2346 TCP
RealOne Player	TCP - 554, 7070 to 7071 UDP - 6970 to 7170
Real Audio	6970-7170 UDP
Roger Wilco	TCP/UDP 3782 UDP 3783 (BaseStation)
ShoutCast Server	8000-8005 TCP
SSH Secure Shell	22 TCP/UDP
Starcraft	2346 TCP
Starfleet Command	2300-2400 TCP/UDP, 47624 TCP/UDP
Telnet	23 TCP
Tiberian Sun & Dune 2000	1140-1234, 4000 TCP/UDP
Ultima Online	5001-5010 TCP, 7775-7777 TCP, 8800-8900 TCP, 9999 UDP, 7875 UDP
Unreal Tournament server	<p>7777 (default gameplay port)</p> <p>7778 (server query port)</p> <p>7779,7779+ are allocated dynamically for each helper UdpLink objects,</p>

Application/Game	Port/Protocol
	including UdpServerUplink objects. Try starting with 7779-7781 and add ports if needed 27900 server query, if master server uplink is enabled. Home master servers use other ports like 27500 Port 8080 is for UT Server Admin. In the [UWeb.WebServer] section of the server.ini file, set the ListenPort to 8080 and ServerName to the IP assigned to the Router from your ISP.
USENET News Service	143 TCP
VNC, Virtual Network Computing	5500 TCP, 5800 TCP, 5900 TCP
Westwood Online, C&C	4000 TCP/UDP, 1140-1234 TCP/UDP
World Wide Web (HTTP)	80 TCP 443 TCP (SSL) 8008 OR 8080 TCP (PROXY)
XBOX Live	TCP/UDP 88 and 3074
Yahoo Messenger Chat	5000-5001 TCP
Yahoo Messenger Phone	5055 UDP
VPN Protocol	Comments
IPSec Encryption	IPSec using AH can not be supported through NAT. IPSec using ESP and L2TP can be supported via an ALG
L2TP	IPSec using ESP and L2TP can be supported via an ALG.
PPTP	Works through NAT.



18. TECHNICAL SUPPORT INFORMATION

Westell Technical Support

If technical assistance is required, contact your Internet service provider for support. By using one of the following options:

North America

Phone: 1-630-375-4900

U.K./Europe

Phone: (44) 01256 843311

Visit Westell at www.Westell.com to view frequently asked questions and enter on-line service requests, or send email to global_support@westell.com to obtain additional information.

19. WARRANTY AND REPAIRS

Warranty

Westell warrants this product free from defects at the time of shipment. Westell also warrants this product fully functional for the period specified by the terms of the warranty. Any attempt to repair or modify the equipment by anyone other than an authorized representative will void the warranty.

Repairs

Westell will repair any defective Westell equipment without cost during the warranty period if the unit is defective for any reason other than abuse, improper use, or improper installation, or acts of nature. Before returning the defective equipment, request a **Return Material Authorization (RMA)** number from Westell. An RMA number must be quoted on all returns. When requesting an RMA, please provide the following information:

- Product model number (on product base)
- Product serial number (on product base)
- Customer ship-to address
- Contact name
- Problem description
- Purchase date

After an RMA number is obtained, return the defective unit, freight prepaid, along with a brief description of the problem to one of the following options:

North America

Westell, Inc.
ATTN: R.G.M Department
750 N. Commons Drive
Aurora, IL 60504-7940 USA

U.K./Europe

Westell, Ltd.
Ringway House
Bell Road
Daneshill
Basingstoke
RG24 8FB
United Kingdom

Westell will continue to repair faulty equipment beyond the warranty period for a nominal charge. Contact a Westell Technical Support Representative for details.

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User Guide

21. PUBLICATION INFORMATION

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